

FILE

Ohio

**Public Utilities  
Commission**

Ted Strickland, Governor  
Alan R. Schriber, Chairman

Commissioners

Valerie A. Lemmie  
Paul A. Cantolella  
Cheryl Roberto  
Steven D. Lesser

October 21, 2010

Carolyn Flahive  
Border Energy, Inc.  
41 South High Street  
Suite 1700  
Columbus, Oh 43215-6101

Case No: 10-2395-GA-CSS


Dear Ms. Flahive:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against Interstate Gas Supply dba Columbia Retail Energy. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,



Renee J. Jenkins, Secretary  
Betty McCauley, Acting Secretary  
Mariruth Wright, Acting Secretary

Enclosure  
MW/dh

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