

FILE

Arlington Natural Gas Company

108 S. Main St. - P.O. Box 277
Van Buren, OH. 45889-0277
419-299-3330 Fax: 419-299-3737

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April 19, 2010

Public Utilities Commission of Ohio
Attn: Docketing Division
180 E. Broad St., 13th Floor
Columbus, OH. 43266

RE: Case No. 07-1042-AU-ORD: In the Matter of the Amendment of Certain Rules to Revised Language Requirements on Utility Bills and Other Documents

Dear Sir or Madam,

Attached is the filing information requested by the Commission Staff.

Arlington Natural Gas Company has amended its bill backer information to comply with the language approved by the Commission in its Finding and Order in Case No. 07-1042-AU-ORD, In the Matter of the Amendment of Certain Rules to Revised Language Requirements on Utility Bills and Other Documents. Arlington Natural Gas Co. is still exhausting its current billing stock and has new billing stock on order, to arrive soon. The new stock will be placed into use very shortly.

Pursuant to the staff's request, the following attachments are provided:

- Attachment 1: Current bill backer text,
- Attachment 2: Revised bill backer text,
- Attachment 3: A red print version of the changes to the bill backer text.

Respectfully submitted,



G. Michael Poole
Secretary Treasurer

Attachments: 1, 2 & 3.

PUCO

2010 APR 22 AM 8:50

RECEIVED-DOCKETING DIV

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Technician Sm Date Processed APR 22 2010

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Attachment 1: Current bill backer text.

UNDERSTANDING YOUR BILL

Billing Period:	Shows the days your current gas bill covers.
Days:	Shows the number of days your current gas bill covers.
Meter Readings:	Shows the reading on your meter at the end of your last billing period and at the end of this billing period.
Gas Used:	Shows the amount of gas used during the current billing period in thousands of cubic feet. (1 Mcf = 1,000 cubic feet).
CR:	Indicates credit to account or credit balance.

FACTORS AFFECTING YOUR BILL

- Differences in the number of days billed.
- Colder or warmer weather.
- Changes in living habits, number of occupants, appliances or weatherization of your home.
- Number of weekends during the billing period.

AT YOUR SERVICE

If you have any questions about this bill or your natural gas service, please write or call us at 299-3330 or come in to our office at 108 South Main Street, Van Buren, Ohio. Our business hours are 8:30-11:30 am and 12:30-4:30 pm, Monday thru Friday. Closed weekends and holidays. If your questions are not resolved after you have contacted Arlington Natural Gas Co. you may call the Public Utilities Commission of Ohio (PUCO) toll free at 1-800-686-7826 or for TDD/TTY toll free at 1-800-686-1570 from 8:00 am to 5:30 pm weekdays or visit www.puco.ohio.gov. Residential customers may also contact the Ohio Consumers Counsel (OCC) toll free at 1-877-742-5622 from 8:00 am to 5:00 pm weekdays or visit www.pickocc.org.



THE ARLINGTON NATURAL GAS COMPANY

108 South Main Street

Since 1916

P.O. Box 277

419-299-3330

Van Buren, Ohio 45889

(Can be called 24 hours for emergencies)



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Attachment 2: Revised bill backer text.

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