FILE

Ohio | Public Utilities Commission

Ted Strickland, Governor
Alan R. Schriber, Chairman

Commissioners

Valerie A. Lemmie
Paul A. Centolella
Cheryl Roberto
Steven D. Lesser

September 7, 2010

Luther Newsom, Chairman and State Legislative Director
Ohio State Legislative Board, United Transportation Union
2021 East Dublin Granville Rd., Suite 245
Columbus, OH 43229-3522

Case No: 10-1278-RR-CSS

Dear Mr. Newsom:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against Norfolk Southern Railway. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 15 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

Renee' J. Jenkins, Secretary
Betty McCauley, Acting Secretary
Mariruth Wright, Acting Secretary

Enclosure
RJJ/dh

cc: Thomas Wood

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business
Technician _____ Date Processed 9-7-2010

180 East Broad Street
Columbus, Ohio 43215-3793

(614) 466-3016
www.PUCO.ohio.gov