

FILE

2

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us  
Sent: Wednesday, April 21, 2010 3:54 PM  
To: Docketing  
Subject: Docketing  
Attachments: 155119.html

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 4/21/2010

Re: Valerie Brahler  
6747 Kirby  
Canton, OH 44721

Docketing Case No.:09-2011-GA-PIP

Notes:

Please docket the attached in the case number above.

RECEIVED-DOCKETING DIV  
2010 APR 21 PM 4:00  
PUCO

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business  
Docketed on 4-21-10 Date processed 4-21-10

From: "webmaster@puc.state.oh.us"  
To: "ContactThePUCO@puc.state.oh.us"  
Subject: 53064  
Sent: 4/20/2010 4:13:03 PM  
Message:  
WEB ID: 53064 AT:04-20-2010 at 04:12 PM

TYPE: complaint

NAME: Ms. Valerie Brahler

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 6747 Kirby Ave., N.E.
- Canton, Ohio 44721
- USA

PHONE INFORMATION:

- Home: (330)-492-0486
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: angeldivavb8@neo.rr.com

INDUSTRY:Gas

ACCOUNT INFORMATION:

- Company: Dominion East Ohio
- Name on account: Valerie L. Brahler
- Service address: 6747 Kirby Ave., N.E.
- Service phone: (330)492-0486
- Account Number: 9 4209 0561 1804

COMPLAINT DESCRIPTION:

To whom it may concern:

I am very upset that you let Dominion East Ohio raise the rate on their transport /distribution charges. The company is claiming they had to do it because of all the customers on the PIPP program, and they need recoup the money they are losing.

Have you taken into consideration that this increase is going to hurt people like me, who is receiving help from HEAP? The money that I qualified for and was then sent to Dominion is now being eaten up by this distribution charge increase. Do you even care? It has upset me, to say the least. I scrape every month to pay my bills, and this is just not right!!

very upset,

Valerie L. Brahler