

FILE

May 7, 2010

Daniel Fullin
Attorney Examiner
Public Utilities Commission of Ohio
180 East Broad Street
Columbus, Ohio 43215-3793

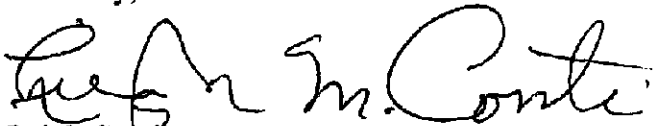
Case No.09-591-WW-CSS

Dear Mr. Fullin,

I would like to thank you and the PUCO for your assistance with my water company, Ohio American Water Company. It seems as though the pressure issues I raised have been solved. We now have reasonable pressure to make the water faucets in our home function. While the pressure is now satisfactory, it is not excellent by any means. Moreover, it is the best water pressure since the house was built in 2001. Recent conversations I have had with their lawyer were full of legal jargon aimed at intimidating me and discouraging my law suit. After those conversations, they suggested that there was no remedy they could offer without a solution placed inside my home (a pressurizing device). They, however, have found a means to increase the pressure without any installations in my house. The increase was noticed this week.

With the above facts in mind, I am asking to have this lawsuit dismissed WITHOUT prejudice. This is to insure that further legal action can be taken if Ohio American Water reverts back to their previous behaviors.

Sincerely,



Leigh Conti
1457 Countryside Drive
Mogadore, Ohio 44260
330-618-1937

RECEIVED-DOCKETING DIV
2010 MAY 11 AM 9:25
PUCO

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business
Technician _____ Date Processed MAY 11 2010