

FILE

From: "webmaster@puc.state.oh.us"  
 To: "ContactThePUCO@puc.state.oh.us"  
 Subject: 52607  
 Sent: 3/30/2010 3:50:13 PM  
 Message:  
 WEB ID: 52607 AT:03-30-2010 at 03:50 PM

TYPE: complaint

NAME: Mrs. Donna McKeon

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 17827 Falling Leaves Road
- Strongsville , Ohio 44136
- USA

PHONE INFORMATION:

- Home: 440.846.9302
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: dmckeon@bw.edu

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: CEI
- Name on account: Joseph McKeon
- Service address: 17827 Falling Leaves Road
- Service phone: 440.846-9302
- Account Number: 110025987782

COMPLAINT DESCRIPTION:

My complaint is in regard to Case No. 10-0388. I am submitting my sincere astonishment and disapproval of FirstEnergy's request for \$390 million increase in distribution charges for all customers which is on top of the \$137 million increase FirstEnergy received in distribution rates just 14 short months ago. How is a middleclass homeowner of an all electric home suppose to afford these outlandish rate hikes? These requested increases are unreasonable and unaffordable, I think PUCO and the State of Ohio should thoroughly re-examine FE's request.

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 Technician SM Date Processed MAR 31 2010

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 2010 MAR 31 AM 10:53  
 PUCO