

FILE

Ohio

**Public Utilities  
Commission**

Ted Strickland, Governor  
Alan R. Schriber, Chairman

**Commissioners**

Valerie A. Lemmie  
Paul A. Centolella  
Cheryl Roberto  
Steven D. Lesser

May 17, 2010

R.S. Miller, President CPM  
Apt. Management Inc.  
Three Commerce Park Square  
23230 Chagrin Blvd., Suite 250  
Beachwood, OH 44122

Case No: 10-667-GA-CSS

Dear Mr. Miller:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against NOPEC. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,



Renee J. Jenkins, Secretary  
Betty McCauley, Acting Secretary  
Mariruth Wright, Acting Secretary

Enclosure  
RJJ/dh

This is to certify that the images appearing are an  
accurate and complete reproduction of a case file  
document delivered in the regular course of business  
Technician 2 Date Processed MAY 17 2010