

From: "webmaster@puc.state.oh.us"
To: "ContactThePUCO@puc.state.oh.us"
Subject: 55995
Sent: 10/17/2010 2:40:00 PM
Message:
WEB ID: 55995 AT:10-17-2010 at 02:39 PM

TYPE: complaint

NAME: Mr. jerome Thomas

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 9164 crow rd.
- 9164 crow rd.
- Litchfield , Ohio 44253
- USA

PHONE INFORMATION:

- Home: 330 242-2175
- Alternative: 330 242-2175
- Fax: 330 242-2175

E-MAIL: bg126lbs@frontier.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: n/a
- Name on account: jerome thomas
- Service address: 165 North Hamilton Danbury Twp,ohio 43440
- Service phone: 330 242-2175
- Account Number: 110047579609

COMPLAINT DESCRIPTION:

My property is one of the all electric homes involved in the dispute on discounted rates. I am the second owner and one of the selling points to me when I bought the place was the electricity set up that allowed ohio edison to cut back on my power during heavy useage. My house is all electric and I recently had a new electric furnace installed at considerable expense due to the discounted rates and other considerations. Our development does not have access to natural gas and it was not an option for me to convert my heat to gas because of the rules for placing a tank for propane the only other option. Our lots are only 40by80 and there is no place on my lot to set a propane tank even if I wanted to change over. I am stuck with electricity but was happy with the bills till last winter. I was paying about 80 bucks a month to keep the place at 50 degrees (this is a summer home) and one month my bill went up to 200 dollars. I blamed it on my son forgetting to re set the thermostat when he went up there to ice fish and It

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turns out my bills will skyrocket if you do not make this company stick to its word. I have no other option for heat except for dangerous space heaters but I might have to take the chance and heat with kerosene or some other source as the cost to heat the place will be out of reach. I will also never be able to rent the place out over the winter as I have done in the past because it would cost too much to heat the place. The company made it so electricity is the only way to go in our development and they should just absorb the cost of keeping it contractual obligations.. jerome thomas