

FILE

From: "webmaster@puc.state.oh.us"
 To: "ContactThePUCO@puc.state.oh.us"
 Subject: 52923
 Sent: 4/13/2010 7:31:11 AM
 Message:
 WEB ID: 52923 AT:04-13-2010 at 07:31 AM

RECEIVED-BOOKETING DIV

2010 APR 13 PM 2:37

PUCO

TYPE: complaint

NAME: Mrs. Kisty Brooks

CONTACT SENDER ? No

MAILING ADDRESS:

- 16222 Hautala Rd.
- Montville , Ohio 44064
- USA

PHONE INFORMATION:

- Home: *(no home phone provided?)*
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: *(no e-mail address provided)*

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Illuminating Company FirstEnergy
- Name on account: Kisty Brooks
- Service address: 16222 Hautala Rd Montville
- *(no service phone number provided?)*
- *(no account number provided?)*

COMPLAINT DESCRIPTION:

This complaint is for Case #10-388 EL-SSO, I want my complaint to be posted on the docket. I am very disappointed in FirstEnergy and the PUCO for even considering the increase of the distribution rate by another 300%. Shame on all of you. The people of NE Ohio are already struggling to feed their children and to just basically survive and here FirstEnergy and it's shareholders are trying to take more from us. I really don't understand how they think taking more from us is justified. SHAME ON FirstEnergy AND SHAME ON YOU if you approve this increase! It's a crime that all of you can sleep soundly at night with your millions in the bank when those millions cost a child his/her life because the parent can't afford to by food or medicine because they had to pay the electric bill. Look deep inside and show the people of NE Ohio some compassion by denying this rate increase to FirstEnergy. Sincerely K. Brooks

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 Technician Sm Date Processed APR 13 2010