

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of Sharon)	
R. Cedenno,)	
)	
Complainant,)	
)	
v.)	Case No. 09-1063-TP-CSS
)	
AT&T Ohio and Windstream Ohio, Inc.,)	
)	
Respondents.)	

ENTRY

The Commission finds:

- (1) On November 5, 2009, Sharon R. Cedenno (complainant) filed a complaint against AT&T Ohio (AT&T) and Windstream Ohio, Inc. (Windstream) alleging that AT&T and Windstream have not accurately billed her for telephone services.
- (2) On December 4, 2009, both AT&T and Windstream filed answers to the complaint, in which they asserted that their services and practices have been in full accordance with all applicable provisions of law and all accepted standards in the telephone industry, and that complainant had failed to state reasonable grounds for complaint.
- (3) On March 9, 2010, AT&T filed a letter advising the Commission that this case had been resolved and should be dismissed. No party has filed any information to the contrary. Therefore, the Commission finds that this complaint should be dismissed.

It is, therefore,

ORDERED, That Case No. 09-1063-TP-CSS be dismissed. It is, further,

ORDERED, That a copy of this entry be served upon all parties of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO



Alan R. Schriber, Chairman



Paul A. Centolella



Valerie A. Lemmie



Steven D. Lesser

Cheryl L. Roberto

KLS/dah

Entered in the Journal

JUL 14 2010



Renee J. Jenkins
Secretary