

From: "webmaster@puc.state.oh.us"
 To: "ContactThePUCO@puc.state.oh.us"
 Subject: 52833
 Sent: 4/8/2010 10:10:18 PM
 Message:
 WEB ID: 52833 AT:04-08-2010 at 10:10 PM

TYPE: complaint

NAME: Mr. Heather Johnson

CONTACT SENDER ? No

MAILING ADDRESS:

- 2415 Creamer Rd.
- Kingsville , Ohio 44048
- USA

PHONE INFORMATION:

- Home: 440-224-1335
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: heather@suite224.net

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: The Illuminating Co.
- Name on account: Kenneth E Johnson
- Service address: 2415 Creamer Rd.
- Service phone: 440-224-1335
- Account Number: 1100468470770

COMPLAINT DESCRIPTION:

I am requesting that this complaint be filed in the docket for case #10-176 and 10-388. The loss of the all electric home discount is an outrage!! How can you incentivize customers to build or buy a home that is serviced electrically in a certain way and then in essence trap them into a service that can later be changed and increased at will!! I thought the PUCO was in place to protect the public - do the right thing and protect the hard working people of Ohio!! Regards, H. Johnson

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
 Technician Jim Date Processed APR 09 2010

RECEIVED-DOCKETING DIV
 2010 APR -9 PM 2:47
 PUCO