

Large Filing Separator Sheet

Case Number: 09-1917-TP-SLF

File Date: 5/26/2010

Section: 1 of 2

Number of Pages: 139

Description of Document: Tariff (Exhibit A)

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PUCO

May 25, 2010

VIA OVERNIGHT COURIER09-1817-TR S&F
90-9190-TR TRF

Docketing Division
Public Utilities Commission of Ohio
180 East Broad Street
Columbus, OH 43215

Re: Broadview Networks, Inc. PUCO Tariff No. 2 Replacement
In its Entirety at the Request of PUCO Staff

Dear Sir or Madam:

At the request of Public Utility Commission of Ohio Staff, Broadview Networks, Inc. ("Broadview") respectfully withdraws in its entirety the competitive local exchange company tariff presently on file with the PUCO; this document is set forth herein at Exhibit A. In its place, Broadview hereby replaces Exhibit A with a new competitive local exchange company tariff, set forth in its entirety at Exhibit B hereto.

Pursuant to the instruction of Staff, Broadview's replacement CLEC tariff bears an issued date of May 27, 2010 and an effective date of May 28, 2010.

To the extent you have any questions concerning this submission, please do not hesitate to contact the undersigned at channan@broadviewtel.com or (240) 461-0412.

Respectfully submitted,

Catherine M. Hannan

Catherine M. Hannan
Regulatory Counsel

Enclosures

Cc (w/encl.): Mr. Doug Wile, PUCO

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.

Technician Am J Date Processed 5/26/10

The Public Utilities Commission of Ohio
TELECOMMUNICATIONS APPLICATION FORM for ROUTINE PROCEEDINGS
(Effective: 01/18/2008)

In the Matter of the Application of Broadview Networks, Inc.)
to replace Tariff P.U.C.O. No. 2)
))
))

TRF Docket No. 90-9190-TP-TRF

Case No. 09 - 1917 -TP -SLF

NOTE: Unless you have reserved a Case # or are filing a Contract, leave the "Case No" fields BLANK.

Name of Registrant(s) Broadview Networks, Inc.

DBA(s) of Registrant(s) _____

Address of Registrant(s) 800 Westchester Avenue, Suite N-501, Rye Brook, NY 10573

Company Web Address www.broadviewnet.com

Regulatory Contact Person(s) Jarrold Harper

Phone (610) 755-4446

Fax (347) 287-0845

Regulatory Contact Person's Email Address jharper@broadviewnet.com

Contact Person for Annual Report Jarrold Harper

Phone (610) 755-4446

Address (if different from above) 2100 Renaissance Boulevard, King of Prussia, PA 19406

Consumer Contact Information Jarrold Harper

Phone (610) 755-4446

Address (if different from above) 2100 Renaissance Boulevard, King of Prussia, PA 19406

Motion for protective order included with filing? ☐ Yes ☒ No

Motion for waiver(s) filed affecting this case? ☐ Yes ☒ No [Note: Waivers may toll any automatic timeframe.]

Section I – Pursuant to Chapter 4901:11-6 OAC – Part I – Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below. CMRS providers: Please see the bottom of Section II.

NOTES: (1) For requirements for various applications, see the identified section of Ohio Administrative Code Section 4901 and/or the supplemental application form noted.

(2) Information regarding the number of copies required by the Commission may be obtained from the Commission's web site at www.puco.ohio.gov under the docketing information system section, by calling the docketing division at 614-466-4095, or by visiting the docketing division at the offices of the Commission.

Carrier Type <input type="checkbox"/> Other (explain below)	<input type="checkbox"/> ILEC	<input checked="" type="checkbox"/> CLEC	<input type="checkbox"/> CTS	<input type="checkbox"/> AOS/IOS
Tier 1 Regulatory Treatment				
Change Rates within approved Range	<input type="checkbox"/> TRF 1-6-04(B) (0 day Notice)	<input type="checkbox"/> TRF 1-6-04(B) (0 day Notice)		
New Service, expanded local calling area, correction of textual error	<input type="checkbox"/> ZTA 1-6-04(B) (0 day Notice)	<input type="checkbox"/> ZTA 1-6-04(B) (0 day Notice)		
Change Terms and Conditions, Introduce non-recurring service charges	<input type="checkbox"/> ATA 1-6-04(B) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-04(B) (Auto 30 days)		
Introduce or Increase Late Payment or Returned Check Charge	<input type="checkbox"/> ATA 1-6-04(B) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-04(B) (Auto 30 days)		
Business Contract	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)		
Withdrawal	<input type="checkbox"/> ATW 1-6-12(A) (Non-Auto)	<input type="checkbox"/> ATW 1-6-12(A) (Auto 30 days)		
Raise the Ceiling of a Rate	Not Applicable	<input type="checkbox"/> SLF 1-6-04(B) (Auto 30 days)		
Tier 2 Regulatory Treatment				
Residential - Introduce non-recurring service charges	<input type="checkbox"/> TRF 1-6-05(E) (0 day Notice)	<input type="checkbox"/> TRF 1-6-05(E) (0 day Notice)		
Residential - Introduce New Tariffed Tier 2 Service(s)	<input type="checkbox"/> TRF 1-6-05(C) (0 day Notice)	<input checked="" type="checkbox"/> TRF 1-6-05(C) (0 day Notice)	<input type="checkbox"/> TRF 1-6-05(C) (0 day Notice)	
Residential - Change Rates, Terms and Conditions, Promotions, or Withdrawal	<input type="checkbox"/> TRF 1-6-05(E) (0 day Notice)	<input checked="" type="checkbox"/> TRF 1-6-05(E) (0 day Notice)	<input type="checkbox"/> TRF 1-6-05(E) (0 day Notice)	
Residential - Tier 2 Service Contracts	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)	
Commercial (Business) Contracts	Not Filed	Not Filed	Not Filed	
Business Services (see "Other" below)	Detariffed	Detariffed	Detariffed	
Residential & Business Toll Services (see "Other" below)	Detariffed	Detariffed	Detariffed	

Section I – Part II – Certificate Status and Procedural

Certificate Status	ILEC	CLEC	CTS	AOS/IOS
Certification (See Supplemental ACE form)		<input type="checkbox"/> ACE 1-6-10 (Auto 30 days)	<input type="checkbox"/> ACE 1-6-10 (Auto 30 days)	<input type="checkbox"/> ACE 1-6-10 (Auto 30 days)
Add Exchanges to Certificate	<input type="checkbox"/> ATA 1-6-09(C) (Auto 30 days)	<input type="checkbox"/> AAC 1-6-10(F) (0 day Notice)	CLECs must attach a current CLEC Exchange Listing Form	
Abandon all Services - With Customers	<input type="checkbox"/> ABN 1-6-11(A) (Non-Auto)	<input type="checkbox"/> ABN 1-6-11(A) (Auto 90 day)	<input type="checkbox"/> ABN 1-6-11(B) (Auto 14 day)	<input type="checkbox"/> ABN 1-6-11(B) (Auto 14 day)
Abandon all Services - Without Customers		<input type="checkbox"/> ABN 1-6-11(A) (Auto 30 days)	<input type="checkbox"/> ABN 1-6-11(B) (Auto 14 day)	<input type="checkbox"/> ABN 1-6-11(B) (Auto 14 day)
Change of Official Name (See below)	<input type="checkbox"/> ACN 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> ACN 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Change in Ownership (See below)	<input type="checkbox"/> ACO 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> ACO 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Merger (See below)	<input type="checkbox"/> AMT 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> AMT 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Transfer a Certificate (See below)	<input type="checkbox"/> ATC 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> ATC 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Transaction for transfer or lease of property, plant or business (See below)	<input type="checkbox"/> ATR 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> ATR 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Procedural				
Designation of Process Agent(s)	<input type="checkbox"/> TRF (0 day Notice)	<input type="checkbox"/> TRF (0 day Notice)	<input type="checkbox"/> TRF (0 day Notice)	<input type="checkbox"/> TRF (0 day Notice)

Section II – Carrier to Carrier (Pursuant to 4901:1-7), CMRS and Other

Carrier to Carrier	ILEC	CLEC		
Interconnection agreement, or amendment to an approved agreement	<input type="checkbox"/> NAG 1-7-07 (Auto 90 day)	<input type="checkbox"/> NAG 1-7-07 (Auto 90 day)		
Request for Arbitration	<input type="checkbox"/> ARB 1-7-09 (Non-Auto)	<input type="checkbox"/> ARB 1-7-09 (Non-Auto)		
Introduce or change c-t-c service tariffs,	<input type="checkbox"/> ATA 1-7-14 (Auto 30 day)	<input type="checkbox"/> ATA 1-7-14 (Auto 30 day)		
Introduce or change access service pursuant to 07-464-TP-COI	<input type="checkbox"/> ATA (Auto 30 day)			
Request rural carrier exemption, rural carrier suspension or modification	<input type="checkbox"/> UNC 1-7-04 or 1-7-05 (Non-Auto)	<input type="checkbox"/> UNC 1-7-04 or 1-7-05 (Non-Auto)		
Pole attachment changes in terms and conditions and price changes.	<input type="checkbox"/> UNC 1-7-23(B) (Non-Auto)	<input type="checkbox"/> UNC 1-7-05 (Non-Auto)		
CMRS Providers See 4901:1-6-15	<input type="checkbox"/> RCC [Registration & Change in Operations] (0 day)		<input type="checkbox"/> NAG [Interconnection Agreement or Amendment] (Auto 90 days)	
Other* (explain) _____				

*NOTE: During the interim period between the effective date of the rules and an Applicant's Detariffing Filing, changes to existing business Tier 2 and all toll services, including the addition of new business Tier 2 and all new toll services, will be processed as 0-day TRF filings, and briefly described in the "Other" section above.

All Section I and II applications that result in a change to one or more tariff pages require, at a minimum, the following exhibits. Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see the 4901:1-6-14 Filing Requirements on the Commission's Web Page for a complete list of exhibits.

Exhibit	Description:
A	The tariff pages subject to the proposed change(s) as they exist before the change(s)
B	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
C	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

Section III. – Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

AFFIDAVIT

Compliance with Commission Rules and Service Standards

I am an officer/agent of the applicant corporation, Broadview Networks, Inc., and am authorized to make this statement on its behalf.
(Name)

I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) Pursuant to Chapter 4901:1-5 OAC for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) May 24, 2010 at (Location) Rye Brook, NY

*(Signature and Title)
Catherine M. Hannan, Regulatory Counsel

Catherine M. Hannan (Date) 5/24/10
Regulatory Counsel

- This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

VERIFICATION

I, Catherine M. Hannan, Regulatory Counsel for Broadview Networks, Inc.

verify that I have utilized the Telecommunications Application Form for Routine Proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

*(Signature and Title) Catherine M. Hannan, Regulatory Counsel (Date) 5/24/10

**Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

**Public Utilities Commission of Ohio
Attention: Docketing Division
180 East Broad Street, Columbus, OH 43215-3793**

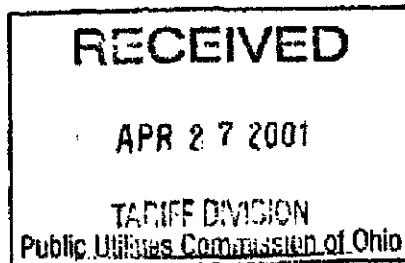
Or

Make such filing electronically as directed in Case No 06-900-AU-WVR

Exhibit A

Tariff Schedule Applicable to
Local Exchange Telecommunications Services Furnished by
Broadview Networks, Inc.
Between Points Within the State of Ohio

Applicable in Ohio



Issued: March 12, 2001

Effective: May 11, 2001

Issued by:

Steve Andreassi
Managing Director – Regulatory Affairs
Broadview Networks, Inc.
59 Maiden Lane, 27th Floor
New York, NY 10038

Issued Under Authority of the Public Utilities Commission of Ohio, Dated _____, in Case No. _____

CHECK SHEET

<u>Page</u>	<u>Revision</u>	<u>Page</u>	<u>Revision</u>	<u>Page</u>	<u>Revision</u>
Title*	Original	33*	Original	66*	Original
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2*	Original	35*	Original	68*	Original
3*	Original	36*	Original	69*	Original
4*	Original	37*	Original	70*	Original
5*	Original	38*	Original	71*	Original
6*	Original	39*	Original	72*	Original
7*	Original	40*	Original	73*	Original
8*	Original	41*	Original	74*	Original
9*	Original	42*	Original	75*	Original
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24*	Original	57*	Original	90*	Original
25*	Original	58*	Original	91*	Original
26*	Original	59*	Original	92*	Original
27*	Original	60*	Original	93*	Original
28*	Original	61*	Original	94*	Original
29*	Original	62*	Original	95*	Original
30*	Original	63*	Original	96*	Original
31*	Original	64*	Original	97*	Original
32*	Original	65*	Original	98*	Original

* Denotes new or revised page

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101*	Original
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129*	Original
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131*	Original
132*	Original

* Denotes new or revised page

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TARIFF FORMAT

- A. Page Numbering - Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the tariff. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between Page 14 and 15 would be 14.1.
- B. Page Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Commission. For example, the 4th revised Page 14 cancels the 3rd revised Page 14.
- C. Paragraph Numbering Sequence - There are various levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2
 - 2.1
 - 2.1.1
 - 2.1.1.1
- D. Check Sheets - When a tariff filing is made with the Commission, an updated check sheet accompanies the filing. The check sheet lists pages contained in the tariff, with a cross-reference to the current revision number. When pages are added the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e. the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer back to the latest check sheet to find out if a particular sheet is the most current on file with the Commission.

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PRELIMINARY STATEMENT

This tariff contains all effective rates and rules together with information relating to and applicable to Broadview Networks, Inc. (referred to herein as "Company" or "Broadview").

This Tariff is on file with the Public Utilities Commission of Ohio and copies may be inspected during normal business hours at Broadview's principal place of business.

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SYMBOLS USED IN THIS TARIFF

- (C) To signify a changed listing, rule or condition which may affect rates or charges.
- (D) To signify discontinued material, including listing, rate, rule or condition.
- (I) To signify an increase in a rate.
- (L) To signify material relocated from or to another part of tariff schedule with no change in text, rate, rule, or condition.
- (M) To signify text or rates relocated without change
- (N) To signify a new rate or regulation or other text
- (R) To signify a reduction in a rate
- (S) To signify reissued regulations
- (T) To signify a change in text but no change in rate
- (Z) To signify a correction

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SECTION 1 - DEFINITIONS AND ABBREVIATIONS

Authorization Code: A numerical code, one or more of which the Company may assign to a Customer, to enable Company to identify the origin of service of the Customer so it may rate and bill the call. All authorization codes shall be the sole property of Company and no Customer shall have any property or other right or interest in the use of any particular authorization code. Automatic numbering identification (ANI) may be used as or in connection with the authorization code.

Authorized User: The Customer may authorize a person, firm or corporation to be an end-user of the service of the Customer.

Automatic Number Identification (ANI): A type of signaling provided by a local exchange telephone company, which automatically identifies the local exchange line from which a call originates.

Business Hours: The time after 8:00 a.m. and before 5:00 p.m., Monday through Friday excluding holidays.

Business Office: The primary location where the business operations of Company are performed and where the Company makes a copy of the Company's tariff available for public inspection. The address of the business is: 2950 Gallows Road, Falls Church, VA 22042.

Company: The term "Company" refers to Broadview Networks, Inc. or "Broadview".

Commission: The Public Utilities Commission of Ohio, the regulating entity within the State of Ohio.

Completed call: is a call which the Company's network has determined has been answered by a person, answering machine, fax machine, computer modem device, or other answering device.

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SECTION 1 - DEFINITIONS AND ABBREVIATIONS (CONT'D)

Customer: means any person, firm, corporation, or governmental entity who has applied for and is granted service or who is responsible for payment of service.

Exchange Area: A geographically defined area wherein the telephone industry through the use of maps or legal descriptions sets down specified areas where individual telephone exchange companies hold themselves out to provide communication services.

Holiday: New Year's Day, Martin Luther King's Birthday, President's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day. When holidays fall on Saturdays or Sundays, the holiday rate applies unless a larger discount would normally apply.

Individual Case Basis (ICB): Customer-specific arrangements that may vary from tariff in rates, terms and conditions according to the customer-specific requirements and service-specific parameters.

Local Access Transport Areas ("LATA"): A geographical area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Company Association, Inc. Tariff F.C.C. No. 4.

Service: means any telecommunications service(s) provided by the Carrier under this tariff.

Station: means a telephone instrument consisting of a connected transmitter, receiver, and associated apparatus to permit sending or receiving telephone messages.

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SECTION 1 - DEFINITIONS AND ABBREVIATIONS (CONT'D)

Time period: means the interval of hours that distinguish day, evening, night, and weekend rate periods as indicated below:

Rate Periods	From	To, but not Including	Days
Weekdays	8:00 a.m.	5:00 p.m.	Monday-Friday
Evenings	5:00 p.m.	11:00 p.m.	Monday-Friday
	5:00 p.m.	11:00 p.m.	Sunday
Night/Weekends	11:00 p.m.	8:00 p.m.	Monday-Sunday
	8:00 a.m.	5:00 p.m.	Saturday-Sunday
	5:00 p.m.	11:00 p.m.	Saturday

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SECTION 2 - RULES AND REGULATIONS**2.1 Application of Tariff**

This tariff applies to telecommunications services furnished by Domino Networks Communications, Inc. (Company) between various locations within the State of Ohio in accordance with the conditions set forth herein. Service under this tariff is only available to business Customers located in buildings where Company owns or leases facilities.

2.2 Undertaking of Company

Company undertakes to provide intrastate toll voice services on a facilities and resale basis throughout Ohio on the terms and conditions and the rates and charges specified herein.

2.3 Obligations of the Customer

2.3.1 The customer shall be responsible for:

2.3.1.1 The payment of all applicable charges pursuant to this tariff;

2.3.1.2 Reimbursing the company for damage to, or loss of, the company's facilities or equipment caused by the acts or omissions of the customer; or the noncompliance by the customer, with these regulations, or by fire or theft or other casualty on the customer's premises unless caused by the negligence or willful misconduct of the employees or agents of the Company.

2.3.1.3 Providing at no charge, as specified from time to time by the Company, any needed space and power to operate the company's facilities and equipment installed on the customer's premises.

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SECTION 2 - RULES AND REGULATIONS (CONT'D)**2.3 Obligations of the Customer (Cont'd)****2.3.1 (Cont'd)**

- 2.3.1.4 Complying with all laws and regulations regarding the working conditions on the premises at which the Company's employees and agents shall be installing or maintaining the Company's facilities and equipment. The customer may be required to install and maintain the Company's facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material prior to any construction or installation work.
- 2.3.1.5 Complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of the Company's facilities and equipment in any customer premises for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company.
- 2.3.1.6 Making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the customer. No allowance for interruptions in service will be made for the period during which service is interrupted for such purposes.

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SECTION 2 – RULES AND REGULATIONS (CONT'D)**2.3 Obligations of the Customer (Cont'd)****2.3.1 (Cont'd)**

2.3.2 The customer is responsible for ensuring that customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The connection, operation, testing, or maintenance of such equipment shall be such as not to cause damage to the Company-provided equipment and facilities or injury to the Company's employees or other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the customer's expense.

2.3.3 The Company's services (as detailed in this tariff) may be connected to the services or facilities or other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs or contracts which are applicable to such connections.

2.3.4 Upon reasonable notification to the customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the customer is complying with the requirements set forth in this tariff for the installation, operation, and maintenance of customer-provided facilities and equipment that is connected to Company-owned facilities and equipment.

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SECTION 2 - RULES AND REGULATIONS (CONT'D)**2.4 Limitations of Liability**

- 2.4.1 Because the Customer has exclusive control of its communications over the services furnished by the Company, and because interruptions and errors incident to these services are unavoidable, the services, functions, and products the Company furnishes are subject to the terms, conditions, and limitations specified in this tariff and to such particular terms, conditions, and limitations as set forth in the special regulations applicable to the particular services, functions, and products furnished under this tariff. These limitations shall not limit any right the Company may have to be indemnified, defended, or held harmless against any amounts payable to a third person, including any losses, costs, fines, penalties, criminal or civil judgments or settlements, expenses and consequential damages of such third persons.
- 2.4.2 The liability of the Company for damages arising directly or indirectly out of the furnishing of these services, functions, or products, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services, functions, or products or arising out of the Company's failure to furnish the service, function, or product, whether caused by acts of commission or omission, shall be limited to the extension of allowances for interruption. The Customer or Authorized User has the sole remedy of the extension of such allowances for interruption and the sole liability of the Company. The Customer shall not hold the Company liable for any indirect, special, consequential, exemplary or punitive damages a Customer may suffer, including lost business, revenues, profits, or other economic loss, whether or not caused by the negligence of the Company's employees or agents, whether or not foreseeable, and regardless of notification by any party of the possibility of such damages.

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SECTION 2 - RULES AND REGULATIONS (CONT'D)**2.4 Limitations of Liability (Cont'd)**

- 2.4.3 The Customer shall not hold the Company liable for any failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or any civil or military authority, national emergencies, insurrections, riots, wars, unavailability of rights-of-way or materials, or strikes, lock-outs, work stoppages, or other labor difficulties.
- 2.4.4 The Customer shall not hold the Company liable for any act or omission by any entity furnishing to the Company or to the Company's Customers services or equipment used for or with the services the Company offers.
- 2.4.5 The Customer shall not hold the Company liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided services or equipment.
- 2.4.6 The Customer shall not hold the Company liable for the claims of vendors supplying equipment to the Customer, which vendor may installed at premises of the Company, nor shall the Customer shall not hold the Company liable for the performance of said vendor or vendor's equipment.

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SECTION 2 - RULES AND REGULATIONS (CONT'D)**2.4 Limitations of Liability (Cont'd)**

- 2.4.7 The Company does not guarantee or make any warranty with respect to installations it provides for use in an explosive atmosphere. The Customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of any installation so provided.
- 2.4.8 The Company is not liable for any defacement of or damage to the premises of a Customer or end-user (or Authorized User) resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, when such defacement or damage is not the result of negligence or willful misconduct on the part of the agents or employees of the Company.
- 2.4.9 The Customer shall not hold the Company liable for any damages resulting from delays in meeting any service dates due to delays resulting from normal construction procedures. Such delays shall include, without limitation, delays in obtaining necessary regulatory approvals for construction, delays in obtaining right-of-way approvals and delays in actual construction work.
- 2.4.10 The Customer shall not hold the Company liable for any damages whatsoever to persons or property resulting from the installation, maintenance, repair or removal of equipment and associated wiring, unless the Company's willful misconduct or gross negligence causes the damage.

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SECTION 2 - RULES AND REGULATIONS (CONT'D)

2.4 Limitations of Liability (Cont'd)

- 2.4.11 The Customer shall not hold the Company liable for any damages whatsoever associated with service, facilities, products, or equipment which the Company does not furnish or for any act or omission of the Customer or any other entity furnishing services, facilities or equipment used for or in conjunction with service.
- 2.4.12 The Company shall not incur any liability, direct or indirect, to any person who dials or attempts to dial the digits "9-1-1" or to any other person affected by the dialing of the digits "9-1-1".
- 2.4.13 THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.

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SECTION 2 - RULES AND REGULATIONS (CONT'D)**2.4 Limitations of Liability (Cont'd)**

2.4.14 The Customer and any Authorized Users, jointly and severally, shall indemnify and hold the Company harmless from claims, loss, damage, expense or liability for patent or trademark infringement or other infringement of intellectual property rights arising from (1) combining (or using in connection) Company-provided services and equipment with any facilities, services, functions, or products provided by the Customer, by an Authorized User or by any other entity other than the Company, or (2) use of services, functions, or products the Company furnished in a manner the Company did not contemplate and over which the Company exercises no control; and from all other claims, loss, damage, expense or liability arising out of any commission or omission by the Customer or Authorized User in connection with the service, function, or product. In the event that any such infringing use is enjoined, the Customer or Authorized User at its expense, shall obtain immediately a dismissal or stay of such injunction, obtain a license or other agreement so as to extinguish the claim of infringement, terminate the claimed infringing use, or modify such combination so as to avoid any such infringement. In addition and without limitation, the Customer and/or Authorized User shall defend, on behalf of the Company and upon request by the Company, any suit brought or claim asserted against the Company for any such infringement, damages, or other claims, at the sole and entire expense of the Customer and/or Authorized User.

2.4.15 Y2K: The Company will operate as specified in its agreement with the Customer during the 20th and 21st centuries. The Company will make reasonable efforts to cure any material failure to provide Services caused solely by Year 2000 defects in the Company's hardware, software or systems. Due to the interdependence among telecommunications companies and the interrelationship with non-Company processes, equipment and systems, the Company is not responsible for failures caused by circumstances beyond its control including, but not limited to, failures caused by: (1) a local exchange carrier; (2) customer premise equipment; or (3) Customer. In addition, the Company does not ensure compatibility between Company services and non-Company services used by Customer.

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SECTION 2 - RULES AND REGULATIONS (CONT'D)**2.5 Application for Service**

- 2.5.1 Applicants wishing to obtain service may initiate service verbally with the Company or pursuant to a completed and signed written service order. On Company's receipt of the signed order form, under normal circumstances, Company will accept or reject the order within ten (10) business days.
- 2.5.2 Should the applicant make a service request verbally, and should the Company accept the applicant's order, the Company will provide the applicant, within ten (10) days of the service order, a confirmation letter setting forth the services ordered and itemizing all charges which will appear on the Customer's bill.
- 2.5.3 In addition, the Company will provide all new Customers in writing a statement of all material terms and conditions affecting what the Customer will pay for services provided by Company. The Company will provide the Customer with service, under normal circumstances, within fourteen (14) business days of initial request.

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SECTION 2 - RULES AND REGULATIONS (CONT'D)

2.5 Application for Service (Cont'd)

2.5.4 Minimum Contract Period

2.5.4.1 Except as otherwise provided, the minimum contract period is one month for all services furnished. However, if a new residential or single line business customer notifies the Company within twenty (20) days after receipt of the first bill that certain services or equipment are not desired, the Company will delete such services or equipment from the customer's account without a record keeping or service ordering charge. The customer nonetheless shall be responsible for all monthly usage and installation charges incurred for the use of such service and equipment.

2.5.5 Cancellation of Service

2.5.5.1 Where the applicant cancels an order for service prior to the start of the installation or special construction of facilities, no charge shall apply, except to the extent the Company incurs a service order or similar charge from a supplying carrier, if any, prior to the construction.

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SECTION 2 - RULES AND REGULATIONS (CONT'D)

2.5 Application for Service (Cont'd)

2.5.5 Cancellation of Service (Cont'd)

2.5.5.2 Where the installation of facilities, other than those provided by special construction, has been started prior to cancellation, the lower of the following charge applies;

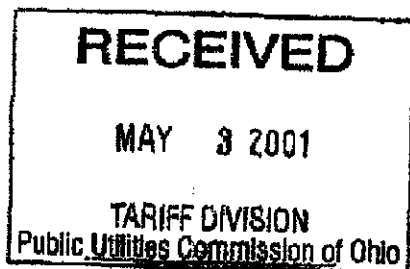
- (a) The total costs of installing and removing such facilities; or
- (b) The monthly charges for the entire initial contract period of the service ordered by the customer as provided in this tariff plus the full amount of any applicable installation and termination charges.

2.5.5.3 Where special construction of facilities has been started prior to the cancellation, and the Company has another requirement for the specially constructed facilities, no charge applies.

2.6 Payment for Service

2.6.1 Service will be billed on a monthly basis and is due and payable no sooner than fourteen (14) days from the date of the postmark on the customer's bill. Service will continue to be provided until canceled by the customer or discontinued by the Company as set forth in this tariff.

2.6.2 The customer is responsible for payment of all charges for service furnished to the customer. Charges based on actual usage during a month will be billed monthly in the month following the month in which the service was used. All fixed monthly and nonrecurring charges for services ordered will be billed monthly in advance.



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SECTION 2 - RULES AND REGULATIONS (CONT'D)**2.7 Customer Deposits**

- 2.7.1 The Company agrees to abide by the regulations associated with nonresidential customer deposits as specified by the Ohio Administrative Code.
- 2.7.2 In order to establish credit, the carrier may require an applicant for nonresidential service to demonstrate good paying habits by showing that the applicant:
- 2.7.2.1 Was a customer of a Ohio utility for at least 12 months within the preceding 2 years;
 - 2.7.2.2 Does not currently owe any outstanding bills for utility service to a utility doing business in Ohio;
 - 2.7.2.3 Did not have service discontinued for nonpayment of a utility bill during the last 12 months that service was provided; and
 - 2.7.2.4 Did not fail, on more than two occasions during the last 12 months that service was provided, to pay a utility bill when it became due.

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SECTION 2 - RULES AND REGULATIONS (CONT'D)

2.7 Customer Deposits (Cont'd)

- 2.7.5 Deposits for establishment or reestablishment of credit shall not exceed two month's average monthly bill for all regulated local exchange services for the ensuing twelve months, plus thirty percent (30%) of estimated monthly recurring charges.

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SECTION 2 - RULES AND REGULATIONS (CONT'D)

- 2.8.4 Late payment fees will be computed at a rate not to exceed 1.5% per month, for the two nominal billing intervals and may not exceed 5% of the total original unpaid charges in compliance with the Ohio Administrative Code.

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SECTION 2 - RULES AND REGULATIONS (CONT'D)

2.9 Customer Complaints and Billing Disputes

- 2.9.1 Customers may notify the carrier of billing or other disputes either orally or in writing. There is no time limit for submitting disputes.
- 2.9.2 Customer complaints and billing disputes that are not satisfactorily resolved may be presented by the customer to:

The Public Utilities Commission of Ohio
180 East Broad Street
Columbus, Ohio 43215-3793
(614) 466-3292
1-800-686-7826

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SECTION 2 - RULES AND REGULATIONS (CONT'D)

2.12 Returned Check Charge

When payment for service is made by check, draft, or similar negotiable instrument, the Company may assess a charge of \$25.00 for each such item returned unpaid by a bank to a Company for any reason. This charge is in addition to the late payment charge which may also be applicable.

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SECTION 2 - RULES AND REGULATIONS (CONT'D)**2.13 Individual Case Basis (ICB) Arrangements**

Company may form contracts in special circumstances for Individual Case Basis ("ICB") service offerings. Rates and contracts will be filed with and approved by the Public Utilities Commission of Ohio. ICB service offerings are arrangements with a specific customer where customer-specific requirements and the service-specific parameters may vary from the tariff. For ICB service offerings, Company will offer ICB rates, terms and conditions to the Customer in writing. The Company will make any specific contract available to similarly situated Customers in substantially similar circumstances that place an order within thirty (30) days of the effective date of the original contract.

2.14 Termination of Service**2.14.1 Denial of Service Without Notice**

The Company may deny service without notice for any of the following reasons:

- 2.14.1.1 **Hazardous Condition.** For a condition on the customer's premises determined by the Company to be hazardous.
- 2.14.1.2 **Adverse Effect on Service.** Customer's use of equipment in such a manner as to adversely affect the Company's equipment or the Company's service to others.
- 2.14.1.3 **Tampering With Company Property.** Customer's tampering with equipment furnished and owned by the Company.

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SECTION 2 - RULES AND REGULATIONS (CONT'D)

2.14.2. Denial of Service Requiring Notice

2.14.2.1 The Company may deny service for any of the following reasons provided it has notified the customer of its intent, in writing, to deny service and has allowed the customer a reasonable time of not less than ten (10) days, or as otherwise specified in this tariff, in which to remove the cause for denial:

2.14.2.1.A Non-compliance with Regulations. For violation of or non-compliance with regulations contained in the Ohio Administrative Code, or for violation of or non-compliance with the Company's tariffs on file with the Commission.

Illegal use of Service. Customer's use of service or equipment in a manner to violate the law.

Any individual who uses or receives Company service, other than under the provisions of an accepted application for service and a current customer relationship, may be liable for the tarified cost of the services received and may be liable in addition for reasonable court costs and attorneys fees as determined by the Commission or by the court.

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SECTION 2 - RULES AND REGULATIONS (CONT'D)

2.14 Termination of Service (Cont'd)

2.14.2. Denial of Service Requiring Notice (Cont'd)

2.14.2.1 Cont'd

2.14.2.1.B Failure on Contractual Obligations. For failure of the customer to fulfill his contractual obligations for service or facilities subject to regulation by the Public Utilities Commission of Ohio.

2.14.2.1.C Refusal of Access. For failure of the customer to permit the Company to have reasonable access to its equipment.

2.14.2.1.D Non-payment of Bill.

2.14.2.1.D.1 For non-payment of a bill for service, provided that the Company has made a reasonable attempt to effect collection and has given the customer written notice of its intent to deny service if settlement of his account is not made and provided the customer has at least seven (7) days, excluding Sundays and holidays in which to make settlement before his service is denied.

2.14.2.1.D.2 In cases of bankruptcy, provided that Company has not received adequate assurances of payment, or of receivership, abandonment of service, or abnormal toll usage not covered adequately by a security deposit, less than five (5) days notice may be given if necessary to protect the Company's revenues.

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SECTION 2 - RULES AND REGULATIONS (CONT'D)

2.14 Termination of Service (Cont'd)

2.14.2. Denial of Service Requiring Notice (Cont'd)

2.14.2.1.D Non-payment of Bill (Cont'd)

2.14.2.1.D.3 Except in cases where a prior promise to pay has not been kept or bankruptcy, receivership, abandoned service, or abnormal toll usage is involved, the Company may not deny service on the day preceding any day on which it is not prepared to accept payment of the amount due and to reconnect service.

2.14.2.1.D.4 Failure to Comply with Service Conditions. For failure of the customer to furnish the service equipment, permits, certificates, or rights-of-way, specified by the Company as a condition to obtaining service, or if the equipment or permissions are withdrawn or terminated.

2.14.2.1.D.5 Failure to Comply with Municipal Ordinances. For failure to comply with municipal ordinances or other laws pertaining to telephone service.

2.14.2.1.D.6 Failure to remit any deposits required by the Company and allowed in accordance with the Company's Service Requirements Form on file with the Commission.

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SECTION 2 - RULES AND REGULATIONS (CONT'D)

2.14 Termination of Service (Cont'd)

2.14.3 Insufficient Reasons for Denial of Service

2.14.3.1 The following may not constitute cause for refusal of service to a present or prospective customer:

2.14.3.1.A Failure of a prior customer to pay for service at the premises to be serviced;

2.14.3.1.B Failure to pay for a different class of service for a different entity;

2.14.3.1.C Failure to pay the bill of another customer as guarantor of that bill;

2.14.3.1.D Failure to pay directory advertising charges;

2.14.3.1.E Failure to pay an undercharge; or

2.14.3.1.F Failure to pay an outstanding bill that is over 7 years old, unless the:

2.14.3.1.F.1 Customer signed an agreement to pay the outstanding bill before the expiration of this period;

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SECTION 2 - RULES AND REGULATIONS (CONT'D)

2.14 Termination of Service (Cont'd)

2.14.3 Insufficient Reasons for Denial of Service (Cont'd)

2.14.3.1 (Cont'd)

2.14.3.1.F.2 Outstanding bill is for service obtained by the customer by means of tampering with equipment furnished and owned by the Company or by unauthorized use of service by any method; or

2.14.3.1.F.3 Outstanding bill is for service obtained by the customer by means of an application made:

- (i) In a fictitious name,
- (ii) In the name of an individual who is not an occupant of the dwelling unit, without disclosure of the individual's actual address,
- (iii) In the name of a third party without disclosing that fact or without bonafide authority from the third party, or
- (iv) Without disclosure of a material fact or by misrepresentations of a material fact.

2.14.3.2 This regulation applies to both residential and nonresidential classes of service.

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SECTION 2 - RULES AND REGULATIONS (CONT'D)

2.15 Unlawful Use of Service

2.15.1 Service shall not be used for any purpose in violation of law or for any use as to which the customer has not obtained all required governmental approvals, authorizations, licenses, consents, and permits. The company shall refuse to furnish service to an applicant or shall disconnect the service without notice of a customer when:

2.15.1.1 An order shall be issued, signed by a judge finding that probable cause exists to believe that the use made or to be made of the service is prohibited by law, or

2.15.1.2 The Company is notified in writing by a law enforcement agency acting within its jurisdiction that any facility furnished by the Company is being used or will be used for the purpose of transmitting or receiving gambling information in interstate or foreign commerce in violation of the law.

2.15.2 If service has been physically disconnected by law enforcement officials at the customer's premises and if there is not presented to the Company the written finding of a judge, then upon written or verbal request of the subscriber, and agreement to pay restoral of service charges and other applicable service charges, the Company shall promptly restore such service.

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SECTION 2 - RULES AND REGULATIONS (CONT'D)

2.16 Interference with or Impairment of Service

Service shall not be used in any manner which interferes with other persons in the use of their service, prevents other persons from using their service, or otherwise impairs the quality of service to other customers. The company may require a customer to immediately shut down its transmission of signals if said transmission is causing interference to others or impairing the service of others.

2.17 Telephone Solicitation by Use of Recorded Messages

Service shall not be used for the purpose of solicitation by recorded messages when such solicitation occurs as a result of unrequested or unsolicited calls initiated by the solicitor by means of automatic dialing devices. Such devices, with storage capability of numbers to be called or a random or sequential number generator that produces numbers to be called and having the capability, working alone or in conjunction with other equipment, of disseminating a prerecorded message to the number called and which are calling party or called party controlled, are expressly prohibited.

2.18 Incomplete Calls

There shall be no charge for incomplete calls. No charge will be levied for unanswered calls. Customers will receive credit for calls placed to a wrong number if the customer notifies the Company of the error.

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SECTION 2 - RULES AND REGULATIONS (CONT'D)

2.20 "900" and "976" Blocking

Company will block the Customer's access to "900" and "976" pay-per-call telephone information services. Company will not impose a charge for blocking.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1 Basic Local Exchange Service

3.1.1 Service Areas and Rate Groups

Broadview Networks, Inc.'s exchange areas and local calling areas are identical to those defined in the tariffs of the incumbent local exchange company serving each exchange area. NXX's associated with each particular exchange or zone may be found in the telephone directory published by the incumbent local exchange provider in the Customer's exchange.

Broadview Networks, Inc. provides service in the exchange areas served by the following local exchange companies and concurs in their filed exchange areas, exchange rate classification criteria and exchange maps:

Ameritech - Ohio, P.U.C.O. No. 20

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SECTION 3 - DESCRIPTION OF SERVICES (CONT'D.)**3.2 Standard Access Line**

The Standard Residential or Business Line provides a Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Standard Lines are provided for the connection of Customer-provided wiring and single station sets or facsimile machines. A multi-line subscriber is a Business customer with more than one Line provided by Broadview Networks. Standard Access Lines enable the customer to:

- (a) place or receive calls to any station in the local calling area, as defined herein;
- (b) access enhanced 911 Emergency Service where available;
- (c) access the interexchange carrier selected by the Customer for interLATA, intraLATA, interstate or international calling;
- (d) access Operator Services;
- (e) access Directory Assistance;
- (f) place or receive calls to 800 numbers;
- (g) access Telecommunications Relay Service.

Touch Tone signaling, consisting of a push button or touchtone dial that sends out a sound which consists of two discrete tones (one low frequency and one high frequency), picked up and interpreted by telephone switches, is provided as part of the Standard Access Line.

The Company's service will automatically block originating calls to other telephone companies' caller-paid information services (e.g., 900, 976) at no charge. Calls to those numbers and other numbers used for caller-paid information services will be unblocked on a per directory number basis only. Subsequent blocking of 900-type numbers will incur a charge.

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SECTION 3 - DESCRIPTION OF SERVICES (CONT'D)

3.5 Local Calling Service

This service provides for local calling service determined by NXX in a from and to grouping based on the exchange areas listed in Ameritech Tariff P.U.C.O. No. 20.

3.6 Residential Calling Plans

Unless explicitly stated otherwise, the following plans apply to all Residential customers.

Basic Flat Rate Service
Broadview No Limits

3.7 Business Calling Plans

Unless explicitly stated otherwise, the following plans apply to all business customers.

Broadview 25/10
Business Bonanza

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SECTION 3 - DESCRIPTION OF SERVICES (CONT'D)**3.8 Message Telecommunications Service (MTS)**

Message Telecommunications Service is a communications service which is available for use by Customers twenty-four (24) hours a day. MTS enables a User of an exchange access line to place calls to any station on the public switched telecommunications network bearing an NPA-NXX designation associated with points outside the Customer's Local Calling Area, but within the boundaries of the home LATA.

This tariff applies to MTS furnished or made available by the Company via resold services over facilities, wholly within or partly within and partly without the State of Ohio where respective rate centers of such points are located within a LATA in the state.

Service is available to and from Customers of a miscellaneous common carrier with which arrangements have been made for the interchange of telephone traffic and is furnished through interconnecting equipment and connecting channels provided by the Company service is being resold. The rates between the applicable wire telephone rate center and the rate center of the miscellaneous common carrier are the rates specified in 5.4 of this tariff. The rate center of the miscellaneous common carrier is the rate center of the Company service serving exchange. And additional charge that the miscellaneous common carrier bills to and collects from its Customer is applicable to the remainder of the call as specified in the tariffs of the miscellaneous common carrier.

Service is offered on both a Customer dialed and operator dialed basis each of the following classes of calls:

- (a) Station-to-Station
- (b) Calling Card
- (c) Collect or Bill to 3rd Party
- (d) Person-to-Person

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SECTION 3 - DESCRIPTION OF SERVICES (CONT'D)

3.9 Directory Assistance

Provides for identification of telephone directory numbers, via an operator or automated platform. Customers are provided with a maximum of 2 listings per each call to Directory Assistance.

3.10 Operator Service

Provides for live or automated operator treatment when Customer dials "0". Services include, but are not limited to, bill to originating telephone number, calling card, collect or to a third party.

3.11 Busy Line Verification and Interrupt Service

Busy Line Verification and Interrupt Service, furnished to the extent facilities permit, provides the customer with the following options:

Busy Line Verification: Upon request of the calling party, the Company will determine if the line is clear or in use and report to the calling party.

Busy Line Verification and Interrupt: The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.

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SECTION 3 - DESCRIPTION OF SERVICES (CONT'D)3.12 Optional Calling Features

Call Waiting: Permits the end-user engaged in a call to receive a tone signal indicating a second call is waiting; and, by operation of the switch hook, to place the first call on hold and answer the waiting call. The Customer may alternate between the two calls by operation of the switch hook, but a three-way conference call cannot be established.

Three Way Calling: Permits the end-user to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The end-user initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming calls.

Busy Number Re-dial: This feature automatically redials another parties phone number after the Customer's first attempt to connect to that number resulted in a busy signal. The line is checked every 45 seconds for up to 30 minutes and alerts the Customer with a distinctive ringing pattern when the busy number and the Customer's line are free. The Customer can continue to make and receive other calls while the feature is activated.

Call Forwarding Variable: Permits the end-user to automatically forward (transfer) all incoming calls to an end-user designated telephone number, and permits the end-user to restore incoming calls to non Call Forwarding operation.

The Customer is charged for the call between the original terminating number and the number to which it is remotely call forwarded. The Customer must subscribe to adequate facilities to permit the use of the service without impairment, disruption or deterioration of the quality of other telephone services.

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SECTION 3 - DESCRIPTION OF SERVICES (CONT'D)

Call Block: Allows the end-user to automatically block incoming calls from up to six Customer pre-selected telephone numbers (including numbers from which a Customer has just received a call. The list of numbers can be changed at any time. Callers whose numbers have been blocked will hear a recorded message and no usage charges will apply. The calling party's number will not be delivered or announced to the call recipient under any circumstances.

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SECTION 3 - DESCRIPTION OF SERVICES (CONT'D)

3.12 Optional Calling Features (Cont'd)

Call Trace: Allows a called party to initiate an automatic trace of the last call received. Call Trace is available on a usage base only. After receiving the call which is to be traced, the customer dials a code and the traced telephone number is automatically sent to the Company. The customer using Call Trace is required to contact the Company for further action and will not receive the traced telephone number. The results of a trace will be furnished only to legally constituted authorities upon proper request by them.

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SECTION 3 - DESCRIPTION OF SERVICES (CONT'D)

3.13 Blocking Features

A calling party may block their telephone number, associated main listed name and voiceback of calling identification information to users or subscribers to customer calling features utilizing SS7 technology. Blocking will also prevent call completion through the use of Return Call service.

Customers have two blocking options:

Per-Call Blocking: By activating a special code, the caller may block the transfer of the telephone number for that call only. There is no charge for using per-call blocking and it is provided on an unlimited basis.

Line Blocking: This service must be added to a customer's line by contacting the Company's business office and having a service order issued. All calls are automatically blocked when a customer subscribes to line blocking unless the blocking feature is deactivated.

If a customer subscribes to line blocking, he/she can deactivate blocking by dialing a special code prior to placing a call. Blocking will be deactivated for that outgoing call only.

As facilities permit, a line blocking customer will be provided with a separate code to deactivate blocking, which is different from the per-call blocking code. Where this separate code is not available, the code for per-call blocking and the code to deactivate line blocking will be the same.

Line blocking is available to all customers in Broadview Networks, Inc.'s serving territory. Line blocking is provided without charge, except as discussed in the rate section of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES (CONT'D)3.14 Directory Listings

For each Customer of Company-provided Exchange Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. Directory listings are provided in connection with each Customer service as specified herein.

The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgement, the clearness of the listing or the identification of the Customer is not impaired thereby. When more than one line is required to properly list the Customer, no additional charge is made.

The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, contains obscenities in the name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.

Each listing must be designated Government, Business, or Residence to be placed in the appropriate section of the directory. In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business Section and only residential listings in the Residential Section. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.

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SECTION 3 - DESCRIPTION OF SERVICES (CONT'D)

3.14 Directory Listings (Cont'd)

The following types of listings will be made available:

Primary: A primary listing contains the name of the Customer, or the name under which a business is regularly conducted, as well as the address and telephone number of the Customer. This listing is provided at no additional charge.

Additional: In connection with local exchange service, additional listings are available only in the same name of authorized users of the Customer's service, as defined herein.

Non-Published: Listings that are not printed in directories nor available from Directory Service.

A Non-Published Telephone Service will be furnished at the customer's request providing the omission or deletion of the Customer's telephone listing from the telephone directory and, in addition, the Customer's telephone listing will be omitted or deleted from the DA records.

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SECTION 3 - DESCRIPTION OF SERVICES (CONT'D)

3.15 Calling Card Services

The Company's Calling Card Services are offered to Customers of its local exchange and long distance services.

In addition to a per call surcharge, there is an 18 second minimum charge per Calling Card call. Each is rounded up to the next six second increment after the initial 18 seconds.

The Company's Calling Card Services are accessed by dialing a toll-free number and entering the Calling Card Number (area code, phone number, and PIN).

No discounts apply to Calling Card Services.

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SECTION 3 - DESCRIPTION OF SERVICES (CONT'D)

3.16 Maintenance Visit Charges

Maintenance Visit Charges apply when the Company dispatches personnel to a Customer's premises to perform work necessary for resolving troubles reported by the Customer and the trouble is found to be caused by the Customer's facilities.

Maintenance Visit Charges will be credited to the Customer's account in the event trouble is not found in the Company facilities, but the trouble is later determined to be in facilities.

The time period for which the Maintenance Visit Charges is applied will commence when Company personnel are dispatched at the Customer premises and end when work is completed. The rates for Maintenance of Service vary by time per Customer request.

3.17 Emergency Services Calling Plan

Access (at no additional charge) to emergency services by dialing 0 - or 9-1-1.

Message toll telephone calls, to governmental emergency service agencies as set forth in (a) following, having primary or principal responsibility with respect to the provision of emergency services to person and property in the area from which the call is made, meeting the definition and criteria of an emergency call as set forth in (b) following; are offered at no charge to Customers:

- (a) Governmental fire fighting, police, and emergency squad service (as designated by the appropriate governmental agency) qualify as governmental emergency service agencies provided they answer emergency service calls on a personally attended (live) twenty-four (24) hour basis, three hundred sixty-five (365) days a year, including holidays.
- (b) An emergency is an occurrence or set of circumstances in which conditions pose immediate threat to human life, property, or both and necessitate that prompt action be taken. An emergency call is an originated call of short duration to a governmental emergency services agency in order to seek assistance for such an emergency.

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SECTION 4 - DESCRIPTION OF RATES AND CHARGES**4.1. Exchange Areas**

List of exchange areas and local service areas.

<u>EXCHANGE AREA</u>	<u>APPLICANT</u>	<u>OTHER TELCOs</u>
Aberdeen	Aberdeen Ripley	Maysville, Ky. - S. Central Bell
Akron	Akron Atwater Greensburg Hartsville Kent Manchester Mogadore North Canton Uniontown Ravenna Rootstown	Doylestown - Doylestown Hudson (342, 650 and central offices only) - Western Reserve Montrose - GTE Peninsula - Western Reserve Richfield - Western Reserve Wadsworth - GTE Sharon Center - GTE Rittman - United
Alliance	Alliance Atwater Canton Marlboro Sebring	Damascus - United N. Benton - United N. Georgetown - GTE Paris - GTE
Alton	Columbus Met. Area London	Cheshire Center - GTE Pataskala - United Rathbone - GTE Sunbury - United
Arabia	Arabia Guyan Ironton Walnut	(None)

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SECTION 4 - DESCRIPTION OF RATES AND CHARGES (CONT'D)**4.1 Exchange Areas (Cont'd.)**

<u>EXCHANGE AREA</u>	<u>APPLICANT</u>	<u>OTHER TELCOS</u>
Atwater	Akron Atwater Alliance Kent Marlboro Ravenna Rootstown	(None)
Barnesville	Barnesville Beallsville Bethesda Somerton	Fairview - Western Reserve Morristown - Western Reserve Quaker City - Western Reserve
Beallsville	Beallsville Barnesville Bethesda Clarington Somerton Woodsfield	(None)
Beavercreek	Dayton Met. Area Donnelsville Enon Jamestown Medway New Carlisle Spring Valley Xenia	Englewood - GTE Liberty - GTE Trotwood - GTE

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SECTION 4 - DESCRIPTION OF RATES AND CHARGES (CONT'D)4.1 Exchange Areas (Cont'd.)

<u>EXCHANGE AREA</u>	<u>APPLICANT</u>	<u>OTHER TELCOS</u>
Bedford	Cleveland Met. Aurora - Western Reserve Area Chesterland	Bainbridge - Western Reserve Brunswick - GTE Columbia Sta. - Alltel, Ohio Hinckly - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russel - Western Reserve Twinsburg - Western Reserve
Belfast	Belfast Hillsboro Marshall Sugar Tree Ridge	
Bellaire	Wheeling Zone Wheeling Zone Wheeling Zone Wheeling Zone	Centerville - Western Reserve Powhattan Point - Western Reserve Wheeling Zone I - C&P of W. Va. Wheeling Zone II - C&P of W. Va. Wheeling Zone III - C&P of W. Va. Wheeling Zone V - C&P of W. Va.
Bellbrook	Dayton Met. Area Donnelsville Enon Medway New Carlisle Spring Valley Xenia	Englewood - GTE Liberty - GTE Trotwood - GTE
Belpre	Belpre Marietta	Little Hocking - Western Reserve Mineralwells, W.Va.-C&P of W. Va. Parkersburg, W.Va.-C&P of W. Va. Valley Mills, W.Va.-C&P of W. Va.

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SECTION 4 - DESCRIPTION OF RATES AND CHARGES (CONT'D)4.1 Exchange Areas (Cont'd.)

<u>EXCHANGE AREA</u>	<u>APPLICANT</u>	<u>OTHER TELCOS</u>
Berea	Cleveland Met. Area Chesterland	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Sta. - Airtel, Ohio Elyria - Airtel, Ohio Hinckley - Western Reserve North Eaton - GTE Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
Bethesda	Bethesda Barnesville Beallsville Somerton Wheeling Zone VIII	Centerville - Western Reserve Morristown - Western Reserve
Bloomington	Bloomington Jeffersonville New Holland Sedalia Washington Ct. Hse.	Mt. Sterling - United
Bloomington	Bloomington Castalia Sandusky	(None)
Bowersville	Bowersville Jamestown Milledgeville Xenia	(None)

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<u>EXCHANGE AREA</u>	<u>APPLICANT</u>	<u>OTHER TELCOS</u>
Brecksville	Cleveland Met. Area Chesterland	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Sta. - Alltel, Ohio Hinckly - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
Burton	Burton Chagrin Falls Cleveland Terrace	Bainbridge - Western Reserve Chardon - Western Reserve E. Claridon - Western Reserve Huntsburg - Western Reserve Middlefield - Western Reserve Newbury - Western Reserve Parkman - Western Reserve Russell - Western Reserve
Canal Fulton	Canal Fulton Akron Canton Manchester Massillon North Canto	(None)
Canal Winchester	Columbus Met. Area Carroll Lancaster	Amanda - GTE Baltimore - GTE Cheshire Center - GTE Pataskala - United Rathbone - GTE Sunbury - United

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<u>EXCHANGE AREA</u>	<u>APPLICANT</u>	<u>OTHER TELCOS</u>
Canfield	Canfield	Berlin Center - United North Jackson North Lima Salem Youngstown
Canton	Canton Alliance Canal Fulton Hartville Louisville Magnolia - Waynesburg Marlboro Massillon Navarre North Canton	Bolivar - GTE Carrollton - GTE Dellroy - GTE Malvern - GTE Mineral City - GTE Minerva - GTE Paris - GTE
Carroll	Carroll Canal Winchester Columbus Lancaster	Baltimore - GTE
Castalia	Castalia Bloomington Sandusky	(None)
Cedarville	Cedarville Jamestown Pitchin South Solon South Charleston Yellow Springs - Clifton Xenia	(None)

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SECTION 4 - DESCRIPTION OF RATES AND CHARGES (CONT'D)**4.1 Exchange Areas (Cont'd.)**

<u>EXCHANGE AREA</u>	<u>APPLICANT</u>	<u>OTHER TELCOS</u>
Centerville	Dayton Met. Area Donnelsville Enon Medway Franklin New Carlisle Spring Valley	Englewood - GTE Liberty - GTE Trotwood - GTE

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SECTION 4 - DESCRIPTION OF RATES AND CHARGES (CONT'D)4.1 Exchange Areas (Cont'd.)

<u>EXCHANGE AREA</u>	<u>APPLICANT</u>	<u>OTHER TELCOS</u>
Chagrin Falls	Burton Cleveland Met. Area Chesterland	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Sta. - Alltel, Ohio Hinckley - Western Reserve Newbury - Western Reserve Northfield Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
Cheshire	Cheshire Gallipolis Vinton	Pomeroy - GTE
Chesterland	Chesterland Cleveland Met. Area Kirtland	East Claridon - Western Reserve Newbury - Western Reserve Russell - Western Reserve
Christiansburg	Christiansburg Fletcher - Lena New Carlisle North Hampton	St. Paris - W. Ohio Tipp City - GTE Troy - GTE
Clarington	Clarington Beallsville Duffy Woodsfield	Powhatan Point - Western Reserve

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SECTION 4 - DESCRIPTION OF RATES AND CHARGES (CONT'D)**4.1 Exchange Areas (Cont'd.)**

<u>EXCHANGE AREA</u>	<u>APPLICANT</u>	<u>OTHER TELCOS</u>
Cleveland	Burton Cleveland Met. Area Chesterland Leroy	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Sta. - Alltel, Ohio East Claridon - Western Reserve Elyria - Alltel, Ohio Grafton - GTE Hinckley - Western Reserve Montville - Western Reserve Newbury - Western Reserve North Eaton - GTE Northfield - Western Reserve Perry - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve Valley City - GTE Avon Lake - Century
Columbiana	Columbiana East Palestine Lisbon Leetonia New Waterford North Lima Rogers Salem Youngstown	(None)

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Columbus	Carroll Columbus Met. Area London	Ashville - GTE Baltimore - GTE Cheshire Center - GTE Delaware - GTE Johnstown - United Kilbourne - GTE Mt. Sterling - United Pataskala - United Rathbone - GTE Sunbury - United Granville - Alltel
Conesville	Conesville Coshocton Dresden West Lafayette	(None)
Corning	Corning New Lexington Shawnee	(None)
Coshocton	Coshocton Conesville West Lafayette	Cooperdale - GTE Warsaw - GTE
Dalton	Dalton Massillon	Orrville - United
Danville	Danville Hillsboro Sugar Tree Ridge	Lynchburg - GTE Mowrystown - GTE

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<u>EXCHANGE AREA</u>	<u>APPLICANT</u>	<u>OTHER TELCOS</u>
Dayton	Dayton Met. Area Donnelsville Enon Franklin Jamestown Medway Middletown New Carlisle Spring Valley	Brookville - GTE Englewood - GTE Farmersville - GTE Germantown - Germantown Gratis - GTE Laura - GTE Liberty - GTE New Lebanon - GTE Phillipsburg - GTE Tipp City - GTE Troy - GTE Trotwood - GTE Waynesville - United West Milton - GTE Lewisburg - GTE
Donnelsville	Donnelsville Dayton Met. Area Enon Medway New Carlisle North Hampton Springfield	
Dresden	Dresden Conesville Zanesville	Cooperdale - GTE Frazeyburg - United
Dublin	Columbus Met. Area	Cheshire Center - GTE Delaware - GTE Pataskala - United Plain City - GTE Rathbone - GTE Sunbury - United

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SECTION 4 - DESCRIPTION OF RATES AND CHARGES (CONT'D)4.1 Exchange Areas (Cont'd.)

<u>EXCHANGE AREA</u>	<u>APPLICANT</u>	<u>OTHER TELCOS</u>
Duffy	Duffy Clarrington Graysville New Matamoras Woodsfield	(None)
East Liverpool	East Liverpool Lisbon Rogers Salineville	Chester, W.Va.-C&P of W. Va. Hookston, Pa. - Pa. Bell Smiths Ferry, Pa. - Pa. Bell Wellsville
East Palestine	East Palestine Columbiana Lisbon New Waterford Rogers Salem Youngstown	E. Palestine, Pa. - Pa. Bell
Enon	Enon Dayton Met. Area Donnelsville Springfield Yellow Springs - Clifton	(None)
Fairborn	Dayton Met. Area Donnelsville Enon Medway New Carlisle Spring Valley Yellow Springs - Clifton	Englewood - GTE Liberty - GTE Trotwood - GTE

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SECTION 4 - DESCRIPTION OF RATES AND CHARGES (CONT'D)4.1 Exchange Areas (Cont'd.)

<u>EXCHANGE AREA</u>	<u>APPLICANT</u>	<u>OTHER TELCOS</u>
Findlay	Findlay	Arcadia - Arcadia Arlington - GTE Benton Ridge - Benton Ridge Bloomdale - United Carey - GTE Jenera - GTE McComb - GTE Mount Blanchard - GTE Mount Cory - Orwell North Baltimore - GTE Rawson - GTE Van Buren - GTE Vanlue - Vanlue
Fletcher - Lena	Fletcher - Lena Christiansburg Piqua	St. Paris - W. Ohio Troy - GTE
Fostoria	Fostoria New Riegel	Arcadia - Arcadia Bascom - Bascom Bloomdal - United Risingsun - United
Franklin	Dayton Centerville Franklin Miamisburg - West Carrollton Middletown	Germantown - Germantown
Fremont	Fremont Lindsey	Bettsville - GTE Lindsey Clyde - GTE Gibsonburg - GTE Green Springs - United Helena - GTE Old Fort - United

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<u>EXCHANGE AREA</u>	<u>APPLICANT</u>	<u>OTHER TELCOS</u>
Fultonham	Fultonham New Lexington Roseville Somerset Zanesville	(None)
Gahanna	Columbus Met. Area	Cheshire Center - GTE Johnstown - United Pataskala - United Rathbone - GTE Sunbury - United
Gallipolis	Gallipolis Cheshire Guyan Rio Grande Vinton Walnut	Point Pleasant - C&P of W.Va.
Gates Mills	Cleveland Met. Area Chesterland Kirtland Mentor	Aurora - Western Reserve Bainbridge - Western Reserve Burnswick - GTE Columbia Sta. - Elyria East Claridon - Western Reserve Hinckley - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
Girard	Girard Hubbard Niles Youngstown	Warren - United

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SECTION 4 - DESCRIPTION OF RATES AND CHARGES (CONT'D)4.1 Exchange Areas (Cont'd.)

<u>EXCHANGE AREA</u>	<u>APPLICANT</u>	<u>OTHER TELCOS</u>
Glenford	Glenford New Lexington Somerset Thornville	Newark - Alltel
Gnadenhutten	Gnadenhutten Newcomerstown Uhrichsville	New Philadelphia - GTE
Graysville	Graysville Duffy Lewisville New Matamoras Woodsfield	(None)
Greensburg	Greensburg Akron Manchester North Canton Uniontown	(None)
Grove City	Columbus Met. Area	Cheshire Center - GTE Mt. Sterling - United Pataskala - United Rathbone - GTE Sunbury - United
Groveport	Columbus Met. Area	Cheshire Center - GTE Pataskala - United Rathbone - GTE Sunbury - United
Guyan	Guyan Arabia Gallipolis Walnut	(None)

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<u>EXCHANGE AREA</u>	<u>APPLICANT</u>	<u>OTHER TELCOS</u>
Harrisburg	Columbus Met. Area London	Cheshire Center - GTE Mt. Sterling - United Pataskala - United Rathbone - GTE Sunbury - United
Hartville	Hartville Akron Canton Louisville Mariboro North Canton Uniontown	(None)
Hillcrest	Cleveland Met. Area Chesterland Kirtland	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Sta. - Elyria East Claridon - Western Reserve Hinckley - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
Hilliard	Columbus Met. Area	Cheshire Center - GTE Pataskala - United Plain City - GTE Rathbone - GTE Sunbury - United

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<u>EXCHANGE AREA</u>	<u>APPLICANT</u>	<u>OTHER TELCOS</u>
Hillsboro	Hillsboro Belfast Danville Marshall Rainsboro Sugar Tree Ridge	Lynchburg - GTE Mowrystown - GTE Sinking Spring - GTE Leesburg - GTE
Holland	Toledo Met. Area	Delta - Airtel Lost Peninsula, Mich. - General of Mich. N. Sylvania, Mich. - GTE Richfield Center-Berkey - United Swanton - United Sylvania - GTE Waterville - United
Hubbard	Hubbard Girard Lowellville Youngstown Sharon	Lowellville, Pa. - Pa. Bell Warren - United
Independence	Cleveland Met. Area Chesterland	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Sta. - Elyria Hinckley - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve

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<u>EXCHANGE AREA</u>	<u>APPLICANT</u>	<u>OTHER TELCOS</u>
Ironton	Ironton Arabia	Chesapeake - GTE
Jamestown	Jamestown Beavercreek Bowersville Cedarville Dayton Jeffersonville Milledgeville South Solon Xenia	(None)
Jeffersonville	Jeffersonville Bloomington Jamestown Milledgeville Sedalia South Solon Washington Hse.	(None)
Kent	Kent Akron Atwater Mantua Mogadore Ravenna Rootstown	Aurora - Western Reserve Hudson - Western Reserve Hiram - Western Reserve

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<u>EXCHANGE AREA</u>	<u>APPLICANT</u>	<u>OTHER TELCOS</u>
Kirtland	Kirtland Chesterland Gates Mills Hillcrest Mentor Painesville Terrace Wickliffe Willoughby	(None)
Lancaster	Lancaster Canal Winchester Carroll Rushville Sugar Grove	Amada - GTE Baltimore - GTE Bremen - GTE Millersport - GTE Pleasantville - GTE
Leetonia	Leetonia Lisbon Columbiana Salem Youngstown	(None)
Leroy	Leroy Cleveland Mentor Painesville Willoughby	(None)
Lewisville	Lewisville Graysville Woodsfield	(None)

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<u>EXCHANGE AREA</u>	<u>APPLICANT</u>	<u>OTHER TELCOS</u>
Lindsey	Lindsey Fremont	(None)
Lisbon	Lisbon Columbiana East Liverpool East Palestine Lectonia Rogers Salem Salineville Wellsville New Waterford	Hanoverton - GTE Winona - GTE
Lockbourne	Columbus Met. Area	Ashville - GTE Cheshire Center - GTE Pataskala - United Rathbone - GTE Sunbury - United
London	London Alton Columbus Harrisburg Sedalia South Charleston South Solon South Vienna West Jefferson	Resaca - GTE

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<u>EXCHANGE AREA</u>	<u>APPLICANT</u>	<u>OTHER TELCOS</u>
Louisville	Louisville Canton Hartville North Canton	(None)
Lowellville	Lowellville Hubbard North Lima Youngstown	Lowellville, Pa. - Pa. Bell
Magnolia	Magnolia	Mineral City - GTE
Waynesburg	Waynesburg Canton	
Manchester	Manchester Akron Canal Fulton Greensburg	(None)
Mantua	Mantua Kent Ravenna	Aurora - Western Reserve Hiram - Western Reserve

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<u>EXCHANGE AREA</u>	<u>APPLICANT</u>	<u>OTHER TELCOS</u>
Marietta	Marietta Newport Belpre New Matamoras	Barlow - GTE Bartlett - United Beverly - GTE Dexter City - GTE Lowell - GTE Lower Salem - GTE Watertown - GTE Williamstown, W.Va. - C&P of W. Va.
Marlboro	Marlboro Alliance Atwater Canton Hartville Rootstown	(None)
Marshall	Marshall Belfast Hillsboro Rainsboro	(None)

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<u>EXCHANGE AREA</u>	<u>APPLICANT</u>	<u>OTHER TELCOS</u>
Martins Ferry	Wheeling Zone Bridgeport VI Wheeling Zone VIII	Adena - GTE Dillonvale - Mt. Pleasant - Wheeling Zone GTE Tiltonsville - GTE Wheeling Zone I - C&P of W. Va. Wheeling Zone II - C&P of W. Va. Wheeling Zone III - C&P of W. Va. Wheeling Zone V - C&P of W. Va.
Massillon	Massillon Canal Fulton Canton Dalton Navarre North Canton	Beach City - GTE Brewster - GTE Wilnot - GTE
Maumee	Toledo Met. Area	Grand Rapids - GTE Lost Peninsula, Mich. General of Mich. N. Sylvania, Mich. - GTE Richfield Center-Berkey - United Swanton - United Sylvania - GTE Waterville - United
Medway	Medway Dayton Met. Area Donnelsville New Carlisle Springfield	(None)

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<u>EXCHANGE AREA</u>	<u>APPLICANT</u>	<u>OTHER TELCOS</u>
Mentor	Mentor Gates Mills Kirtland Leroy Painesville Wickliffe Willoughby	Perry - Western Reserve
Miamisburg - West Carrollton	Dayton Met. Area Donnelsville Enon Franklin Medway New Carlisle Spring Valley	Englewood - GTE Farmersville - GTE Germantown - Germantown Gratis - GTE Liberty - GTE Trotwood - GTE
Middletown	Middletown Dayton Franklin Monroe Trenton	Germantown - Germantown Gratis - GTE
Milledgeville	Milledgeville Bowersville Jamestown Jeffersonville Washington Ct. Hse.	(None)
Mingo Junction	Mingo Junction Steubenville	Brilliant - GTE
Mogadore	Mogadore Akron Kent Uniontown	(None)

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<u>EXCHANGE AREA</u>	<u>APPLICANT</u>	<u>OTHER TELCOS</u>
Monroe	Monroe Middletown Trenton	(None)
Montrose	Cleveland Met. Area Chesterland	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Sta. - Altel, Ohio Hinckley - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
Murray City	Murray City Nelsonville Shawnee	Glouster - United
Navarre	Navarre Canton Massillon	Beach City - GTE Brewster - GTE
Nelsonville	Nelsonville Murray City Shawnee	Athens - GTE Logan - GTE New Marshfield - GTE The Plains - GTE
New Albany	Columbus Met. Area	Cheshire Center - GTE Johnstown - United Pataskala - United Sunbury - United Rathbone - GTE

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<u>EXCHANGE AREA</u>	<u>APPLICANT</u>	<u>OTHER TELCOS</u>
New Carlisle	New Carlisle Christiansburg Dayton Met. Area Donnelsville Medway North Hampton Springfield	Tipp City - GTE Trop - GTE
Newcomerstown	Newcomerstown Gnadenhutten West Lafayette	(None)
New Holland	New Holland Bloomingburg Washington Ct. Hse.	(None)
New Lexington	New Lexington Corning Fultonham Glenford Roseville Shawnee Somerset Thornville Zanesville	Junction City - United
New Matamoras	New Matamoras Duffy Graysville Marietta Newport	(None)
Newport	Newport Marietta New Matamoras	(None)

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<u>EXCHANGE AREA</u>	<u>APPLICANT</u>	<u>OTHER TELCOS</u>
New Riegel	New Riegel Fostoria Tiffin	Bascom - Bascom Vanlue - Vanlue
New Waterford	New Waterford Columbiana East Palestine Rogers Lisbon North Lima Youngstown	E. Palestine, Pa. - Pa. Bell
Niles	Niles Girard North Jackson Youngstown	Cortland - United Warren - United
North Canton	North Canton Akron Canal Fulton Canton Greensburg Hartville Louisville Massillon Uniontown	(None)
North Hampton	North Hampton (None) Christiansburg Donnelsville New Carlisle Springfield Tremont City	

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<u>EXCHANGE AREA</u>	<u>APPLICANT</u>	<u>OTHER TELCOS</u>
North Jackson	North Jackson Canfield Niles Youngstown	Berlin Center - United Warren - United
North Lima	North Lima Canfield Columbiana Lowellville Youngstown New Waterford	Lowellville, Pa. - Pa. Bell
North Royalton	Cleveland Met. Area Chesterland	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Sta. - Elyria Hinckley - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
Norwich	Norwich Philo Zanesville	New Concord - GTE

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4.1 Exchange Areas (Cont'd.)

<u>EXCHANGE AREA</u>	<u>APPLICANT</u>	<u>OTHER TELCOS</u>
Olmsted Falls	Cleveland Met. Area Chesterland	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Sta. - Elyria Hinckley - Western Reserve North Eaton - GTE Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
Painesville	Painesville Kirtland Leroy Mentor Willoughby	Perry - Western Reserve Madison - Western Reserve Montville - Western Reserve Chardon - Western Reserve
Perrysburg	Toledo Met. Area	Lost Peninsula Mich. - General of Mich. North Sylvania, Mich. - GTE Sylvania - GTE Richfield Center-Berkey - United Swanton - United Waterville - United
Philo	Philo Norwich Roseville Zanesville	(None)

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<u>EXCHANGE AREA</u>	<u>APPLICANT</u>	<u>OTHER TELCOS</u>
Piqua	Piqua Fletcher - Lena	Bradford - United Covington - Alltel Troy - GTE
Pitchin	Pitchin Cedarville South Charleston Springfield Yellow Springs Clifton	(None)
Rainsboro	Rainsboro Hillsboro Marshall	Greenfield - GTE
Ravenna	Akron Atwater Ravenna Kent Mantua Rootstown	Garrettsville - GTE Wayland - United Windham - United Hiram - Western Reserve
Reynoldsburg	Columbus Met. Area	Baltimore - GTE Cheshire Center - GTE Pataskala - United Rathbone - GTE Sunbury - United
Rio Grande	Rio Grande Gallipolis Vinton Walnut	(None)

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<u>EXCHANGE AREA</u>	<u>APPLICANT</u>	<u>OTHER TELCOS</u>
Ripley	Ripley Aberdeen	Decatur - GTE Georgetown - GTE Russellville - GTE Higginsport - GTE
Rogers	Rogers Columbiana East Liverpool East Palestine Lisbon New Waterford	East Palestine, Pa. - Pa. Bell
Rootstown	Rootstown Atwater Kent Marlboro Ravenna Akron	(None)
Roseville	Roseville Fultonham New Lexington Philo Zanesville	Crooksville - United
Rushville	Rushville Lancaster Somerset Thornville	Bremen - GTE Pleasantville - GTE

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<u>EXCHANGE AREA</u>	<u>APPLICANT</u>	<u>OTHER TELCOS</u>
St. Clairsville	Bethesda Wheeling Zone VII Wheeling Zone VI Wheeling Zone VII	Adena - GTE Centerville - Western Reserve Flushing - GTE Morristown - Western Reserve Wheeling Zone I - C&P of W. Va. Wheeling Zone II - C&P of W. Va. Wheeling Zone III - C&P of W. Va. Wheeling Zone V - C&P of W. Va.
Salem	Canfield East Palestine Salem Columbiana Lectonia Lisbon Youngstown	Damascus - United Winona - GTE
Salineville	Salineville East Liverpool Lisbon Wellsville	(None)
Sandusky	Sandusky Bloomingville Castalia	Huron - GTE Milan - GTE
Sebring	Sebring Alliance	Damascus - United North Benton - United North Georgetown - GTE

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<u>EXCHANGE AREA</u>	<u>APPLICANT</u>	<u>OTHER TELCOS</u>
Sedalia	Sedalia Bloomingburg Jeffersonville London South Solon	(None)
Sharon	Sharon Hubbard Youngstown	Sharon, Pa. - Pa. Bell Sharpsville, Pa. - Pa. Bell West Middlesex, Pa. - Pa. Bell Warren - United
Shawnee	Shawnee Corning Murray City Nelsonville New Lexington	Logan - GTE
Somerset	Somerset Fultonham Glenford New Lexington Rushville Thornville	(None)

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<u>EXCHANGE AREA</u>	<u>APPLICANT</u>	<u>OTHER TELCOS</u>
Somerton	Somerton Barnesville Beallsville Bethesda Woodsfield	(None)
South Charleston	South Charleston Cedarville London Pitchin South Solon South Vienna Springfield	(None)
South Solon	South Solon Cedarville Jamestown Jeffersonville London Sedalia South Charleston	(None)
South Vienna	South Vienna London South Charleston Springfield	(None)

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<u>EXCHANGE AREA</u>	<u>APPLICANT</u>	<u>OTHER TELCOS</u>
Springfield	Springfield Donnelsville Enon Medway New Carlisle North Hampton Pitchin South Charleston South Vienna Tremont City Yellow Springs Clifton	Catawba - GTE
Spring Valley	Spring Valley Dayton Met. Area Xenia	(None)
Steubenville	Steubenville Mingo Junction Toronto	Amsterdam - GTE Bergholz - GTE Bloomingdale - Western Reserve Brilliant - GTE Follansbee, W. Va. - C&P of W. Va. Hopedale - Western Reserve Knoxville - GTE Richmond - GTE Smithfield - GTE Weirton, W. Va. - C&P of W. Va.

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<u>EXCHANGE AREA</u>	<u>APPLICANT</u>	<u>OTHER TELCOS</u>
Strongsville	Cleveland Met. Area Chesterland	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Sta. - Elyria Hinckly - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
Sugar Grove	Sugar Grove Lancaster	(None)
Sugar Tree Ridge	Sugar Tree Ridge Belfast Danville Hillsboro Winchester	Mowrystown - GTE

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SECTION 4 - DESCRIPTION OF RATES AND CHARGES (CONT'D)**4.1 Exchange Areas (Cont'd.)**

<u>EXCHANGE AREA</u>	<u>APPLICANT</u>	<u>OTHER TELCOS</u>
Terrace	Cleveland Met. Area Burton Chesterland Kirtland	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Sta. - Elyria Hinckley - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
Thornville	Thornville Glenford New Lexington Rushville Somerset	Hebron - United Millersport - GTE Pleasantville - GTE Newark - Alltel

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SECTION 4 - DESCRIPTION OF RATES AND CHARGES (CONT'D)4.1 Exchange Areas (Cont'd.)

<u>EXCHANGE AREA</u>	<u>APPLICANT</u>	<u>OTHER TELCOS</u>
Tiffin	Tiffin New Riegel	Attica - GTE Bascom - Bascom Bloomville - GTE McCutchenville - Sycamore Melmore - Sycamore Old Fort - United Republic - GTE Sycamore - Sycamore Bettsville - GTE
Toledo	Toledo Met. Area	Curtice-Oregon - GTE Delta Elmore - GTE Erie, Mich. - General of Mich. Genoa - GTE Grand Rapids - GTE Haskins-Tontogany - GTE Lambertville, Mich. - Whiteford (Mich) - Altel, Mich. Lost Peninsula, Mich. - General of Mich. Luckey - United Moline - United N. Sylvania, Mich. - GTE Richfield Center-Berkey - United Story Ridge - United Sylvania - GTE Temperance, Mich. - General of Mich. Waterville - United Metamora - United Woodville - United

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SECTION 4 - DESCRIPTION OF RATES AND CHARGES (CONT'D)**4.1 Exchange Areas (Cont'd.)**

<u>EXCHANGE AREA</u>	<u>APPLICANT</u>	<u>OTHER TELCOS</u>
Toronto	Toronto Steubenville Wellsville	Knoxville - GTE
Tremont City	Tremont City North Hampton Springfield	(None)
Trenton	Trenton Middletown Monroe	(None)
Trinity	Cleveland Met. Area Chesterland	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Sta. - Alltel, Ohio Elyria - Alltel, Ohio Hinckley - Western Reserve North Eaton - GTE Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve Avon Lake - Century

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SECTION 4 - DESCRIPTION OF RATES AND CHARGES (CONT'D)4.1 Exchange Areas (Cont'd.)

<u>EXCHANGE AREA</u>	<u>APPLICANT</u>	<u>OTHER TELCOS</u>
Uhrichsville	Uhrichsville Gnadenhutten	Bowerton - GTE Freeport - GTE New Philadelphia - GTE
Uniontown	Uniontown Akron Greensburg Mogadore Hartville North Canton	(None)
Upper Sandusky	Upper Sandusky	Carey - GTE Harpster - GTE McCutchenville - Sycamore Nevada - GTE Sycamore - Sycamore Wharton - GTE
Vandalia	Dayton Met. Area Donnelsville Enon Medway New Carlisle Spring Valley	Englewood - GTE Liberty - GTE Tipp City - GTE Trotwood - GTE Troy - GTE

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SECTION 4 - DESCRIPTION OF RATES AND CHARGES (CONT'D)4.1 Exchange Areas (Cont'd.)

<u>EXCHANGE AREA</u>	<u>APPLICANT</u>	<u>OTHER TELCOS</u>
Victory	Cleveland Met. Area Chesterland	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Sta. - Alltel, Ohio Hinckley - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
Vinton	Vinton Cheshire Gallipolis Rio Grande	(None)
Walnut	Walnut Arabia Gallipolis Guyan Rio Grande	

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SECTION 4 - DESCRIPTION OF RATES AND CHARGES (CONT'D)**4.1 Exchange Areas (Cont'd.)**

<u>EXCHANGE AREA</u>	<u>APPLICANT</u>	<u>OTHER TELCOS</u>
Washington Court House	Washington Court House Bloomingburg Jeffersonville Milledgeville New Holland	(None)
Wellsville	Wellsville East Liverpool Lisbon Salineville Toronto	Chester, W. Va. - C&P of W. Va.
Weisterville	Columbus Met. Area	Cheshire Center - GTE Delaware - GTE Johnstown - United Pataskala - United Rathbone - GTE Sunbury - United
West Jefferson	Columbus Met. Area London	Cheshire Center - GTE Pataskala - United Plain City - GTE Rathbone - GTE Sunbury - United
West Lafayette	West Lafayette Conesville Coshocton Newcomerstown	(None)

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SECTION 4.- DESCRIPTION OF RATES AND CHARGES (CONT'D)**4.1 Exchange Areas (Cont'd.)**

<u>EXCHANGE AREA</u>	<u>APPLICANT</u>	<u>OTHER TELCOS</u>
Whitehouse	Toledo Met. Area	Grand Rapids - GTE Lost Peninsula, Mich. - General of Mich. Neapolis - Alltel, Ohio North Sylvania, Mich. - GTE Richfield Center-Berkey - United Swanton - United Sylvania - GTE Waterville - United
Wickliffe	Cleveland Met. Area Chesterland Kirtland Mentor	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Sta. - Alltel, Ohio Hinckley - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
Willoughby	Cleveland Met. Area Chesterland Kirtland Leroy Mentor Painesville	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Sta. - Alltel, Ohio Hinckley - Western Reserve Northfield - Western Reserve Perry - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve

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SECTION 4 - DESCRIPTION OF RATES AND CHARGES (CONT'D)4.1 Exchange Areas (Cont'd.)

<u>EXCHANGE AREA</u>	<u>APPLICANT</u>	<u>OTHER TELCOs</u>
Winchester	Winchester Sugar Tree Ridge	Sardinia - GTE Seaman - GTE West Union - GTE
Woodsfield	Woodsfield Beallsville Clarington Duffy Graysville Lewisville Somerton	(None)
Worthington	Columbus Met. Area	Cheshire Center - GTE Delaware - GTE Pataskala - United Rathbone - GTE Smbury - United
Xenia	Xenia Beavercreek Bellbrook Bowersville Cedarville Jamestown Spring Valley Yellow Springs - Clifton	New Burlington - GTE Port William - GTE

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SECTION 4 - DESCRIPTION OF RATES AND CHARGES (CONT'D)4.1 Exchange Areas (Cont'd.)

<u>EXCHANGE AREA</u>	<u>APPLICANT</u>	<u>OTHER TELCOS</u>
Yellow Springs - Clifton	Yellow Springs - Clifton Cedarville Enon Fairborn Pitchin Xenia Springfield	(None)
Youngstown	Youngstown Canfield Columbiana East Palestine Girard Hubbard Leetonia Lowellville Niles North Jackson North Lima New Waterford Salem Sharon	Lowellville, Pa. - Pa. Bell Berlin Center - United Cortland - United Warren - United
Zanesville	Zanesville Dresden Fultonham Norwich Philo Roseville New Lexington	Adamsville - United Frazzysburg - United Gratiot - Newark

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SECTION 4 - DESCRIPTION OF RATES AND CHARGES (CONT'D)**4.2 Standard Access Line Rates**

Standard Access Lines are provided where facilities currently exist. New Access Lines requiring new facilities will incur additional charges.

	<u>Access Area</u>		
	<u>Area B</u> <u>Min/Max</u>	<u>Area C</u> <u>Min/Max</u>	<u>Area D</u> <u>Min/Max</u>
Residential Single Line	\$1.00-\$10.00	\$1.00-\$10.00	\$1.00-\$10.00

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SECTION 4 - DESCRIPTION OF RATES AND CHARGES (CONT'D)
4.2 Standard Access Line Rates (Cont'd)**Non-Recurring Charges - Residential**

	<u>Min</u>	<u>Max</u>
Line Connection (per line)	\$20.00	\$60.00
Service Change (changes, additions per order)	\$1.00	\$10.00
Change of Telephone Number	\$10.00	\$40.00
Change of Residence	\$10.00	\$30.00
Presubscription Change (changes, per line)	\$ 1.00	\$10.00
Line Restoral	\$ 1.00	\$20.00
Toll Service	\$ 1.00	\$20.00

Applies for line or toll service restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within ten (10) days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.

Temporary Suspension	\$10.00	\$40.00
Voluntary Toll restriction Re-activation	\$10.00	\$30.00

Applies for Line or Toll restoral after Customer-initiated suspension.

Reactivation of 900 Blocking Option	\$10.00	\$40.00
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SECTION 4 - DESCRIPTION OF RATES AND CHARGES (CONT'D)

4.2 Standard Access Line Rates (Cont'd)

Non-Recurring Charges - Business

	<u>Min</u>	<u>Max</u>
Line Connection (per line)	\$50.00	\$100.00
Service Change (changes, additions per order)	\$1.00	\$10.00
Change of Telephone Number	\$20.00	\$60.00
Change of Residence	\$20.00	\$60.00
Presubscription Change (changes, per line)	\$ 1.00	\$10.00
Line Restoral	\$10.00	\$40.00
Toll Service	\$10.00	\$40.00

Applies for line or toll service restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.

Temporary Suspension	\$20.00	\$50.00
Voluntary Toll restriction Re-activation	\$20.00	\$60.00

Applies for Line or Toll restoral after Customer-initiated suspension.

Reactivation of 900 Blocking Option	\$50.00	\$150.00
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SECTION 4 - DESCRIPTION OF RATES AND CHARGES (CONT'D)

4.3 Local Calling Rates

4.3.1 Residential

Basic Flat Rate Service

The company's Basic Flat Rate Service offering is a usage package that includes unlimited local use.

Basic Flat Rate Service	<u>Min</u>	<u>Max</u>
Monthly Rate:	\$10.00	\$40.00

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SECTION 4 - DESCRIPTION OF RATES AND CHARGES (CONT'D)4.3 Local Calling Rates (Cont'd)4.3.2 ResidentialBroadview No Limits

The following product bundles are made available to Residential consumers in all exchanges in Ohio. No Limits is a flat rate local service available on existing access lines. Establishment of a new access line is subject to additional charges.

No Limits-Basic	<u>Min</u>	<u>Max</u>
Monthly Rate:	\$20.00	\$50.00

- Standard Access Line
- Unlimited local calling
- 300 minutes/month/line of MTS IntraLATA toll; additional minutes at 5 cents/minute.
- 10.9 cents/minute in-state, 7 cents/minute state-to-state long distance calls.
- Unlimited Internet access and usage
- 10% discount on all optional calling features

No Limits-Plus	<u>Min</u>	<u>Max</u>
Monthly Rate:	\$30.00	\$75.00

- Standard Access Line
- Unlimited local calling
- 300 minutes/month/line of MTS IntraLATA toll; additional minutes at 5 cents/minute.
- 300 minutes/month/line of combined long distance (in-state and state-to-state calls); thereafter, 10.9 cents/minute in-state, 7 cents/minute state-to-state long distance calls.
- Unlimited Internet access and usage
- 10% discount on all optional calling features

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SECTION 4 - DESCRIPTION OF RATES AND CHARGES (CONT'D)

4.3 Local Calling Rates (Cont'd)

4.3.3 Business

25% Off Plan

The plan offers business Customers the following discounts:

- 25% off monthly recurring line charges
- 10% off the recurring features charges, and local and toll usage charges
- 7 cents per minute for all interstate long distance calls
- 8.9 cents per minute for all intrastate long distance calls

Customers must sign a 1 year term commitment and must take the complete Broadview Networks bundle of local, toll and long distance to qualify for this offer.

Business Bonanza

The plan offers business Customers with 20 or more lines the following discounts:

- 25% off monthly recurring line charges
- 25% off local and toll usage charges
- 10% off the recurring features charges
- 5 cents per minute for all interstate long distance calls
- 7 cents per minute for all intrastate long distance calls

Customers must sign a 1 year term commitment and must take the complete Broadview Networks bundle of local, toll and long distance to qualify for this offer.

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SECTION 4 - DESCRIPTION OF RATES AND CHARGES (CONT'D)**4.3 Local Calling Rates****4.3.4 Local Measured Rates**

	<u>Min/Max</u>	<u>Min/Max</u>
<u>Mileage</u>	<u>Initial minute or fraction thereof</u>	<u>Add'l minute or fraction thereof</u>
0 - 10	\$0.01 - \$0.07	\$0.004 - \$0.01
11 - 22	\$0.01 - \$0.07	\$0.004 - \$0.01
23 +	\$0.01 - \$0.07	\$0.004 - \$0.01

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SECTION 4 - DESCRIPTION OF RATES AND CHARGES (CONT'D)4.4 Message Toll ServiceResidentialDay Rates

	<u>Initial minute</u>	<u>Each add'l minute</u>
<u>Mileage</u>	<u>Min/max</u>	<u>Min/max</u>
1-10	\$0.1 - \$0.4	\$0.1 - \$0.4
11-22	\$0.1 - \$0.4	\$0.1 - \$0.4
23-55	\$0.1 - \$0.4	\$0.1 - \$0.4
56-124	\$0.1 - \$0.4	\$0.1 - \$0.4
125 +	\$0.1 - \$0.4	\$0.1 - \$0.4

Evening Rates

	<u>Initial minute</u>	<u>Each add'l minute</u>
<u>Mileage</u>	<u>Min/max</u>	<u>Min/max</u>
1-10	\$0.07- \$0.3	\$0.07- \$0.3
11-22	\$0.07- \$0.3	\$0.07- \$0.3
23-55	\$0.07- \$0.3	\$0.07- \$0.3
56-124	\$0.07- \$0.3	\$0.07- \$0.3
125 +	\$0.07- \$0.3	\$0.07- \$0.3

Night/Weekend Rates

	<u>Initial minute</u>	<u>Each add'l minute</u>
<u>Mileage</u>	<u>Min/max</u>	<u>Min/max</u>
1-10	\$0.06- \$0.2	\$0.06- \$0.2
11-22	\$0.06- \$0.2	\$0.06- \$0.2
23-55	\$0.06- \$0.2	\$0.06- \$0.2
56-124	\$0.06- \$0.2	\$0.06- \$0.2
125 +	\$0.06- \$0.2	\$0.06- \$0.2

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SECTION 4 - DESCRIPTION OF RATES AND CHARGES (CONT'D)4.4 Message Toll Service (Cont'd)BusinessDay Rates

	<u>Initial minute</u>	<u>Each add'l minute</u>
<u>Mileage</u>	<u>Min/max</u>	<u>Min/max</u>
1-10	\$0.1 - \$0.4	\$0.1 - \$0.4
11-22	\$0.1 - \$0.4	\$0.1 - \$0.4
23-55	\$0.1 - \$0.4	\$0.1 - \$0.4
56-124	\$0.1 - \$0.4	\$0.1 - \$0.4
125 +	\$0.1 - \$0.4	\$0.1 - \$0.4

Evening Rates

	<u>Initial minute</u>	<u>Each add'l minute</u>
<u>Mileage</u>	<u>Min/max</u>	<u>Min/max</u>
1-10	\$0.07- \$0.3	\$0.07- \$0.3
11-22	\$0.07- \$0.3	\$0.07- \$0.3
23-55	\$0.07- \$0.3	\$0.07- \$0.3
56-124	\$0.07- \$0.3	\$0.07- \$0.3
125 +	\$0.07- \$0.3	\$0.07- \$0.3

Night/Weekend Rates

	<u>Initial minute</u>	<u>Each add'l minute</u>
<u>Mileage</u>	<u>Min/max</u>	<u>Min/max</u>
1-10	\$0.06- \$0.2	\$0.06- \$0.2
11-22	\$0.06- \$0.2	\$0.06- \$0.2
23-55	\$0.06- \$0.2	\$0.06- \$0.2
56-124	\$0.06- \$0.2	\$0.06- \$0.2
125 +	\$0.06- \$0.2	\$0.06- \$0.2

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SECTION 4 - DESCRIPTION OF RATES AND CHARGES (CONT'D)**4.5 Directory Assistance**

A customer may obtain Directory Assistance in determining telephone numbers within their local calling area by calling the DA operator at the following rate:

Local Directory Assistance

	<u>Minimum</u>	<u>Maximum</u>
Residential	\$0.15	\$2.00 (I)
Business	\$0.20	\$2.00 (I)

National Directory Assistance

	<u>Minimum</u>	<u>Maximum</u>
Residential	\$0.40	\$2.00
Business	\$0.40	\$2.00

4.6 Directory Listings**Additional Listing**

	<u>Minimum</u>	<u>Maximum</u>
Residential	\$0.25/month	\$3.00/month (I)
Business	\$0.50/month	\$5.00/month

Non-Published Listing

	<u>Minimum</u>	<u>Maximum</u>
Residential	\$0.75/month	\$3.00/month
Business	\$0.75/month	\$3.00/month

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Steve Bogdan
Director – Regulatory and Compliance
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2100 Renaissance Boulevard
King of Prussia, PA 19406

SECTION 4 - DESCRIPTION OF RATES AND CHARGES (CONT'D)**4.8 Operator Services Rates**

The following surcharges will be assessed on a per call basis.

	<u>Minimum</u>	<u>Maximum</u>
Collect Calling	\$0.75	\$3.00
Person to Person	\$1.50	\$6.00
Operator Station to Station	\$0.75	\$3.00
Mechanized Station to Station	\$0.75	\$3.00

4.9 Busy Line Verification and Interrupt Service Rates

	<u>Minimum</u>	<u>Maximum</u>
Busy Line Verification, per attempt:	\$0.25	\$6.00 (I)
Busy Line Verification with Interrupt, per attempt:	\$0.50	\$6.00 (I)

4.10 Maintenance Visits**Normal Business Hours
(M – F 8am to 5pm)**

	<u>Minimum</u>	<u>Maximum</u>
Per visit	\$25.00	\$100.00
Per hour	\$50.00	\$200.00

Outside Normal Business Hours

	<u>Minimum</u>	<u>Maximum</u>
Per visit	\$30.00	\$150.00
Per hour	\$75.00	\$300.00

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SECTION 4 - DESCRIPTION OF RATES AND CHARGES (CONT'D)4.11 Optional Calling Features Rates - Residential

	<u>Minimum</u>	<u>Maximum</u>
<u>Non-Recurring Charges</u>		
Per Change/Add Order	\$1.00	\$10.00
<u>Monthly Charges</u>		
Call Block	\$1.00	\$10.00
Call Forwarding - Variable	\$1.00	\$10.00
Call Waiting	\$1.00	\$10.00
Distinctive Ring		
1st Number	\$1.00	\$10.00
2nd Number	\$1.00	\$10.00
Priority Call	\$1.00	\$10.00
Call Return - Unlimited	\$1.00	\$10.00
Call Return - Per use	\$0.50	\$2.00
Repeat Dial - Unlimited	\$1.00	\$10.00
Repeat Dial - Per use	\$0.50	\$2.00
Speed Dial		
8	\$1.00	\$10.00
30	\$1.00	\$10.00
Select Forward	\$1.00	\$10.00
3-Way Calling	\$1.00	\$10.00
Call Forwarding-Busy Line	\$1.00	\$10.00
Call Forwarding-No Answer	\$1.00	\$10.00
Call Forwarding Busy Line/No Answer	\$1.00	\$10.00
Caller ID	\$1.00	\$10.00
Caller ID with Name	\$1.00	\$10.00
Call Manager		
Caller ID w/name, Call Wait & Call Forward BL/DA	\$5.00	\$15.00
The Big Deal		
Unlimited Calling Features	\$19.990	N/A

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SECTION 4 - DESCRIPTION OF RATES AND CHARGES (CONT'D)4.12 Optional Calling Features Rates - Business

<u>Non-Recurring Charges</u>	<u>Minimum</u>	<u>Maximum</u>
Per Change/Add Order	\$5.00	\$20.00
<u>Monthly Charges</u>	<u>Residence</u>	<u>Business</u>
Call Block	\$1.00	\$10.00
Call Forwarding - Variable	\$1.00	\$10.00
Call Waiting	\$1.00	\$10.00
Distinctive Ring		
1st Number	\$1.00	\$10.00
2nd Number	\$1.00	\$10.00
Priority Call	\$1.00	\$10.00
Call Return - Unlimited	\$1.00	\$10.00
Call Return - Per use	\$0.50	\$2.00
Repeat Dial - Unlimited	\$1.00	\$10.00
Repeat Dial - Per use	\$0.50	\$2.00
Speed Dial		
8	\$1.00	\$10.00
30	\$1.00	\$10.00
Select Forward	\$1.00	\$10.00
3-Way Calling	\$1.00	\$10.00
Call Forwarding-Busy Line	\$1.00	\$10.00
Call Forwarding-No Answer	\$1.00	\$10.00
Call Forwarding Busy Line/No Answer	\$1.00	\$10.00
Caller ID	\$1.00	\$10.00
Caller ID with Name	\$1.00	\$10.00
Call Manager		

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SECTION 5 - MISCELLANEOUS SERVICES**5.1 IntraLATA Presubscription****5.1.1 General**

InterLATA Presubscription is a procedure whereby a subscriber designates to the Company the carrier which the subscriber wishes to be the carrier of choice for intraLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. IntraLATA presubscription does not prevent a subscriber who has presubscribed to an intraLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative intraLATA toll carrier on a per call basis. IntraLATA Presubscription will become effective upon the initial offering of certified local exchange service.

IntraLATA Presubscription Options

1. Option A: The Customer may select the Company as the presubscribed carrier for intraLATA toll calls subject to presubscription.
2. Option B: The Customer may select her/his interLATA toll carrier for intraLATA toll calls subject to presubscription.
3. Option C: The Customer may select a carrier other than the Company or the Customer's interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.
4. Option D: The Customer may select no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the subscriber to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

Rules and Regulations

1. The Customer will retain their current dialing arrangements until they request that their dialing arrangements be changed.
2. The Customer of record or new Customers may select either Options A, B, C, or D for intraLATA Presubscription.

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SECTION 5 - MISCELLANEOUS SERVICES (CONT'D)

5.1 IntraLATA Presubscription (Cont'd)

5.1.1 General (Cont'd)

Rules and Regulations (Cont'd)

3. The Customer may change their selected Option and/or their presubscribed intraLATA toll carrier at any time subject to charges specified in this tariff.

5.1.2 IntraLATA Presubscription Procedures

1. New Customers will be asked to select an intraLATA toll carrier(s) at the time the Customer places an order to establish local exchange service with the Company. The Company will process the Customer's order for intraLATA service. The selected carrier(s) will confirm their respective subscribers' verbal selection by third-party verification or return written confirmation notices. All new Customer's initial request for intraLATA toll service presubscription shall be provided free of charge.
2. If a new Customer is unable to make a selection at the time the new Customer places an order to establish local exchange service, the Company will read a random listing of all available intraLATA carriers to aid the Customer in selection. If selection is still not possible, the Company will inform the Customer that he/she will be given ninety (90) calendar days in which to inform the Company of an intraLATA toll carrier presubscription selection free of charge. *until the Customer informs the Company of his/her choice for intraLATA Toll carrier, the Customer will not have a presubscribed intraLATA toll carrier, but rather will be required to dial a carrier access code to route all intraLATA toll calls to the carrier(s) of choice. The Customer who informs the company of a choice for intraLATA toll presubscription within the 90-day period will not be assessed a service charge for the initial subscriber request.*
3. Customers of record may initiate an intraLATA presubscription change at any time subject to the charges specified in Paragraph 2.12.5 below. If a Customer of record inquires of the Company of the carriers available for intraLATA toll presubscription, the Company will read a random listing of all available intraLATA carriers to aid the Customer in selection.

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SECTION 5 - MISCELLANEOUS SERVICES (CONT'D)

5.1 IntraLATA Presubscription (Cont'd)

5.1.3 IntraLATA Presubscription Charges

A. Application of Charges

After a Customer's initial selection for a presubscribed intraLATA toll carrier and as detailed in 2.12.4 above, for any change thereafter, an IntraLATA Presubscription Change Charge, as set forth in 12.5. B will apply.

B. Nonrecurring Charges

(1) IntraLATA Presubscription Change Charge: Residence and Business

Per business or residence line, trunk or port

— Initial line, or trunk, or port \$0.01 - \$5.50 (I)

--Additional line, trunk, or port \$0.01 - \$5.50 (I)

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SECTION 5 - MISCELLANEOUS SERVICES (CONT'D)

5.2 Universal Emergency Number Service - 911

5.2.1 Description

Note: As used in this section, the term "Customer" refers to the governmental entity (county or municipality) which provides 911 service to its residents.

Universal Emergency Number Service/911 Telecommunications Service (911) is a telephone exchange communication service whereby a Public Safety Answering Point (PSAP) designated by the Customer may receive telephone calls dialed to the telephone number 911. The 911 Service includes lines and central office features necessary to provide the capability to originate by persons within the telephone central office areas arranged for 911 calling.

When requested by local government authorities, and subject to the availability of facilities, the Company will provide a universal number "911" for the use of Public Safety Answering Points (PSAPs) engaged in assisting local government in the protection and safety of the general public. Use of the 911 number will provide each caller with the telephone access to the appropriate local PSAP.

The 911 customer may be a municipality or other State or local government unit, or an authorized agency of one or more municipalities or other State or local governmental units to whom authority has been lawfully delegated. The customer must be legally authorized to subscribe to the service and have public safety responsibility by law to respond to telephone calls from the public for emergency police, fire, or other emergency services within the Central Office areas arranged for 911 calling. 911 service provides for routing all 911 calls originated by telephones having telephone numbers beginning with a given central office prefix code or codes to a PSAP which is prepared to receive those calls. Each features which may or may not be available with other 911 service classifications.

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SECTION 5 - MISCELLANEOUS SERVICES (CONT'D)

5.2 Universal Emergency Number Service - 911 (Cont'd)

5.2.2 Terms and Conditions

The service is limited to the use of central office telephone number 911 as the universal emergency telephone number. Single PSAP may subscribe to only one 911 service classification within any single government agency's locality.

911 service is furnished to the Customer only for the purpose of receiving reports and emergencies from the public. It is not intended a total replacement for the telephone service of various public safety agencies which participate in the use of this service. The public safety agencies must subscribe to other exchange telephone services provided under this tariff for non-emergency telephone communications.

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SECTION 5 - MISCELLANEOUS SERVICES (CONT'D)

5.2 Universal Emergency Number Service - 911 (Cont'd)

5.2.2 Terms and Conditions (Cont'd)

911 service is classified as business exchange and is arranged for one way incoming service to the appropriate PSAP. Outgoing calls can only be made on a transfer basis.

Temporary suspension of service is not provided for any part of 911 service (premise equipment included)

911 service lines are provided solely for the benefit of the customer operating the PSAP. The provision of 911 service by the company shall not be interpreted, construed, or regarded as being for the benefit of or creating any Company obligation, either expressed or implied, toward any third person or legal entity other than the customer.

The company serving areas and political subdivision boundaries may not coincide however, it is the obligation of the customer to make arrangements to handle all 911 calls that originate from telephones served by central offices in the local serving area whether or not the calling telephone is situated on property within the geographic boundaries of the customer's public safety jurisdiction.

The application for 911 service must be executed in writing by each customer. If application for services is made by an agent, the company must be provided in writing, satisfactory proof of appointment of the agent by the customer. At least one local law enforcement agency must be included among the participating agencies in any 911 offering.

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SECTION 5 - MISCELLANEOUS SERVICES (CONT'D)

5.2 Universal Emergency Number Service - 911 (Cont'd)

5.2.3 Customer must furnish to the Company the following:

- (1) Applicants for this service must provide an adequate number of trained personnel to receive and dispatch calls to meet public demand. All 911 calls must be answered on a 24-hour day, seven-day week basis.
- (2) The Customer accepts responsibility for dispatching the appropriate emergency service vehicles within the 911 service area, or will undertake to transfer all 911 calls received to the governmental agency with responsibility for dispatching such services, to the extent that such services are reasonably available. A PSAP must be prepared to receive all 911 calls and to dispatch, or to have others dispatch, police, fire, ambulance, or other emergency services as are reasonably available and required.

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SECTION 5 - MISCELLANEOUS SERVICES (CONT'D)

5.2 Universal Emergency Number Service - 911 (Cont'd)

5.2.3 Customer must furnish to the Company the following: (Cont'd)

- (3) The Customer will develop an appropriate method for responding to calls for non-participating agencies which may be directed to the 911 PSAP by calling parties.
- (4) The Customer will subscribe to local exchange service at the PSAP location for administrative purposes, for placing outgoing calls, and for receiving non-911 calls.
- (5) The Customer will subscribe to, or provide, telephone equipment with a capacity adequate to handle the number of incoming 911 lines recommended by the Company to be installed. Applicants for 911 service must subscribe to adequate facilities to provide satisfactory service to the public. Minimum truck requirements for each central office designation served, must be met as prescribed by applicable State Codes, Rules, and Legislation.

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SECTION 5 - MISCELLANEOUS SERVICES (CONT'D)

5.2 Universal Emergency Number Service - 911 (Cont'd)

5.2.3 Customer must furnish to the Company the following: (Cont'd)

- (6) The Customer will make provisions for receiving emergency calls from Telecommunications Devices for the Deaf (TDD) users.
- (7) The Company does not undertake to answer and forward 911 calls, but furnishes the use of its facilities when available to enable the customer's personnel to respond to such calls on the Customer's premises.
- (8) The 911 calling party by calling 911 Service, gives consent for the Company to provide 911 information consisting of the name, address, telephone number, and other calling party information when available, to Law Enforcement Agencies and other emergency service providers on a call-by-call basis for the purpose of enabling those agencies and service providers to respond to emergency calls for assistance.

Database inquires for 911 information consisting of name, address, telephone number, and other information when available, will only be allowed for purposes of dispatching or responding to 911 emergency calls or integrity verification as prescribed by the company or applicable State Codes, Rules or Legislation.

911 information consisting of the names, addresses, telephone numbers, and other calling party information when available, of the telephone Customers whose listings are not published in directories or listed in directory assistance offices is confidential. Information will be provided on a call-by-call basis only for the purpose of responding to emergency calls and is not to be used for disclosed by the Customer, its agents or employees for any other purpose not authorized by law.

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SECTION 5 - MISCELLANEOUS SERVICES (CONT'D)

5.2 Universal Emergency Number Service - 911 (Cont'd)

5.2.3 Customer must furnish to the Company the following: (Cont'd)

(8) (Cont'd)

The 911 calling party forfeits the privacy afforded by Private and Semi-Private Listing Service to the extent that the name, telephone number, address and other calling party information, when available, associated with the originating station location are furnished to the PSAP.

Terminal equipment used in connection with 911 Service, whether such equipment is provided by the Company or the Customer, shall be configured so that it is unable to extract any information from the 911 Database; other than information related to the number identified through the Automatic Number Identification (ANI) feature as the source of an in-progress 911 call. Manual access to the 911 Database may be provided upon written request as prescribed by the Company and subject to State and Federal laws and regulations.

ANI will not be displayed on calls placed over four-party or rural lines. Central Office Identification is provided in lieu of the telephone number and address.

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SECTION 5 - MISCELLANEOUS SERVICES (CONT'D)

5.2 Universal Emergency Number Service - 911 (Cont'd)

5.2.3 Customer must furnish to the Company the following: (Cont'd)

- (9) The Company's intent will be to provide at least the same level of service reliability and quality as the telephone service being provided in the exchanges where 911 is offered.

Intercept service for the seven digit emergency numbers replaced by 911 will be provided, upon request, for a period negotiated by the Customer, until the next Customer directory issuance, or up to one year, whichever period is longest.

The installation of initial or subsequent 911 exchange lines to maintain applicable company service standards will be provided by the company, subject to the terms and agreements of the 911 Service Agreement when applicable.

Customer premise equipment used in providing 911 Service and features may be Company of Customer-provided.

The receipt of any contract or amendment to a contract established under this tariff shall not constitute approval of all terms and provisions herein. The commission retains jurisdiction to investigate on its own motion or upon complaint any contractual term or provision under which the tariffed service is offered, and to take any necessary action pursuant to such investigation, including issue orders.

The company's entire liability to any person for interruption or failure of 911 Service shall be limited to the terms specified in this Tariff or by law.

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SECTION 5 - MISCELLANEOUS SERVICES (CONT'D)

5.2 Universal Emergency Number Service - 911 (Cont'd)

5.2.3 Customer must furnish to the Company the following: (Cont'd)

- (10) The Customer and participating governmental units and agencies each agree to release, indemnify, defend, and hold harmless the Company from any and all loss, claims, demands, suits or other action, or any liability whatsoever, other than the Company's sole negligence, arising out of the Customer's use of 911 service whether suffered, made, instituted or asserted by the Customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the Customer or others; and the customer and participating governmental units and agencies agree to purchase and maintain adequate insurance against such liability.

The 911 service specified in this tariff are available for the use of the state and political subdivisions in providing universal number service pursuant to law.

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SECTION 5 - MISCELLANEOUS SERVICES (CONT'D)

5.3 Lifeline Assistance

A. General

Lifeline Assistance is a federal support program that provides eligible customers with the following benefits:

- A waiver of the Federal Subscriber Line Charge.
- A reduction of \$1.75 off the customer's monthly basic local service charges.
- Free toll limitation services (e.g., toll blocking, toll control), upon customer's request.
- A waiver of the Telephone Company's service deposit requirement, if the customer elects to receive toll blocking.

B. Regulations

1. Lifeline Assistance is available to residential customers who are currently participating in one of the following assistance programs:
 - a. Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid);
 - b. Food stamps;
 - c. Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
 - d. Federal public housing assistance, or Section 8; or
 - e. Low Income Home Energy Assistance Program (LIHEAP).
2. Participants in Lifeline Assistance shall not be disconnected from local service for nonpayment of toll charges. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for nonpayment of toll charges.

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SECTION 5 - MISCELLANEOUS SERVICES (CONT'D)

5.3 Lifeline Assistance (Cont'd)

B. Regulations (Cont'd)

3. Partial payments that are received from Lifeline customers will first be applied to local service charges and then to any outstanding toll charges.
4. The Telephone Company shall require, as proof of eligibility for Lifeline Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section 5.B.1., above; identifying the specific program or programs from which the customer receives benefits, and agreeing to notify the carrier if the customer ceases to participate in such program or programs. If a customer is simultaneously applying for both Lifeline and Link Up, such customer may utilize the same document to verify eligibility for both programs.
5. At no time shall a customer's Lifeline rate go below zero.
6. Lifeline customers are not restricted on the optional services to which they may subscribe.

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SECTION 5 - MISCELLANEOUS SERVICES (CONT'D)

5.4 Link Up

A. General

Link Up is a federal assistance program that provides eligible residential customers with the following benefits:

- A reduction of the Telephone Company's applicable service connection charges equal to one-half of such service connection charges, or \$30.00, whichever is less.
- A deferred payment plan for service connection charges, for which the customer does not pay interest, where such service connection charges do not exceed \$200.00 and the payment plan does not exceed 12 months duration. (Service Connection charges do not include the Telephone Company's applicable security deposit requirements.)

B. Regulations

1. Link Up Assistance is available to residential customers who are currently participating in one of the following assistance programs:
 - a. Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid);
 - b. Food stamps;
 - c. Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
 - d. Federal public housing assistance, or Section 8; or
 - e. Low Income Home Energy Assistance Program (LIHEAP).
2. A customer eligible for Link Up may choose one or both of the Link Up benefits identified in Section 6.A. above.

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SECTION 5 - MISCELLANEOUS SERVICES (CONT'D)

5.4 Link Up (Cont'd)

B. Regulations (Cont'd)

3. The Telephone Company shall require, as proof of eligibility for Link Up Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section 6.B.1. above; identifying the specific program or programs from which the customer receives benefits, and agreeing to notify the carrier if the customer ceases to participate in such program or programs. If a customer is simultaneously applying for both Link Up and Lifeline, such customer may utilize the same document to verify eligibility for both programs.
4. The Telephone Company's Link Up program shall allow a qualifying low-income consumer to receive the benefit of the Link Up program for a second or subsequent time only for a principal place of residence with an address different from the residence address at which the Link Up assistance was provided previously.
5. Link Up customers are not restricted on the optional services to which they may subscribe.

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SECTION 6 - PRICE LIST

1. Service Order Charges

Non-Recurring Charges - Residential

Line Connection (per line)	\$40.00
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SECTION 6 - PRICE LIST (CONT'D)1. Service Order Charges (Cont'd)

Non-Recurring Charges - Business

Line Connection (per line)	\$75.00
Service Change (changes, additions per order)	\$7.00
Change of Telephone Number	\$43.50
Change of Residence	\$27.50
Presubscription Change (changes, per line)	\$5.00
Line Restoral	\$20.00
Toll Service	\$20.00
Temporary Suspension	\$35.50
Voluntary Toll restriction Re-activation	\$40.00

Applies for Line or Toll restoral after Customer-initiated suspension.

Reactivation of 900 Blocking Option	\$100.00
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SECTION 6 - PRICE LIST (CONT'D)**2. Standard Access Lines**

	<u>Access Area</u>		
	<u>Area B</u>	<u>Area C</u>	<u>Area D</u>
Residential Single Line	\$6.70 (I)	\$6.70 (I)	\$6.70 (I)

3. Local Calling Rates

Basic Flat Rate Service	\$20.00/month
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SECTION 6 - PRICE LIST (CONT'D)5. Message Toll Service RatesResidentialDay Rates

<u>Mileage</u>	<u>Initial minute</u>	<u>Each add'l minute</u>
1-10	\$0.17	\$0.17
11-22	\$0.17	\$0.17
23-55	\$0.17	\$0.17
56-124	\$0.17	\$0.17
125 +	\$0.17	\$0.17

Evening Rates

<u>Mileage</u>	<u>Initial minute</u>	<u>Each add'l minute</u>
1-10	\$0.13	\$0.13
11-22	\$0.13	\$0.13
23-55	\$0.13	\$0.13
56-124	\$0.13	\$0.13
125 +	\$0.13	\$0.13

Night/Weekend Rates

<u>Mileage</u>	<u>Initial minute</u>	<u>Each add'l minute</u>
1-10	\$0.11	\$0.11
11-22	\$0.11	\$0.11
23-55	\$0.11	\$0.11
56-124	\$0.11	\$0.11
125 +	\$0.11	\$0.11

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SECTION 6 - PRICE LIST (CONT'D)5. Message Toll Service Rates (Cont'd)BusinessDay Rates

<u>Mileage</u>	<u>Initial minute</u>	<u>Each add'l minute</u>
1-10	\$0.18	\$0.18
11-22	\$0.18	\$0.18
23-55	\$0.18	\$0.18
56-124	\$0.18	\$0.18
125 +	\$0.18	\$0.18

Evening Rates

<u>Mileage</u>	<u>Initial minute</u>	<u>Each add'l minute</u>
1-10	\$0.12	\$0.12
11-22	\$0.12	\$0.12
23-55	\$0.12	\$0.12
56-124	\$0.12	\$0.12
125 +	\$0.12	\$0.12

Night/Weekend Rates

<u>Mileage</u>	<u>Initial minute</u>	<u>Each add'l minute</u>
1-10	\$0.11	\$0.11
11-22	\$0.11	\$0.11
23-55	\$0.11	\$0.11
56-124	\$0.11	\$0.11
125 +	\$0.11	\$0.11

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SECTION 6 - PRICE LIST (CONT'D)**6. Directory Assistance****Local Directory Assistance**

Residential	\$1.99 (I)
Business	\$1.99 (I)

National Directory Assistance

Residential	\$1.99 (I)
Business	\$1.99 (I)

7. Directory Listings**Additional Listing**

Residential	\$2.00/month	(I)
Business	\$2.20/month	(I)

Non-Published Listing

Residential	\$2.20 (I)
Business	\$2.20 (I)

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SECTION 6 - PRICE LIST (CONT'D)**9. Operator Service Rates**

Collect Calling	\$2.25 (I)
Person to Person	\$3.50
Op. Station to Station	\$1.75
Mechanized Station to Station	\$1.75 (I)

10. Busy Line Verification and Interrupt Service Rates

Busy Line Verification	\$6.00/attempt (I)
Busy Line Interrupt	\$6.00/attempt (I)

11. Maintenance Visits**Normal Business Hours**
(M - F 8am to 5pm)

Per visit	\$50.00
Per hour	\$95.00

Outside Normal Business Hours

Per visit	\$75.00
Per hour	\$142.50

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SECTION 6 - PRICE LIST (CONT'D)**12. Optional Calling Features Rates****Residential****Non-Recurring Charges**

Per Change/Add Order	\$5.00
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Monthly Charges

Call Block	\$3.70
Call Forwarding - Variable	\$3.50
Call Waiting	\$4.50
Distinctive Ring	\$3.80
Priority Call	\$3.60
Call Return - Unlimited	\$3.60
Repeat Dial - Unlimited	\$1.80
Speed Dial	
8	\$3.50
30	\$6.00
Select Forward	\$3.60
3-Way Calling	\$2.00
Call Forwarding-Busy Line	\$1.80
Call Forwarding-No Answer	\$1.80
Call Forwarding Busy Line/No Answer	\$1.80
Caller ID	\$6.00
Caller ID with Name	\$6.75
Call Manager	
Caller ID w/name, Call Wait & Call Forward BL/DA	\$12.50
The Big Deal	
Unlimited Calling Features	\$19.99

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SECTION 6 - PRICE LIST (CONT'D)**12. Optional Calling Features Rates (Cont'd)****Business****Non-Recurring Charges**

Per Change/Add Order	\$10.00
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Monthly Charges

Call Block	\$5.50
Call Forwarding - Variable	\$3.50
Call Waiting	\$4.50
Distinctive Ring	\$3.80
Priority Call	\$3.60
Call Return - Unlimited	\$3.60
Repeat Dial - Unlimited	\$1.80
Speed Dial	
8	\$3.50
30	\$6.00
Select Forward	\$3.60
3-Way Calling	\$2.00
Call Forwarding-Busy Line	\$1.80
Call Forwarding-No Answer	\$1.80
Call Forwarding Busy Line/No Answer	\$1.80
Caller ID	\$6.00
Caller ID with Name	\$6.75
Call Manager	
Caller ID w/name, Call Wait & Call Forward BL/DA	\$12.50

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SECTION 6 - PRICE LIST (CONT'D)**13. IntraLATA Presubscription****Non-Recurring Charges**

	<u>Residence</u>	<u>Business</u>
IntraLATA Presubscription Change Charge (Manual)		
-- Initial line, or trunk, or port	\$5.50 (I)	\$5.50 (I)
--Additional line, trunk, or port	\$5.50 (I)	\$5.50 (I)
IntraLATA Presubscription Change Charge (Electronic)		
-- Initial line, or trunk, or port	\$1.25 (N)	\$1.25 (N)
--Additional line, trunk, or port	\$1.25 (N)	\$1.25 (N)

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