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BEFORE THE
PUBLIC UTILITIES COMMISSION OF OHIO

2010 APR 13 PM 4:42

Alan C. Shoop,

Complainant,

v.

AEP Ohio,

Respondent.

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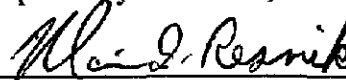
PUCO

Case No. 10-393-EL-CSS

OHIO POWER COMPANY'S
ANSWER

On March 24, 2010, Mr. Shoop filed a complainant alleging an over-billing issue. Ohio Power Company (OPCO), which conducts business as AEP Ohio, provides service to Mr. Shoop. OPCO is attempting to resolve this complaint with Mr. Shoop but the parties have not been able to complete their discussion at this time. Therefore, for the purpose of answering the complaint, OPCO asserts that its billings to Mr. Shoop are correct and that OPCO has not violated any statute or Commission rule. Having said that, OPCO is hopeful that it will be able to satisfy the complaint. Assuming that occurs, OPCO will submit an amended answer.

Respectfully submitted,



Marvin I. Resnik, Counsel of Record
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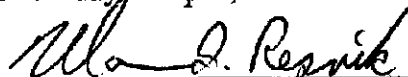
Counsel for Ohio Power Company

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.

Technician Sam Date Processed APR 14 2010

CERTIFICATE OF SERVICE

The undersigned hereby certifies that a true and correct copy of the foregoing Ohio Power Company's Answer has been served upon Complainant at the address shown below, via First Class mail, postage prepaid, this 13th day of April, 2010.


Marvin I. Resnik

Mr. Alan C. Shoop
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