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Hunter, Donielle

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To: Docketing
Subject: Docketing
Attachments: RPIT032910LY 4184147.pdf

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 4/2/2010

Re: Robert Pittman
4148 Timber Run

Ravenna, OH 44266

Docketing Case No.:09-0580-EL-EEC

Notes:

Please docket the attached in the case number above.

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Technician Jim Date Processed APR 05 2010



RICHARD CORDRAY
OHIO ATTORNEY GENERAL

March 25, 2010

Mr. Robert Pittman
4148 Timber Run
Ravenna, OH 44266

Email: REPITTMAN@SBCGLOBAL.NET

Re: First Energy

Dear Mr. Pittman:

The Ohio Attorney General's Office Consumer Protection Section has reviewed your complaint. Unfortunately your complaint does not fall within the scope of the services provided by our office, as regulated utilities fall under the jurisdiction of the Public Utilities Commission of Ohio. By copy of this letter, I am forwarding your complaint to their office. Please direct future complaint inquiries to:

Public Utilities Commission of Ohio, P.U.C.O.
130 East Broad Street
Columbus, Ohio 43215
Phone: (800) 686-PUCO (7826)

Additionally, you may wish to raise your concerns with the Ohio Consumers' Council. They are a state office whose role is to advocate for consumers' interests in public utility matters. They may be reached by writing to 10 West Broad Street, Suite 1800, calling (877) 742-5622, or online at www.pickoc.org.

Thank you for contacting the Office of Ohio Attorney General Richard Cordray. I hope that in the future, should you need assistance, you will not hesitate to contact us.

Respectfully submitted,

RICHARD CORDRAY
Attorney General of Ohio

Wend Jeanette Wells
Public Inquiries Assistant
Attorney General's Help Center
800-282-0515 (Toll Free)

cc: PUCO with Enclosure(s)

RECEIVED

MAR 29 2010

PUBLIC UTILITIES COMMISSION OF OHIO



RICHARD CORDRAY
OHIO ATTORNEY GENERAL

Complaints Details

Complaint No. 632391

Date Entered: 03/09/2010

Consumer:

ROBERT PITTMAN
4148 TIMBER RUN
RAVENNA, OH 44266-9067

(330)297-5637 Daytime

Email: REPITTMAN@SBOGLOBAL.NET

Supplier:

FIRST ENERGY
75 SOUTH MAIN ST
ATTN DIANNE DAY
AKRON, OH 44308-1890

SUMMIT County

(330)740-7589 Fax
(800)633-4766 Toll-free

Utilities

Solicited via: Other

Purchase Information:

Product or Service: Non Public Electricity

Problem Area: Price Gouging

Purchase Date:

Total Price: \$0.00

Disputed Amount: \$0.00

Amount Paid so Far: \$0.00

Description:

First Energy has nw requested to recover \$772,000.00 for the failed light bulb program. This is an attempt to recover from the consumers the moneys they invested in a foolish scam. A meeting is scheduled for March 2nd with the PUCO. PLEASE STOP THEM!!!!

Satisfactory Solution:

Stop the continued attempt to rape the consumers. We are not as stupid as they seem to think we are. Those who devised the failed program should be responsible for the cost; I pay for my mistakes.

Complaint No. 632391