

RECEIVED-DOCKETING DIV 2010 May 10 Am 9: 28

PUCO

May 7, 2010

VIA OVERNIGHT DELIVERY

Docketing Division

Public Utilities Commission of Ohio 180 East Broad Street Columbus, Ohio 43215-3793

> Re: Proposed Revisions for Evercom Systems, Inc. (90-5787-CT-TRF) Alternative Operator Services Tariff PUCO No. 1

Dear Sir or Madam:

Please find enclosed on behalf of Evercom Systems, Inc. ("Evercom") an original and ten copies of proposed revisions to the Company's Alternative Operator Services Tariff PUCO No. 1. Pages affected by this filing include: Tenth Revised Sheet No. 2, Second Revised Sheet No. 11 and Original Sheet No. 16.3. Evercom has also enclosed the Telecommunications Application Form indicating these tariff revisions as a TRF filing with the required Exhibits "A" through "C".

The purpose of the proposed revisions is to do the following: 1) Introduce the Wireless Administration Fee as described in Section 3.12. Please note that this fee only effects customers adding wireless telephone numbers to their prepaid accounts going forward or opening a new prepaid account using a wireless telephone number. As such the Wireless Administration Fee will have no immediate effect on existing customers including those with existing wireless numbers included on their prepaid accounts. 2) Evercom is also tariffing a Credit Card/Check-by-Phone Payment Processing Fee and Return Check Charge. Evercom respectfully requests an effective date of May 11, 2010 for this filing.

Evercom sincerely appreciates your attention to this matter. Please acknowledge receipt of this filing by date stamping the enclosed additional copy of this cover letter and returning it in the self-addressed stamped envelope provided. Should you have any questions or comments regarding this filing, please contact the undersigned at (972) 277-0395 or <u>ecurry@securustech.net</u>.

Respectfully submitted,

Erin L. Curry **Regulatory** Analyst

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business Fechnician _____ Date Processed ______ 10 2019

14651 Dallas Parkway, Suite 600 | Dallas, Texas 75254 | 972-277-0300 | 972-277-0416 Fax

The Public Utilities Commission of Ohio TELECOMMUNICATIONS APPLICATION FORM for ROUTINE PROCEEDINGS (Effective: 01/18/2008)

In the Matter of the Application of <u>Evercom Systems, Inc.</u> To <u>File Revisions to PUCO No. 1 Alternate Operator</u> Services Tariff)	TRF Docket No. 90- <u>5787-CT-T</u> Case No TP - NOTE: Unless you have reserved a C leave the "Case No" fields BLANK.	·
Name of Registrant(s) Evercom Systems, Inc.			
DBA(s) of Registrant(s) N/A			
Address of Registrant(s) 14651 Dallas Parkway, Suite 600.	Dallas, Texa	<u>s 75254</u>	
Company Web Address www.securustech.net			
Regulatory Contact Person(s) Erin L. Curry, Regulatory An	<u>ialyst</u>	Phone (972) 277-0395	Fax (972) 277-0416
Regulatory Contact Person's Email Address ecurry@securu	istech.net		
Contact Person for Annual Report Monica Rodriguez, Regu	ulatory Comp	liance Analyst	Phone (972) 277-0472
Address (if different from above)			
Consumer Contact Information Cameshia Davis, Regulatory	y Complaints	Analyst	Phone (972) 277-0598
Address (if different from above)			
Motion for protective order included with filing? [] Yes 3	X No		
Motion for waiver(s) filed affecting this case? Yes X I	No [Note: W	vaivers may toll any automatic ti	meframe.]

Section I – Pursuant to Chapter <u>4901:11-6 OAC</u> – Part I – Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below. *CMRS providers: Please see the bottom of Section II.*

NOTES: (1) For requirements for various applications, see the identified section of Ohio Administrative Code Section 4901 and/or the supplemental application form noted.

(2) Information regarding the number of copies required by the Commission may be obtained from the Commission's web site at <u>www.puco.chio.gov</u> under the docketing information system section, by calling the docketing division at 614–466–4095, or by visiting the docketing division at the offices of the Commission.

<u>Carrier Type</u> Other (explain below)				X AOS/IOS
Tier 1 Regulatory Treatment				
Change Rates within approved Range	TRF <u>1-6-04(B)</u> (0 day Notice)	TRF <u>1-6-04(B)</u> (0 day Notice)		
New Service, expanded local calling area, correction of textual error	ZTA <u>1-6-04(B)</u> (0 day Notice)	ZTA <u>1-6-04(B)</u> (0 day Notice)		
Change Terms and Conditions, Introduce non-recurring service charges	ATA <u>1-6-04(B)</u> (Auto 30 days)	ATA <u>1-6-04(B)</u> (Auto 30 days)		
Introduce or Increase Late Payment or Returned Check Charge	☐ ATA <u>1-6-04(B)</u> (Auto 30 days)	ATA <u>1-6-04(B)</u> (Auto 30 days)		
Business Contract	CTR <u>1-6-17</u> (0 day Notice)	CTR <u>1-6-17</u> (0 day Notice)		
Withdrawal	(Non-Auto)	ATW <u>1-6-12(A)</u> (Auto 30 days)		
Raise the Ceiling of a Rate	Not Applicable	SLF <u>1-6-04(B)</u> (Auto 30 days)		
Tier 2 Regulatory Treatment				
Residential - Introduce non-recurring service charges	☐ TRF <u>1-6-05(E)</u> (0 day Notice)	TRF <u>1-6-05(E)</u> (0 day Notice)		
Residential - Introduce New Tariffed Tier 2 Service(s)	TRF <u>1-6-05(C)</u> (0 day Notice)	TRF <u>1-6-05(C)</u> (0 day Notice)	TRF <u>1-6-05(C)</u> (0 day Notice)	X TRF
Residential - Change Rates, Terms and Conditions, Promotions, or Withdrawal	TRF <u>1-6-05(E)</u> (0 day Notice)	TRF <u>1-6-05(E)</u> (0 day Notice)	TRF <u>1-6-05(E)</u> (0 day Notice)	X TRF
Residential - Tier 2 Service Contracts	CTR <u>1-6-17</u> (0 day Notice)	CTR <u>1-6-17</u> (0 day Notice)	CTR <u>1-6-17</u> (0 day Notice)	
Commercial (Business) Contracts	Not Filed	Not Filed	Not Filed	
Business Services (see "Other" below)	Detariffed	Detariffed	Detariffed	
Residential & Business Toll Services (see "Other" below)	Detariffed	Detariffed	Detariffed	

Section I - Part II - Certificate Status and Procedural

Certificate Status	ILEC	CLEC	CTS	AOS/IOS
Certification (See Supplemental ACE form)		ACE <u>1-6-10</u> (Auto 30 days)	ACE <u>1-6-10</u> (Auto 30 days)	ACE <u>1-6-10</u> (Auto 30 days)
Add Exchanges to Certificate	ATA <u>1-6-09(C)</u> (Auto 30 days)	AAC <u>1-6-10(F)</u> (0 day Notice)	CLECs must attach a c Exchange Listing Form	
Abandon all Services - With Customers	ABN <u>1-6-11(A)</u>	ABN <u>1-6-11(A)</u>	ABN <u>1-6-11(B)</u>	ABN <u>1-6-11(B)</u>
	(Non-Auto)	(Auto 90 day)	(Auto 14 day)	(Auto 14 day)
Abandon all Services - Without		ABN <u>1-6-11(A)</u>	□ ABN <u>1-6-11(8)</u>	□ ABN <u>1-6-11(8)</u>
Customers		(Auto 30 days)	(Auto 14 day)	(Auto 14 day)
Change of Official Name (See below)	ACN <u>1-6-14(B)</u>	ACN <u>1-6-14(B)</u>	CIO <u>1-6-14(A)</u>	CIO <u>1-6-14(A)</u>
	(Auto 30 days)	(Auto 30 days)	(0 day Notice)	(0 day Notice)
Change in Ownership (See below)	ACO <u>1-6-14(B)</u>	ACO <u>1-6-14(B)</u>	CIO <u>1-6-14(A)</u>	CIO <u>1-6-14(A)</u>
	(Auto 30 days)	(Auto 30 days)	(0 day Notice)	(0 day Notice) (
Merger (See below)	AMT <u>1-6-14(B)</u>	AMT <u>1-6-14(B)</u>	CIO <u>1-6-14(A)</u>	CIO <u>1-6-14(A)</u>
	(Auto 30 days)	(Auto 30 days)	(0 day Notice)	(0 day Notice)
Transfer a Certificate (See below)	ATC <u>1-6-14(B)</u>	ATC <u>1-6-14(B)</u>	CIO <u>1-6-14(A)</u>	CIO <u>1-6-14(A)</u>
	(Auto 30 days)	(Auto 30 days)	(0 day Notice)	(0 day Notice)
Transaction for transfer or lease of property, plant or business (See below)	ATR <u>1-6-14(B)</u>	ATR <u>1-6-14(B)</u>	CIO <u>1-6-14(A)</u>	CIO <u>1-6-14(A)</u>
	(Auto 30 days)	(Auto 30 days)	(0 day Notice)	(0 day Notice)
Procedural	· · · · · · · · · · · · · · · · · · ·	······································	······	
Designation of Process Agent(s)	O day Notice)	(0 day Notice)	(0 day Notice)	(0 day Notice)

Section II - Carrier to Carrier (Pursuant to 4901:1-7), CMRS and Other

Carrier to Carrier	ILEC	CLEC		
Interconnection agreement, or	NAG <u>1-7-07</u>	NAG <u>1-7-07</u>		
amendment to an approved agreement	(Auto 90 day)	(Auto 90 day)		
Request for Arbitration	ARB <u>1-7-09</u> (Non-Auto)	ARB <u>1-7-09</u> (Non-Auto)		
Introduce or change c-t-c service tariffs,	ATA <u>1-7-14</u> (Auto 30 day)	ATA <u>1-7-14</u> (Auto 30 day)		
Introduce or change access service pursuant to 07-464-TP-COI	ATA (Auto 30 day)			
Request rural carrier exemption, rural carrier supension or modifiction	UNC <u>1-7-04</u> or (Non-Auto) <u>1-7-05</u>	UNC <u>1-7-04</u> or (Non-Auto) <u>1-7-05</u>		
Pole attachment changes in terms and conditions and price changes.	UNC 1-7-23(B) (Non-Auto)	UNC <u>1-7-05</u> (Non-Auto)		
CMRS Providers See <u>4901:1-6-15</u>	RCC [Registration & Change in Operations] (0 day)		[Interconnection Agreement or Amendment] (Auto 90 days)	

*NOTE: During the interim period between the effective date of the rules and an Applicant's Detariffing Filing, changes to existing business Tier 2 and all toll services, including the addition of new business Tier 2 and all new toll services, will be processed as 0-day TRF filings, and briefly described in the "Other" section above.

All Section I and II applications that result in a change to one or more tariff pages require, at a minimum, the following exhibits. Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see <u>the 4901:1-6-14 Filing Requirements on the</u> <u>Commission's Web Page</u> for a complete list of exhibits.

Exhibit	Description:
A	The tariff pages subject to the proposed change(s) as they exist before the change(s)
В	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in
	the right margin.
C	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according
	to the applicable rule(s).

AFFIDAVIT

Compliance with Commission Rules and Service Standards

I am an officer/agent of the applicant corporation, Linda S. Nelson (Name) , and am authorized to make this statement on its behalf.

I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) Pursuant to Chapter 4901:1-5 OAC for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) May 7, 2010

at (Location) Dallas, Texas

Melson *(Signature and Title) (Manager - Regulatory Affairs

(Date) May 7, 2010

This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

VERIFICATION

I, Erin L. Curry

verify that I have utilized the Telecommunications Application Form for Routine Proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

Regulatory Analyst *(Signature and Title) (Date) May 7, 2010 *Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

Public Utilities Commission of Ohio Attention: Docketing Division 180 East Broad Street, Columbus, OH 43215-3793

Or Make such filing electronically as directed in Case No 06-900-AU-WVR

EXHIBIT "A" EVERCOM SYSTEMS, INC.

COPY OF TARIFF PAGES SUPERSEDED

EVERCOM SYSTEMS, INC.

Ninth Revised Sheet No. 2 Replacing Eighth Revised Sheet No. 2

PUCO NO 1 ALTERNATE OPERATOR SERVICES TARIFF

LIST OF EFFECTIVE SHEETS

Current Sheets in this Tariff are as follows:

Sheet	Revision
1	Second
2	Ninth*
3	First
4	First
5	First
6	Second
7	Second
8	First
9	First
10	First
11	First
12	Second
13	Third
13.1	First
14	First
15	First
16	First
16.1	First
16.2	Original
17	Seventh*
= -	

Issued: June 24, 2009

Effective: June 24, 2009

Filed under authority of order of the Public Utilities Commission of Ohio in Case No. 90-5787-CT-TRF

ISSUED BY: Curtis Hopfinger, Director – Government & Regulatory Affairs Evercom Systems, Inc. 14651 Dallas Parkway, Suite 600 Dallas, Texas 75254

2.5 Interconnection

Service furnished by the Company may be interconnected with the services or facilities of other carriers or private systems. However, service furnished is provided solely by the Company and is not a joint undertaking with other parties.

Interconnection with the facilities or services of other carriers shall be under the applicable terms and conditions of the other carrier's tariffs.

- 2.6 Deposits Carrier does NOT collect deposits
- 2.7 Payment for Services

All charges due from the called party are payable to the billing agency duly authorized to receive such payments. Subscribers are not responsible for called party billing and are, therefore, not subject to disconnection for nonpayment of called party bills.

The billing agency will follow the rules and regulations of the appropriate regulatory agency (i.e. PUCO) and the billing agency's applicable tariff provisions concerning payment, customer billing, timely payment, treatment of delinquency amounts, late payment charges, and payment and collection efforts, except as otherwise provided by the regulatory agency (e.g., by waiver of rules).

- 2.8 Cancellation of Service By written notice, the Carrier may cancel service without incurring any liability for any of the following reasons.
- 2.8.1 A violation of any regulation governing the service under this tariff.
- 2.8.2 A violation of any law, rule, or regulation of any government authority having jurisdiction over the service.
- 2.8.3 The carrier is prohibited from furnishing services by order of a court or other government authority having jurisdiction.

Issued: February 6, 2006

Effective: March 6, 2006

Filed under authority of order of the Public Utilities Commission of Ohio in Case No. 90-5787-CT-TRF

ISSUED BY: Curtis Hopfinger, Director – Government & Regulatory Affairs Evercom Systems, Inc. 14651 Dallas Parkway, Suite 600 Dallas, Texas 75254

EXHIBIT "B" EVERCOM SYSTEMS, INC.

COPY OF REVISED TARIFF PAGES

EVERCOM SYSTEMS, INC.

Tenth Revised Sheet No. 2 Replacing Ninth Revised Sheet No. 2

PUCO NO 1 ALTERNATE OPERATOR SERVICES TARIFF

LIST OF EFFECTIVE SHEETS

Current Sheets in this Tariff are as follows:

Sheet	Revision
1	Second
2	Tenth*
3	First
4	First
5	First
6	Second
7	Second
8	First
9	First
10	First
11	Second *
12	Second
13	Third
13.1	First
14	First
15	First
16	First
1 6.1	First
1 6.2	Original
16.3	Original *
17	Seventh

Issued: May 10, 2010

Effective: May 11, 2010

Filed under authority of order of the Public Utilities Commission of Ohio in Case No. 90-5787-CT-TRF

ISSUED BY:

Curtis Hopfinger, Director – Government & Regulatory Affairs Evercom Systems, Inc. 14651 Dallas Parkway, Suite 600 Dallas, Texas 75254

2.5 Interconnection

Service furnished by the Company may be interconnected with the services or facilities of other carriers or private systems. However, service furnished is provided solely by the Company and is not a joint undertaking with other parties.

Interconnection with the facilities or services of other carriers shall be under the applicable terms and conditions of the other carrier's tariffs.

2.6 Deposits Carrier does NOT collect deposits

2.7 Payment for Services

All charges due from the called party are payable to the billing agency duly authorized to receive such payments. Subscribers are not responsible for called party billing and are, therefore, not subject to disconnection for nonpayment of called party bills.

The billing agency will follow the rules and regulations of the appropriate regulatory agency (i.e. PUCO) and the billing agency's applicable tariff provisions concerning payment, customer billing, timely payment, treatment of delinquency amounts, late payment charges, and payment and collection efforts, except as otherwise provided by the regulatory agency (e.g., by waiver of rules).

- 2.7.1 Return Check Charge A return check charge of \$25.00 will be assessed for checks returned for insufficient funds. Any applicable return check charges will be assessed according to the terms and conditions of the Company or its billing agent and pursuant to Ohio law.
- 2.7.2 Credit Card/Check-by-Phone Payment Processing Fee A payment processing fee in the amount of \$6.95 is applicable to credit card payments and check-by-phone payments submitted to the Company. This fee does not apply to payments mailed to the company or submitted via a customer's online banking service.
- 2.8 Cancellation of Service By written notice, the Carrier may cancel service without incurring any liability for any of the following reasons.
- 2.8.1 A violation of any regulation governing the service under this tariff.
- 2.8.2 A violation of any law, rule, or regulation of any government authority having jurisdiction over the service.
- 2.8.3 The carrier is prohibited from furnishing services by order of a court or other government authority having jurisdiction.

Issued: May 10, 2010

Effective: May 11, 2010

Filed under authority of order of the Public Utilities Commission of Ohio in Case No. 90-5787-CT-TRF

ISSUED BY: Curtis Hopfinger, Director – Government & Regulatory Affairs Evercom Systems, Inc. 14651 Dallas Parkway, Suite 600 Dallas, Texas 75254 (N)

(N)

PUCO NO 1 ALTERNATE OPERATOR SERVICES TARIFF

SECTION 3: DESCRIPTION OF SERVICE (Continued)

3.12 AdvanceConnect Accounts (Continued)

Wireless Administration Fee – a monthly fee of up to \$1.99 is applicable to any AdvanceConnect account with a wireless telephone number included as a number authorized to receive calls. This fee applies once per month, per account regardless of the number of wireless telephone numbers authorized. The fee amount will be deducted from the AdvanceConnect account balance on a monthly basis as long as a wireless number remains on the AdvanceConnect account. As of the initial effective date of this fee, existing AdvanceConnect accounts with existing authorized wireless numbers will be Grandfathered and the Wireless Administration Fee will not apply. If an existing AdvanceConnect account adds or changes a wireless number on the account, the Wireless Administration Fee will apply going forward.

(N)

Issued: May 10, 2010

Effective: May 11, 2010

Filed under authority of order of the Public Utilities Commission of Ohio in Case No. 90-5787-CT-TRF

ISSUED BY: Curtis Hopfinger, Director – Government & Regulatory Affairs Evercom Systems, Inc. 14651 Dallas Parkway, Suite 600 Dallas, Texas 75254

(N)

EXHIBIT "C" EVERCOM SYSTEMS, INC.

DESCRIPTION OF AND RATIONALE FOR PROPOSED TARIFF CHANGES

The purpose of the proposed revisions is to do the following: 1) Introduce the Wireless Administration Fee as described in Section 3.12. 2) Evercom is also tariffing a Credit Card/Check-by-Phone Payment Processing Fee and Return Check Charge.