

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of Erica)	
Russell-Averette,)	
)	
Complainant,)	
)	
v.)	Case No. 09-1997-GA-CSS
)	
Columbia Gas of Ohio, Inc.,)	
)	
Respondent.)	

ENTRY

The Commission finds:

- (1) On December 29, 2009, Erica Russell-Averette (complainant) filed a complaint against Columbia Gas of Ohio, Inc. (Columbia) stating that Columbia failed to disconnect and transfer her gas service after she placed a disconnect and transfer order with Columbia's automated service for October 5, 2009.
- (2) On January 19, 2010, Columbia filed its answer to the complaint. Columbia states that it has complied with all applicable rules, regulations, and tariffs.
- (3) On March 4, 2010, Columbia filed a motion to dismiss, stating that the parties have reached an agreement in this matter. Therefore, in accordance with Rule 4901-9-01, Ohio Administrative Code (O.A.C.), Columbia states that this case should be dismissed if the complainant does not file a written response in 20 days.
- (4) Rule 4901-9-01(F), O.A.C., provides that, when a public utility files a motion stating that the case has been settled, the complainant shall file a response within 20 days. It also states that, if no response is filed, the Commission may presume that settlement has occurred and may dismiss the complaint.
- (5) The complainant in this case has filed no response to Columbia's motion to dismiss. Therefore, the Commission presumes that the case is settled and that, in light of the resolution of the complaint, this case should be dismissed.

It is, therefore,

ORDERED, That Case No. 09-1997-GA-CSS be dismissed. It is, further,

ORDERED, That a copy of this entry be served upon all parties of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO



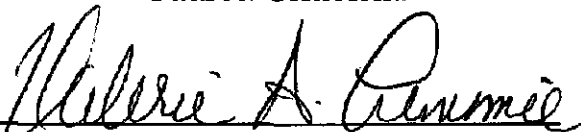
 Alan R. Schriber, Chairman



 Paul A. Centolella



 Ronda Hartman Fergus



 Valerie A. Lemmie



 Cheryl L. Roberto

KLS/dah

Entered in the Journal

MAR 0 0 2010



Renee J. Jenkins
Secretary