1 BEFORE THE PUBLIC UTILITIES COMMISSION OF OHIO 2 3 In the Matter of: : Case No. 09-0560-WW-AIR 4 In the Matter of that Application of Aqua Ohio, : Inc. for Authority to Increase its Rates and 6 Charges in the Masury Division. 7 8 9 PROCEEDINGS 10 before Mr. Jay Agranoff, Attorney Examiner, at the 11 Public Utilities Commission of Ohio, 180 East Broad Street, Room 11-D, Columbus, Ohio, called at 10:00 12 13 a.m. on Wednesday, April 14, 2010. 14 15 16 17 18 19 20 21 22 ARMSTRONG & OKEY, INC. 222 East Town Street, Second Floor 23 Columbus, Ohio 43215-5201 (614) 224-9481 - (800) 223-948124 Fax - (614) 224-572425

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Wednesday Morning Session,
April 14, 2010.

- - -

THE ATTORNEY EXAMINER: The Public

Utilities Commission of Ohio has assigned for hearing at the time of place Case No. 09-0560-WW-AIR, In the Matter of that Application of Aqua Ohio, Inc. for Authority to Increase its Rates and Charges in the Masury Division.

My name is Jay Agranoff, and I am the attorney-examiner assigned to preside over this particular case.

At this point in time I will take the appearances of the parties.

MR. YURIK: On behalf of the applicant,
John W. Bentine and Mark S. Yurick, with the law firm
of Chester, Willcox & Saxbe, 65 East State Street,
Columbus, Ohio 43215.

THE ATTORNEY EXAMINER: Thank you.

On behalf of the Ohio Consumers' Counsel.

MR. IDZKOWSKI: Yes, Your Honor. On behalf of in the Ohio Consumers' Counsel and the residential customers of the Company, the Ohio Consumers' Counsel, Janine Migden-Ostrander, by Michael Idzkowski and Jody M. Kyler, 10 East Broad

Street. Columbus, Ohio, 43215.

THE ATTORNEY EXAMINER: On behalf of the Commission staff.

MR. JONES: On behalf of the staff of the Public Utilities Commission of Ohio, Attorney General Richard Cordray, Assistant Attorneys General Sarah Parrot and John Jones, 180 East Broad Street, Columbus, Ohio, 43215.

THE ATTORNEY EXAMINER: Thank you.

As we are all aware, the evidentiary hearing has been scheduled a couple of times and been rescheduled as the parties continued to work through their negotiations of a Stipulation to resolve the issues that are pending in this particular case. It is my understanding at this point in time the parties have reached an agreement in terms of a Stipulation.

MR. YURIK: That's correct, your Honor.

THE ATTORNEY EXAMINER: Thank you. I know the essence of this morning's hearing will be for purposes of admitting the Stipulation and having a sponsoring witness for that Stipulation.

Before we actually proceed with that particular matter, I want to make sure from a housekeeping standpoint specific to the evidentiary admission of the pertinent documents and previously

filed testimonies and Staff Report that we mark those exhibits accordingly and move for their admission.

I assume that parties have stipulated that that is the appropriate manner for purposes of having those particular documents admitted into the record?

MR. JONES: Yes, your Honor.

MR. YURIK: That's correct, your Honor.

MR. IDZKOWSKI: That's right.

THE ATTORNEY EXAMINER: I will go down the row for each of the parties. With respect to the applicant.

MR. YURIK: With respect to the applicant, Joint Exhibit 1 is the Stipulation filed in this matter April 13, 2010. That's Joint Exhibit 1. Also on behalf of the Aqua Exhibit 1 is the testimony of was Richard A. Hideg. Exhibit 2 is the David R. Monie. Aqua Exhibit 3 is the testimony of Theodore C. Russell, Aqua Exhibit 4 is the testimony of Robert A. Kopas. That testimony was filed in the case-in-chief, and Aqua Exhibit 5 is the testimony of Robert G. Liptak.

Aqua Exhibit 6 is the direct testimony of Robert A. Kopas. That Kopas testimony, which is identified as Aqua Exhibit 6, was filed in this

docket on April 6, 2010. And also finally the direct testimony of Pauline M. Ahern is Aqua Exhibit No. 7.

THE ATTORNEY EXAMINER: With respect to all of the aforementioned testimonies, those were all previously prefiled testimony in the docket in this proceeding?

MR. YURIK: That's correct, your Honor.

THE ATTORNEY EXAMINER: Would you like to move for the admission of the aforementioned exhibits at this time?

MR. YURIK: I like to move for the admission of the aforementioned exhibits, your Honor.

MR. JONES: No objection, your Honor.

MR. IDZKOWSKI: I don't know if counsel noted the application, if he wished to move that.

MR. YURIK: We can make that Aqua Exhibit No. 8 and move that into evidence at this time.

Thank you, Mike.

THE ATTORNEY EXAMINER: There being no objection, the aforementioned exhibits, which would be Aqua Exhibits 1 through 8, as well as the Joint Exhibit No. 1 shall be admitted as part of the record at this time.

(EXHIBITS ADMITTED INTO EVIDENCE.)

THE ATTORNEY EXAMINER: Now, with respect to Ohio Consumers' Counsel.

staff.

MR. IDZKOWSKI: Yes, Your Honor, thank you. Your Honor, we have four exhibits. Exhibit 1, OCC Exhibit 1, that is, is the Direct Prefiled

Testimony of Steven B. Hines. OCC Exhibit 2 is the Direct Prefiled Testimony of Amr A. Ibrahim. OCC

Exhibit 3 OCC is the Direct Prefiled Testimony of Daniel J. Duann, and OCC Exhibit 4 is the Prefiled Direct Testimony of James D. Williams, as noted in the Stipulation paragraph 14. We would so then move those into evidence, your Honor.

THE ATTORNEY EXAMINER: Any objection?

MR. YURIK: No objection, Your Honor.

MR. JONES: No objection.

THE ATTORNEY EXAMINER: There being none, the aforementioned exhibits, OCC Exhibits 1 through 4, shall be admitted as part of the record at this time.

(EXHIBITS ADMITTED INTO EVIDENCE.)

THE ATTORNEY EXAMINER: With respect to

MR. JONES: Thank you, your Honor. On behalf of the Commission staff we would like to have marked as Staff Exhibit 1 the Staff Report of

Investigation filed in this case on January 21, 2010 and would like to move for the admission of Staff Exhibit 1 into this record.

THE ATTORNEY EXAMINER: I do have one question with respect to the Staff Report. I know that there were some updates.

MR. JONES: Yes, Your Honor. As provided in the Joint Exhibit 1, the Stipulation and Recommendation, there's been some modification to the Staff Report of Investigation as indicated in Stipulation Attachment 1, Stipulation Attachment 2, being schedules A1 and C1, as well as any terms and conditions that would otherwise modify the Staff Report of Investigation. We would like to note that for the record, your Honor.

THE ATTORNEY EXAMINER: Thank you.

Any objection the to admission of Staff
Exhibit 1?

MR. YURIK: No objection, Your Honor.

MR. IDZKOWSKI: No, your Honor.

THE ATTORNEY EXAMINER: There being none, Staff Exhibit 1 shall be admitted as part of the record at this time and shall also have admitted any you updates that are incorporated within the Joint Exhibit 1 that correspond to Staff Exhibit 1.

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(EXHIBIT ADMITTED INTO EVIDENCE.)

THE ATTORNEY EXAMINER: Now that we have taken care of the evidentiary issues, if we could please proceed with the calling of whoever is sponsoring this exhibit at this point. I know it was identified as Mr. Kopas.

MR. YURIK: Yes. In order to sponsor the direct testimony of Robert A. Kopas, which has been previously been admitted as Aqua Exhibit 6, the company at this point would call Robert G. Liptak.

\_ \_ \_

## ROBERT G. LIPTAK

being first duly sworn, as prescribed by law, was examined and testified as follows:

## DIRECT EXAMINATION

By Mr. Yurik:

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- Q. Good morning, Mr. Liptak. Could you please state your full name for the record.
  - A. Robert G. Liptak, L-I-P-T-A-K.
  - Q. How are you currently employed, sir?
  - A. I'm president of Aqua Ohio.
- Q. And how long have you been employed in that capacity?
  - A. Four months.
  - Q. Okay. Showing you what has previously

been marked and admitted as Aqua Exhibit 6, is that the Direct Testimony Robert A. Kopas filed in the present matter on April 6, 2010?

A. Yes, it is.

- Q. Does Mr. Kopas work with you, sir?
- A. Yes, he does.
- Q. Could you explain your working relationship or what capacity you work together?
- A. Yes. Up until this last four-month transitional period, I was a regional president of Aqua America in charge of what we call our northern operations, and Bob was the regional controller or the top financial person for me in that region.
- Q. Have you reviewed what has previously been marked and admitted as Aqua Exhibit 6?
  - A. Yes, I have.
- Q. And do you have independent personal knowledge of the matters set forth in that testimony?
  - A. I do.
- Q. And are all of the matters set forth in what has previously been marked and admitted as Aqua Exhibit 6 true and accurate to the best of your knowledge?
  - A. Yes.
  - Q. Are you able to adopt this testimony and

sponsor it as your own at this point?

A. Yes.

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- Q. Are there any corrections, modifications, additions or edits that you would like to make to the testimony at this time?
  - A. No.

MR. YURIK: Your Honor, I would make the witness available for cross. The exhibit, which is the prefiled testimony, has already been marked and admitted so I don't need to move for the admission. I will make the witness available for cross.

THE ATTORNEY EXAMINER: Thank you.

Are there any questions from counsel of either OCC or the staff?

MR. JONES: No, questions, Your Honor.

MR. IDZKOWSKI: No questions, your Honor.

THE ATTORNEY EXAMINER: Thank you.

- - -

## EXAMINATION

By The Attorney Examiner:

- Q. You came all the way out here. I don't want to make you feel as if it was for naught so I will ask you some questions.
  - A. Okay, very good. Yes, sir.
  - Q. The first question, you may or you may

not know the answer to this, but I will try. Back in Case No. 07-564-WW-AIR, which I believe was the last with respect to the Lake Erie Division, there was a reference in that particular order with respect to the inclusion of the OCC contact information relative to the Commission's directing the company to publish notice of the filing of an application to increase rates and the notice of the public and evidentiary hearings in a rate proceeding for Aqua Ohio, and there was a reference there saying that that issue was going to be dealt with in the next Aqua Ohio application seeking a rate increase.

Do you know whether or not that issue was addressed in this particular proceeding?

A. I do not.

MR. YURIK: I may be able to help, your Honor. If your Honor could address his attention to Appendix B of Joint Exhibit 1, which is the Stipulation and Recommendation.

THE ATTORNEY EXAMINER: I'm there.

MR. YURIK: If your Honor could direct your attention to numbered paragraph 1, at the bottom of that paragraph, which is the Summary of Customer Rates and Obligations, the OCC's contact number has been added there. Does that answer the question?

THE ATTORNEY EXAMINER: Yes. I wanted to make sure since that was delegated for the next Aqua rate case it was addressed in some capacity. That suffices for my purposes.

- Q. If you could turn to page 6 of the Stipulation.
  - A. Of the Stipulation, your Honor?
  - Q. Yes, sir, on page 6.
  - A. I have it.

- Q. And I want to make sure I understand specifically the structure of the proposed rate increases and then what I believe is a rate decrease in year 4; is that correct?
  - A. Yes.
- Q. Okay. So in year four the rates will then decrease 21.45 percent below that which would have existed in year three.
  - A. Yes.
- Q. Can you explain for me a little bit the rationale for why the proposed rate structures are premised the way they are rather than possibly just having lesser increases over a four-year period, rather than the higher increases for three and then a drop in year four?
  - A. I believe it's a way of trying to almost

actuarially handle the timing of the rate increases over the four-year period to allow for the fact that the company is not recovering the total amount of the revenue allowances in year one.

So I'm not going to get the proper accounting term but there are basically carrying charges, I believe, that are figured into the period of time in which the full revenue requirement is not being recovered. They are being recovered in subsequent years. And in the way it was handled in the particular calculation that the parties agreed to, this is the way it fell out. Could there have been another way of doing it? I imagine yes.

- Q. With respect to the billing issue which is discussed towards the bottom of page 6 in paragraph 9B, if I understand correctly, just from my reading of this, are any of your customers currently being billed on a monthly basis in the Masury Division?
- A. I believe there are some large customers that receive a monthly bill. I don't know, your Honor, the number or the size of those customers, but I do believe there are some large customers that receive a monthly bill.
  - Q. And obviously the intent through this

Stipulation is to gravitate the bulk of your customer base now, including all residential customers, over to a monthly billing cycle.

A. Yes.

- Q. How are they currently being billed?
- A. They are being billed bimonthly.
- Q. Is there a reason why the criteria of 95 percent is being utilized in this particular Stipulation and not 100 percent if the same billing system is going to be utilized across the entire division?
- A. I believe the purpose of the Stipulation was to make this particular provision was to make sure that the monthly billing was instituted and operational over the period of time, and this particular threshold was set as a way of saying that would give everybody a confidence level that was being done, but recognizing also there might be some situations where, for whatever reason, a monthly bill wouldn't be rendered. I fully anticipate we will be getting every customer a monthly bill, but the threshold was set at 95 percent.
- Q. But the intent is that the billing system that will be utilized to meet this threshold would be the same billing system for all customers.

A. Absolutely, absolutely.

- Q. Is this a new billing system?
- A. No, it is not new. We are using the same billing system but we will be sending 12 bills instead of six.
- Q. There isn't foreseen there would be a technical glitch.
- A. No, I foresee no problem making this conversion to monthly billing.
- Q. And with respect to the verification of this anticipated threshold, how will this be verified?
- A. I think we will provide our actual billing information to the parties in the case showing that each customer has received a monthly bill.
- Q. Is there a particular customer base these calculations are being premised off of to the extent your customer base may increase or decrease in numbers?
- A. I would think if they increase or decrease, that the 95 percent would apply to that new number in that particular month. So if we added ten customers, we ought to be able to bill 9-1/2 of those ten customers on a monthly basis.

Q. If you could turn to page 7 of the Stipulation, please. You may or may not know the answer to this. This may be something counsel has more knowledge regarding.

But in the middle of that particular page there's a reference there that neither staff nor Aqua Ohio shall oppose OCC's intervention in any PUCO proceeding related to the \$50,000 contribution by Aqua Ohio pursuant to this provision. Do you see that reference?

A. I do see it.

Q. I'm just curious as to what might be contemplated with regards to OCC's intervention since OCC is already currently a party to this particular proceeding? Is it contemplated there's going to be another potential proceeding that may be tangentially related to this?

MR. YURIK: The verbiage there is intended, your Honor, if you look a little bit further down the paragraph, except for enforcing that provision, OCC is not going to either file or intervene in any case that relates to Aqua's failure to bill monthly prior to the adoption of the Stipulation with the conditions as set forth therein.

I wanted to make sure that OCC did have

an opportunity if Aqua did not pay the \$50,000 fee, that there was no question that OCC could intervene or file an additional complaint. If the staff were to file that complaint or a noncompliance case based on the failure of Aqua to appropriately pay the \$50,000, OCC would certainly be able to intervene in that without violating the verbiage that provides they won't intervene or file a complaint based on prior noncompliance. Does that make sense?

MR. JONES: It is forward looking, your Honor, as far as enforcement.

THE ATTORNEY EXAMINER: Okay. But the potential could be whatever enforcement action could be taken would occur in the context of potentially this proceeding which OCC is already a party?

MR. JONES: That's correct, Your Honor.

MR. YURIK: Correct, I don't know how staff would do this. If staff were to file a noncompliance case, a new case on the failure to pay the \$50,000, that would not be encompass the prohibition of OCC going back.

THE ATTORNEY EXAMINER: I just wanted to make sure the record was clear to the extent -- we hope there won't be this issue but to the extent --

MR. YURIK: Clearer is better, your

Honor. Thank you very much.

Q. If you could please turn, sir, to page 8 of the Joint Stipulation, and specifically what I'm focused on is your statement in paragraph 12 that states Aqua Ohio will seriously consider merging the Masury Division with one of its other divisions prior to the filing its next application for an increase in rates for the Masury Division.

A. Yes.

- Q. Two questions with respect to that.

  First, what this seriously means and how does that actually get quantified when making such an analysis of satisfying that particular commitment?
- A. I would envision prior to our next case, which we now know for Masury won't be in less than three and a half years roughly for the next filing, we would come down to the Commission with some informal discussions with the OCC and the staff with respect to our Masury Division perhaps being rolled into a larger filing for either the Lake Erie Division for perhaps the Struthers Division.

And we will have some information at that time with respect to what that would mean with respect to those respective rates for those divisions and how the customers might be impacted and show some

information on whether or not it makes sense to merge this smaller division into one of the larger divisions and get all the benefits you get from that of not having to do separate rate cases, separate rate filings, and looking at the pluses and minuses of making that kind of merger of the two divisions.

- Q. Okay. In the context of your last statement, you kind of answered my question. What are the potential benefits of those type of commitment?
- A. Not as many rate filings as separate divisions and merging the divisions in some way that makes sense for the customers and the company, for everybody involved.
- Q. Does that potentially allow the customers to avail themselves of the economies of scale and scope?
  - A. Absolutely.

Q. If you could turn to page 10 of the Joint Stipulation, please, specifically paragraph 16, and this may also be a question more to counsel than it is for you. But I don't believe the docket card currently reflects the filing of the proof of publication for the local hearing. Does anyone know if and when that particular proof of publication will

be submitted?

MR. YURIK: I don't. But I would imagine that we have proof of publication or could obtain that fairly quickly and will certainly get that filed in the docket. You know, it was -- I know it was properly noticed, but we can have that proof of publication docketed in fairly short order. I'm sure we either have it or can obtain it.

THE ATTORNEY EXAMINER: Okay. Why don't we add that to our list of exhibits and if we could, have it as a late-filed exhibit and have that as -
MR. YURIK: I think that would be Aqua 9.

THE ATTORNEY EXAMINER: Aqua 9.

Q. If you could please turn to what I believe is attachment 2, and I want to just make sure for my own knowledge I understand what is being utilized here. For purposes of a rate of return in the context of the Joint Stipulation, is 7.80 percent the presumed rate of return, or is that just for your one?

MR. YURIK: My understanding of that 7.8 rate of return is that that's the utilized rate of return coming up with sort of the levelized correct adjusted operating revenues of \$800,469. So what the Stipulation does is takes the levelized total

operating revenue for the three years and phases that number in with carrying costes to be kind of encapsulated in that three-year period.

If you look at the phase-in in year three, the revenues received by the company are going to be more than that \$800,469 number to make up for the fact the in years one and years two the company will be getting less than that the \$800,469, considering that third year number is carrying costs.

Now, in the fourth year the rates drops down so that the company receives an operating revenue of \$800,469, which is why the decrease from year three. So we creep up during the three-year period to a level, frankly, in year three that if it hadn't been for the fact there is a phase-in, year three would be higher than the company's allowed operating revenues, and then it drops down in year four for the allowable level using the 7.8 percent rate of return. That's my understanding of it.

MR. JONES: Your Honor, that's staff's understanding, that 7.8 is the rate of return levelized over those years.

THE ATTORNEY EXAMINER: Is it basically then fair to say that the 7.8 percent rate of return is the average that results over this four-year

period of time?

MR. YURIK: Yes. If one were to take all of the revenue received over this four-year period, add it up, divide by 4 and adjusting for carrying costs, that it would be the -- the company would be receiving the same revenue as if it received \$800,469 in revenue each of those four years.

Is that correct, John?

MR. JONES: That's correct, your Honor.

THE ATTORNEY EXAMINER: Does OCC concur

with that interruption?

MR. IDZKOWSKI: I think, your Honor, I don't know that you can call it an average. It is part of a formula for calculating revenue, and it is certainly part of the overall input into reaching the numbers for revenue that we have in the Stipulation. I don't know that the years if you were to take them and compare them would be -- would provide an average in the way we think of average, looking at one year two year, three year, four year, period adding together and saying this is the four-year rate of return. Does that make sense?

THE ATTORNEY EXAMINER: I'm trying to understand the context then of what the 7.80 percent rate of return truly signifies and how that actually

gets incorporated in the context of what we are ultimately using for a rate structure over the four-year period of time. My understanding if one were to use the 7.8 percent rate of return without the phase in that, in year one the company would be receiving 7.8 percent in a traditional kind of rate case without a phase in, and that as least based on the test year numbers and discounting for adjustments for rate of return, whatever.

If you took a traditional rate case over a three-year period and the company were to receive 7.8 percent as their rate of return, that all other things being equal, that the number, the amount of revenue that the company would receive over those three years, the amount that the company would receive over three years based on the calculations we've done would be equal. That was the intent.

MR. JONES: You would still arrive at the 7.8 percent rate of return at the end of the four years.

THE ATTORNEY EXAMINER: But nobody knows specifically what the real rate of return is in year one, do we? It's obviously less than the 7.8 percent?

MR. YURIK: Yes.

THE ATTORNEY EXAMINER: But for purposes of this document, nobody has quantified what that number is.

MR. YURIK: My understanding the way this was quantified, we assumed that the company would be afforded a 7.8 percent rate of return and took a snapshot of what a four-year time span would be with the 7.8 percent rate of return, and that that — the financial condition of the company had that been done and the financial condition of the company with what we actually came up with would be equal. So it was an attempt to normalize that revenue stream for the company while buffering the impact of those increases over a period of time to the customers.

THE ATTORNEY EXAMINER: Basically you knew what the end result was and you were trying to back into it.

MR. YURIK: Correct.

THE ATTORNEY EXAMINER: But the reality of it is, at the end of the four-year period of time, you should be ending up with the 800 and some odd thousand dollars worth of revenue.

MR. YURIK: Correct. And my understanding is, all other things being equal, that would be the revenue number in year four. That's the

1 decrease from year three levels because year three 2 levels will look higher than that because the company 3 is receiving a true-up for the fact that in years one and two that the revenues will be lower than would have been authorized had there been a 7.8 percent 6 rate of return approved. 7 THE ATTORNEY EXAMINER: So the revenue 8 requirement of 800 some odd thousand dollars a year is not going to be satisfied in year one. 10 MR. YURIK: Correct. 11 THE ATTORNEY EXAMINER: It will not be 12 satisfied in year two. 13 MR. YURIK: Correct, all other things 14 being equal. 15 THE ATTORNEY EXAMINER: It will be 16 staffed in year three. 17 MR. YURIK: It will be satisfied in year 18 three, and also in year three, based on the rate 19 structure, the company will receive a true-up for 20 years one and two. 21 THE ATTORNEY EXAMINER: So technically it 22 will be making it a little bit more. 2.3 MR. YURIK: Correct.

THE ATTORNEY EXAMINER: Then in year four

there will be a decrease below the \$800,000.

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MR. YURIK: Correct. It will back down to where the company would have been, all other things being equal, based on the test year there was a 7.8 rate of return.

THE ATTORNEY EXAMINER: Does counsel from either OCC or staff care to ask any questions relative to conversations that we just had?

MR. IDZKOWSKI: To the witness, your

Honor?

THE ATTORNEY EXAMINER: To the witness or to me, however you want to approach it.

MR. IDZKOWSKI: No, your Honor. I think we understand how the rate increases were calculated. From OCC's calculations, though, I know that we anticipate in year one a cumulative increase — in the first year of 28.3 percent, a cumulative increase in the second year of 67.6 percent, by the third year a cumulative increase of 84.9 percent, and then the fourth year a decrease, so there would be a cumulative increase of 63.45 percent. So the total to the customer of the effect would be a 63.45 percent increase.

 $$\operatorname{MR.}$  JONES: No questions by staff, your Honor.

THE ATTORNEY EXAMINER: Mr. Yurick, do

you concur with what OCC just stated?

MR. YURIK: I think so, if I understand it correctly. There would be a 28.3 percent increase in year one. There will be a 28.3 percent increase from year one to year two. There will be a 28.3 percent increase from two year levels to year three, and then there will be a decrease from year three levels of 21.45 percent.

MR. JONES: Your Honor, I would add that that calculation is in accordance with paragraph 6 of the Stipulation. It lays out those percentages for the first three years and the decrease in the fourth year.

MR. YURIK: The only reason I mention that, your Honor, and I could be wrong -- I don't think I am -- but counsel for OCC, if you take 28.3 and then another 28.3, you get 56.6, and if you add another 28.3, you get 84.9.

My concern or the reason that I said that is, my understanding of the way this works you take current levels and increase them by 28.3 percent in year one. And in year two you take year one's numbers, that will be slightly higher than current levels, and increase those by 28.3 percent.

So it is more of a geometric sort of

progression. If I can remember my high school algebra correctly, it is more of a geometric progression than a straight arithmetic progression.

It will be slightly more than a 56.6 percent increase from current years in year two because you have this ratcheting up effect or cumulative effect of the 28.3 percent increases?

Does that make any sense? Maybe I'm wrong about that. That was my understanding of it.

THE ATTORNEY EXAMINER: OCC have anything else to add?

MR. IDZKOWSKI: No, your Honor. It is — we don't have some of the calculations attached to the Stipulation that were done in calculating the numbers in paragraph 6, but they are accurate. I can speak to that. I don't know if we need to go into the analysis by lawyers of how those numbers were reached, but we could provide additional information, your Honor, if the hearing examiner would prefer that.

THE ATTORNEY EXAMINER: Really what I was attempting to do, just for purposes of the order, in making a clear and layman-like statement as to what the ultimate impact is, and I was hoping that basically something as simplistic as saying that the

aggregate effect is a 7.8 percent rate of return that is contemplated through the formula that has been derived in the Stipulation.

 $$\operatorname{MR.\ IDZKOWSKI}:$\ I$$  believe that is correct, your Honor.

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MR. YURIK: I think that is an accurate statement also, your Honor. I apologize. The actual calculations should have been done and should have been checked. They are all -- all the rate information is in the Stipulation for all four years.

THE ATTORNEY EXAMINER: Okay.

MR. JONES: Your Honor, on behalf of staff, the aggregate effect is a 7.8 percent rate of return.

THE ATTORNEY EXAMINER: For my purposes, that was what I was ultimately hoping to confirm through my questions.

MR. JONES: Yes.

THE ATTORNEY EXAMINER: That's good.

- Q. (By The Attorney Examiner ) Mr. Liptak, do you have anything to add with respect to what we were just discussing?
  - A. I do not.
- Q. Another question I have for you, was the issue of water quality addressed in the context of

this Stipulation?

A. Yes, it was. I don't know about in the Stipulation itself, but as a result of the public input session, we spent some time with several of the customers that showed up at that hearing with some issues with respect to dirty water, and we contacted those customers, tried to work out some situations. Two of the customers were on a dead-end that perhaps we could do a better job of flushing. We are also trying to work that particular project to see if we can loop that main so that it no longer becomes a dead-end.

Several of the customers were in an area where we abandoned an old storage tank we took down because we didn't need the storage any longer, and apparently that tank was having a significant effect on the water quality. The water quality was lost when the tank was lost, and we spent some time with the customers, and I think we are working through some of the issues that came up at the the input session with of the customers.

I don't recall anything in Stipulation with regard to water quality, but I do know we had some follow-up with customers from the input session, which I think was positive and needed to be done.

THE ATTORNEY EXAMINER: Counsel, any other parties, whether there were any specific provisions in the Stipulation pertaining to water quality?

MR. IDZKOWSKI: There are not, to my knowledge, your Honor.

 $$\operatorname{MR.}$  JONES: Not to my knowledge either, your Honor.

MR. YURIK: No, your Honor.

- Q. The last question I have is with respect to this practical implementation of the rate increases that are contemplated in the Stipulation.

  Mr. Liptak, if you could please explain to me how the company intends to proceed relative to notification to the customers as to the contemplated increases and when those increases will actually begin to appear on their bills.
- A. As soon as possible after the decision by the Commission. If there is a pending decision by the Commission, as soon as possible after that. We will follow the procedures, notify the customers, and implement the rate increase. I don't have the specifics, your Honor.

MR. YURIK: Your Honor, I may be able to be of some help here. My understanding is that the

company already mailed notification to customers as of I believe March 29 of the implementation of monthly billing, which is sort of one issue in the Stipulation. The monthly bills will therefore start, it's my understanding, the end of this month. Folks will begin to get a monthly bill.

Assuming the Commission were to approve the rates at the beginning of May, the first monthly bill that customers could get reflecting the new rates would be June bills reflecting solely that time period in May post the Commission's approval of the rate.

THE ATTORNEY EXAMINER: And the notification with respect to that rate increase will occur concurrently with that bill?

MR. YURIK: My understanding that the customer notification was going to be sent out very shortly after the Commission order would approve this rate, so there would be a separate mailing. It wouldn't go out with the bill reflecting the May rates. It could go out at some point near the middle of May so that the customers had notification that their — the bill they receive in June would reflect higher rates for that time period during May when the Commission approved increase in rates would take

place; that is, assuming the Commission doesn't specify in the Commission's order that the Commission wants a longer period for customer notification, which I believe the Commission has the ability to do.

If the Commission wanted to say in the order that before you implement these rates, you have to give the customers 30 days notice, I think this Commission has the power to do that. But leaving that aside, if the Commission didn't make that specific order, I think the company's plan right now is very shortly after the Commission approves the rate, they would send out a customer notice, and assuming that happened in May, June bills would reflect that time period in May post the Commission order.

THE ATTORNEY EXAMINER: So the company has the capability of updating the billing system that quickly to be able to incorporate the new rates?

MR. YURIK: That was my understanding,

that they were able to do that.

THE WITNESS: Yes, your Honor, we can.

THE ATTORNEY EXAMINER: So when speaking of the June bill, we are not talking about billing for June usage; we are talking about billing for May usage.

MR. YURIK: Correct, at least that part of May post the Commission's approval of the rate.

If there were days in May prior to the Commission's approval of the new rate, those days wouldn't be billed at the new rate, obviously.

- Q. Mr. Liptak, are customers billed for the same cycle, or are your customers on various cycles throughout the month?
- A. Our customers are billed on the same cycle.
  - Q. What is that cycle?

- A. Well, the cycle has just changed now since we implemented monthly billing.
  - O. Is it a calendar month?
- A. I don't know the answer to that. I'm not sure what we have gone to with that.
- Q. I have one last question, if you could turn to what has been marked as Aqua Exhibit 6, which is the prefiled testimony of Mr. Kopas that you are now adopting. Are you there?
  - A. I have it, yes.
- Q. There is a reference on line 13 and 14 that the Stipulation is similar to those approved by the Commission in other cases. Is that just --
  - A. Excuse me, your Honor, what page? I'm

sorry.

- Q. Page 6, lines 13 and 14. The representation that the Stipulation is similar to those approved by the Commission in other cases, do you know specific cases that you were referring to, or is that just more of a generic representation?
- A. I believe that is a generic representation.

THE ATTORNEY EXAMINER: Those are all the questions that I have. Based on any of my question, does counsel for any of the parties seek to ask any clarifying questions?

MR. IDZKOWSKI: No, your Honor.

MR. JONES: No, your Honor.

MR. YURIK: No, your Honor.

THE ATTORNEY EXAMINER: If not, I know we already moved and had admitted into evidence Aqua Exhibit 6 as well as the Joint Exhibit 1. But I know that in the context of my questions we have now put one more exhibit on the table. That was Aqua Exhibit 9.

MR. YURIK: That's correct your Honor.

THE ATTORNEY EXAMINER: That will be a

24 late filed exhibit?

MR. YURIK: Yes, your Honor.

1 THE ATTORNEY EXAMINER: Do you have a 2 time frame contemplated for when that will occur? 3 MR. YURIK: Assuming we have that or can 4 get that, which I believe sitting here to be the case, the time frame will be before the end of this 6 week. 7 THE ATTORNEY EXAMINER: Okay. Would you 8 like to move for the admission of late filed Exhibit 9 9? 10 MR. YURIK: At this point, your Honor, I 11 would like to more for the admission of Aqua's late 12 filed Exhibit 9, which is the proof of the 13 publication of notice of public hearing. 14 THE ATTORNEY EXAMINER: Any objections? 15 MR. JONES: No objection, your Honor. 16 MR. IDZKOWSKI: No objection, your Honor. 17 THE ATTORNEY EXAMINER: Hearing none, 18 Agua Exhibit 9 will be admitted as part of the record 19 at this time. 20 (EXHIBIT ADMITTED INTO EVIDENCE.) 21 THE ATTORNEY EXAMINER: If there is 22 nothing else to be brought to my attention. 23 MR. YURIK: Nothing on behalf of the 24 applicant, your Honor. 25 MR. JONES: Nothing on behalf of staff,

your Honor.

MR. IDZKOWSKI: One thing, your Honor, OCC's interest in filing a brief, I believe we agreed that would be filed by Monday, April 19.

THE ATTORNEY EXAMINER: Yes. To the extent that either staff or the company would seek to file something in response, please file something seeking such request and we will deal with that at that point in time.

MR. YURIK: Thank you, your Honor.

MR. JONES: Thank you.

THE ATTORNEY EXAMINER: Just so everybody knows, this, from my perspective, is contemplated to be scheduled for the May 5 agenda. So we are on a tight time frame.

There being nothing further, this matter shall be submitted on the record, and I appreciate everybody's cooperation today.

MR. YURIK: Thank you, your Honor.

MR. JONES: Thank you.

MR. IDZKOWSKI: Thank you, your Honor.

(The hearing adjourned at 11:04 a.m.)

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CERTIFICATE

I do hereby certify that the foregoing is a true and correct transcript of the proceedings taken by me in this matter on Wednesday, April 14, 2010, and carefully compared with my original stenographic notes.

Rosemary Foster Anderson, Professional Reporter and Notary Public in and for the State of Ohio.

My commission expires April 5, 2014.

11 (RFA-8427)

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