

NC  
FILE



10-1147-TP-ZTA  
90-9120-TP-TRF

19

August 13, 2010

Public Utilities Commission of Ohio  
Attn: Docketing Division  
180 East Broad Street  
Columbus, OH 43215 - 3793

RECEIVED-DOCKETING DIV  
2010 AUG 16 PM 3:08  
PUCO

RE: PUCO Tariff No. 2

Dear Sir or Madam:

Enclosed please find one original and eight (8) copies of revisions to PAETEC Communications, Inc.'s ("PAETEC") PUCO Tariff No. 2 with an issue and effective date of September 1, 2010.

This filing seeks to add a new charge for Company assisted Emergency Call Forwarding; business customers were notified via Bill Message beginning July 1, 2010, a copy of which is enclosed. In addition there is language added to the previously blank "Non-Routine Installations" section.

If you have any questions, please feel free to contact me at (585) 340-2709 or by email at Katherine.Hoagland@Paetec.com.

Sincerely,

Katherine Hoagland  
Tariff & Regulatory Analyst

Enclosures

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.  
Technician 3 Date Processed AUG 16 2010

**The Public Utilities Commission of Ohio**  
**TELECOMMUNICATIONS APPLICATION FORM for ROUTINE PROCEEDINGS**  
(Effective: 01/18/2008)

In the Matter of the Application of PAETEC Communications, Inc. )  
to add a new service named "Emergency Call Forwarding" )  
and language to the previously blank "Non-Routine Install" )  
section )

TRF Docket No. 90-9120

Case No. 10-1147-TP XTA

NOTE: Unless you have reserved a Case # or are filing a Contract, leave the "Case No" fields BLANK.

Name of Registrant(s) PAETEC Communications, Inc.

DBA(s) of Registrant(s) \_\_\_\_\_

Address of Registrant(s) 600 Willowbrook Office Park Fairport, NY 14450

Company Web Address www.paetec.com

Regulatory Contact Person(s) Judy Messenger

Phone 585-340-2822

Fax 585-770-2498

Regulatory Contact Person's Email Address Judy.Messeng@paetec.com

Contact Person for Annual Report Judy Messenger

Phone 585-340-2822

Address (if different from above) \_\_\_\_\_

Consumer Contact Information Laura Silivestro

Phone 585-340-3094

Address (if different from above) \_\_\_\_\_

Motion for protective order included with filing? ☐ Yes ☒ No

Motion for waiver(s) filed affecting this case? ☐ Yes ☒ No [Note: Waivers may toll any automatic timeframe.]

**Section I – Pursuant to Chapter 4901:11-6 OAC – Part I – Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below. CMRS providers: Please see the bottom of Section II.**

NOTES: (1) For requirements for various applications, see the identified section of Ohio Administrative Code Section 4901 and/or the supplemental application form noted.

(2) Information regarding the number of copies required by the Commission may be obtained from the Commission's web site at [www.puco.ohio.gov](http://www.puco.ohio.gov) under the docketing information system section, by calling the docketing division at 614-466-4095, or by visiting the docketing division at the offices of the Commission.

Carrier Type <input type="checkbox"/> Other (explain below)	<input type="checkbox"/> ILEC	<input checked="" type="checkbox"/> CLEC	<input type="checkbox"/> CTS	<input type="checkbox"/> AOS/IOS
<b>Tier 1 Regulatory Treatment</b>				
Change Rates within approved Range	<input type="checkbox"/> TRF 1-6-04(B) (0 day Notice)	<input type="checkbox"/> TRF 1-6-04(B) (0 day Notice)		
New Service, expanded local calling area, correction of textual error	<input type="checkbox"/> ZTA 1-6-04(B) (0 day Notice)	<input checked="" type="checkbox"/> ZTA 1-6-04(B) (0 day Notice)		
Change Terms and Conditions, Introduce non-recurring service charges	<input type="checkbox"/> ATA 1-6-04(B) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-04(B) (Auto 30 days)		
Introduce or Increase Late Payment or Returned Check Charge	<input type="checkbox"/> ATA 1-6-04(B) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-04(B) (Auto 30 days)		
Business Contract	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)		
Withdrawal	<input type="checkbox"/> ATW 1-6-12(A) (Non-Auto)	<input type="checkbox"/> ATW 1-6-12(A) (Auto 30 days)		
Raise the Ceiling of a Rate	Not Applicable	<input type="checkbox"/> SLF 1-6-04(B) (Auto 30 days)		
<b>Tier 2 Regulatory Treatment</b>				
Residential - Introduce non-recurring service charges	<input type="checkbox"/> TRF 1-6-05(E) (0 day Notice)	<input type="checkbox"/> TRF 1-6-05(E) (0 day Notice)		
Residential - Introduce New Tariffed Tier 2 Service(s)	<input type="checkbox"/> TRF 1-6-05(C) (0 day Notice)	<input type="checkbox"/> TRF 1-6-05(C) (0 day Notice)	<input type="checkbox"/> TRF 1-6-05(C) (0 day Notice)	
Residential - Change Rates, Terms and Conditions, Promotions, or Withdrawal	<input type="checkbox"/> TRF 1-6-05(E) (0 day Notice)	<input type="checkbox"/> TRF 1-6-05(E) (0 day Notice)	<input type="checkbox"/> TRF 1-6-05(E) (0 day Notice)	
Residential - Tier 2 Service Contracts	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)	
Commercial (Business) Contracts	Not Filed	Not Filed	Not Filed	
Business Services (see "Other" below)	Detariffed	Detariffed	Detariffed	
Residential & Business Toll Services (see "Other" below)	Detariffed	Detariffed	Detariffed	

## Section I – Part II – Certificate Status and Procedural

Certificate Status	ILEC	CLEC	CTS	AOS/IOS
Certification (See Supplemental ACE form)		<input type="checkbox"/> ACE 1-6-10 (Auto 30 days)	<input type="checkbox"/> ACE 1-6-10 (Auto 30 days)	<input type="checkbox"/> ACE 1-6-10 (Auto 30 days)
Add Exchanges to Certificate	<input type="checkbox"/> ATA 1-6-09(C) (Auto 30 days)	<input type="checkbox"/> AAC 1-6-10(F) (0 day Notice)	CLECs must attach a current CLEC Exchange Listing Form	
Abandon all Services - With Customers	<input type="checkbox"/> ABN 1-6-11(A) (Non-Auto)	<input type="checkbox"/> ABN 1-6-11(A) (Auto 90 day)	<input type="checkbox"/> ABN 1-6-11(B) (Auto 14 day)	<input type="checkbox"/> ABN 1-6-11(B) (Auto 14 day)
Abandon all Services - Without Customers		<input type="checkbox"/> ABN 1-6-11(A) (Auto 30 days)	<input type="checkbox"/> ABN 1-6-11(B) (Auto 14 day)	<input type="checkbox"/> ABN 1-6-11(B) (Auto 14 day)
Change of Official Name (See below)	<input type="checkbox"/> ACN 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> ACN 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Change in Ownership (See below)	<input type="checkbox"/> ACO 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> ACO 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Merger (See below)	<input type="checkbox"/> AMT 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> AMT 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Transfer a Certificate (See below)	<input type="checkbox"/> ATC 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> ATC 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Transaction for transfer or lease of property, plant or business (See below)	<input type="checkbox"/> ATR 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> ATR 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
<b>Procedural</b>				
Designation of Process Agent(s)	<input type="checkbox"/> TRF (0 day Notice)	<input type="checkbox"/> TRF (0 day Notice)	<input type="checkbox"/> TRF (0 day Notice)	<input type="checkbox"/> TRF (0 day Notice)

## Section II – Carrier to Carrier (Pursuant to 4901:1-7), CMRS and Other

Carrier to Carrier	ILEC	CLEC		
Interconnection agreement, or amendment to an approved agreement	<input type="checkbox"/> NAG 1-7-07 (Auto 90 day)	<input type="checkbox"/> NAG 1-7-07 (Auto 90 day)		
Request for Arbitration	<input type="checkbox"/> ARB 1-7-09 (Non-Auto)	<input type="checkbox"/> ARB 1-7-09 (Non-Auto)		
Introduce or change c-t-c service tariffs,	<input type="checkbox"/> ATA 1-7-14 (Auto 30 day)	<input type="checkbox"/> ATA 1-7-14 (Auto 30 day)		
Introduce or change access service pursuant to 07-464-TP-COI	<input type="checkbox"/> ATA (Auto 30 day)			
Request rural carrier exemption, rural carrier suspension or modification	<input type="checkbox"/> UNC 1-7-04 or (Non-Auto) 1-7-05	<input type="checkbox"/> UNC 1-7-04 or (Non-Auto) 1-7-05		
Pole attachment changes in terms and conditions and price changes.	<input type="checkbox"/> UNC 1-7-23(B) (Non-Auto)	<input type="checkbox"/> UNC 1-7-05 (Non-Auto)		
<b>CMRS Providers</b> See 4901:1-6-15	<input type="checkbox"/> RCC [Registration & Change in Operations] (0 day)		<input type="checkbox"/> NAG [Interconnection Agreement or Amendment] (Auto 90 days)	
<b>Other</b> (explain) _____				

\*NOTE: During the interim period between the effective date of the rules and an Applicant's Detariffing Filing, changes to existing business Tier 2 and all toll services, including the addition of new business Tier 2 and all new toll services, will be processed as 0-day TRF filings, and briefly described in the "Other" section above.

All Section I and II applications that result in a change to one or more tariff pages require, at a minimum, the following exhibits. Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see the 4901:1-6-14 Filing Requirements on the Commission's Web Page for a complete list of exhibits.

Exhibit	Description:
A	The tariff pages subject to the proposed change(s) as they exist before the change(s)
B	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
C	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

Section III. – Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

**AFFIDAVIT**

***Compliance with Commission Rules and Service Standards***


I am an officer/agent of the applicant corporation, PAETEC Communications, Inc., and am authorized to make this statement on its behalf.  
(Name)

I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) Pursuant to Chapter 4901:1-5 OAC for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) August 12, 2010 at (Location) Fairport, NY

\*(Signature and Title)

  
Vice President &  
Associate General Counsel

(Date) 8/12/2010

- This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

**VERIFICATION**

I, John Messenger

verify that I have utilized the Telecommunications Application Form for Routine Proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

\*(Signature and Title)

  
Vice President &  
Associate General Counsel

(Date) 8/12/2010

-----  
\*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

***Send your completed Application Form, including all required attachments as well as the required number of copies, to:***

**Public Utilities Commission of Ohio  
Attention: Docketing Division  
180 East Broad Street, Columbus, OH 43215-3793**

***Or***

***Make such filing electronically as directed in Case No 06-900-AU-WVR***

**EXHIBIT**  
**A**

CHECK SHEET

The sheets of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

1	1 <sup>st</sup>	34	Original	67	1 <sup>st</sup>	99	Original
2	Original	35	Original	68	1 <sup>st</sup>	100	Original
3	11 <sup>th</sup> *	36	Original	69	1 <sup>st</sup>	101	Original
4	11 <sup>th</sup> *	37	Original	70	1 <sup>st</sup>	102	Original
5	Original	38	Original	71	1 <sup>st</sup>	103	Original
6	Original	39	Original	72	1 <sup>st</sup>	104	Original
7	1 <sup>st</sup>	40	Original	73	1 <sup>st</sup>	105	Original
8	1 <sup>st</sup>	41	Original	74	1 <sup>st</sup>	106	Original
9	Original	42	1 <sup>st</sup>	75	Original	107	Original
10	1 <sup>st</sup>	43	Original	76	Original	108	1 <sup>st</sup> *
11	Original	44	1 <sup>st</sup>	77	Original	109	Original
12	1 <sup>st</sup>	45	1 <sup>st</sup>	78	Original	110	Original
13	1 <sup>st</sup>	46	Original	79	1 <sup>st</sup>	111	Original
14	Original	47	1 <sup>st</sup>	80	Original	112	Original
15	Original	48	1 <sup>st</sup>	81	Original	113	Original
16	Original	49	1 <sup>st</sup>	82	Original	114	Original
17	Original	50	1 <sup>st</sup>	83	Original	115	Original
18	Original	51	Original	84	Original	116	Original
19	Original	52	Original	85	Original	117	Original
20	Original	53	Original	86	Original	118	Original
21	Original	54	Original	87	Original	119	Original
22	Original	55	Original	88	1 <sup>st</sup>		
23	Original	56	Original	89	1 <sup>st</sup>		
24	Original	57	Original	90	1 <sup>st</sup>		
25	Original	58	Original	91	1 <sup>st</sup>		
26	Original	59	Original	92	1 <sup>st</sup>		
27	Original	60	Original	93	Original		
28	Original	61	Original	93	Original		
29	Original	62	Original	94	Original		
30	Original	63	Original	95	Original		
31	Original	64	Original	96	Original		
32	Original	65	Original	97	Original		
33	Original	66	Original	98	Original		

Issued: May 22, 2009

Effective: June 22, 2009

Issued by: Mary K. O'Connell, SVP, Secretary & General Counsel  
One PAETEC Plaza, 600 WillowBrook Office Park  
Fairport, New York 14450

Issued Under Authority of the Public Utilities Commission of Ohio,  
dated \_\_\_\_\_, in Case No. 98-1401-TP-ACE

(T)

CHECK SHEETS (Cont'd)

120	Original	152	Original	184	Original
121	Original	153	Original	185	Original
122	Original	154	Original	186	Original
123	Original	155	Original	187	Original
124	Original	156	Original	188	Original
125	Original	157	Original	189	Original
126	Original	158	Original	190	1 <sup>st</sup>
127	Original	159	Original	191	Original
128	1 <sup>st</sup>	160	Original	192	1 <sup>st</sup>
129	Original	161	Original	193	2 <sup>nd</sup>
130	Original	162	Original	193.1	Original
131	Original	163	Original	193.2	Original
132	Original	164	Original	194	1 <sup>st</sup>
133	1 <sup>st</sup>	165	Original	195	1 <sup>st</sup>
134	Original	166	Original	196	3 <sup>rd</sup>
135	Original	167	2 <sup>nd</sup>	197	3 <sup>rd</sup>
136	Original	168	1 <sup>st</sup>	198	1 <sup>st</sup>
137	Original	169	Original	199	2 <sup>nd</sup>
138	Original	170	1 <sup>st</sup> *	200	4 <sup>th</sup>
139	1 <sup>st</sup>	171	Original	201	1 <sup>st</sup>
140	1 <sup>st</sup>	172	Original	202	1 <sup>st</sup>
141	Original	173	3 <sup>rd</sup> *	203	5 <sup>th</sup>
142	Original	173.1	1 <sup>st</sup>		
143	Original	173.2	1 <sup>st</sup>		
144	Original	174	Original		
145	Original	175	Original		
146	Original	176	Original		
147	Original	177	Original		
148	Original	178	Original		
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Issued:

Issued by: Richard E. Ottalagana, Executive Vice President  
290 Woodcliff Drive  
Fairport, New York 14450

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Section 9 - SPECIAL ARRANGEMENTS (Cont'd)

9.2 NON-ROUTINE INSTALLATION AND/OR MAINTENANCE

[RESERVED FOR FUTURE USE]

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290 Woodcliff Drive  
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Effective: September 1, 2010

Issued by: Mary K. O'Connell, SVP, Secretary & General Counsel  
One PAETEC Plaza, 600 Willowbrook Office Park  
Fairport, New York 14450

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151.4	Original*				

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 dated \_\_\_\_\_, in Case No. 98-1401-TP-ACE

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Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)8.9 EMERGENCY CALL FORWARDING CHARGE

At the Business Customer's request, the Company may assist in activating or updating their Call Forwarding (or Call Forwarding on their DTO). The Company will provide this assistance at no cost to the Customer if the request is due to a problem with the PAETEC network. If it is not a PAETEC network problem, then the Customer will be billed a non-recurring charge per line.

	<u>Non-Recurring Charge</u>
Emergency Call Forwarding	\$99.00 per line

N

N

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Issued: September 1, 2010

Effective: September 1, 2010

Issued by: Mary K. O'Connell, SVP, Secretary & General Counsel  
One PAETEC Plaza, 600 WillowBrook Office Park  
Fairport, New York 14450

Issued Under Authority of the Public Utilities Commission of Ohio,  
dated \_\_\_\_\_, in Case No. 98-1401-TP-ACE

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Section 9 - SPECIAL ARRANGEMENTS (Cont'd)

## 9.2 NON-ROUTINE INSTALLATION AND/OR MAINTENANCE

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply. If the Customer reschedules an installation, additional charges may apply.

N  
|  
N

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dated \_\_\_\_\_, in Case No. 98-1401-TP-ACE

**EXHIBIT  
C**



PAETEC Communications, Inc.

**Emergency Call Forwarding:**

**Description:**

PAETEC Communications, Inc. is filing this application to add language for Emergency Call Forwarding to Section 8.9 of the tariff, as shown on Sheet No. 151.4 attached in Exhibit B.

This will apply to business customers calling into our Network Operations Center and requesting immediate call forwarding be done. There will be no charge for a PAETEC network issue. In addition, customers have the ability to sign up for call forwarding which is charged monthly, and gives them the ability to perform the task themselves at any time.

**Rationale:**

Many customers are electing not to enroll in the service, although subsequently requesting it to be performed if an issue arises. To assist with the forwarding would be a drain of company resources as each individual number to be forwarded must be manually entered through a fairly lengthy process. The process is simplified and customers have direct access to perform the function themselves, when enrolling in the MRC product.

**Non-Routine Installation:**

**Description:**

PAETEC Communications, Inc. is filing this application to add language for Non-Routine Installations under Section 9.2 of the tariff, as shown on Sheet No. 155 attached in Exhibit B.

This will apply to new business customers or existing customers adding new services.

**Rationale:**

PAETEC's rationale for the above change is to help PAETEC be competitive within the market place.

**EXHIBIT  
D**

**Bill Run:**

July 1, 2010, run 1 time

**Target Customer Criteria:**

All LP and LM Business Customers

**Change to Emergency Call Forwarding Charge**

PAETEC would like to make you aware of an upcoming change to Emergency Call Forwarding charges. Beginning September 1, 2010, the charge for our Network Operations Center (NOC) to add Call Forwarding to circuits, for outage issues outside of PAETEC's control, will be \$99.00 per line. Any outages for which PAETEC is responsible will not incur a Call Forwarding charge.

To avoid a situation where this charge would be required, you may add Call Forwarding or Direct Trunk Overflow (DTO) as a monthly feature. Normal charges and timeframes would apply. If you have any questions, please contact Customer Care at the number listed on this invoice.