

From: "webmaster@puc.state.oh.us"
 To: "ContactThePUCO@puc.state.oh.us"
 Subject: 52610
 Sent: 3/30/2010 4:43:00 PM
 Message:
 WEB ID: 52610 AT:03-30-2010 at 04:43 PM

TYPE: complaint

NAME: Mrs. Lorraine Janes

CONTACT SENDER ? No

MAILING ADDRESS:

- 13039 Livery Lane
- Chardon , Ohio 44024
- USA

PHONE INFORMATION:

- Home: *(no home phone provided?)*
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: lorrjanes@netscape.net

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: The Illuminating Company
- Name on account: Thomas Janes
- Service address: 13039 Livery Lane, Chardon OH 44024
- Service phone: (440) 285-4361
- Account Number: 110027325833

COMPLAINT DESCRIPTION:

My husband and I have an all-electric home and are part of the group pursuing the Class Action against First Energy, Case 10-0388. On top of the loss of our all-electric discount coupled with the previous increase in the distribution rates which caused our electric bill to double, I am now appalled to hear that First Energy is asking for ANOTHER \$390 Million increase in the distribution rates. This is RIDICULOUS and will once again make our electric bills so high, so quickly, that most people cannot budget for these kinds of increases. This excessive price gouging by First Energy must be stopped. Thank you.

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 Technician SM Date Processed APR 05 2010

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 2010 APR -5 PM 2:47
 PUCO