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verizon

April 1, 2010

Ms. Renee J. Jenkins - Chief Docketing Division - 11th Floor The Public Utilities Commission of Ohio 180 East Broad Street Columbus, Ohio 43215-3793

Transmittal Letter
Revised Tariff Sheets Filed Pursuant to the Commission's Approval in
Case No. 10-0238-TP-ATA
And
Case No. 90-5023-TP-TRF

Dear Ms. Jenkins:

Attached are three (3) complete printed copies of final tariff sheets approved by the Commission in Case No. 10-238-TP-ATA. The tariff sheets reflect clarifications to Verizon's Caller ID Service.

The transmitted tariff sheets are:

PUCO 7 Sec 3 8th Revised Sheet No 59D PUCO 7 Sec 3 2nd Revised Sheet No 59D.1 PUCO 7 Sec 3 4th Revised Sheet No 59E.1

Acknowledgement and date of receipt of this filing is requested.

Very truly yours,

Cassandia Cole

Cassandra Cole

Director

Attachments

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.

Technician Date Processed

GENERAL EXCHANGE TARIFF P.U.C.O. No. 7

Verizon North Inc.

SECTION 3 8th Revised Sheet No. 59D Cancels 7th Revised sheet No. 59D

SWITCHED TELEPHONE SERVICES

EXCHANGE TELEPHONE SERVICES

1.17. VERIZON CALLING SERVICES - Continued

<u>Call Forwarding Busy/No Answer - Variable*</u> - permits the customer to have incoming calls transferred to another telephone number when his number is busy and/or not answered after a specified number of rings. The customer is responsible for the establishment and change of the forwarded telephone number destination. The customer is also responsible for service (Busy, No Answer or Busy/No Answer) activation and deactivation as well as reestablishing the forwarded telephone number upon interruption of the Call Forwarding service. Where a tolt message charge is applicable to the call to be forwarded, such charges will be billed to the Call Forwarding customer.

<u>Call Trace Service</u> - allows the customer to immediately and automatically trace the last incoming call received from a caller in an appropriately equipped central office in which Custom Local Area Signalling Service is offered. Upon the customer's request, the trace information will be provided to law enforcement agencies by the Company, but will not be released directly to the customer. After activation, the customer must contact the Company at the number provided in the voice announcement within ten (10) days of the incident. Call Trace Service performs the function of recording call information, but in no way identifies the person(s) actually placing the call(s). By accepting the service, the customer agrees that the Company shall not be liable for damages due to inability to trace the call(s).**

<u>Caller ID – Number Only</u> - provides for the display of the incoming telephone number on a customer provided display device attached to the customer's telephone line or on a telephone or answering machine with a built-in display screen. Caller ID – Number only will forward the calling number from an appropriately equipped central office to the customer provided display device, typically by the second ring. The Company will forward non-blocked telephone numbers subject to technical and other limitations, including the availability of the number for forwarding.

(C) (C)

All customer provided equipment used to interface with Caller ID - Number Only must be connected in accordance with provisions of the Federal Communications Commission's Registration Program.

** For additional liability information see Section 1, Paragraph 2.02.

Issued: April 1, 2010

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^{*} The grade of transmission on Call Forwarding may vary depending on the distance and routing necessary to complete the call. Therefore, the normal grade end-to-end transmission is not guaranteed.

GENERAL EXCHANGE TARIFF P.U.C.O. No. 7

Verizon North Inc.

SECTION 3 4th Revised Sheet No. 59E.1 Cancels 3rd Revised Sheet No. 59E.1

SWITCHED TELEPHONE SERVICES

EXCHANGE TELEPHONE SERVICES

1.17. VERIZON CALLING SERVICES - Continued

Calter ID - is an arrangement that is provided as an enhancement to Calter ID - Number Only and permits a customer with local exchange service to receive the name, as well as the telephone number, associated with the calling party for calls placed to the customer. The calling telephone number and name will be forwarded (typically by the second ring) (C) from the terminating central office to compatible customer-provided display equipment associated with the customer's local exchange service, subject to limitations such as those described below. The name and telephone number of the caller may not be displayed for every incoming call. "Out of Area," "Unavailable," the calling party's state name, or a similar message may appear for certain calls, including (i) calls made through certain networks, (ii) operator-assisted calls, calls from toll-free numbers, calling card calls, and international calls, (iii) when phone number or caller name information is not made available to Verizon,, (iv) for certain telephone numbers for which Verizon does not purchase Caller ID information, and (v) for other technical reasons. In addition, "Private," "Anonymous" or a similar message may appear when the caller has blocked caller identification information. The calling party can prevent the Caller ID customer from seeing the calling telephone name and number display by activating Selective Blocking or Complete Blocking.

Anonymous Call Block - provides customers the ability to block calls from persons that have Selective Blocking or Complete Blocking (privacy) activated. The calling party will hear a recorded announcement asking that they hang up and call back without privacy activated. This service is provided at no charge to all customers subscribing to Caller ID - Number Only or Caller ID may order this service at the specified monthly charge. Calls routed to an Anonymous Call Block recorded announcement in a Verizon exchange will not be rated as completed calls or be charged as measured or toll calls. A caller may choose to place his call through an operator. Operator surcharges will apply for the completed call. Operator surcharges will be waived for calls within Verizon's network for victims of domestic violence, domestic violence agencies and programs, and emergency personnel while performing their jobs.

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