

FILE

From: "webmaster@puc.state.oh.us"
To: "ContactThePUCO@puc.state.oh.us"
Subject: 52542
Sent: 3/29/2010 10:08:47 AM
Message:
WEB ID: 52542 AT:03-29-2010 at 10:08 AM

TYPE: complaint

NAME: Mrs. Alicia Taylor

CONTACT SENDER ? No

MAILING ADDRESS:

- 630 Bowhall Road
- Painesville , Ohio 44077
- USA

PHONE INFORMATION:

- Home: *(no home phone provided?)*
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: albaudo@hotmail.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: First Energy
- Name on account: Steven Taylor
- Service address: 630 Bowhall Road
- Service phone: 440-639-0736
- *(no account number provided?)*

COMPLAINT DESCRIPTION:

Regarding Case No. 10-0388: Our rates have already gone up substantially this past year - if the rates go up yet again, I will have to assume that I am being fleeced of my hard-earned money. I strongly urge PUCO not to approve the additional rate distribution increase that First Energy has asked for by May 5th. These increases are unreasonable and unaffordable.

Thank you for your time.

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
Technician SM Date Processed APR 06 2010

RECEIVED-DOCKETING DIV
2010 APR -6 AM 10:53
PUCO