

The Public Utilities Commission of Ohio
TELECOMMUNICATIONS APPLICATION FORM for ROUTINE PROCEEDINGS
(Effective: 1/18/2008)
(Pursuant to Case No. 06-1345-TP-ORD)

In the Matter of the Application of AT&T Ohio)
to Amend the T&Cs for Select Feature Package)
and Complete Choice Enhanced)

TRF Docket No. 90-5032-TP-TRF

Case No. ____ - ____ - **TP** - ____

NOTE: Unless you have reserved a Case # or are filing a Contract, leave the "Case No" fields BLANK.

Name of Registrant(s) AT&T Ohio

DBA(s) of Registrant(s) The Ohio Bell Telephone Company uses the name AT&T Ohio

Address of Registrant(s) 150 East Gay Street

Company Web Address www.att.com

Regulatory Contact Person(s) Maryann H. Mackey

Phone 216 822-0086

Fax 216 822-5722

Regulatory Contact Person's Email Address mm4182@att.com

Contact Person for Annual Report Michael R. Schaedler

Phone 216 822-8307

Address (if different from above) 45 Erieview Plaza Suite 1500 Cleveland, Ohio 44114

Consumer Contact Information Kathy Gentile-Klein

Phone 216 822-2395

Address (if different from above) 45 Erieview Plaza Suite 1500 Cleveland, Ohio 44114

Motion for protective order included with filing? ☐ Yes ☒ No

Motion for waiver(s) filed affecting this case? ☐ Yes ☒ No [Note: Waivers may toll any automatic timeframe.]

Section I – Pursuant to Chapter 4901:11-6 OAC – Part I – Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below. CMRS providers: Please see the bottom of Section II.

NOTES: (1) For requirements for various applications, see the identified section of Ohio Administrative Code Section 4901 and/or the supplemental application form noted.

Carrier Type <input type="checkbox"/> Other (explain below)	<input checked="" type="checkbox"/> LEC	<input type="checkbox"/> CLEC	<input type="checkbox"/> CTS	<input type="checkbox"/> AOS/IOS
<u>Tier 1 Regulatory Treatment</u>				
Change Rates within approved Range	<input type="checkbox"/> TRF 1-6-04(B) (0 day Notice)	<input type="checkbox"/> TRF 1-6-04(B) (0 day Notice)		
New Service, expanded local calling area, correction of textual error	<input type="checkbox"/> ZTA 1-6-04(B) (0 day Notice)	<input type="checkbox"/> ZTA 1-6-04(B) (0 day Notice)		
Change Terms and Conditions, Introduce non-recurring service charges	<input type="checkbox"/> ATA 1-6-04(B) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-04(B) (Auto 30 days)		
Introduce or Increase Late Payment or Returned Check Charge	<input type="checkbox"/> ATA 1-6-04(B) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-04(B) (Auto 30 days)		
Business Contract	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)		
Withdrawal	<input type="checkbox"/> ATW 1-6-12(A) (Non-Auto)	<input type="checkbox"/> ATW 1-6-12(A) (Auto 30 days)		
Raise the Ceiling of a Rate	Not Applicable	<input type="checkbox"/> SLF 1-6-04(B) (Auto 30 days)		
<u>Tier 2 Regulatory Treatment</u>				
Residential - Introduce non-recurring service charges	<input type="checkbox"/> TRF 1-6-05(E) (0 day Notice)	<input type="checkbox"/> TRF 1-6-05(E) (0 day Notice)		
Residential - Introduce New Tariffed Tier 2 Service(s)	<input type="checkbox"/> TRF 1-6-05(C) (0 day Notice)	<input type="checkbox"/> TRF 1-6-05(C) (0 day Notice)	<input type="checkbox"/> TRF 1-6-05(C) (0 day Notice)	
Residential - Change Rates, Terms and Conditions, Promotions, or Withdrawal	<input checked="" type="checkbox"/> TRF 1-6-05(E) (0 day Notice)	<input type="checkbox"/> TRF 1-6-05(E) (0 day Notice)	<input type="checkbox"/> TRF 1-6-05(E) (0 day Notice)	
Residential - Tier 2 Service Contracts	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)	
Commercial (Business) Contracts	Not Filed	Not Filed	Not Filed	
Business Services (<i>see "Other" below</i>)	Detariffed	Detariffed	Detariffed	
Residential & Business Toll Services (<i>see "Other" below</i>)	Detariffed	Detariffed	Detariffed	

(2) Information regarding the number of copies required by the Commission may be obtained from the Commission's web site at www.puco.ohio.gov under the docketing information system section, by calling the docketing division at 614-466-4095, or by visiting the docketing division at the offices of the Commission.

Section I – Part II – Certificate Status and Procedural

Certificate Status	ILEC	CLEC	CTS	AOS/IOS
Certification (See Supplemental ACE form)		<input type="checkbox"/> ACE 1-6-10 (Auto 30 days)	<input type="checkbox"/> ACE 1-6-10 (Auto 30 days)	<input type="checkbox"/> ACE 1-6-10 (Auto 30 days)
Add Exchanges to Certificate	<input type="checkbox"/> ATA 1-6-09(C) (Auto 30 days)	<input type="checkbox"/> AAC 1-6-10(F) (0 day Notice)	CLECs must attach a current CLEC Exchange Listing Form	
Abandon all Services - With Customers	<input type="checkbox"/> ABN 1-6-11(A) (Non-Auto)	<input type="checkbox"/> ABN 1-6-11(A) (Auto 90 day)	<input type="checkbox"/> ABN 1-6-11(B) (Auto 14 day)	<input type="checkbox"/> ABN 1-6-11(B) (Auto 14 day)
Abandon all Services - Without Customers		<input type="checkbox"/> ABN 1-6-11(A) (Auto 30 days)	<input type="checkbox"/> ABN 1-6-11(B) (Auto 14 day)	<input type="checkbox"/> ABN 1-6-11(B) (Auto 14 day)
Change of Official Name (See below)	<input type="checkbox"/> ACN 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> ACN 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Change in Ownership (See below)	<input type="checkbox"/> ACO 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> ACO 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Merger (See below)	<input type="checkbox"/> AMT 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> AMT 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Transfer a Certificate (See below)	<input type="checkbox"/> ATC 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> ATC 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Transaction for transfer or lease of property, plant or business (See below)	<input type="checkbox"/> ATR 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> ATR 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Procedural				
Designation of Process Agent(s)	<input type="checkbox"/> TRF (0 day Notice)	<input type="checkbox"/> TRF (0 day Notice)	<input type="checkbox"/> TRF (0 day Notice)	<input type="checkbox"/> TRF (0 day Notice)

Section II – Carrier to Carrier (Pursuant to 4901:1-7), CMRS and Other

<u>Carrier to Carrier</u>	ILEC	CLEC		
Interconnection agreement, or amendment to an approved agreement	<input type="checkbox"/> NAG 1-7-07 (Auto 90 day)	<input type="checkbox"/> NAG 1-7-07 (Auto 90 day)		
Request for Arbitration	<input type="checkbox"/> ARB 1-7-09 (Non-Auto)	<input type="checkbox"/> ARB 1-7-09 (Non-Auto)		
Introduce or change c-t-c service tariffs,	<input type="checkbox"/> ATA 1-7-14 (Auto 30 day)	<input type="checkbox"/> ATA 1-7-14 (Auto 30 day)		
Introduce or change access service pursuant to 07-464-TP-COI	<input type="checkbox"/> ATA (Auto 30 day)			
Request rural carrier exemption, rural carrier suspension or modification	<input type="checkbox"/> UNC 1-7-04 or (Non-Auto) 1-7-05	<input type="checkbox"/> UNC 1-7-04 or (Non-Auto) 1-7-05		
Pole attachment changes in terms and conditions and price changes.	<input type="checkbox"/> UNC 1-7-23(B) (Non-Auto)	<input type="checkbox"/> UNC 1-7-23(B) (Non-Auto)		
<u>CMRS Providers</u> See 4901:1-6-15	<input type="checkbox"/> RCC [Registration & Change in Operations] (0 day)		<input type="checkbox"/> NAG [Interconnection Agreement or Amendment] (Auto 90 days)	
<u>Other*</u>				

*NOTE: During the interim period between the effective date of the rules and an Applicant's Detariffing Filing, changes to existing business Tier 2 and all toll services, including the addition of new business Tier 2 and all new toll services, will be processed as 0-day TRF filings, and briefly described in the "Other" section above.

All Section I and II applications that result in a change to one or more tariff pages require, at a minimum, the following exhibits. Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR, and CIO applications see the 4901:1-6-14 Filing Requirements on the Commission's Web Page for a complete list of exhibits.

Exhibit	Description:
A	The tariff pages subject to the proposed change(s) as they exist before the change(s)
B	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
C	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

Section III. – Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

AFFIDAVIT

Compliance with Commission Rules and Service Standards

I am an officer/agent of the applicant corporation, AT&T Ohio, and am authorized to make this statement on its behalf.

I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) Pursuant to Chapter 4901:1-5 OAC for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on July 2, 2010 at Cleveland, Ohio

*/s/ Maryann H. Mackey
Director, Regulatory

July 2, 2010

- *This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

VERIFICATION

I, Maryann H. Mackey verify that I have utilized the Telecommunications Application Form for Routine Proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

* /s/ Maryann H. Mackey Director, Regulatory

July 2, 2010

**Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

**Public Utilities Commission of Ohio
Attention: Docketing Division
180 East Broad Street, Columbus, OH 43215-3793**

Or

Make such filing electronically as directed in Case No 06-900-AU-WVR

4. COMPLETE CHOICE® ENHANCED

A. Description

Complete Choice Enhanced package offers residence customers a combination of Custom Calling and Advanced Custom Calling features with a network access line and unlimited local calling at a package rate.

B. Definitions

Complete Choice Enhanced is offered to residence customers and consists of the following services:

- Network Access Line
- Flat Rate Service
- Caller ID
- Caller ID with Name
- Call Waiting
- Call Waiting ID
- Three-Way Calling
- Call Forwarding
- Speed Calling 8
- Automatic Callback
- Call Screening
- Busy Line Transfer (optional)
- Alternate Answering (optional)
- Message Waiting Tone (optional)
- Star Code Access to Voice Mail (optional)

C. Terms and Conditions

1. Call Waiting, Caller ID (including Caller ID with Name) and Call Waiting ID may be deselected from the Complete Choice Enhanced package at the customer's request and subsequently reselected with no adjustment to the package price. Nonrecurring charges specified in Part 3, Section 1 of this tariff will not apply to these changes. (C)
2. Busy Line Transfer, Alternate Answering, Message Waiting Tone and Star Code Access to Voice Mail may be added to Complete Choice Enhanced package, at any time, with no adjustment to the package price. The Service Order Add/Change charge specified in Part 3, Section 1 of P.U.C.O. Tariff No. 20 will not apply to these changes.
3. Caller ID, Caller ID with Name, and Call Screening will not be included in the Complete Choice Enhanced package where facilities preclude the provisioning of these features. A credit will apply to Complete Choice Enhanced package only when Caller ID cannot be provisioned. Caller ID with Name cannot be provisioned without Caller ID. No credit will be given if the customer deselects Caller ID and/or Caller ID with Name. (C)
(C)

4. COMPLETE CHOICE® ENHANCED (cont'd)

C. Terms and Conditions (cont'd)

14. Nonrecurring charges, except as shown in D. below, will not apply when existing customers add the package to existing lines. Nonrecurring installation charges may apply to the installation of new access lines.

D. Prices

The per line rates specified for Complete Choice Enhanced package are as follows:

Description	Monthly Price	Nonrecurring Charge
Complete Choice Enhanced, Access Area A	future use	future use
Complete Choice Enhanced, Access Area B	\$26.00	\$5.00
Complete Choice Enhanced, Access Area C	26.00	5.00
Complete Choice Enhanced, Access Area D	26.00	5.00
Complete Choice Enhanced, Access Area A where Caller ID cannot be provisioned ^{/1/}	future use	future use
Complete Choice Enhanced, Access Area B where Caller ID cannot be provisioned ^{/1/}	25.00	5.00
Complete Choice Enhanced, Access Area C where Caller ID cannot be provisioned ^{/1/}	25.00	5.00
Complete Choice Enhanced, Access Area D where Caller ID cannot be provisioned ^{/1/}	25.00	5.00

E. References

Complete Choice Enhanced package components are provided in accordance to the terms and conditions of their applicable tariffs except as noted in Paragraphs C. and E. of this Tariff.

Service	Reference
Residence Access Line	Part 4, Section 2
Flat Rate Service	Part 4, Section 2
Custom Calling Features	Part 7, Section 1
Advanced Custom Calling Features	Part 7, Section 2
Complementary Central Office Services	Part 7, Section 3
Star Code Access to Voice Mail	Part 7, Section 3

/1/ The rate reflects a \$1.00 monthly credit as described in Terms and Conditions C.3. No credit is given if the customer deselects Caller ID and/or Caller ID with Name. (C)
(C)

25. Select Feature PackageSM

Effective November 14, 2008, no further installation of, or changes to the Select Feature Package will be made. Select Feature Packages in service on November 14, 2008 will be continued in service only for as long as such service remains at the location at which service is being furnished on the aforementioned date. In the event that these services are discontinued at their present location for any reason, they will not be re-established.

A. Description

Select Feature Package offers residence customers a combination of Custom Calling and Advanced Custom Calling features with a network access line and unlimited local calling at a package rate.

B. Definitions

Select Feature Package is offered to residence customers and consists of the following services:

- A network access line
- Flat Rate Service
- Caller ID
- Caller ID with Name
- Call Waiting
- Call Waiting ID
- Three-Way Calling
- Call Forwarding
- Speed Calling 8
- Automatic Callback
- Repeat Dialing
- Call Screening

C. Terms and Conditions

1. Call Waiting, Caller ID (including Caller ID with Name) and Call Waiting ID may be deselected from the Select Feature Package at the customer's option and can be reselected in the future, with no adjustment to the package price. Nonrecurring charges specified in Part 3, Section 1 of this tariff will not apply to these changes. (C)
(C)
2. Caller ID, Caller ID with Name, and Call Screening will not be included in the Select Feature Package where facilities preclude the provisioning of these features. A credit will apply to Select Feature Package only when Caller ID cannot be provisioned. Caller ID with Name cannot be provisioned without Caller ID. No credit will be given if the customer deselects Caller ID and/or Caller ID with Name. (C)
(C)
3. Privacy Manager may be added onto the Select Feature Package at the customer's option. No adjustment is made to the customer's price when Privacy Manager is activated. Nonrecurring charges do not apply if Privacy Manager is activated or inactivated.

25. Select Feature PackageSM (cont'd)

C. Terms and Conditions (cont'd)

14. Nonrecurring charges, except as that shown in D. below, will not apply when existing customers add the package. Nonrecurring installation charges may apply to the installation of Access Lines.

D. Prices

The per line rates specified for Select Feature Package are as follows:

Description	Monthly Price	Nonrecurring Charge
Select Feature Package, Access Area A	future use	future use
Select Feature Package, Access Area B	\$30.00	\$3.95
Select Feature Package, Access Area C	30.00	3.95
Select Feature Package, Access Area D	30.00	3.95
Select Feature Package, Access Area A where Caller ID cannot be provisioned ^{/1/}	future use	future use
Select Feature Package, Access Area B where Caller ID cannot be provisioned ^{/1/}	29.00	3.95
Select Feature Package, Access Area C where Caller ID cannot be provisioned ^{/1/}	29.00	3.95
Select Feature Package, Access Area D where Caller ID cannot be provisioned ^{/1/}	29.00	3.95

E. References

Select Feature components are provided in accordance to the terms and conditions of their applicable tariffs except as noted in Paragraphs C. and E. of this Tariff.

Service	Reference
Residence Access Line	Part 4, Section 2
Flat Rate Service	Part 4, Section 2
Custom Calling Features	Part 7, Section 1
Advanced Custom Calling Features	Part 7, Section 2

^{/1/} The rate reflects a \$1.00 monthly credit as described in Terms and Conditions C.2. No credit will be given if the customer deselects Caller ID and/or Caller ID with Name. (C)
(C)

EXHIBIT C

AT&T Ohio hereby revises Part 7 Section 5 and Part 20 Section 7 of its AT&T Ohio Tariff P.U.C.O. No. 20, to amend the terms and conditions associated with Complete Choice Enhanced and Select Feature Package so as to provide customers the option of removing Caller ID from the package while still retaining the package price.

EXHIBIT D

The following AT&T Ohio bill page message was printed on the bills of impacted residential customers from 4/27/2010 through 5/25/2010.

RATE NOTICE

Effective July 3, 2010, customers may remove Caller ID from the Select Feature Package, Complete Choice, Complete Choice Enhanced or ALL DISTANCE packages and still retain the package price. For more information, please call 1.800.288.2020.

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

7/2/2010 8:04:20 AM

in

Case No(s). 90-5032-TP-TRF

Summary: Tariff modify the T&Cs associated with certain residential packages electronically filed by Maryann Mackey on behalf of AT&T Ohio