

**FILE**

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**Hunter, Donielle**

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**From:** ContactThePUCO@puc.state.oh.us  
**Sent:** Thursday, April 08, 2010 4:36 PM  
**To:** Docketing  
**Subject:** Docketing  
**Attachments:** 153190.html

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 4/8/2010

Re: Florence Klingaman  
5569 Breezewood Dr NE

Canton, OH 44705

Docketing Case No.: 09-2011-GA-PIP

Notes:

Please docket the attached in the case number above.

RECEIVED-DOCKETING DIV  
2010 APR -9 AM 11:22  
PUCO

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Technician SM Date Processed APR 09 2010

From: "webmaster@puc.state.oh.us"  
To: "ContactThePUCO@puc.state.oh.us"  
Subject: 52446  
Sent: 3/26/2010 9:07:19 PM  
Message:  
WEB ID: 52446 AT:03-26-2010 at 09:07 PM

TYPE: complaint

NAME: Mrs. Florence A. Klingaman

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 5569 Breezewood Dr. N.E.
- Canton , Ohio 44705
- USA

PHONE INFORMATION:

- Home: (330) 452-0894
- Alternative: (330) 323-3623 cell
- Fax: (330) 494-8338

E-MAIL: Garden5569@sbcglobal.net

INDUSTRY:Gas

ACCOUNT INFORMATION:

- Company: Dominion
- Name on account: John W. Klingaman
- Service address: 5569 Breezewood Dr. N. E.
- Service phone: (330) 452-0894
- *(no account number provided?)*

COMPLAINT DESCRIPTION:

I just read in the local newspaper that the gas delivery charge is going to go up! It is to help pay for people who can't pay their bills. Why don't we have a say in where our money is going? I burn wood all winter to help keep my bill down so I can afford to pay all of my other bills. What gives you the right to take money out of our pockets? We worked all of our lives (We are in our 60's now) and we can't afford anymore. Right now our business is struggling to exist. We have people layed off. All of our customers are going out of business. We can't afford anymore. Where you going to get money when there are no jobs left??? This is just like the Moffia coming in and telling us we have to give them money!!!! I thought that was illegal! I can't even help my own family if I want to. I am totally against socialism!!!! You have no right to share the wealth of others. Keep your hands out of our pockets!!! The government is not supposed to take care of us! I am tired of it.