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Public Utilities Commission of Ohio
Docketing Division
180 E. Broad Street, 13th Floor
Columbus, OH 43215-3793

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PUCO

RE: Case No. 10-388-EL-SSO

To Whom It May Concern:

I would like my concerns about FirstEnergy's to set its generation rates under a new Electric Security Plan to be recorded for public record.

In the last 6 months, I have seen my electric bills double and triple from the year prior with out any change in my household demographics. We have actually installed many energy saving devices to reduce our consumption, including not using our electric dryer, yet, FirstEnergy demands that we are consuming twice as much as months and years prior.

I am concerned with FirstEnergy wanting to recoup costs that they are going to add .006 cents to this charge, and .0008 cents to that charge. All of these charges are not spelled out and do add up to a huge additional burden to residential customers. I do understand that commercial/business consumers do pay more and in our economic times that is difficult for everyone residential and businesses alike.

I understand the desire for companies to recoup their costs of upgrading systems. However, it definitely should not be a one for one value. As a homeowner, I cannot realize the full amount I have spent in upgrading the systems in my home. If I were to try to sell my home, I would definitely not see at 1:1 ratio of return on investment for my upgrades, why should FirstEnergy expect that their customer's, residential or business, should have to foot their bill? FirstEnergy needs to be innovative in their approach to their bottom line and to their shareholders. Is just adding to the rates going to suffice? I think people will begin to serious think about alternative sources if you push them far enough and then where will FirstEnergy be?

I am troubled by FirstEnergy's lack of transparency in dealing with their customers. The ability to get the information needed is very difficult and confusing. I believe they do this on purpose so that the average person will give up and just pay their bill because they do not have another choice for their supply of electricity.

I believe that continued rate hikes by FirstEnergy will only lead to more disapproval of their services and their brand. It will lead to many to figure out alternatives to their usages and re-think having to deal with electric companies in the future. It may sound drastic, but so are \$800/month electric bills without any warning or assistance.

I request that FirstEnergy be sent back to the drawing board to make their ESP more equitable.

Thank you for your time and consideration.

Kelly Ostroski
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Technician Jim Date Processed APR 22 2010