Commissioners

Valerie A. Lemmie Paul A. Centolella Cheryl Roberto Steven D. Lesser

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April 20, 2010

Verizon North, Inc. Mrs. Cassandra Cole 1300 Columbus-Sandusky Road Marion, OH 43302

Case No: 10-533-TP-CSS

Dear Mrs. Cole:

Enclosed is a copy of a complaint filed with the Public Utilities Commission of Ohio. In accordance with Rule 4901-9-01 of the Ohio Administrative Code (revision effective April 4, 1996), you are hereby directed to file an answer to the complaint with the Commission, and serve a copy of your answer upon the complainant(s), within 20 days after April 20, 2010.

In addition to your answer, you may also file any motion that you find to be appropriate.

THE PUBLIC UTILITIES COMMISSION OF OHIO

Renee' J. Jenkins, Secretary

Betty McCauley, Acting Secretary Mariruth Wright, Acting Secretary

Enclosure RJJ/dh