

FILE

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39

BEFORE  
THE PUBLIC UTILITIES COMMISSION OF OHIO SEP -8 PM 12: 07

In the Matter of the Application of Columbia Gas of  
Ohio, Inc. for Approval of Revised Bill Formats.

PUCO  
Case No. 10- 1323 -GA-  
UNC

APPLICATION OF COLUMBIA GAS OF OHIO, INC.

Now comes the Applicant, Columbia Gas of Ohio, Inc. ("Columbia"), and applies for approval of revised bill formats for its Small General Service ("SGS"), General Service ("GS"), Large General Service ("LGS"), Full Requirements Small General Transportation Service ("FRSGTS"), Full Requirements General Transportation Service ("FRGTS") and Full Requirements Large General Transportation Service ("FRLGTS") customers who are billed through Columbia's Distributive Information, ("DIS") and Gas Measurement Billing ("GMB") systems. Columbia also requests approval of revised bill formats for its Small General Transportation Service ("SGTS"), General Transportation Service ("GTS") and Large General Transportation Service customers billed through Columbia's Gas Transportation Service ("GTS") billing system. Columbia makes this application pursuant to Ohio Administrative Code § 4901:1-13-11(D). In support of its application, Columbia states as follows:

1. Columbia is an Ohio corporation engaged in the business of supplying natural gas to consumers within the state of Ohio. Columbia is a public utility subject to the Commission's jurisdiction.
2. Ohio Administrative Code § 4901:1-18-09(C) requires any natural gas company under the Commission's jurisdiction to submit to the Commission for its approval any proposed

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new bill format, and further provides that in the absence of any action by the Commission within forty five (45) days, the proposed new bill format shall be approved.

3. In Case No. 09-326-GA-ORD, by Finding and Order dated July 29, 2010, the Commission adopted amended Rules 4901:1-13-08 through 12 to become effective 45 days from the date these Rules were filed with Joint Committee on Agency Rule Review, the Secretary of State, and the Legislative Service Commission, or the earliest date possible, in accordance with divisions (D) and (E) of Section 111.15, Revised Code.

4. Paragraph (B)(11), Part 55, was revised to require the identification of the fixed monthly customer charge as a separate component of the bill.

5. Paragraph (B)(11), Part 57, requires that a company set forth in each customer bill the total charge attributable to the gross receipts tax, expressed in dollars and cents, and the gross receipts tax rate.

6. Pursuant to this Ohio Administrative Code § 4901:1-18-09(C), Columbia submits this application to revise its bill formats to reflect the above-referenced changes adopted by the Commission adopted in amended Rules 4901:1-13-08 through 12.

7. **Attachment A** is sample bill that reflects the changes to bills of SGS customers issued through Columbia's DIS billing system for the following reasons: (1) the identification of the fixed monthly delivery charge as a separate component of the bill; and (2) the identification of the gross receipts tax and tax rate used in computation of the total charge attributable to the gross receipts tax. In addition, at this time, Columbia further proposes to identify the amount of the Retail Price Adjustment referenced on the bill. To implement these changes Columbia proposes to revise the Service Charge Note shown on page 1 of the bill as follows:

**“Current charges** includes a fixed monthly delivery charge of \$XX.XX; gas cost recovery at an SSO rate of \$ XX.XX per Ccf; and gross receipts taxes of \$XX.XX computed at a rate of 4.987%. SSO rate equals NYMEX Closing price plus the Retail Price Adjustment of \$ X.XXX per Ccf divided by 10.”

8. **Attachment B** is a sample bill that reflects the changes to bills of FRSGTS customers issued through Columbia’s DIS billing system for the following reasons: (1) the identification of the fixed monthly delivery charge as a separate component of the bill; and (2) the identification of the gross receipts tax and tax rate used in computation of the total charge attributable to the gross receipts tax. To implement these changes Columbia proposes to revise the Service Charge Note shown on page 2 of the bill as follows:

**“Current charges** includes a fixed monthly delivery charge of \$XX.XX and a gross receipts taxes of \$XX.XX computed on the Total Columbia charges at a rate of 4.987%.

9. **Attachment C** is a sample bill that reflects the changes to bills of GS and LGS customers issued through Columbia’s DIS billing system for the following reasons: (1) the identification of the customer charge as a separate component of the bill; and (2) the identification of the gross receipts tax rate used in computation of the total charge attributable to the gross receipts tax. In addition, at this time, Columbia further proposes to identify the amount of the Retail Price Adjustment referenced on the bill. To implement these changes Columbia proposes to revise the Service Charge Note shown on page 1 of the bill as follows:

**“Current charges** include a customer charge of \$XX.XX; gas cost recovery at an SSO rate of \$ XX.XX per Ccf; and gross receipts taxes of \$XX.XX computed at a

rate of 4.987%. SSO rate equals NYMEX closing price plus the Retail Price Adjustment of \$ X.XXX per Ccf divided by 10.”

10. **Attachment D** is a sample bill that reflects the changes to bills of FRGTS and FRLGTS customers issued through Columbia’s DIS billing system for the following reasons: (1) the identification of the customer charge as a separate component of the bill; and (2) the identification of the gross receipts tax rate used in computation of the total charge attributable to the gross receipts tax. To implement these changes Columbia proposes to revise the Service Charge Note shown on page 2 of the bill as follows:

“**Current charges** include a customer charge of \$XX.XX and a gross receipts tax of \$XX.XX computed on the Total Columbia charges at a rate of 4.987%.

11. **Attachment E** is a sample bill that reflects the changes to bills of SGS, FRSGTS, GTS and FRGTS customers billed issued through Columbia’s GMB billing system to identify the gross receipts tax rate used in computation of the total charge attributable to the gross receipts tax. To implement these changes Columbia proposes to revise the note on page 1 of the bill, under General Information as follows:

“Current Charges include a Gross Receipts Tax of \$XX.XX computed at a rate of 4.987%”.


12. **Attachment F** is a sample bill that reflects the changes to bills of SGTS, GTS and LGTS customers bills issued through Columbia’s GTS billing system to identify the gross receipts tax rate used in computation of the total charge attributable to the gross receipts tax. To implement these changes Columbia proposes to revise the note on page 1 of the bill, under General Information as follows:

“Gross receipts tax is computed at a rate of 4.987%.”

13. Columbia respectfully requests that the Commission approve this Application so that Columbia can implement the revised billing format with bills issued for the November 2010 billing cycle.

**WHEREFORE**, Columbia respectfully requests that the Commission approve the revised bill formats as proposed herein.

Respectfully submitted,  
**COLUMBIA GAS OF OHIO, INC.**

By:   
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Trial Attorney

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Email: bleslie@nisource.com

Attorneys for Applicant  
**COLUMBIA GAS OF OHIO, INC.**

# **ATTACHMENT A**

### How to Contact Us

1-800-344-4877

For DirectLink self-service 24 hours/day

For billing questions,

call 7 a.m. - 7 p.m., Mon. - Fri. before due date

For quickest response,

call 11 a.m. - 3 p.m., Mon. - Fri.

1-800-344-4877

For gas leaks or odor of gas 24 hours/day

Press option 2 after the greeting

711

For hearing-impaired relay

www.columbiagasohio.com

Click on DirectLink e-Services for account information,  
online billing and payment services, financial assistance,  
and other useful tools.

### Billing Options

**E-BILL** Go paperless! Sign up for one of our e-bill  
options and view your bill online.

**Customer CHOICE** Purchase your natural gas  
from an unregulated supplier and have more  
control over the gas cost portion of your bill,  
which amounts to nearly two-thirds of your bill.  
Columbia Gas will still deliver the gas and provide  
safe, reliable service.

### Payment Options

**Online** Pay free by electronic check at our Web  
site.

**ZipCheck** Authorize your bank to pay your bill  
automatically each month. Enroll online.

**NCO EasyPay** Call 1-800-284-8572 or link from our  
Web site to pay by credit/debit card, or e-check.  
A convenience fee will apply.

**Authorized Payment Centers** Call or visit us  
online to find a payment center near you. Agents  
charge a fee for each transaction.

**Mail** Return coupon below with payment to:

Columbia Gas of Ohio  
P.O. Box 742510  
Cincinnati, OH 45274-2510

### Gas Meter Information

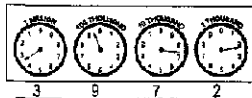
**Actual Reading** We have read the meter. You're  
required to provide us access to read the meter at  
least once a year or risk shut-off. Please contact us  
to make arrangements if access is required.

**Estimated Reading** During the months we don't  
read the meter, we accurately estimate your  
reading based on the history of usage at the  
service address and normal temperatures for the  
billing period. We verify the reading the next time  
we read the meter to make sure you pay only for  
the energy you've used.

**Gas Usage** We measure your gas usage in Ccf  
equal to 100 cubic feet.

**How to Read the Meter** When a pointer is  
between two numbers on a dial-type meter, read  
the smaller number except when the pointer is  
between 9 and 0. Record the reading on the dials  
from left to right.

Example:



### Billing & Payment Summary

**Customer Name**  
Columbia Gas of Ohio Customer

#### Budget Payment Plan

Balance on 08/26/2010 = \$0.00  
Budget Amount This Period + \$69.00  
Charges for Optional Services + \$4.99

**Amount Due by 09/13/2010 = \$73.99**

The new Budget year starts this month. Your new amount is based on normal  
weather conditions, your previous 12 months' usage, the current and projected  
cost of natural gas, and current rates for service and delivery. To continue on  
the Budget Payment Plan, simply pay the new amount for your natural gas  
service, plus any charges for a security deposit, Optional Services, or  
HeatShare contribution. Visit us online and click on "Manage Your Account" for  
more information. The Budget plan is your best option to manage your winter  
heating bills.

### Billing & Payment Notes

#### Actual Account Status

Begin Balance	\$30.14
Payments Recd	- \$30.14
Curr Utility Chgs	+ \$22.96
Ending Balance	= \$22.96

If we receive your payment  
for the current total Amount  
Due by the due date shown  
on this bill, you will avoid a  
late payment charge of  
1.50%.

See back of bill for Detail of  
Charges for Gas Service.

### Service Summary

#### Service Location

123 Main St  
Anytown OH 12345

**Meter Number**  
XXXXXX

#### Meter Readings (29 Billing Days)

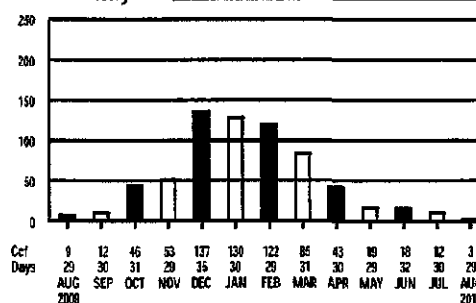
Actual Reading on 8/26	2655
Estimated Reading on 7/28	- 2652
Gas Used (Ccf)	= 3

### Service Summary Notes

Your next actual meter  
reading date is 10/26/2010

To avoid a calculated bill  
next month, report your  
meter reading at 1-800-837-  
3721 from a touch-tone  
phone, or 1-800-344-4077  
from a rotary phone,  
between September 22, 2010  
and September 27, 2010.  
Your PSID number is  
XXXXXXXXXX. See meter  
reading instructions in the  
left column of your bill.

### Gas Use History



### Daily Comparisons

Month	Avg Daily Temp	Avg Daily Usage
Aug '10	76.1°	0.7
Jul '10	76.2°	0.4
Aug '09	72.0°	0.3

Your Average Monthly  
Usage is 57 Ccf

Your Total Annual Usage is  
680 Ccf

### Detail of Charges for Gas Service

Current Month Charges	\$22.86
Total Charges for Service This Period	\$22.86

### Service Charges Notes

Current charges include a fixed  
monthly delivery charge of  
\$0.00; gas cost recovery at  
an SSD rate of \$0.00 per Ccf;  
and gross receipts taxes of  
\$0.00 computed at a rate of  
4.887% SSD rate equals NYMEX  
Closing price plus the Retail Price  
Adjustment of \$0.00 per Ccf  
divided by 10.

Turn Me Over ▶▶  
for more details about  
your account

### Payment Coupon

**Amount Due by 9/13/2010 \$73.99**

Payment Enclosed \$

Make check payable to:

Account Number  
XXXXXXXXXX XXX XXX X

☐ Is your contact information  
on the back incorrect?  
Check this box and detail the  
correction on the reverse  
side.

☐ Check this box and complete  
the form on the back to make  
a tax-deductible donation to  
the HeatShare Fuel Fund.

Columbia Gas<sup>®</sup>  
of Ohio  
A NiSource Company

P.O. Box 16581  
Columbus, OH 43218-6581

XXXXXXXXXX XX AV 0.335 1  
\*\*\*\*AUTO\*\*5-DIGIT 45323  
COLUMBIA GAS OF OHIO CUSTOMER  
123 MAIN ST  
ANYTOWN OH 12345-6789

COLUMBIA GAS  
P.O. BOX 742510  
CINCINNATI OH 45274-2510

XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX

### Legal Notices

**Public Utilities Commission of Ohio** If your complaint is not resolved after you have called us, or for general utility information, residential and business customers may contact the Public Utilities Commission of Ohio for assistance at 1-800-686-7826 (toll-free) or for TTY at 1-800-686-1570 (toll-free) from 8:00 a.m. to 5:00 p.m. weekdays, or at [www.PUCO.ohio.gov](http://www.PUCO.ohio.gov).

**Office of Ohio Consumers' Counsel** Residential customers may also contact the Ohio Consumers' Counsel for assistance with complaints and utility issues at 1-877-742-5622 (toll-free) from 8:00 a.m. to 5:00 p.m. weekdays, or at [www.pickccc.org](http://www.pickccc.org).

**Rights and Responsibilities** - A summary of customer rights and responsibilities is available at [www.columbiagasohio.com](http://www.columbiagasohio.com) or by calling 1-800-344-4077. Information covers rules regarding service installation; security deposits; billing and payment; plans; low-income assistance; disconnection and reconnection of service; meter reading and testing; usage and payment history; natural gas safety; maintenance of customer-owned service lines; employee identification; rate information and alternatives; Customer CHOICE; privacy rights; and complaint procedures. You may obtain a copy of the full minimum gas service standards at the PUCO Web site or phone numbers shown above.

**Applies to Apples** For a comparison of available competitive natural gas suppliers, visit the PUCO Web site at [www.PUCO.ohio.gov](http://www.PUCO.ohio.gov) or call 1-800-259-7271.

**Bankruptcy Notices** Mail to Columbia Gas of Ohio, Revenue Recovery, 200 Civic Center Dr., Columbus, OH 43215.

**Other Correspondence (except payments)** Mail to Columbia Gas of Ohio, P.O. Box 2318, Columbus, OH 43216-2318.

### Safety Tips

**Gas Odor** If you smell the distinctive odor of gas:

1. Leave the building immediately. Leave the door open, and don't use any electricity, matches or cordless phone.

2. Call 1-800-344-4077 away from the area and wait for our service crew to arrive.

**Call Before You Dig** Call O.U.P.S. at 811 at least 48 hours before you start to dig for any outdoor project. It's for your safety - and it's the law!

**Employee Identification** All of our employees and authorized meter readers and contractors carry photo ID. If someone claims to represent the gas company, ask to see identification. Call the police if you see suspicious activity.

### Detail of Optional Services

Optional Services	Optional Services Notes
ESP Inside Line CRS (CRS Tel. 1-866-590-2953)	\$4.99
<b>Total Charges for Optional Services This Period</b>	<b>\$4.99</b>
ESP Inside Line CRS	
Account Balance on Last Bill	\$4.99
Payments Rec'd	\$4.99CR
Balance at Billing	\$0.00
Current Charges	\$4.99
Total Optional Serv	\$4.99

### Additional Account Information

#### Simple Energy Solutions for Your Home

Great news! Reduce your gas and water bills, plus get a \$10 rebate now, when you buy a select high performance, energy-efficient showerhead online at [ColumbiaGasOhio.com/e-stora](http://ColumbiaGasOhio.com/e-stora). Or visit the site for a \$10 mail-in rebate form for eligible showerheads purchased at your local retailer. Call 1-886-542-4787 for more information. Columbia Gas of Ohio -- doing more to help you save money, energy and the environment.

### Contact Information Corrections

If this mailing address or phone number are incorrect, please make the necessary corrections on the lines below.

COLUMBIA GAS OF OHIO CUSTOMER  
123 MAIN ST  
ANYTOWN OH 12345-6789

Address

\_\_\_\_\_

City

\_\_\_\_\_

State

Zip code

Home Phone ( )

### HeatShare Contribution

Administered by The Salvation Army through donations from Columbia Gas customers, employees, and matching company contributions, HeatShare provides financial assistance to your neighbors who have no other options to help maintain their natural gas service.

You can contribute to the program monthly by authorizing the amount of your donation to be added to your monthly gas bill. For a one-time donation, simply make your check payable to the HeatShare Fund and return it to Columbia Gas along with your regular gas bill payment. However you choose to contribute, your donation is tax-deductible.

#### Monthly Contribution

\$10 ☐

\$5 ☐

\$1 ☐

\$ \_\_\_\_\_

#### One-Time Contribution

\$ \_\_\_\_\_



# **ATTACHMENT B**

### How to Contact Us

**1-800-344-4877**  
For DirectLink self-service 24 hours/day  
For billing questions,  
call 7 a.m. - 7 p.m., Mon. - Fri. before due date  
For quickest response,  
call 11 a.m. - 3 p.m., Mon. - Fri.

**1-800-344-4877**  
For gas leaks or odor of gas 24 hours/day  
Press option 2 after the greeting

**711**  
For hearing-impaired relay

**www.columbiagasohio.com**

Click on DirectLink e-Services for account information,  
online billing and payment services, financial assistance,  
and other useful tools.

### Billing Options

**Extended Payment Plans** Special payment  
arrangements and energy assistance are  
available, if eligible.

### Payment Options

**Online** Pay free by electronic check at our Web  
site.

**ZipCheck** Authorize your bank to pay your bill  
automatically each month. Enroll online.

**Mail** Return coupon below with payment to:

Columbia Gas of Ohio  
P.O. Box 742510  
Cincinnati, OH 45274-2510

### Gas Meter Information

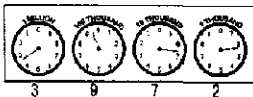
**Actual Reading** We have read the meter. You're  
required to provide us access to read the meter at  
least once a year or risk shut-off. Please contact  
us to make arrangements if access is required.

**Estimated Reading** During the months we don't  
read the meter, we accurately estimate your  
reading based on the history of usage at the  
service address and normal temperatures for the  
billing period. We verify the reading the next time  
we read the meter to make sure you pay only for  
the energy you've used.

**Gas Usage** We measure your gas usage in Ccf  
equal to 100 cubic feet.

**How to Read the Meter** When a pointer is  
between two numbers on a dial-type meter, read  
the smaller number except when the pointer is  
between 9 and 0. Record the reading on the dials  
from left to right.

Example:



### Legal Notices

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or for general utility information, residential and  
business customers may contact the Public  
Utilities Commission of Ohio for assistance at  
1-800-686-7826 (toll-free) or for TTY at 1-800-686-  
1570 (toll-free) from 8:00 a.m. to 5:00 p.m.  
weekdays, or at [www.PUCO.ohio.gov](http://www.PUCO.ohio.gov).

## Billing & Payment Summary

<b>Customer Name</b>	Columbia Gas of Ohio Customer
<b>Customer CHOICE Program</b>	
Previous Amount Due on 07/14/2010	\$72.21
Payments Received by 07/14/2010	- \$63.22
Balance on 07/28/2010	= \$8.99
Charges for Gas Service This Period	+ \$29.94
Charges for Optional Services	+ \$9.22
<b>Amount Due by 08/12/2010</b>	<b>= \$48.15</b>

### Billing & Payment Notes

We are required to include  
your name, address, and  
usage information on lists of  
eligible customers that are  
made available to retail  
natural gas suppliers or  
governmental aggregators. If  
you wish to be excluded  
from the lists, please call 1-  
800-344-4077 or write  
Columbia Gas of Ohio, P.O.  
Box 2318, Columbus, OH,  
43216-2318.

If we receive your payment  
for the current total Amount  
Due by the due date shown  
on this bill, you will avoid a  
late payment charge of  
1.50%.

Since your actual account  
balance is less than your  
budget amount this month,  
please pay the amount of  
your account balance, if any,  
instead of your normal  
budget payment. Your new  
Budget amount will appear  
on your August bill.

See back of bill for Detail of  
Charges for Gas Service.

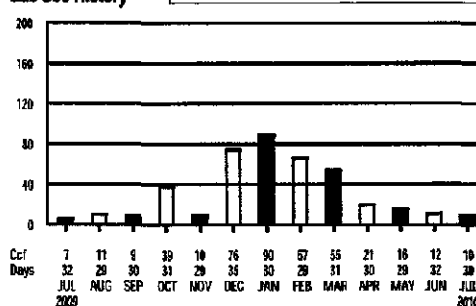
## Service Summary

<b>Service Location</b>	123 Main St Anytown OH 12345
<b>Meter Number</b>	XXXXXX
<b>Meter Readings (30 Billing Days)</b>	
Actual Reading on 7/28	6084
Estimated Reading on 6/28	- 6084
<b>Gas Used (Ccf)</b>	<b>= 10</b>

### Service Summary Notes

Your next actual meter  
reading date is 8/27/2010  
To avoid a calculated bill  
next month, report your  
meter reading at 1-800-837-  
3721 from a touch-tone  
phone, or 1-800-344-4077  
from a rotary phone,  
between August 23, 2010 and  
August 26, 2010. Your PSID  
number is XXXXXXXX. See  
meter reading instructions in  
the left column of your bill.

### Gas Use History



### Daily Comparisons

Month	Avg Daily Temp	Avg Daily Usage
Jul '10	76.9°	0.3
Jun '10	74.6°	0.4
Jul '09	77.3°	0.2

Your Average Monthly  
Usage is 35 Ccf

Your Total Annual Usage is  
415 Ccf

## Payment Coupon

Turn Me Over ▶▶  
for more details about  
your account

**Amount Due by 8/12/2010 \$48.15**

Payment Enclosed \$

Make check payable to:

**Account Number**  
XXXXXXXX XXX XXX X

☐ Is your contact information  
on the back incorrect?  
Check this box and detail the  
correction on the reverse  
side.

**Columbia Gas**  
of Ohio  
A NiSource Company

P.O. Box 16581  
Columbus, OH 43216-5581

XXXXXX E

COLUMBIA GAS OF OHIO CUSTOMER  
123 MAIN ST  
ANYTOWN OH 12345-8789

COLUMBIA GAS  
P.O. BOX 742510  
CINCINNATI OH 45274-2510

XXXXXXXXXXXXXXXXXXXXXXXXXXXX

### Legal Notices (continued)

**Office of Ohio Consumers' Counsel** Residential customers may also contact the Ohio Consumers' Counsel for assistance with complaints and utility issues at 1-877-742-5622 (toll-free) from 8:00 a.m. to 5:00 p.m. weekdays, or at [www.pickocc.org](http://www.pickocc.org).

**Rights and Responsibilities** - A summary of customer rights and responsibilities is available at [www.columbiagasohio.com](http://www.columbiagasohio.com) or by calling 1-800-344-4077. Information covers rules regarding service installation; security deposits; billing and payment; payment plans; low-income assistance; disconnection and reconnection of service; meter reading and testing; usage and payment history; natural gas safety; maintenance of customer-owned service lines; employee identification; rate information and alternatives; Customer CHOICE; privacy rights; and complaint procedures. You may obtain a copy of the full minimum gas service standards at the PUCO Web site or phone numbers shown above.

**Applies to Apples** For a comparison of available competitive natural gas suppliers, visit the PUCO Web site at [www.PUCO.ohio.gov](http://www.PUCO.ohio.gov) or call 1-800-299-7271.

**Bankruptcy Notices** Mail to Columbia Gas of Ohio, Revenue Recovery, 200 Civic Center Dr., Columbus, OH 43215.

**Other Correspondence (except payments)** Mail to Columbia Gas of Ohio, P.O. Box 2318, Columbus, OH 43216-2318

### Safety Tips

**Gas Odor** If you smell the distinctive odor of gas:

1. Leave the building immediately. Leave the door open, and don't use any electricity, matches or cordless phone.

2. Call 1-800-344-4077 away from the area and wait for our service crew to arrive.

**Call Before You Dig** Call O.U.P.S. at 811 at least 48 hours before you start to dig for any outdoor project. It's for your safety - and it's the law!

**Employee Identification** All of our employees and authorized meter readers and contractors carry photo ID. If someone claims to represent the gas company, ask to see identification. Call the police if you see suspicious activity.

### Detail of Charges for Gas Service

<b>Columbia Gas of Ohio</b>	
Columbia Gas Service and Delivery	\$21.51
<b>Total Charges for Service This Period</b>	<b>\$21.51</b>
<b>IGS Energy</b>	
Gas Supply Cost Incl Sales Tax	\$8.43
<b>Total Charges for Service This Period</b>	<b>\$8.43</b>

*As a participant of the Columbia Gas Customer CHOICE Program, your gas is being supplied by IGS Energy. This bill reflects Columbia Gas charges for service and delivery of natural gas and your supplier's charges for the gas supply. For questions about your gas supply charges, please contact IGS Energy, PO Box 9060, Dublin Oh 43017, at 1-800-280-4474. If your questions are not resolved after you have called your supplier or governmental aggregator, you may call the Public Utilities Commission of Ohio (PUCO) or the Ohio Consumer's Counsel (OCC) toll free number(s) listed under Legal Notices in the left column of your bill.*

### Service Charges Notes

*Current charges include a fixed monthly delivery charge of \$X.XX and a gross receipts of \$X.XX taxes computed on the Total Columbia charges at a rate of 4.997%.*

*Current charges include IGS Energy gas supply costs of \$7.80 at the rate of \$0.78000 per Ccf and sales tax of \$0.53.*

### Detail of Optional Services

Water Line Guarantee (CSP Tel. 1-888-442-7348)	\$2.73
Inhouse GL Guarantee (CSP Tel. 1-888-442-7349)	\$1.99
Sewer Line Guarantee (CSP Tel. 1-888-442-7349)	\$4.50
<b>Total Charges for Optional Services This Period</b>	<b>\$9.22</b>

### Optional Services Notes

### Additional Account Information

**Simple Energy Solutions for Your Home**

Great news! Reduce your gas and water bills, plus get a \$10 rebate now, when you buy a select high-performance, energy-efficient showerhead online at [ColumbiaGasOhio.com/e-store](http://ColumbiaGasOhio.com/e-store). Or visit the site for a \$10 mail-in rebate form for eligible showerheads purchased at your local retailer. Call 1-866-542-4767 for more information. Columbia Gas of Ohio -- doing more to help you save money, energy and the environment.

### Contact Information Corrections

If this mailing address or phone number are incorrect, please make the necessary corrections on the lines below.

COLUMBIA GAS OF OHIO CUSTOMER  
123 MAIN ST  
ANYTOWN OH 12345-6789

Address \_\_\_\_\_

City \_\_\_\_\_

State \_\_\_\_\_ Zip code \_\_\_\_\_

Home Phone ( ) \_\_\_\_\_

# **ATTACHMENT C**

### How to Contact Us

1-800-344-4077

For DirectLink self-service 24 hours/day

For billing questions,

call 7 a.m. - 7 p.m., Mon. - Fri. before due date

For quickest response,

call 11 a.m. - 3 p.m., Mon. - Fri.

1-800-344-4077

For gas leaks or odor of gas 24 hours/day

Press option 2 after the greeting

711

For hearing-impaired relay

www.columbiagasohio.com

Click on DirectLink e-Services for account information,  
online billing and payment services, financial assistance,  
and other useful tools.

### Billing Options

**Customer CHOICE** Purchase your natural gas from an unregulated supplier and have more control over the gas cost portion of your bill, which amounts to nearly two-thirds of your bill. Columbia Gas will still deliver the gas and provide safe, reliable service.

### Gas Meter Information

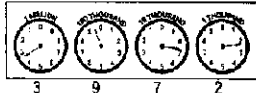
**Actual Reading** We have read the meter. You're required to provide us access to read the meter at least once a year or risk shut-off. Please contact us to make arrangements if access is required.

**Estimated Reading** During the months we don't read the meter, we accurately estimate your reading based on the history of usage at the service address and normal temperatures for the billing period. We verify the reading the next time we read the meter to make sure you pay only for the energy you've used.

**Gas Usage** We measure your gas usage in Ccf equal to 100 cubic feet.

**How to Read the Meter** When a pointer is between two numbers on a dial-type meter, read the smaller number except when the pointer is between 9 and 0. Record the reading on the dials from left to right.

Example:



### Legal Notices

**Public Utilities Commission of Ohio** If your complaint is not resolved after you have called us, or for general utility information, residential and business customers may contact the Public Utilities Commission of Ohio for assistance at 1-800-586-7826 (toll-free) or for TTY at 1-800-686-1570 (toll-free) from 8:00 a.m. to 5:00 p.m. weekdays, or at www.PUCO.ohio.gov.

**Office of Ohio Consumers' Counsel** Residential customers may also contact the Ohio Consumers' Counsel for assistance with complaints and utility issues at 1-877-742-5622 (toll-free) from 8:00 a.m. to 5:00 p.m. weekdays, or at www.pickocc.org.

### Billing & Payment Summary

#### Customer Name

Columbia Gas of Ohio Customer

Previous Amount Due on 08/11/2010	\$376.60CR
Payments Received by 08/11/2010	- \$4.99
Balance on 08/26/2010	= \$381.59CR
Charges for Gas Service This Period	+ \$44.83
Charges for Optional Services	+ \$4.99

**Amount Due = \$4.99**

**An Automatic Bill Payment of \$4.99 will be made on 09/09/2010 by your Financial Institution.**

Remember winter heating bills? Get a jump on next winter and spread the cost of heating more evenly over the year. Since you participate in our ZipCheck automatic payment service, call us at least five days before your due date and authorize us to submit to your bank the budget amount of \$229.00 for your natural gas service, plus any charges for a security deposit, Optional Services, or HeatShare contribution instead of the amount due this month, and you'll be enrolled in the Budget Payment Plan automatically. See the enclosed bill insert for more information, or visit us online and click on "Manage Your Account". The Budget plan is your best option to manage your winter heating bills.

#### Billing & Payment Notes

If we receive your payment for the current total Amount Due by the due date shown on this bill, you will avoid a late payment charge of 1.50%.

Since your Optional Services are provided by an unregulated company, charges cannot be applied to the credit balance on your utility account. Please pay the Optional Services amount shown on this bill to stay current. By law, partial payments and overpayments are applied first to your utility account, then to charges for Optional Services.

See back of bill for Detail of Charges for Gas Service.

### Service Summary

#### Service Location

123 Main St  
Anytown OH 12345

Meter Number  
XXXXXXX

#### Meter Readings (29 Billing Days)

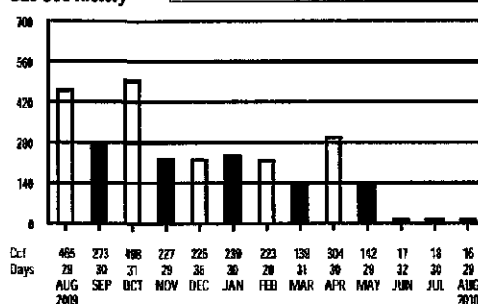
Estimated Reading on 8/26	507
Actual Reading on 7/28	- 491
Gas Used (Ccf)	= 16

#### Service Summary Notes

Your next actual meter reading date is 9/27/2010

### Gas Use History

Estimated Customer Actual



#### Daily Comparisons

Month	Avg Daily Temp	Avg Daily Usage
Aug '10	76.1°	0.6
Jul '10	76.2°	0.6
Aug '09	72.0°	16.0

Your Average Monthly Usage is 184 Ccf

Your Total Annual Usage is 2322 Ccf

### Detail of Charges for Gas Service

Current Month Charges	\$44.83
Total Charges for Service This Period	\$44.83

#### Service Charges Notes

Current charges include a customer charge of \$XXXX; gas cost recovery at an SSD rate of \$XXXX; and gross receipts taxes of \$XXXX computed at a rate of 4.987%. SSD rate equals NYMEX Closing price plus the Retail Price Adjustment of \$XXXX per Ccf divided by 10.

### Payment Coupon

Turn Me Over for more details about your account

**Automatic Bill Payment on 9/09/2010**

**\$4.99**

Account Number  
XXXXXXXX XXX XXX X

☐ Is your contact information on the back incorrect? Check this box and detail the correction on the reverse side.

☐ Check this box and complete the form on the back to make a tax-deductible donation to the HeatShare fuel fund.

COLUMBIA GAS OF OHIO CUSTOMER  
123 MAIN ST  
ANYTOWN OH 12345

Columbia Gas  
of Ohio  
A NiSource Company

P.O. Box 16581  
Columbus, OH 43216-6581

XXXXXXX E

COLUMBIA GAS OF OHIO CUSTOMER  
123 MAIN ST  
ANYTOWN OH 12345-6789

COLUMBIA GAS  
P.O. BOX 742510  
CINCINNATI OH 45274-2510

XXXXXXXXXXXXXXXXXXXXXXXXXXXX

### Legal Notices (continued)

**Rights and Responsibilities** - A summary of customer rights and responsibilities is available at [www.columbiagasohio.com](http://www.columbiagasohio.com) or by calling 1-800-344-4077. Information covers rules regarding service installation; security deposits; billing and payment; payment plans; low-income assistance; disconnection and reconnection of service; meter reading and testing; usage and payment history; natural gas safety; maintenance of customer-owned service lines; employee identification; rate information and alternatives; Customer CHOICE; privacy rights; and complaint procedures. You may obtain a copy of the full minimum gas service standards at the PUCO Web site or phone numbers shown above.

**Apples to Apples** For a comparison of available competitive natural gas suppliers, visit the PUCO Web site at [www.PUCO.ohio.gov](http://www.PUCO.ohio.gov) or call 1-800-299-7271.

**Bankruptcy Notices** Mail to Columbia Gas of Ohio, Revenue Recovery, 200 Civic Center Dr., Columbus, OH 43215.

**Other Correspondence (except payments)** Mail to Columbia Gas of Ohio, P.O. Box 2318, Columbus, OH 43216-2318

### Safety Tips

**Gas Odor** If you smell the distinctive odor of gas:

1. Leave the building immediately. Leave the door open, and don't use any electricity, matches or cordless phone.
2. Call 1-800-344-4077 away from the area and wait for our service crew to arrive.

**Call Before You Dig** Call O.U.P.S. at 811 at least 48 hours before you start to dig for any outdoor project. It's for your safety - and it's the law!

**Employee Identification** All of our employees and authorized meter readers and contractors carry photo ID. If someone claims to represent the gas company, ask to see identification. Call the police if you see suspicious activity.

### Detail of Optional Services

	Optional Services Notes
ESP Inside Line CRS (CRS Tel. 1-866-590-2953)	\$4.99
Total Charges for Optional Services This Period	\$4.99

### Additional Account Information

#### Simple Energy Solutions for Your Home

Great news! Reduce your gas and water bills, plus get a \$10 rebate now, when you buy a select high performance, energy-efficient showerhead online at [ColumbiaGasOhio.com/e-store](http://ColumbiaGasOhio.com/e-store). Or visit the site for a \$10 mail-in rebate form for eligible showerheads purchased at your local retailer. Call 1-866-542-4767 for more information. Columbia Gas of Ohio -- doing more to help you save money, energy and the environment.

### Contact Information Corrections

If this mailing address or phone number are incorrect, please make the necessary corrections on the lines below.

COLUMBIA GAS OF OHIO CUSTOMER  
123 MAIN ST  
ANYTOWN OH 12345-6789

Address \_\_\_\_\_

City \_\_\_\_\_

State \_\_\_\_\_ Zip code \_\_\_\_\_

Home Phone ( ) \_\_\_\_\_

### HeatShare Contribution

Administered by The Salvation Army through donations from Columbia Gas customers, employees, and matching company contributions, HeatShare provides financial assistance to your neighbors who have no other options to help maintain their natural gas service.

You can contribute to the program monthly by authorizing the amount of your donation to be added to your monthly gas bill. For a one-time donation, simply make your check payable to the HeatShare Fund and return it to Columbia Gas along with your regular gas bill payment. However you choose to contribute, your donation is tax-deductible.

#### Monthly Contribution

\$10 ☐

\$5 ☐

\$1 ☐

\$ \_\_\_\_\_

#### One-Time Contribution

\$ \_\_\_\_\_

# **ATTACHMENT D**

### How to Contact Us

1-800-344-4077

For DirectLink self-service 24 hours/day

For billing questions,

Call 7 a.m. - 7 p.m., Mon. - Fri. before due date

For quickest response,

Call 11 a.m. - 3 p.m., Mon. - Fri.

1-800-344-4077

For gas leaks or odor of gas 24 hours/day

Press option 2 after the greeting

711

For hearing-impaired relay

www.columbiagasohio.com

For account information, descriptions of our services,  
safety and conservation tips.

### Billing Options

**E-BILL** Go paperless! Sign up for one of our e-bill  
options and view your bill online.

### Payment Options

**Online** Pay free by electronic check at our Web  
site.

**ZipCheck** Authorize your bank to pay your bill  
automatically each month. Enroll online.

**NCO EasyPay** Call 1-800-284-8572 or link from our  
Web site to pay by credit/debit card, or e-check.  
A convenience fee will apply.

**Authorized Payment Centers** Call or visit us  
online to find a payment center near you. Agents  
charge a fee for each transaction.

**Mail** Return coupon below with payment to:

Columbia Gas of Ohio  
P.O. Box 742510  
Cincinnati, OH 45274-2510

### Gas Meter Information

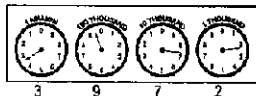
**Actual Reading** We have read the meter. You're  
required to provide us access to read the meter at  
least once a year or risk shut-off. Please contact  
us to make arrangements if access is required.

**Estimated Reading** During the months we don't  
read the meter, we accurately estimate your  
reading based on the history of usage at the  
service address and normal temperatures for the  
billing period. We verify the reading the next time  
we read the meter to make sure you pay only for  
the energy you've used.

**Gas Usage** We measure your gas usage in Ccf  
equal to 100 cubic feet.

**How to Read the Meter** When a pointer is  
between two numbers on a dial-type meter, read  
the smaller number except when the pointer is  
between 9 and 0. Record the reading on the dials  
from left to right.

Example:



### Billing & Payment Summary

Customer Name

Company Name

Columbia Gas of Ohio Customer

#### Customer CHOICE Program

##### Budget Payment Plan

Budget Balance on 08/26/2010 = \$0.00

Budget Amount This Period + \$463.00

**Amount Due by 09/13/2010 = \$463.00**

The new Budget year starts this month. Your new amount is based on normal  
weather conditions, your previous 12 months' usage, the current price of  
natural gas contracted with your supplier, and current rates for service and  
delivery. To continue on the Budget Payment Plan, simply pay the new amount  
for your natural gas service, plus any charges for a security deposit, Optional  
Services, or HeatShare contribution. Visit us online and click on "Manage Your  
Account" for more information. The Budget plan is your best option to manage  
your winter heating bills.

### Billing & Payment Notes

#### Actual Account Status

Begin Balance	\$226.71
Payments Recd	\$226.71
Curr Utility Chgs	\$136.56
Ending Balance	\$136.56

If we receive your payment  
for the current total Amount  
Due by the due date shown  
on this bill, you will avoid a  
late payment charge of  
1.50%.

See back of bill for Detail of  
Charges for Gas Service.

### Service Summary

#### Service Location

123 Main St  
Anytown OH 12345

Meter Number  
XXXXXXXX

#### Meter Readings (29 Billing Days)

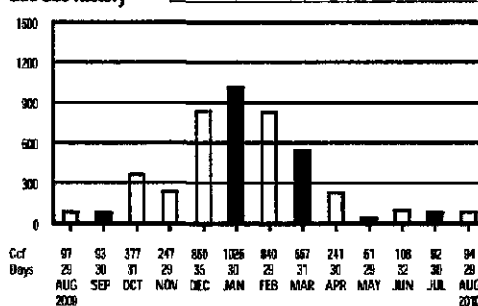
Estimated Reading on 8/26	64727
Actual Reading on 7/28	64631
Gas Used (Ccf)	96
Conversion Factor	0.9774
Total Gas Used (Ccf)	94

### Service Summary Notes

Your next actual meter  
reading date is 8/27/2010

A Conversion Factor is  
applied to meter readings to  
determine the actual  
consumption based on  
standard temperature and  
pressure conditions.

### Gas Use History



### Daily Comparisons

Month	Avg Daily Temp	Avg Daily Usage
Aug '10	76.1°	3.2
Jul '10	76.2°	3.1
Aug '09	72.0°	3.3

Your Average Monthly  
Usage is 381 Ccf

Your Total Annual Usage is  
4575 Ccf

### Payment Coupon

Turn Me Over ▶▶  
for more details about  
your account

Amount Due by 9/13/2010 **\$463.00**

Account Number  
XXXXXXXX XXX XXX X

Payment Enclosed \$

☐ Is your contact information  
on the back incorrect?  
Check this box and detail the  
correction on the reverse  
side.

☐ Check this box and complete  
the form on the back to make  
a tax-deductible donation to  
the HeatShare fuel fund.

Make check payable to:

Columbia Gas  
of Ohio  
A NiSource Company

P.O. Box 16581  
Columbus, OH 43216-6581

XXXXXXXXXX AV 0.335 1  
\*\*\*\*AUTO\*\*5-DIGIT 45324  
COMPANY NAME  
COLUMBIA GAS OF OHIO CUSTOMER  
123 MAIN ST  
ANYTOWN OH 12345-6789

COLUMBIA GAS  
P.O. BOX 742510  
CINCINNATI OH 45274-2510

XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX



### Legal Notices

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**Other Correspondence (except payments)** Mail to Columbia Gas of Ohio, P.O. Box 2318, Columbus, OH 43216-2318.

### Safety Tips

**Gas Odor** If you smell the distinctive odor of gas:

1. Leave the building immediately. Leave the door open, and don't use any electricity, matches or cordless phone.

2. Call 1-800-344-4077 away from the area and wait for our service crew to arrive.

**Call Before You Dig** Call C.U.P.S. at 811 at least 48 hours before you start to dig for any outdoor project. It's for your safety - and it's the law!

**Employee Identification** All of our employees and authorized meter readers and contractors carry photo ID. If someone claims to represent the gas company, ask to see identification. Call the police if you see suspicious activity.

### Detail of Charges for Gas Service

Columbia Gas of Ohio	
Columbia Gas Service and Delivery	\$56.19
<b>Total Charges for Service This Period</b>	<b>\$56.19</b>

Direct Energy Services, LLC	
Gas Supply Cost Incl Sales Tax	\$80.37
<b>Total Charges for Service This Period</b>	<b>\$80.37</b>



**Direct Energy**

As a participant of the Columbia Gas Customer CHOICE Program, your gas is being supplied by Direct Energy Services, LLC. This bill reflects Columbia Gas charges for service and

delivery of natural gas and your supplier's charges for the gas supply. For questions about your gas supply charges, please call Direct Energy Services, LLC, Pmb #51, 7365 N State Route 3, Westerville, OH 43082 at 1-888-566-9988. If your questions are not resolved after you have called your supplier or Governmental Aggregator, you may call the Public Utilities Commission of Ohio (PUCO) at 1-800-686-7826 or 1-614-466-3292.

**Direct Energy provides more than natural gas. We provide options.**

If you have questions, need assistance, or want to explore alternative plans, we're here for you at 877-99-SIMPLE, Monday - Friday, 8:00 a.m. - 8:00 p.m. or Saturday, 8:00 a.m. - 5:00 p.m.

### Service Charges Notes

Current charges includes a customer charge of \$4.00 and a gross receipts tax of \$4.00 computed on the Total Columbia charges at a rate of 4.967%.

Current billing charges include Direct Energy Services, LLC gas supply costs of \$75.11 at the rate of \$0.79900 per Ccf and sales tax of \$5.26.

### Contact Information Corrections

If this mailing address or phone number are incorrect, please make the necessary corrections on the lines below.

COLUMBIA GAS OF OHIO CUSTOMER  
123 MAIN ST  
ANYTOWN OH 12345-6789

Address \_\_\_\_\_

City \_\_\_\_\_

State \_\_\_\_\_ Zip code \_\_\_\_\_

Home Phone ( ) \_\_\_\_\_

### HeatShare Contribution

Administered by The Salvation Army through donations from Columbia Gas customers, employees, and matching company contributions, HeatShare provides financial assistance to your neighbors who have no other options to help maintain their natural gas service.

You can contribute to the program monthly by authorizing the amount of your donation to be added to your monthly gas bill. For a one-time donation, simply make your check payable to the HeatShare Fund and return it to Columbia Gas along with your regular gas bill payment. However you choose to contribute, your donation is tax-deductible.

### Monthly Contribution

\$10 ☐

\$5 ☐

\$1 ☐

\$ \_\_\_\_\_

### One-Time Contribution

\$ \_\_\_\_\_

# **ATTACHMENT E**

COLUMBIA GAS OF OHIO CUSTOMER  
123 MAIN ST  
ANYTOWN OH 12345

7  
GAS

XXXXXXXXX XXX XXX X  
XXXX

COLUMBIA GAS OF OHIO CUSTOMER  
123 MAIN ST  
ANYTOWN OH 12345

|||||||

Pay This Amount
\$20.40
Past Due After
AUG 10, 2010

Unit Book Desk  
18 60 K

P O BOX 742510  
CINCINNATI OH 45274-2510

123 MAIN ST  
ANYTOWN OH 12345

|||||||

XXXXXXXXXXXXXXXXXXXXXXXXXXXX

Please return this portion with your payment payable to **COLUMBIA GAS**  
If paying in person, please bring entire bill with you.

**Columbia Gas**  
of Ohio

1600 DUBLIN RD  
COLUMBUS OH 43215

#### TARIFF GAS INVOICE FOR JULY 2010

Billing Statement For : COLUMBIA GAS OF OHIO CUSTOMER  
123 MAIN ST  
ANYTOWN OH 12345

Account Number XXXXXXXXX XXX XXX X
---------------------------------------

<u>Account Summary :</u>	Previous Account Balance	\$	20.40	
	Payments Received	\$	20.40	Credit
	Balance At Billing	\$	0.00	
	Current Charges	\$	20.40	
	Present Balance	\$	20.40	

Amount Due	\$20.40
Please Pay Amount Due By	AUG 10, 2010

#### GENERAL INFORMATION

To report a gas emergency or for questions about meter readings, consumption, or to disconnect/connect service, please call the **Columbia Gas Customer Service Center at 1-800-344-4077.**

If your complaint is not resolved after you have called Columbia Gas of Ohio, or for general utility information, residential and business customers may call the Public Utilities Commission of Ohio (PUCO), toll-free at 1-800-686-7826 or for TDD/TTY toll-free at 1-800-686-1570, from 8.00 a.m to 5:30 p.m. weekdays, or visit [www.puco.ohio.gov](http://www.puco.ohio.gov).

'Current Charges' include a Gross Receipts Tax of \$.97 computed at a rate of 4.987%.



1600 DUBLIN RD  
COLUMBUS OH 43215

**TARIFF GAS INVOICE FOR JULY 2010**

**Billing Statement For:** COLUMBIA GAS OF OHIO CUSTOMER  
123 MAIN ST  
ANYTOWN OH 12345

<b>Account Number</b> XXXXXXXX XXX XXX X
---

Retain this page  
for your records

METER SUMMARY INFORMATION							
Service Number	Billing Period		Days	Meter Readings		Meter Registration Mcf	Delivered Consumption Mcf
	From Mo-Day	To Mo-Day		Previous	Current		
XXXXXXXXXX	06-15	07-15	30	4,660.0	4,660.0	0.0	0.0
Sales Consumption						0.0	0.0



1600 DUBLIN RD  
COLUMBUS OH 43215

# TARIFF GAS INVOICE FOR JULY 2010

**Billing Statement For:** COLUMBIA GAS OF OHIO CUSTOMER  
123 MAIN ST  
ANYTOWN OH 12345

<b>Account Number</b> XXXXXXXXXX XXX XXX X
---

Retain this page  
for your records

## RATE SCHEDULE INFORMATION

### **Rate Schedule : XXXX**

	<u>Rate</u>	<u>Mcf</u>	<u>Amount</u>
<b>Fixed Charges</b>			
Monthly Delivery Charge	17.8100		\$ 17.81
Infrastructure Replacement Program Rider	1.6200		\$ 1.62

### **Sales Quantities**

All Gas			
All Gas	0.00000	0.0	\$ 0.00

**Rate Schedule Total \$19.43**

### **Other Charges**

Choice/SSO Reconciliation Rider	0.1309	0.0	\$ 0.00
Demand Side Management Surcharge	0.0132	0.0	\$ 0.00
Regulatory Assessment Rider	0.0177	0.0	\$ 0.00
Percentage of Income Plan	0.8065	0.0	\$ 0.00
Gas Cost Recovery SSO	6.6470	0.0	\$ 0.00
Uncollectible Expense Rider	0.1512	0.0	\$ 0.00

**Other Charges Total \$0.00**

### **Taxes**

Gross Receipts Tax			\$ 0.97
--------------------	--	--	---------

**Taxes Total \$0.97**

**Current Charges \$20.40**



1600 DUBLIN RD  
COLUMBUS OH 43215

**TARIFF GAS INVOICE FOR JULY 2010**

**Billing Statement For:** COLUMBIA GAS OF OHIO CUSTOMER  
123 MAIN ST  
ANYTOWN OH 12345

**Account Number**  
XXXXXXXX XXX XXX X

Retain this page  
for your records

**METER INFORMATION**

Service Address			Station Number			Service Number				
123 MAIN ST			XXXXXX-XX			XXXXXXXXXX				
ANYTOWN OH 12345										
From Date	To Date	Temp	Press	Index Reading	Meter Registration	Grav	Pressure Factor	Temp Factor	FPV2	Delivered Volume
MM-DD-HH	MM-DD-HH									
	06-15-10			466.0						
06-15-10	06-16-10	81	0.0	466.0	0.0	0.000	0.9775	0.9606	0.0000	0.0
06-16-10	06-17-10	86	0.0	466.0	0.0	0.000	0.9775	0.9518	0.0000	0.0
06-17-10	06-18-10	86	0.0	466.0	0.0	0.000	0.9775	0.9518	0.0000	0.0
06-18-10	06-19-10	86	0.0	466.0	0.0	0.000	0.9775	0.9518	0.0000	0.0
06-19-10	06-20-10	86	0.0	466.0	0.0	0.000	0.9775	0.9518	0.0000	0.0
06-20-10	06-21-10	86	0.0	466.0	0.0	0.000	0.9775	0.9518	0.0000	0.0
06-21-10	06-22-10	86	0.0	466.0	0.0	0.000	0.9775	0.9518	0.0000	0.0
06-22-10	06-23-10	86	0.0	466.0	0.0	0.000	0.9775	0.9518	0.0000	0.0
06-23-10	06-24-10	86	0.0	466.0	0.0	0.000	0.9775	0.9518	0.0000	0.0
06-24-10	06-25-10	86	0.0	466.0	0.0	0.000	0.9775	0.9518	0.0000	0.0
06-25-10	06-26-10	86	0.0	466.0	0.0	0.000	0.9775	0.9518	0.0000	0.0
06-26-10	06-27-10	86	0.0	466.0	0.0	0.000	0.9775	0.9518	0.0000	0.0
06-27-10	06-28-10	86	0.0	466.0	0.0	0.000	0.9775	0.9518	0.0000	0.0
06-28-10	06-29-10	86	0.0	466.0	0.0	0.000	0.9775	0.9518	0.0000	0.0
06-29-10	06-30-10	86	0.0	466.0	0.0	0.000	0.9775	0.9518	0.0000	0.0
06-30-10	07-01-10	86	0.0	466.0	0.0	0.000	0.9775	0.9518	0.0000	0.0
07-01-10	07-02-10	86	0.0	466.0	0.0	0.000	0.9775	0.9518	0.0000	0.0
07-02-10	07-03-10	86	0.0	466.0	0.0	0.000	0.9775	0.9518	0.0000	0.0
07-03-10	07-04-10	86	0.0	466.0	0.0	0.000	0.9775	0.9518	0.0000	0.0
07-04-10	07-05-10	86	0.0	466.0	0.0	0.000	0.9775	0.9518	0.0000	0.0
07-05-10	07-06-10	86	0.0	466.0	0.0	0.000	0.9775	0.9518	0.0000	0.0
07-06-10	07-07-10	86	0.0	466.0	0.0	0.000	0.9775	0.9518	0.0000	0.0
07-07-10	07-08-10	86	0.0	466.0	0.0	0.000	0.9775	0.9518	0.0000	0.0
07-08-10	07-09-10	86	0.0	466.0	0.0	0.000	0.9775	0.9518	0.0000	0.0
07-09-10	07-10-10	86	0.0	466.0	0.0	0.000	0.9775	0.9518	0.0000	0.0
07-10-10	07-11-10	86	0.0	466.0	0.0	0.000	0.9775	0.9518	0.0000	0.0
07-11-10	07-12-10	86	0.0	466.0	0.0	0.000	0.9775	0.9518	0.0000	0.0
07-12-10	07-13-10	86	0.0	466.0	0.0	0.000	0.9775	0.9518	0.0000	0.0
07-13-10	07-14-10	86	0.0	466.0	0.0	0.000	0.9775	0.9518	0.0000	0.0
07-14-10	07-15-10	86	0.0	466.0	0.0	0.000	0.9775	0.9518	0.0000	0.0
					0.0					0.0

COLUMBIA GAS OF OHIO CUSTOMER  
123 MAIN ST  
ANYTOWN OH 12345

2  
GAS

XXXXXXXX XXX XXX X  
XXXX

Pay This Amount
\$20.40
Past Due After
AUG 10, 2010

Unit Book Desk  
20 85 7

COLUMBIA GAS OF OHIO CUSTOMER  
123 MAIN ST  
ANYTOWN OH 12345



P O BOX 742510  
CINCINNATI OH 45274-2510

123 MAIN ST  
ANYTOWN OH 12345



XXXXXXXXXXXXXXXXXXXXXXXXXXXX

Please return this portion with your payment payable to **COLUMBIA GAS**.  
If paying in person, please bring entire bill with you.

**Columbia Gas**  
of Ohio

1600 DUBLIN RD  
COLUMBUS OH 43215

**TARIFF GAS INVOICE FOR JULY 2010**

**Billing Statement For :** COLUMBIA GAS OF OHIO CUSTOMER  
123 MAIN ST  
ANYTOWN OH 12345

<b>Account Number</b> XXXXXXXX XXX XXX X
---

<b>Account Summary :</b>	Previous Account Balance	\$	20.40	
	Payments Received	\$	20.40	Credit
	Balance At Billing	\$	0.00	
	Current Charges	\$	20.40	
	Present Balance	\$	20.40	

<b>Amount Due</b>	<b>\$20.40</b>
<b>Please Pay Amount Due By</b>	<b>AUG 10, 2010</b>

**GENERAL INFORMATION**

To report a gas emergency or for questions about meter readings, consumption, or to disconnect/connect service, please call the **Columbia Gas Customer Service Center at 1-800-344-4077**.

If your complaint is not resolved after you have called Columbia Gas of Ohio, or for general utility information, residential and business customers may call the Public Utilities Commission of Ohio (PUCO), toll-free at 1-800-686-7826 or for TDD/TTY toll-free at 1-800-686-1570, from 8.00 a.m to 5:30 p.m. weekdays, or visit [www.puco.ohio.gov](http://www.puco.ohio.gov).

'Current Charges' include a Gross Receipts Tax of \$.97 computed at a rate of 4.987%.

As a participant of the Columbia Gas Customer Choice program your gas is being supplied by Border Energy, Inc.. This bill reflects Columbia Gas charges for service and delivery of the gas and your marketer's charges for gas supply. For questions about your gas supply charges, please contact Border Energy, Inc. at 888-479-4427.



1600 DUBLIN RD  
COLUMBUS OH 43215

**TARIFF GAS INVOICE FOR JULY 2010**

**Billing Statement For:** COLUMBIA GAS OF OHIO CUSTOMER  
123 MAIN ST  
ANYTOWN OH 12345

<b>Account Number</b> XXXXXXXXXX XXX XXX X
---

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**METER SUMMARY INFORMATION**

Service Number	Billing Period		Days	Meter Readings		Meter Registration Mcf	Delivered Consumption Mcf
	From Mo-Day	To Mo-Day		Previous	Current		
XXXXXXXXXX	06-14	07-12	28	5,570.0	5,570.0	0.0	0.0
Consumption						0.0	0.0





1600 DUBLIN RD  
COLUMBUS OH 43215

# TARIFF GAS INVOICE FOR JULY 2010

**Billing Statement For:** COLUMBIA GAS OF OHIO CUSTOMER  
123 MAIN ST  
ANYTOWN OH 12345

<b>Account Number</b> XXXXXXXXX XXX XXX X
--

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## RATE SCHEDULE INFORMATION

### Rate Schedule : XXXX

	<u>Rate</u>	<u>Mcf</u>	<u>Amount</u>
<b>Fixed Charges</b>			
Monthly Delivery Charge	17.8100		\$ 17.81
Infrastructure Replacement Program Rider	1.6200		\$ 1.62

### **Sales Quantities**

All Gas			
All Gas	0.00000	0.0	\$ 0.00

**Rate Schedule Total** **\$19.43**

### **Other Charges**

Marketer Cost of Gas	8.2900	0.0	\$ 0.00
Choice/SSO Reconciliation Rider	0.1309	0.0	\$ 0.00
Demand Side Management Surcharge	0.0132	0.0	\$ 0.00
Percentage of Income Plan	0.6065	0.0	\$ 0.00
Uncollectible Expense Rider	0.1512	0.0	\$ 0.00

**Other Charges Total** **\$0.00**

### **Taxes**

Gross Receipts Tax			\$ 0.97
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**Taxes Total** **\$0.97**

**Current Charges** **\$20.40**

# **ATTACHMENT F**

COLUMBIA GAS OF OHIO CUSTOMER  
123 MAIN ST  
ANYTOWN OH 12345

COLUMBIA GAS OF OHIO CUSTOMER  
123 MAIN ST  
ATTN: ACCOUNTS PAYABLE  
ANYTOWN OH 12345

887  
GTS

XXXX XXXX  
XXX XXX X XXXX

Pay This Amount
\$877.98
Past Due After
AUG 30, 2010

|||||

P O BOX 742510  
CINCINNATI OH 45274-2510

|||||

XXXXXXXXXXXXXXXXXXXXXXXXXXXX

Please return this portion with your payment payable to **COLUMBIA GAS**.  
If paying in person, please bring entire bill with you.

**Columbia Gas**  
of Ohio

200 CIVIC CENTER DR  
COLUMBUS OH 43215

GTS INVOICE FOR JULY 2010

Billing Statement For : COLUMBIA GAS OF OHIO CUSTOMER

Invoice Group Number  
XXXXXXXX XXX XXX X

Account Summary :

Previous Account Balance	\$1,335.27
Payments Received	\$921.48 Credit
Adjustment	\$89.02 Credit
Balance At Billing	\$324.77
Current Charges	\$553.21
Present Balance	\$877.98

Amount Due	\$877.98
Please Pay Amount Due By	AUG 30, 2010

**GENERAL INFORMATION**

For questions regarding your gas costs, gas deliveries, or gas supplier contract terms, please call your **Marketer**.

To report a gas emergency or for questions about meter readings, consumption, or to disconnect/connect service, please call the **Columbia Gas Customer Service Center at 1-800-344-4077**.

For questions regarding your Delivery Service charges on this invoice or your Columbia Gas Delivery Service agreement, please call your Columbia Representative - Amy Furlong at (614) 460-6328.

If your complaint is not resolved after you have called Columbia Gas of Ohio, or for general utility information, residential and business customers may call the Public Utilities Commission of Ohio (PUCO), toll-free at 1-800-686-7826 or for TDD/TTY toll-free at 1-800-686-1570, from 8:00 a.m. to 5:30 p.m. weekdays, or visit [www.puco.ohio.gov](http://www.puco.ohio.gov).

Gross Receipts Tax is computed at a rate of 4.987%.

**Your account reflects a past due balance of \$324.77.** To avoid collection activity and possible termination of service, please overnight the Past Due Amount to Columbia Gas of Ohio, GTS Department, 12th floor, 200 Civic Center Drive, Columbus, OH 43215.



200 CIVIC CENTER DR  
COLUMBUS OH 43215

Billing Statement For: COLUMBIA GAS OF OHIO CUSTOMER

Invoice Group Number  
XXXXXXXX XXX XXX X

GTS INVOICE FOR JULY 2010

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CONSUMPTION SUMMARY

Current Month

PCID Number	From MM-DD-YY	To MM-DD-YY	Total Consumption	Qualified Volume	Transportation Credits	Tariff Volume
XXXXXXXX-XXX	06-02-10	6-30-10	0.0	0.0	0.0	0.0
XXXXXXXX-XXX	06-17-10	7-16-10	0.0	0.0	0.0	0.0
XXXXXXXX-XXX	06-10-10	7-09-10	0.0	0.0	0.0	0.0
XXXXXXXX-XXX	06-25-10	7-26-10	3.0	3.0	3.0	0.0
XXXXXXXX-XXX	06-15-10	7-14-10	0.0	0.0	0.0	0.0
XXXXXXXX-XXX	06-15-10	7-14-10	1.0	1.0	1.0	0.0
XXXXXXXX-XXX	06-29-10	7-21-10	3.0	3.0	3.0	0.0
XXXXXXXX-XXX	06-29-10	7-28-10	0.0	0.0	0.0	0.0
XXXXXXXX-XXX	06-11-10	7-12-10	0.0	0.0	0.0	0.0
XXXXXXXX-XXX	06-17-10	7-16-10	0.0	0.0	0.0	0.0
XXXXXXXX-XXX	06-22-10	7-21-10	23.0	23.0	23.0	0.0
XXXXXXXX-XXX	06-05-10	7-06-10	1.0	1.0	1.0	0.0
XXXXXXXX-XXX	05-29-10	6-29-10	1.0	1.0	1.0	0.0
XXXXXXXX-XXX	06-29-10	7-28-10	1.0	1.0	1.0	0.0
XXXXXXXX-XXX	06-08-10	7-07-10	0.0	0.0	0.0	0.0
XXXXXXXX-XXX	06-05-10	7-06-10	1.0	1.0	1.0	0.0
			34.0	34.0	34.0	0.0



200 CIVIC CENTER DR  
COLUMBUS OH 43215

Billing Statement For: COLUMBIA GAS OF OHIO CUSTOMER

Invoice Group Number  
XXXXXXXX XXX XXX X

GTS INVOICE FOR JULY 2010

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ADJUSTMENT SUMMARY INFORMATION

Nomination Group : XXXX XXXX GTS ENERGY CO-OP COH XX-X

Disbursement Adjustments Month Adjusted	Amount	PCID	Source	Disb Adjustment
Reading Over-Calculated Jun 2010	(\$3.62)	XXXXXXXX XXX	INTER :TCO	( 1.0)
Reading Over-Calculated Jun 2010	(\$10.88)	XXXXXXXX XXX	INTER :TCO	( 3.0)

Nomination Group : XXXX XXXX GTS ENERGY CO-OP COH XX-X

Disbursement Adjustments Month Adjusted	Amount	PCID	Source	Disb Adjustment
Reading Over-Calculated Jun 2010	(\$1.84)	XXXXXXXX XXX	INTER :TCO	( 1.0)
Reading Over-Calculated Jun 2010	(\$18.15)	XXXXXXXX XXX	INTER :TCO	( 5.0)

Nomination Group : XXXX XXXX GTS ENERGY CO-OP COH XX-X

Disbursement Adjustments Month Adjusted	Amount	PCID	Source	Disb Adjustment
Reading Over-Calculated Jun 2010	(\$39.91)	XXXXXXXX XXX	INTER :TCO	( 11.0)

Nomination Group : XXXX XXXX GTS ENERGY CO-OP COH XX-X

Disbursement Adjustments Month Adjusted	Amount	PCID	Source	Disb Adjustment
Reading Over-Calculated Jun 2010	(\$7.36)	XXXXXXXX XXX	INTER :TCO	( 4.0)

Nomination Group : XXXX XXXX GTS ENERGY CO-OP COH XX-X

Disbursement Adjustments Month Adjusted	Amount	PCID	Source	Disb Adjustment
Reading Over-Calculated Jun 2010	(\$7.26)	XXXXXXXX XXX	INTER :TCO	( 2.0)



200 CIVIC CENTER DR  
COLUMBUS OH 43215

Billing Statement For: COLUMBIA GAS OF OHIO CUSTOMER

Invoice Group Number  
XXXXXXXX XXX XXX X

**GTS INVOICE FOR JULY 2010**

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**RATE SCHEDULE INFORMATION**

**Nomination Group : 4214**

**PCID : XXXXXXXX-XXX** 123 Main St. Anytown OH

Rate Schedule : 30

	<u>Rate</u>	<u>Volume</u>	<u>Amount</u>
<b>Fixed Charges</b>			
Customer Charge	22.5000		\$22.50
Infrastructure Replacement Program Rider	5.0200		\$5.02
<b>Transportation Charges</b>			
Base Rate			
First 25 Mcf	1.71830	0.0	\$0.00
Next 75 Mcf	1.30000	0.0	\$0.00
Over 100 Mcf	1.03250	0.0	\$0.00
<b>Rate Schedule 30 Total</b>			<b>\$27.52</b>
<b>Taxes</b>			
Gross Receipts Tax			\$1.37
<b>PCID XXXXXXXX-XXX Total</b>			<b>\$28.89</b>

**PCID : XXXXXXXX-XXX** 123 Main St. Anytown OH

Rate Schedule : 70

	<u>Rate</u>	<u>Volume</u>	<u>Amount</u>
<b>Fixed Charges</b>			
Monthly delivery charge	17.8100		\$17.81
Infrastructure Replacement Program Rider	1.6200		\$1.62
<b>Transportation Charges</b>			
Base Rate			
All Gas (Mcf)	0.00000	0.0	\$0.00
<b>Rate Schedule 70 Total</b>			<b>\$19.43</b>
<b>Taxes</b>			
Gross Receipts Tax			\$0.97
<b>PCID XXXXXXXX-XXX Total</b>			<b>\$20.40</b>

**PCID : XXXXXXXX-XXX** 123 Main St. Anytown OH

Rate Schedule : 30

	<u>Rate</u>	<u>Volume</u>	<u>Amount</u>
<b>Fixed Charges</b>			
Customer Charge	22.5000		\$22.50
Infrastructure Replacement Program Rider	5.0200		\$5.02



200 CIVIC CENTER DR  
COLUMBUS OH 43215

Billing Statement For: COLUMBIA GAS OF OHIO CUSTOMER

Invoice Group Number XXXXXXXX XXX XXX X
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**GTS INVOICE FOR JULY 2010**

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**Transportation Charges**

Base Rate			
First 25 Mcf	1.71830	0.0	\$0.00
Next 75 Mcf	1.30000	0.0	\$0.00
Over 100 Mcf	1.03250	0.0	\$0.00
<b>Rate Schedule 30 Total</b>			<b>\$27.52</b>

**Taxes**

Gross Receipts Tax			\$1.37
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**PCID XXXXXXXX-XXX Total 28.89**

PCID : XXXXXXXX-XXX 123 Main St. Anytown OH

**Rate Schedule : 30**

	<u>Rate</u>	<u>Volume</u>	<u>Amount</u>
<b>Fixed Charges</b>			
Customer Charge	22.5000		\$22.50
Infrastructure Replacement Program Rider	5.0200		\$5.02
<b>Transportation Charges</b>			
Base Rate			
First 25 Mcf	1.71830	3.0	\$5.15
Next 75 Mcf	1.30000	0.0	\$0.00
Over 100 Mcf	1.03250	0.0	\$0.00
<b>Other Charges</b>			
Banking And Balancing (Mcf)	0.01730	3.0	\$0.05
Percentage of Income Plan - GTS (Mcf)	0.60650	3.0	\$1.82
100% Supplemental Charge (Mcf)	0.80480	3.0	\$2.41
Uncollectible Expense Rider (Mcf)	0.15120	3.0	\$0.45
<b>Rate Schedule 30 Total</b>			<b>\$37.40</b>
<b>Taxes</b>			
Gross Receipts Tax			\$1.89
Gas Distribution Excise Tax			\$0.48

**PCID XXXXXXXX-XXX Total \$39.77**

PCID : XXXXXXXX-XXX 123 Main St. Anytown OH

**Rate Schedule : 30**

	<u>Rate</u>	<u>Volume</u>	<u>Amount</u>
<b>Fixed Charges</b>			
Customer Charge	22.5000		\$22.50
Infrastructure Replacement Program Rider	5.0200		\$5.02
<b>Transportation Charges</b>			
Base Rate			
First 25 Mcf	1.71830	1.0	\$1.72
Next 75 Mcf	1.30000	0.0	\$0.00
Over 100 Mcf	1.03250	0.0	\$0.00
<b>Other Charges</b>			
Banking And Balancing (Mcf)	0.01730	1.0	\$0.02
Percentage of Income Plan - GTS (Mcf)	0.60650	1.0	\$0.61
100% Supplemental Charge (Mcf)	0.80480	1.0	\$0.80
Uncollectible Expense Rider (Mcf)	0.15120	1.0	\$0.15
<b>Rate Schedule 30 Total</b>			<b>\$30.82</b>



200 CIVIC CENTER DR  
COLUMBUS OH 43215

Billing Statement For: COLUMBIA GAS OF OHIO CUSTOMER

Invoice Group Number XXXXXXXX XXX X
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GTS INVOICE FOR JULY 2010

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**Taxes**

Gross Receipts Tax	\$1.54
Gas Distribution Excise Tax	\$0.16

**PCID XXXXXXXX-XXX Total \$32.52**

**PCID : XXXXXXXX-XXX** 123 Main St. Anytown OH

Rate Schedule : 30

	<u>Rate</u>	<u>Volume</u>	<u>Amount</u>
<b>Fixed Charges</b>			
Customer Charge	22.5000		\$22.50
Infrastructure Replacement Program Rider	5.0200		\$5.02
<b>Transportation Charges</b>			
Base Rate			
First 25 Mcf	1.71830	0.0	\$0.00
Next 75 Mcf	1.30000	0.0	\$0.00
Over 100 Mcf	1.03250	0.0	\$0.00
<b>Rate Schedule 30 Total</b>			<b>\$27.52</b>

**Taxes**

Gross Receipts Tax	\$1.37
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**PCID XXXXXXXX-XXX Total \$28.89**

**Nomination Group 4214 Total \$179.36**

**Nomination Group : 4412**

**PCID : XXXXXXXX-XXX** 123 Main St. Anytown OH

Rate Schedule : 70

	<u>Rate</u>	<u>Volume</u>	<u>Amount</u>
<b>Fixed Charges</b>			
Monthly delivery charge	17.8100		\$17.81
Infrastructure Replacement Program Rider	1.6200		\$1.62
<b>Transportation Charges</b>			
Base Rate			
All Gas (Mcf)	0.00000	0.0	\$0.00
<b>Rate Schedule 70 Total</b>			<b>\$19.43</b>

**Taxes**

Gross Receipts Tax	\$0.97
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**PCID XXXXXXXX-XXX Total \$20.40**

**PCID : XXXXXXXX-XXX** 123 Main St. Anytown OH

Rate Schedule : 30

	<u>Rate</u>	<u>Volume</u>	<u>Amount</u>
<b>Fixed Charges</b>			
Customer Charge	22.5000		\$22.50
Infrastructure Replacement Program Rider	5.0200		\$5.02





200 CIVIC CENTER DR  
COLUMBUS OH 43215

Billing Statement For: COLUMBIA GAS OF OHIO CUSTOMER

Invoice Group Number  
XXXXXXXX XXX XXX X

GTS INVOICE FOR JULY 2010

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Transportation Charges

Base Rate			
First 25 Mcf	1.71830	23.0	\$39.52
Next 75 Mcf	1.30000	0.0	\$0.00
Over 100 Mcf	1.03250	0.0	\$0.00

Other Charges

Banking And Balancing (Mcf)	0.01730	23.0	\$0.40
Percentage of Income Plan - GTS (Mcf)	0.60650	23.0	\$13.95
100% Supplemental Charge (Mcf)	0.80480	23.0	\$18.51
Uncollectible Expense Rider (Mcf)	0.15120	23.0	\$3.48

Rate Schedule 30 Total \$103.38

Taxes

Gross Receipts Tax	\$5.34
Gas Distribution Excise Tax	\$3.66

PCID XXXXXXXX-XXX Total \$112.38

PCID : XXXXXXXX-XXX 123 Main St. Anytown OH

Rate Schedule : 30

	Rate	Volume	Amount
<b>Fixed Charges</b>			
Customer Charge	22.5000		\$22.50
Infrastructure Replacement Program Rider	5.0200		\$5.02

Transportation Charges

Base Rate			
First 25 Mcf	1.71830	1.0	\$1.72
Next 75 Mcf	1.30000	0.0	\$0.00
Over 100 Mcf	1.03250	0.0	\$0.00

Other Charges

Banking And Balancing (Mcf)	0.01730	1.0	\$0.02
Percentage of Income Plan - GTS (Mcf)	0.60650	1.0	\$0.61
100% Supplemental Charge (Mcf)	0.80480	1.0	\$0.80
Uncollectible Expense Rider (Mcf)	0.15120	1.0	\$0.15

Rate Schedule 30 Total \$30.82

Taxes

Gross Receipts Tax	\$1.54
Gas Distribution Excise Tax	\$0.16

PCID XXXXXXXX-XXX Total \$32.52

Nomination Group 4412 Total \$165.30

Nomination Group : 4849

PCID : XXXXXXXX-XXX 123 Main St. Anytown OH

Rate Schedule : 30

	Rate	Volume	Amount
<b>Fixed Charges</b>			
Customer Charge	22.5000		\$22.50
Infrastructure Replacement Program Rider	5.0200		\$5.02



200 CIVIC CENTER DR  
COLUMBUS OH 43215

Billing Statement For: COLUMBIA GAS OF OHIO CUSTOMER

Invoice Group Number  
XXXXXXXX XXX XXX X

GTS INVOICE FOR JULY 2010

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for your records

Transportation Charges

Base Rate			
First 25 Mcf	1.71830	1.0	\$1.72
Next 75 Mcf	1.30000	0.0	\$0.00
Over 100 Mcf	1.03250	0.0	\$0.00

Other Charges

Banking And Balancing (Mcf)	0.01730	1.0	\$0.02
Percentage of Income Plan - GTS (Mcf)	0.60650	1.0	\$0.61
100% Supplemental Charge (Mcf)	0.80480	1.0	\$0.80
Uncollectible Expense Rider (Mcf)	0.15120	1.0	\$0.15

Rate Schedule 30 Total \$30.82

Taxes

Gross Receipts Tax	\$1.54
Gas Distribution Excise Tax	\$0.16

PCID XXXXXXXX-XXX Total \$32.52

Nomination Group 4849 Total \$32.52

Nomination Group : 4925

PCID : XXXXXXXX-XXX 123 Main St. Anytown OH

Rate Schedule : 30

	Rate	Volume	Amount
<b>Fixed Charges</b>			
Customer Charge	22.5000		\$22.50
Infrastructure Replacement Program Rider	5.0200		\$5.02
<b>Transportation Charges</b>			
Base Rate			
First 25 Mcf	1.71830	0.0	\$0.00
Next 75 Mcf	1.30000	0.0	\$0.00
Over 100 Mcf	1.03250	0.0	\$0.00
Rate Schedule 30 Total			\$27.52

Taxes

Gross Receipts Tax	\$1.37
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PCID XXXXXXXX-XXX Total \$28.89

PCID : XXXXXXXX-XXX 123 Main St. Anytown OH

Rate Schedule : 30

	Rate	Volume	Amount
<b>Fixed Charges</b>			
Customer Charge	22.5000		\$22.50
Infrastructure Replacement Program Rider	5.0200		\$5.02
<b>Transportation Charges</b>			
Base Rate			
First 25 Mcf	1.71830	0.0	\$0.00
Next 75 Mcf	1.30000	0.0	\$0.00
Over 100 Mcf	1.03250	0.0	\$0.00
Rate Schedule 30 Total			\$27.52



200 CIVIC CENTER DR  
COLUMBUS OH 43215

Billing Statement For: COLUMBIA GAS OF OHIO CUSTOMER

Invoice Group Number  
XXXXXXXX XXX XXX X

GTS INVOICE FOR JULY 2010

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**Taxes**

Gross Receipts Tax \$1.37

PCID XXXXXXXX-XXX Total \$28.89

PCID : XXXXXXXX-XXX 123 Main St. Anytown OH

**Rate Schedule : 70**

	<u>Rate</u>	<u>Volume</u>	<u>Amount</u>
<b>Fixed Charges</b>			
Monthly delivery charge	17.8100		\$17.81
Infrastructure Replacement Program Rider	1.6200		\$1.62
<b>Transportation Charges</b>			
Base Rate			
All Gas (Mcf)	0.00000	1.0	\$0.00
<b>Other Charges</b>			
Demand Side Management Surcharge (Mcf)	0.01320	1.0	\$0.01
Banking And Balancing (Mcf)	0.01730	1.0	\$0.02
Percentage of Income Plan - GTS (Mcf)	0.60650	1.0	\$0.61
100% Supplemental Charge (Mcf)	0.80480	1.0	\$0.80
Uncollectible Expense Rider (Mcf)	0.15120	1.0	\$0.15
<b>Rate Schedule 70 Total</b>			<b>\$21.02</b>

**Taxes**

Gross Receipts Tax \$1.06  
Gas Distribution Excise Tax \$0.16

PCID XXXXXXXX-XXX Total \$22.24

Nomination Group 4925 Total \$80.02

**Nomination Group : 5134**

PCID : XXXXXXXX-XXX 123 Main St. Anytown OH

**Rate Schedule : 30**

	<u>Rate</u>	<u>Volume</u>	<u>Amount</u>
<b>Fixed Charges</b>			
Customer Charge	22.5000		\$22.50
Infrastructure Replacement Program Rider	5.0200		\$5.02
<b>Transportation Charges</b>			
Base Rate			
First 25 Mcf	1.71830	3.0	\$5.15
Next 75 Mcf	1.30000	0.0	\$0.00
Over 100 Mcf	1.03250	0.0	\$0.00
<b>Other Charges</b>			
Banking And Balancing (Mcf)	0.01730	3.0	\$0.05
Percentage of Income Plan - GTS (Mcf)	0.60650	3.0	\$1.82
100% Supplemental Charge (Mcf)	0.80480	3.0	\$2.41
Uncollectible Expense Rider (Mcf)	0.15120	3.0	\$0.45
<b>Rate Schedule 30 Total</b>			<b>\$37.40</b>

**Taxes**

Gross Receipts Tax \$1.89  
Gas Distribution Excise Tax \$0.48



200 CIVIC CENTER DR  
COLUMBUS OH 43215

Billing Statement For: COLUMBIA GAS OF OHIO CUSTOMER

Invoice Group Number  
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PCID : XXXXXXXX-XXX 123 Main St. Anytown OH		PCID XXXXXXXX-XXX Total	\$39.77
<u>Rate Schedule : 30</u>			
	<u>Rate</u>	<u>Volume</u>	<u>Amount</u>
<b>Fixed Charges</b>			
Customer Charge	22.5000		\$22.50
Infrastructure Replacement Program Rider	5.0200		\$5.02
<b>Transportation Charges</b>			
Base Rate			
First 25 Mcf	1.71830	0.0	\$0.00
Next 75 Mcf	1.30000	0.0	\$0.00
Over 100 Mcf	1.03250	0.0	\$0.00
<b>Rate Schedule 30 Total</b>			<b>\$27.52</b>
<b>Taxes</b>			
Gross Receipts Tax			\$1.37
PCID : XXXXXXXX-XXX 123 Main St. Anytown OH		PCID XXXXXXXX-XXX Total	\$28.89
<u>Rate Schedule : 70</u>			
	<u>Rate</u>	<u>Volume</u>	<u>Amount</u>
<b>Fixed Charges</b>			
Monthly delivery charge	17.8100		\$17.81
Infrastructure Replacement Program Rider	1.6200		\$1.62
<b>Transportation Charges</b>			
Base Rate			
All Gas (Mcf)	0.00000	1.0	\$0.00
<b>Other Charges</b>			
Demand Side Management Surcharge (Mcf)	0.01320	1.0	\$0.01
Banking And Balancing (Mcf)	0.01730	1.0	\$0.02
Percentage of Income Plan - GTS (Mcf)	0.60650	1.0	\$0.61
100% Supplemental Charge (Mcf)	0.80480	1.0	\$0.80
Uncollectible Expense Rider (Mcf)	0.15120	1.0	\$0.15
<b>Rate Schedule 70 Total</b>			<b>\$21.02</b>
<b>Taxes</b>			
Gross Receipts Tax			\$1.06
Gas Distribution Excise Tax			\$0.16
PCID : XXXXXXXX-XXX 123 Main St. Anytown OH		PCID XXXXXXXX-XXX Total	\$22.24
<b>Nomination Group 5134 Total</b>			<b>\$90.90</b>
Late Payment Charges include Gross Receipts Tax at the Rate of 4.9870 %			\$5.11
<b>Current Charges Total</b>			<b>\$553.21</b>



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DISBURSEMENT TRANSACTION REGISTER							
PCID Number	Source	Allocated Volume(Dth)	Btu Value	Allocated Volume(Mcf)	Retained Volume(Mcf)	Net Available Volume(Mcf)	Disbursed Volume (Mcf)
XXXXXXXX-XXX	INTER : TCO	0.0	1.0192	0.0	0.0	0.0	0.0
	Total	0.0		0.0	0.0	0.0	0.0
XXXXXXXX-XXX	INTER : TCO	0.0	1.0138	0.0	0.0	0.0	0.0
	Total	0.0		0.0	0.0	0.0	0.0
XXXXXXXX-XXX	INTER : TCO	0.0	1.0174	0.0	0.0	0.0	0.0
	Total	0.0		0.0	0.0	0.0	0.0
XXXXXXXX-XXX	INTER : TCO	3.1	1.0214	3.0	0.0	3.0	3.0
	Total	3.1		3.0	0.0	3.0	3.0
XXXXXXXX-XXX	INTER : TCO	0.0	1.0214	0.0	0.0	0.0	0.0
	Total	0.0		0.0	0.0	0.0	0.0
XXXXXXXX-XXX	INTER : TCO	1.0	1.0214	1.0	0.0	1.0	1.0
	Total	1.0		1.0	0.0	1.0	1.0
XXXXXXXX-XXX	INTER : TCO	3.1	1.0172	3.0	0.0	3.0	3.0
	Total	3.1		3.0	0.0	3.0	3.0
XXXXXXXX-XXX	INTER : PEPL	0.0	1.0100	0.0	0.0	0.0	0.0
	Total	0.0		0.0	0.0	0.0	0.0
XXXXXXXX-XXX	INTER : NCGT PIP	0.0	1.0205	0.0	0.0	0.0	0.0
	Total	0.0		0.0	0.0	0.0	0.0
XXXXXXXX-XXX	INTER : PEPL	0.0	1.0100	0.0	0.0	0.0	0.0
	Total	0.0		0.0	0.0	0.0	0.0
XXXXXXXX-XXX	INTER : TCO	23.8	1.0362	23.0	0.0	23.0	23.0
	Total	23.8		23.0	0.0	23.0	23.0
XXXXXXXX-XXX	INTER : TCO	1.0	1.0211	1.0	0.0	1.0	1.0



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Total	1.0		1.0	0.0	1.0	1.0
XXXXXXXX-XXX INTER : TCO	1.0	1.0474	1.0	0.0	1.0	1.0
Total	1.0		1.0	0.0	1.0	1.0
XXXXXXXX-XXX INTER : TCO	1.0	1.0172	1.0	0.0	1.0	1.0
Total	1.0		1.0	0.0	1.0	1.0
XXXXXXXX-XXX INTER : TCO	0.0	1.0182	0.0	0.0	0.0	0.0
Total	0.0		0.0	0.0	0.0	0.0
XXXXXXXX-XXX INTER : TCO	1.0	1.0107	1.0	0.0	1.0	1.0
Total	1.0		1.0	0.0	1.0	1.0
XXXXXXXX-XXX INTER : TCO	35.0		34.0	0.0	34.0	34.0



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CONTRACT SUMMARY INFORMATION

PCID Number	Service Address	Annual Volumes (Mcf)	Max Day Summer (Mcf)	Max Day Winter (Mcf)	Bank Tolerance (%)	Bank Tolerance (Mcf)	Daily Standby Service Vols
XXXXXXXX-XXX	123 Main St. Anytown OH	400.0	1.0	8.0	4.0	16.0	0.0
XXXXXXXX-XXX	123 Main St. Anytown OH	374.0	3.0	5.0	4.0	15.0	0.0
XXXXXXXX-XXX	123 Main St. Anytown OH	744.0	4.0	7.0	4.0	30.0	0.0
XXXXXXXX-XXX	123 Main St. Anytown OH	735.0	3.0	9.0	4.0	29.0	0.0
XXXXXXXX-XXX	123 Main St. Anytown OH	977.0	1.0	19.0	4.0	39.0	0.0
XXXXXXXX-XXX	123 Main St. Anytown OH	271.0	1.0	5.0	4.0	11.0	0.0
XXXXXXXX-XXX	123 Main St. Anytown OH	1,192.0	11.0	12.0	4.0	48.0	0.0
XXXXXXXX-XXX	123 Main St. Anytown OH	1,003.0	2.0	13.0	4.0	40.0	0.0
XXXXXXXX-XXX	123 Main St. Anytown OH	255.0	1.0	3.0	4.0	10.0	0.0
XXXXXXXX-XXX	123 Main St. Anytown OH	405.0	2.0	7.0	4.0	16.0	0.0
XXXXXXXX-XXX	123 Main St. Anytown OH	802.0	2.0	13.0	4.0	32.0	0.0
XXXXXXXX-XXX	123 Main St. Anytown OH	950.0	6.0	10.0	4.0	38.0	0.0
XXXXXXXX-XXX	123 Main St. Anytown OH	409.0	2.0	6.0	4.0	16.0	0.0
XXXXXXXX-XXX	123 Main St. Anytown OH	567.0	1.0	8.0	4.0	23.0	0.0
XXXXXXXX-XXX	123 Main St. Anytown OH	387.0	1.0	8.0	4.0	15.0	0.0
XXXXXXXX-XXX	123 Main St. Anytown OH	482.0	2.0	6.0	4.0	19.0	0.0
		9,953.0	43.0	139.0		397.0	0.0