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BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO PUCO

In the Matter of the Amendment of)	
Chapter 4901:1-5 of the Ohio)	Case No. 96-1175-TP-ORD
Administrative Code)	

INFORMATION RESPONSE OF THE AYERSVILLE TELEPHONE COMPANY IN RESPONSE TO ENTRIES OF FEBRUARY 4, 1999

In response to the Commission's Entry of February 4, 1999 in this matter, the Ayersville Telephone Company provides the Information Response attached hereto. The Company also adopts and incorporates the Initial Comments of the Ohio Telecommunications Industry Association filed in this matter.

Respectfully submitted,

AYERSVILLE TELEPHONE COMPANY

Thomas E. Lodge

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Date Processed 71/9,1999

Ayersville Telephone Company Responses to Appendix A Questions Case No. 96-1175-TP-ORD

- 1. Ayersville Telephone Company is not a toll provider; therefore, we do not have any uncollectibles balance as it relates to regulated toll charges.
- 2. Again, Ayersville Telephone Company is not a toll provider; therefore, selective blocking has not had an impact on our uncollectibles balance. We have not yet had an opportunity to analyze the impact on uncollectibles balances for those IXCs that we have billing and collection agreements with.
- 3. Ayersville Telephone Company's billing system does not provide for the segregation of local and toll charges of past due bills.
- 4. Customers with overdue toll balances (defined as any balance that is unpaid seven days after the bill due date) are given notice on the eighth day after the bill due date that the total must be paid within seven days or the customer's toll service will be disconnected. After the customer's toll service has been disconnected for two weeks, the customer is sent a notice informing them that the balance will be sent to a collection agency and will impact their credit record.
- 5. Since Ayersville Telephone Company is not a toll provider, we collect deposits for local service only in accordance with the Commission's MTSS.
- 6. Again, since Ayersville Telephone Company is not a toll provider, the only deposits collected are for local service.
- 1. The only agreement with IXCs that mentions deposits is the agreement with AT&T, which lists specific cases in which Ayersville Telephone Company is allowed to request a deposit on behalf of AT&T.
- 2. In accordance with Ayersville Telephone Company's agreements with various IXCs, all disputed and/or uncollectible amounts are recoursed to the IXCs.
- Disconnection notices are generated for past due accounts, defined as unpaid balances as
 of the seventh day after the bill due date. Notices indicate that disconnection will occur
 seven days after the date of the notice.
- 4. Prior to reinstating toll service, the customer must have paid all outstanding toll balances.

CERTIFICATE OF SERVICE

Thomas E. Lodge

141709.1

SERVICE LIST

Case No. 96-1175-TP-ORD

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