

FILE

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Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Tuesday, April 20, 2010 1:07 PM
To: Docketing
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Attachments: 154948.html

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 4/20/2010

Re: Russell Alward
3921 Highgate Ct

Franklin, OH 45005

Docketing Case No.:09-1946-EL-RDR

Notes:

Please docket the attached in the case number above.

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Technician SM Date Processed APR 20 2010

From: "webmaster@puc.state.oh.us"
 To: "ContactThePUCO@puc.state.oh.us"
 Subject: 53017
 Sent: 4/18/2010 4:25:42 PM
 Message:
 WEB ID: 53017 AT:04-18-2010 at 04:25 PM

TYPE: comment

NAME: Mr. Russell Alward

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 3921 Highgate Ct.
- Franklin , Ohio 45005
- USA

PHONE INFORMATION:

- Home: *(no home phone provided?)*
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: rfalward@yahoo.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Duke Energy
- *(no account name provided?)*
- *(no service address provided?)*
- *(no service phone number provided?)*
- *(no account number provided?)*

COMMENT DESCRIPTION:

I am reading that Duke Energy want so recover their losses for the 2008 wind storm that hit Southwest Ohio. They have already raised our rates I beleive twice in the past two to three years. I am totally against it. I realize it was a burden on them to fix all the wind damage to their lines. If any other company had that kind of damage insurace would cover the cost, not the customer. Since they are a monopoly and I can't get my electricity from other sources it puts the consumer in a bad situation. With a lot of peple out of work this is a bad deal. It is Duke's problem that thier lines will not stand up to the weather. It should not be put on the backs of the consumer. They need to improve their system so this problem will not happen. Every other company has to improve there product and the way they bring it to their customers. Why should Duke be any different.

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