

FILE

From: "webmaster@puc.state.oh.us"
 To: "ContactThePUCO@puc.state.oh.us"
 Subject: 52534
 Sent: 3/29/2010 9:11:06 AM
 Message:
 WEB ID: 52534 AT:03-29-2010 at 09:10 AM

TYPE: complaint

NAME: Mr. Mary Beth Plut

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 12000 Auburn Road
- Chardon , Ohio 44024
- USA

PHONE INFORMATION:

- Home: (440) 285-9666
- Alternative: (440) 796-7068
- Fax: n/a

E-MAIL: tompd@yahoo.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: First Energy
- Name on account: Thomas Plut
- Service address: 12000 Auburn Road
- (no service phone number provided?)
- Account Number: 110028572839

COMPLAINT DESCRIPTION:

I oppose the new request that First Energy has filed for \$390 million increase in distribution charges. First Energy has caused significant damage to current customers with rate increases last May and the loss of All Electric Discounts that were in contracts. Any further increases will be unfair to the consumers. First Energy should be ashamed of their greed and arrogance.

Please file my complaint with Case No. 10-0388

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
 Technician SM Date Processed APR 06 2010

RECEIVED-DOCKETING DIV
 2010 APR -6 PM 1:50
 PUCO