

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of Leigh)	
Conti,)	
)	
Complainant,)	
)	
v.)	Case No. 09-591-WW-CSS
)	
Ohio American Water Company,)	
)	
Respondent.)	

ENTRY

The Commission finds:

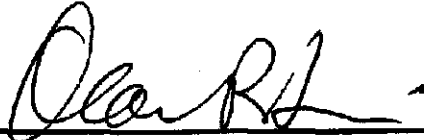
- (1) On July 14, 2009, the complainant, Leigh Conti, filed a formal complaint in this case against the respondent, Ohio American Water Company (Ohio American), alleging that the respondent is providing inadequate water service to the complainant's home, due to longstanding water pressure issues.
- (2) On August 3, 2009, the respondent, through counsel, filed an answer to the complaint.
- (3) A prehearing settlement conference occurred in this case on October 29, 2009, but the parties were unable, at that time, to resolve the issues raised by the complaint. By entry issued January 19, 2010, a hearing was scheduled to occur in this case on June 15, 2010.
- (4) On May 11, 2010, the complainant filed a letter indicating that the water pressure issues raised in the complaint appear to have been solved through actions recently taken by the respondent. In the letter, the complainant requests that, consequently, this case be dismissed without prejudice.
- (5) The Commission finds that the complainant's request to dismiss the complaint without prejudice should be granted.

It is, therefore,

ORDERED, That, in accordance with the above findings, this complaint case be dismissed without prejudice. It is, further,

ORDERED, That a copy of this entry be served upon all parties of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO



Alan R. Schriber, Chairman

Paul A. Centolella



Steven D. Lesser

Valeria A. Lemmie



Cheryl L. Roberto

DEF/dah

Entered in the Journal

MAY 26 2010



Renee J. Jenkins
Secretary