

**FILE**

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From: "webmaster@puc.state.oh.us"  
 To: "ContactThePUCO@puc.state.oh.us"  
 Subject: 52636  
 Sent: 3/31/2010 1:35:12 PM  
 Message:  
 WEB ID: 52636 AT:03-31-2010 at 01:35 PM

TYPE: complaint

NAME: Mrs. Margaret Morris

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 11941 Summers Rd
- Chesterland , Ohio 44026
- USA

PHONE INFORMATION:

- Home: 440729-3940
- Alternative: (no alternative phone provided?)
- Fax: (no fax number provided?)

E-MAIL: sirromgep@hotmail.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: The Illumination Company
- Name on account: Margaret Morris
- Service address: 11941 Summers Rd Chesterland Oh 44026
- Service phone: 4407293940
- Account Number: 110027208138

COMPLAINT DESCRIPTION:

Regarding All-Electric= Case No. 10-176-EL-ATA \$390 million in General Distribution Increases= Case # 10-388-EL-SSO Please stop this action. It is unfair we did everything we were told to do to get the special all electric rate and for what reason? We need a permanent solution 1) A permanent, all-electric rate differential/discount for nine months of the year for generation and distribution. The rate differential should be equivalent to the pre-2007 "declining rate" structure. During the summer months of June, July, and August, the all-electric customer would pay the standard residential rate which will help conserve energy and put them on the same terms with the gas/electric customer who also depends on electricity to cool their homes. 2) The all-electric discount must be attached to the HOME and not the OWNER. This will allow the homeowner to be able to sell their home in the future or rent their home without losing the discount. The discount would only be lost once the house is destroyed. If this is not done, the all-electric home becomes un-sellable and the loss of property value to homeowners will be

10-176-EL-ATA  
 10-388-EL-SSO

RECEIVED-DOCKETING DIV  
 2010 APR -1 AM 10:32  
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significant. With 106,000 all-electric homes in Ohio, denying the discount to future owners will create a brand new and highly undesirable real estate crisis that Ohio cannot afford to let happen to its economy. 3) The all-electric discount must be given to EVERY all-electric HOME. Currently, any home sold after Jan 1, 2007 lost the discount for the new owner. Also, any home experiencing an account name change at First Energy after Jan 1, 2007 due to divorce, renters, etc. has lost the discount. Furthermore, any homes after Jan 1, 2007 that installed the necessary all-electric equipment to qualify for the all-electric discount have also been excluded. All of these houses which are currently excluded from the temporary reinstatement must be included in the permanent solution. 4) The discounted rates made to load management and water heating customers must also be honored. 5) First Energy MUST NOT raise the rates of other customers to pay for the all-electric, load management, and water heating discounts. If losses are to be incurred, First Energy should take the losses from stockholder profits since it was their breach of promise/poor business planning that caused the problem