

FILE

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2010 APR 13 PM 12:09

Christi Water System, Inc.

200 Perry Street
Defiance, Ohio 43512
419-782-1040
Or 419-438-7779

PUCO

04-09-10

Public Utilities Commission of Ohio
Attn: Docketing
180 East Broad Street
Columbus, OH 43215-3793

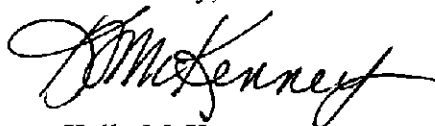
Re: Case No. 09-569-WW-AIR
Customer Notices for increase in water rates.

Dear Sue Daly,

As requested, please note that the approved customer letters were mailed to all customers on April 9th concerning the base rate increase to be effective on 04-15-10.

Attached is the final Tariff, Customer Rights, and Sample Bill, to be filed to complete this increase. If you have any further questions, please feel free to contact my office.

Yours truly,



Kelly McKenney
Christi Water System, Inc.

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
Technician DM Date Processed APR 13 2010

PUCO No. 3
CHRISTI WATER SYSTEM, INC.
DEFIANCE, OH 43512

WATER SERVICE TARIFF

Containing

Rates, Rules and Regulations

89-7005-WW-TRF

NOTHING WITHIN THIS TARIFF SHALL TAKE PRECEDENCE OVER THE RULES SET FORTH IN CHAPTER 4901:1-15 OF THE OHIO ADMINISTRATIVE CODE UNLESS OTHERWISE SPECIFICALLY ORDERED BY THE PUBLIC UTILITIES COMMISSION OF OHIO PURSUANT TO RULE 4901:1-1501-02 OF THE OHIO ADMINISTRATIVE CODE.

Issued: April 9, 2010

Effective: April 15, 2010

Filed under authority in Case No. 09-569-WW-AIR

Order Journalized: April 6, 2010

ISSUED BY

Terry E. Beilharz, President
Christi Water System, Inc.
200 Perry Street
Defiance, Ohio 43512

PUCO No. 3

<u>Sheet No.</u>	<u>Subject</u>
1	Definitions
2	Rates and Charges
3	Application for Service, Deposits, Service and Meter Tap-in, Service Line Tap-in, Change in Location of Meters or Service
4	Ownership and Maintenance, Meter Readings, Inspecting and Testing, Location of Meters
5	Main Extensions, Subsequent Connections, Service Connections and Tap-Ins
6	Subsequent Connections, Service Connections and Tap-Ins (conclusion), Billing
7	Dishonored Payment Charge, Reconnection Charge, Shutoffs for Repairs
8	Prohibited Connections, Discontinuance of Water Service
9	Discontinuance of Water Service (conclusion), Access to Premises
10	Complaint Procedures
11	Map of Service Territory
12	Application Form for Water Service
13	Sample of Customer Bills

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PUCO No. 3		
<u>Subject</u>	<u>Sheet</u>	<u>Effective</u>
Access to Premises	9	04/15/2010
Application for Service	3	04/15/2010
Billing	6	04/15/2010
Change in Location of Meters or Service	3	04/15/2010
Complaint Procedure	10	04/15/2010
Connections	5-6	04/15/2010
Definitions	1	04/15/2010
Deposit	3	04/15/2010
Discontinuance of Water Service	8-9	04/15/2010
Dishonored Payment Charge	7	04/15/2010
Main Extensions	5	04/15/2010
Meters	3-6	04/15/2010
Ownership and Maintenance	4	04/15/2010
Prohibited Connections	8	04/15/2010
Rates and Charges	2	04/15/2010

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<u>Subject</u>	<u>Sheet</u>	<u>Effective</u>
Reconnect Charge	7	04/15/2010
Rules and Regulations	3-10	04/15/2010
Service and Meter Tap-in	3	04/15/2010
Service Branch Tap-ins	3	04/15/2010
Shutoffs for Repairs, Extensions	7	04/15/2010

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DEFINITIONS

- (a) Company Service Line means that portion of the service line between the distribution main up to and including the curb stop, water outlet connection, at or near the property line, right-of-way, or easement line, maintained at the cost of the Company.
- (b) Company, Utility Company, Water-Works Company means Christi Water System, Inc.
- (c) Customer means any person who enters an agreement with the Company to receive water-works service.
- (d) Customer Service Line means that portion of the service line from the Company's service line to the structure or premises which is supplied, installed, and maintained at the cost of the customer.
- (e) Main Extensions means an extension, including any fire hydrants if fire protection is provided by the Company, from the nearest existing adequate main along a route determined in accordance with reasonable utility engineering practices to a point perpendicular to the most remote structure to be served fronting the main extension.
- (f) Mains means all pipe or main arteries of a size of 2 inches or larger.
- (g) Related facilities means all fittings, valves, connections, and other facilities associated with the main extension and required in accordance with reasonable utility engineering practices to provide service to a point perpendicular to the most remote structure to be served fronting the main extension.
- (h) Service Connection means the connection of the Company's service line with the customer's service line at or near the property line, which connection enables the customer to receive service.
- (i) Tap-in as hereinafter means the connecting of a Company service line to the distribution main.

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PUCO No. 3

WATER SERVICE

To

An unincorporated area located in Section 3 and Section 10 of Noble Township, Defiance County, Ohio known as Christi Meadows Subdivision, River Chase Properties, and Webco Properties as shown on Sheet No. 12.

RATES AND CHARGES

METERED CONSUMPTION

<u>Usage Bracket</u>	<u>Base Rate</u>	<u>Purchased Water Rate</u>
0-50 c.f./month	\$ 10.00 /month	\$ 12.00 /month
51-310 c.f.	.0330/c.f.	.0395/c.f.
310-1500 c.f.	.0537/c.f.	.0204/c.f.
Over 1,500 c.f.	.0600/c.f.	.0145/c.f.

Usage charges shall be calculated by multiplying the total of the Base Rate charge plus the Purchased Water Rate charge times the applicable usage bracket. The products from each usage bracket are then added together to produce the total usage charge.

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RULES AND REGULATIONS

As a condition precedent to securing water service from Christi Water System, Inc., all applicants therefore must specifically agree to the terms and conditions contained in the following rules and regulations.

APPLICATION FOR SERVICE

Water service will not be supplied unless and until an application therefore is made by the owner of the premises sought to be served, or his authorized agent or tenant. Said application must be made on a form provided by the utility Company as prescribed herein (see Sheet No.15). The Company may request but not require the owner of rental property to put all service of the rental property in the name of the owner. The Company may not require the owner of the rental property to pay a tenant's bill.

DEPOSITS

The Company shall comply with the requirements of Chapter 4901:1-17, Ohio Administrative Code, concerning the establishment of credit for residential customers.

SERVICE AND METER TAP-IN

All property owners shall, upon making application for water service, be required to pay to the utility Company a tap-in fee equal to actual costs which may include office and overhead expenses incurred in making said tap-in, as said cost conditions prevail at the time of tap-in. After payment of said fee is determined and paid, the Company shall thereupon install a service line to the property line of said property owner, if the same has not already been installed, and cause a meter to be installed at the end thereof. All meters shall be sealed by the Company at the time of installation and no seal shall be altered or broken except by one of its authorized employees or gents.

SERVICE LINE TAP-IN

Any property owner desiring to install a service line in his premises shall make application for the same to the Company through a competent plumber as his authorized agent. If the Company approves the location of a proposed service line and is satisfied with the plans and specifications of said tap-ins, a permit shall be issued to the plumber to proceed with the work. All costs of such service line tap-in shall be borne by the property owner and water service will not be commenced until the work has been inspected and approved by the Company. The service line shall become the property of the owner of the premises into which said service line extends and shall at all times be maintained in proper condition by said owner.

CHANGE IN LOCATION OF METERS OR SERVICE

Meters or services moved for the convenience of the customer will be relocated at the customer's expense.

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OWNERSHIP AND MAINTENANCE

The services including the meter, whether located on public or private property, is the property of the Company, and the Company reserves the right to repair, replace and maintain it, as well as to remove it upon discontinuance of service. The Company is not responsible for the installation and maintenance of water lines beyond the end of its service line.

METER READINGS

The Company shall read each customer's meter at least once each three-month period unless access to meter is unobtainable.

The Company shall read each customer's meter at least once per year. The reading of a generator-type remote meter device does not satisfy this requirement.

INSPECTING AND TESTING

All billing meters and testing equipment shall comply with the industry accuracy standards such as those set forth by the American Water Works Association.

The Company shall perform routine testing of billing meters and maintain records of individual meters. Such records shall contain numerical identification of the meter, meter size, testing conditions, test results, testing date, and name of the meter tester.

A customer may request an on-site or bench meter test once every three (3) years, without charge. The meter test shall be performed within thirty (30) days of the request. The Company may request a reasonable justification for a meter test. Results of an on-site meter test shall be provided to the customer at the time of the test.

Should the on-site meter test indicate primary meter inaccuracy, the primary meter shall be removed and bench tested in accordance with the accuracy standards set forth by the American Water Works Association. If the primary meter fails to meet the accuracy standards, the Company shall, within thirty (30) days, perform any necessary billing adjustments. Additional customer requested meter tests within a three-year period shall be at the expense of the customer if the meter is found to be accurate. Records of all tests shall be maintained for a period of not less than three (3) years.

LOCATION OF METERS

The Company shall have the right to determine the location of the meter so that it is easily accessible for reading and maintenance, and protected from freezing and mechanical damage.

When a number of meters are grouped, every meter shall be tagged to indicate the particular customer served by it.

When a meter is located inside a home or other building, the Company may install a remote register or dial on the exterior of the home or other building.

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MAIN EXTENSIONS

The Company shall adhere to the standards for the extension of water mains and related facilities by the PUCO Rule 4901:1-15-30.

All agreements entered into concerning main extensions and/or related facilities funded by contributions and/or advances in aid of construction shall be in writing and signed by the Company and the parties involved, or the duly authorized agents of each. These written agreements shall embody in their terms and conditions the provisions of this rule. The Company will provide the entire text of Rule 4901:1-15-30 upon request.

SUBSEQUENT CONNECTIONSSERVICE CONNECTIONS AND TAP-INS

(A) If and when at any time during the term of a main extension agreement involving refundable advances in aid of construction pursuant to rule 4901:1-15-30 of the Administrative Code, the Owner (hereafter referred to as the subsequent applicant) of any lot abutting the main extension, who was not a party to the main extension agreement, requests service, the Company shall collect in advance from each such subsequent applicant, funds equal to the total foot frontage of the lot to receive service multiplied by the per-foot frontage charge.

- (1) The per-foot frontage charge shall be determined by dividing the total refundable amount of the advance in aid of construction by the total foot frontage of the lots capable of receiving service from the extension.
- (2) In the even that the total of the amount already refunded under Paragraph (K) of rule 4901:1-15-30 of the Administrative Code, plus subsequent applicant's fee calculated under Paragraph (A) of this rule, exceeds the total refundable amount of the advance in aid of construction, the amount collected from the subsequent applicant shall be the difference between the total refundable amount of the advance in aid of construction and the cumulative amount refunded under Paragraph (K) of rule 4901:1-15-30 of the Administrative Code.
- (3) The Company shall refund money collected pursuant to this paragraph to the parties to the main extension agreement, or their assignees or other successors in interest where the Company has received notice of such assignment or succession, in proportion to their original deposits. No refund shall be in addition to that provided for in Paragraph (K) of rule 4901:1-15-30 of the Administrative Code.
- (4) The Company shall enter into a written agreement with the subsequent applicant.
- (5) Refunds of subsequent applicant fees made pursuant to this rule shall be made in accord with the following method. The Company and/or sewage disposal system Company shall pay each year to the subsequent applicant, or that party's assignee or other successors in interest where the Company has received notice of such assignment or successions, an amount equal to twenty percent of the total gross annual revenue from water service to each bona fide customer whose service line is

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connected to main or extension lines covered by the main extension agreement. Refunds will terminate when the entire amount of the subsequent applicant's fee has been refunded, or when the cumulative amount refunded pursuant to Paragraph (K) of Rule 4901:1-15-30 of the administrative code equals the refundable amount of the advance in aid of construction, or until fifteen-years after the date of the main extension agreement, whichever is earliest. Agreements under this rule may provide that any refunded balance remaining at the end of the fifteen-year period shall thereafter remain payable, in whole or in part, and in such manner as is set forth in the agreement. A balance remaining at the end of the fifteen-year period shall otherwise become nonrefundable.

(B) Tariffs of the Company may include provisions governing charges for service connections and tap-ins, but in no event shall these provisions require anything more than reimbursement to the companies of the actual out-of-pocket costs of connecting service.

BILLING

Bills for general water service shall be payable monthly in arrears for periods ending at such dates as may be determined by the Company. All bills are due and payable to the Company by the due date as shown on the bill. Such due date shall not be less than fourteen (14) days from the mailing date of the bill. If not paid within that time, a late payment service charge of five percent (5%) will be assessed. The late payment charge is not compounded on future delinquencies, is based on current charges only, and is not imposed during any billing period in which payments made exceed the customer's current charges. Failure to pay will render the customer subject to discontinuance of service and to a charge for reconnecting service. If any bill is not paid by the due date, the service may be discontinued upon fourteen (14) days written notice.

If a meter is found to be inaccurate or an estimated bill is issued, the bill shall be based on average historical consumption during corresponding periods for that specific customer. If consumption history for the customer does not exist, the same system class average consumption shall be used.

If a bill is found to have been improperly calculated, a credit or charge shall be made by the Company within thirty days or on the next bill.

The Company shall allow a customer up to the same period of time for which the customer was previously undercharged to pay any additional charges found proper due to inaccurate meters or incorrect bill calculation, unless the inaccuracy is caused by the customer.

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DISHONORED PAYMENT CHARGE

When a payment that has been received as payment for service is returned by the financial institution unpaid, a charge of forty-nine dollars (\$49.00) will be assessed to cover the cost of processing this transaction providing a customer's payment is properly processed by the Company. The charge for the dishonored payment may be reflected at the Company's option, when the Company returns the dishonored payment or may be charged on the customer's next billing.

RECONNECT CHARGE

The Company shall reconnect previously discontinued service, unless the customer requests otherwise, by the close of the following regular Company business day after any of the following:

- a) Receipt by the Company of full amount of arrears for which service was discontinued, including required deposit;
- b) The elimination of conditions that warranted disconnection of service; or
- c) Agreement by the Company and the customer on a deferred payment plan and a reconnection charge of \$33.00

If service is discontinued and the customer wishes to guarantee the reinstatement of service the same day on which payment is rendered, both of the following conditions apply:

- a) If reinstatement of service is requested the same day, the customer must notify the Company no later than twelve thirty p.m., and the customer must take payment in the Company's business office or provide proof of payment; and
- b) The Company may require that the customer sign an agreement to pay the Company's incurred costs for reinstatement of service if it occurs after normal Company business hours. This fee shall be collected at the time reinstatement of service arrangements are made or rendered with the customer's next billing at the Company's discretion.

If a guarantor is required in order to re-establish service, the guarantor must sign an acknowledgement of willingness to accept the responsibility for payment of the customer's bill in case of the customer's default.

The Company may not insist upon payment of any current bill, excluding any reconnection charge, before restoring service under this rule unless that bill is more than fourteen days past due.

SHUTOFFS FOR REPAIRS, EXTENSIONS, ETC.

The Company undertakes to use reasonable care and diligence to provide a constant water supply, but reserves the right, at any time, without notice, to shut off the waste in the mains for the purpose of making repairs or extensions or for any other lawful purpose. All affected customers shall be notified that the water service has been completely restored.

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PROHIBITED CONNECTIONS

The Company will not permit mains or services carrying its water supply to be connected on any premises with any service pipe or piping which is connected with any other source of water supply. Nor will the Company permit its said mains or services to be connected in any way to any piping, tank, vat or other apparatus which contains liquids, chemicals, or other matter which may flow back into the Company's mains or services.

DISCONTINUANCE OF WATER SERVICE

No notice is required for disconnection in any of the following instances:

- a) For tampering with any main, service line, meter, curb stop, curb box, seal or other appliance under the control of or belonging to the Company;
- b) For connecting the service line or any pipe directly or indirectly connected to it, with any other source of supply or with any apparatus which may in the opinion of the Company, contaminate the Company's water supply or threaten the integrity of the system;
- c) For any other violation or failure to comply with, the regulations of the Company which may in the opinion of the Company or any public authority, create an emergency situation.

The customer must be given not less than twenty-four hours written notice before service is disconnected when any of the following conditions exist:

- a) For the use of water for any purpose not stated in the application;
- b) To prevent waste or reasonably avoidable loss of water.

Personal delivery of the notice to the customer's premises shall first be attempted and only if personal service cannot be accomplished at that time, the notice shall be securely attached to the premises in a conspicuous manner.

The customer must be given not less than fourteen days written notice before service is disconnected when any of the following conditions exist:

- a) For non-payment of any tariff charges when due or within any additional period for payment permitted by the Company, or for not making a deposit as required. Disconnection of service for non-payment may not occur prior to fourteen days after the due date;
- b) For any violation of, or failure to comply with, the regulations of the Company other than stated in Paragraph (B) (1) of Rule 4901:1-15-27.
- c) For misrepresentation in the application as to any material fact;
- d) For denial to the Company of reasonable access to the premises for the purpose of inspection;
- e) For violation of federal, state, or local laws or ordinances where such violation affects the provision of utility service by the Company.

A notice of discontinuation shall clearly state all of the following:

- a) The earliest date when the disconnection could occur;
- b) The reason(s) for disconnection;

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-
- c) The action the customer must take in order to avoid the disconnection;
 - d) The total amount required to be paid, which shall not be greater than the past due balance, including any reconnection fees.

Those Company employees who normally perform the termination of service will be authorized to either;

- a) Accept payment in lieu of termination;
- b) Be able to dispatch an employee to the premises to accept payment;
- c) Be otherwise able to make available to the customer a means to avoid disconnection.

Service may not be refused or disconnected to any customer or refused to any applicant for service for any of the following reasons:

- a) Failure to pay for service furnished to a customer(s) formerly receiving service at the premises, unless the former customer(s) continues to reside at the premises.
- b) Failure to pay for a class of service different from the service provided for the account in question
- c) Failure to pay any amount which, according to established payment dispute and resolution procedures, is in bona fide dispute.
- d) Failure to pay any charge not specified in the Company's tariff.

Disconnection of service for nonpayment is prohibited if the disconnection of service would be especially dangerous to one's health as certified pursuant to this rule. The Company shall provide medical certification applications upon request of any residential customer. Customer medical certification provisions must conform with the following:

- a) The customer must have a form provided by the Company signed by a licensed physician, physician assistant, clinical nurse specialist, certified nurse practitioner, certified midwife, or local board of health physician stating that a special danger exists to the health of the customer or permanent resident of the household.
- b) In the event that the service has been disconnected within 21 days prior to certification of special danger to health, service shall be restored to that resident if the proper certification is made, in accordance with the foregoing provisions.
- c) Certification shall prohibit disconnection for 30 days. Certification may be renewed two additional times (30 days each) by a licensed physician, physician assistant, clinical nurse specialist, certified nurse practitioner, certified midwife, or local board of health physician by providing an additional certificate to the Company. The total certification period is not to exceed 90 days in any 12-month period.

ACCESS TO PREMISES

Any employee or agent of the Company seeking access to the dwelling or structure of a customer shall voluntarily identify himself, provide proper Company photo identification, and state the reason for the visit. The employee or agent shall, in all cases, direct himself to a person holding himself or herself as being responsible for the dwelling structure. Entrance will not be sought or gained by subterfuge or force.

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COMPLAINT PROCEDURES

The Company shall investigate and maintain a record of complaints received from customers. The record shall include the name and address of the complainant, the date and nature of the complaint, and the date and nature of the resolution. Such records shall be retained for a minimum of three years.

The Company shall accept both oral and written complaints. Any customer, to register a complaint, should contact the Company by phone or by mail.

The Company shall investigate each complaint in a fair and complete manner and report the results to the customer within ten business days after the date of the receipt of the complaint, either orally or in writing.

If the customer is not satisfied with the Company's report, the Company shall promptly inform the customer of their right to contact the Public Utilities Commission and provide the Commission's contact information, which is: Ohio Public Utilities Commission, 1-800-686-7826, www.puco.ohio.gov. Residential customers may also contact the Ohio Consumers' Counsel, 1-877-742-5622, www.pickocc.org.

The Company shall also make a fair and complete investigation of any customer's complaint referred by the Public Utilities Commission.

The Company shall submit a report to the Commission within ten business days after the receipt of a Commission request for information concerning a complaint. The report shall outline the Company's investigation and any corrective measure(s) taken. The Company shall submit reports in writing upon Commission request.

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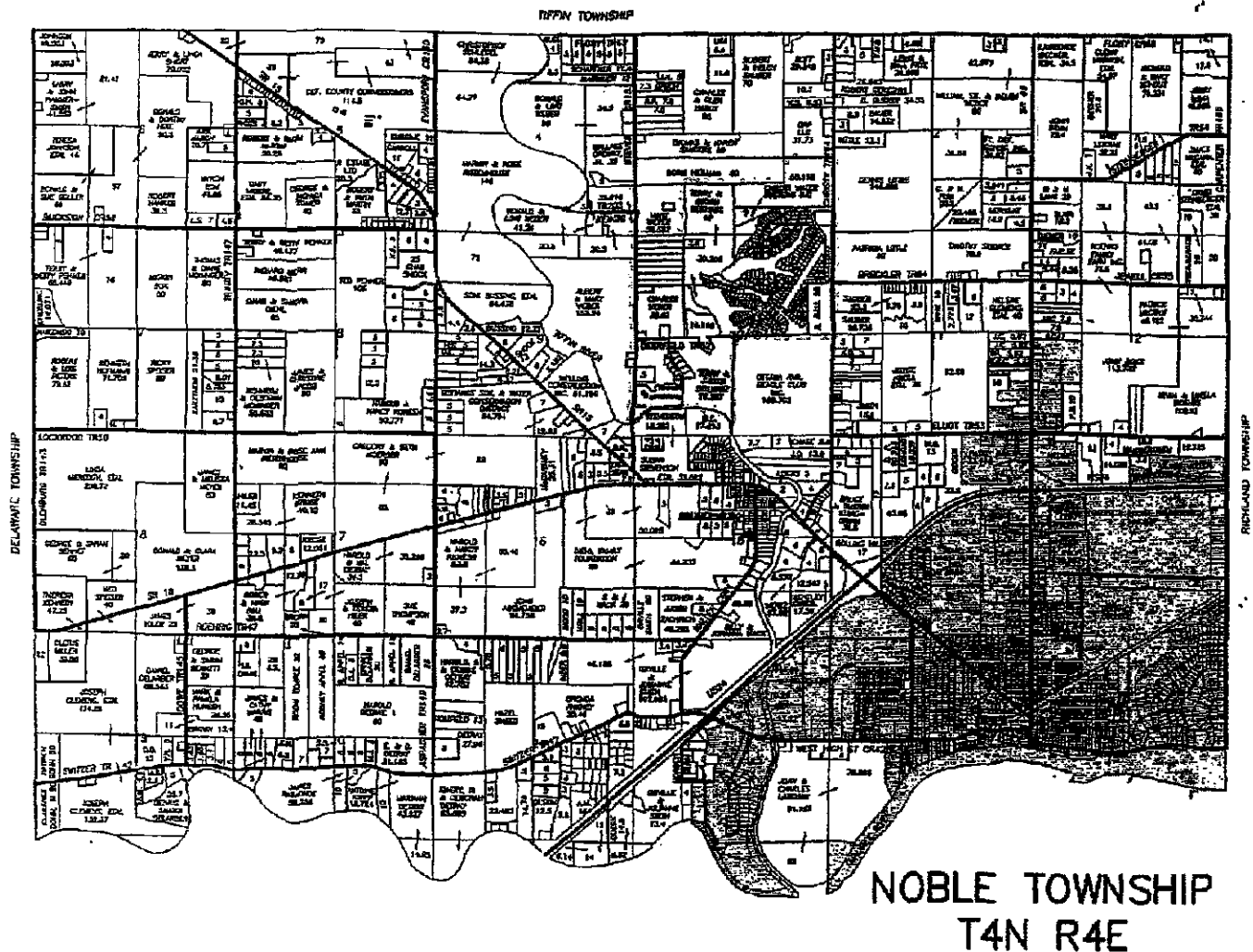
Terry E. Beilharz, President
Christi Water System, Inc.
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DEFIANCE COUNTY, OHIO

LEGEND:

 INDICATES WATER SERVICE AREA FOR:
CHRISTI WATER SYSTEM, INC.



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200 Perry Street
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PUCO No. 3

APPLICATION FOR WATER SERVICE

Account No. _____

Service (Lot) No. _____

Application is hereby made to Christi Water System, Inc.

By: _____ For: _____
(name) (purpose: residential , commercial, etc.)
water service to be supplied by meter measurement from the Company's mains located at

(identify premises to be served)

Billing address, if different from premises to be served:

The applicant agrees to use and pay for water service in accordance with the Company's tariff of rates, rules and regulations in effect from time to time as approved by the Public Utilities Commission of Ohio.

SIGNING OF THIS FORM BY A CUSTOMER FOR WATER SERVICE SHALL IN NO CASE BE DEEMED TO CONSTITUTE A WAIVER BY THE CUSTOMER OF ANY RIGHTS OR PRIVILEGE GRANTED OR GUARANTEED TO HIM/HER BY THE LAWS OR CONSTITUTION OF THE STATE OF OHIO OR BY THOSE OF THE UNITED STATES.

Date: _____

Signed: _____
(Applicant)

Approved by Christi Water System, Inc.

Date: _____

By: _____

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200 Perry Street
Defiance, OH 43512

Voice: 419-782-1040
Fax: 419-782-6600

Account Of:

Wilson, Richard
4104 Timberlane Dr.
Defiance, OH 43512

BILLING
SAMPLE

Statement

Statement Date:
Apr 7, 2010

Customer ID:
1

Date	Date Due	Reference	Description	Amount	Balance
10/1/09			Balance Fwd		45.15
10/23/09		3089	Payment	-45.15	0.00
10/31/09	11/15/09	16100-15430=670			0.00
10/31/09	11/15/09	10/09 Water-183		43.66	43.66
11/19/09		3099	Payment	-43.66	0.00
11/29/09	12/15/09	17020-16100=920			0.00
11/29/09	12/15/09	11/09 Water-182		56.04	56.04
12/17/09		3112	Payment	-56.04	0.00
12/30/09	1/15/10	17820-17020=800			0.00
12/30/09	1/15/10	12/09 Water-182		50.10	50.10
1/21/10		3123	Payment	-50.10	0.00
1/31/10	2/15/10	17820-17820=0			0.00
1/31/10	2/15/10	01/10 Water-183		25.84	25.84
2/22/10		3139	Payment	-25.84	0.00
2/28/10	3/15/10	18070-17820=250			0.00
2/28/10	3/15/10	02/10 Water-183		25.84	25.84
3/18/10		3151	Payment	-25.84	0.00
3/26/10	4/15/10	18350-18070=280			0.00
3/26/10	4/15/10	03/10 Water used-183		27.53	27.53
				TOTAL	27.53

0 - 30	31 - 60	61 - 90	Over 90 days
27.53	0.00	0.00	0.00

Accounts will be assessed a 5% Late Fee on unpaid balances after the due date.
For questions concerning your bills, a rate schedule is available upon request.
For issues unresolved by the Company, please contact the PUCO at 1-800-686-7826
Residential customers may also call the Ohio Consumers' Counsel at 1-877-742-5622