

FILE

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Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Friday, April 23, 2010 8:41 AM
To: Docketing
Subject: Docketing

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 4/23/2010

Re: Frank Vlcek
6298 Dewey Rd

Madison, OH 44057

Docketing Case No.:
10-388 el-sso

Notes:

From: "webmaster@puc.state.oh.us"
To: "ContactThePUCO@puc.state.oh.us"
Subject: 53067

Sent: 4/20/2010 5:25:52 PM

Message:

WEB ID: 53067 AT:04-20-2010 at 05:25 PM

TYPE: complaint

NAME: Mrs. Anita Vlcek

CONTACT SENDER ? Yes

MAILING ADDRESS:

list of 3 items
. 6298 Dewey Rd
. Madison , Ohio 44057
. USA
list end

PHONE INFORMATION:

list of 3 items
. Home: (440)298-1544

This is to certify that the images appearing are an
accurate and complete reproduction of a case file
document delivered in the regular course of business.
Technician SM Date Processed APR 23 2010

. Alternative: (no alternative phone provided?)

. Fax: (no fax number provided?)

list end

E-MAIL: vlcheka@mailbag.net

INDUSTRY:Electric

ACCOUNT INFORMATION:

list of 5 items

. Company: First Energy

. (no account name provided?)

. (no service address provided?)

. (no service phone number provided?)

. (no account number provided?)

list end

COMPLAINT DESCRIPTION:

Re: Case Number 10-388-EL-SSO

No more increases in delivery charges for consumers! Especially not on a rider. We just had a 106% increase in delivery charges. This is outrageous that First Energy demands yet another increase and asking for it on a rider is not right. After I received a \$760 electric bill in January due to the loss of all-electric rates, my electric rate continued to climb even higher in February and higher still in March due to these crafty little riders that First Energy has. I called the electric company and asked them why my rate got higher and higher with each month of winter and they couldn't even answer me! They told me they would have to sift through all the various "riders" and that there were eight or nine of them on my account and that would take too much time to explain why my rate for electricity got higher and higher as the months went on. What???? They told me to go online and figure it out for myself.

I have had enough of First Energy and their money grubbing. I can't even predict what electric rate I am getting each month, let alone plan for these massive increases that First Energy wants. I am on a fixed income basically. Most Ohioans are. This is a recession under which Ohio has been particularly hit hard.
(In case the PUCO and First Energy haven't noticed.)

Having to worry about whether First Energy is going to fast track another increase that will bankrupt my family at any time is nothing put pure domestic terrorism.

If First Energy had the wealth to purchase a competitor for 4.9 billion, how is it that they think they are so broke, they have to suck more money out of the consumers? I do not understand that. Tell them to live within their means like the rest of us have to!

Please docket the attached in the case number above.