

FILE

2

From: "webmaster@puc.state.oh.us"  
To: "ContactThePUCO@puc.state.oh.us"  
Subject: 52776  
Sent: 4/7/2010 5:00:32 PM  
Message:  
WEB ID: 52776 AT:04-07-2010 at 05:00 PM

TYPE: complaint

NAME: Mrs. Sue Steigerwald

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 10731 Beechwood Drive
- Kirtland , Ohio 44094
- USA

PHONE INFORMATION:

- Home: 440-256-8561
- Alternative: 440-667-6124
- Fax: *(no fax number provided?)*

E-MAIL: sue2811@roadrunner.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: FirstEnergy-Illuminating Company
- Name on account: Steigerwald
- Service address: 10731 Beechwood Drive
- Service phone: 440-256-8561
- *(no account number provided?)*

COMPLAINT DESCRIPTION:

Please file this letter in the docket of case # 10-176

I am writing to request the permanent reinstatement of the all-electric discount rate. I've been an all-electric customer for 21 years, and the recent elimination caused my bills to increase 60%, or \$200 per month! This is unacceptable and should never have been allowed. FirstEnergy (CEI, OE, and TE) enticed builders and homeowners alike to go all-electric during the seventies because it helped them sell electricity during their off-peak winter season. FirstEnergy must honor the promises they made to all-electric customers by making the discount permanent and attaching it to the house so the house can be sold in the future. Please see the complete list below of the 6 items that are necessary in any fair and permanent solution to the all-electric issue:

**This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.**

Technician SM Date Processed APR 09 2010

RECEIVED-DOCKETING DIV  
2010 APR -9 AM 11:21  
PUCO

- 1) A permanent, all-electric rate differential/discount for nine months of the year for generation and distribution. The rate differential should be equivalent to the pre-2007 "declining rate" structure. During the summer months of June, July, and August, the all-electric customer would pay the standard residential rate which will help conserve energy and put them on the same terms with the gas/electric customer who also depends on electricity to cool their homes.
- 2) The all-electric discount must be attached to the HOME and not the OWNER. This will allow the homeowner to be able to sell their home in the future or rent their home without losing the discount. The discount would only be lost once the house is destroyed. If this is not done, the all-electric home becomes un-sellable and the loss of property value to homeowners will be significant. With 106,000 all-electric homes in Ohio, denying the discount to future owners will create a brand new and highly undesirable real estate crisis that Ohio cannot afford to let happen to its economy.
- 3) The all-electric discount must be given to EVERY all-electric HOME. Currently, any home sold after Jan 1, 2007 lost the discount for the new owner. Also, any home experiencing an account name change at First Energy after Jan 1, 2007 due to divorce, renters, etc. has lost the discount. Furthermore, any homes after Jan 1, 2007 that installed the necessary all-electric equipment to qualify for the all-electric discount have also been excluded. All of these houses which are currently excluded from the temporary reinstatement must be included in the permanent solution.
- 4) The discounted rates made to load management and water heating customers must also be honored.
- 5) First Energy MUST NOT raise the rates of other customers to pay for the all-electric, load management, and water heating discounts. If losses are to be incurred, First Energy should take the losses from stockholder profits since it was their breach of promise/poor business planning that caused the problem. (Read More)
- 6) Overcharges made by First Energy between May 2009 and March 2010 must be refunded in full.