

2
HUNTER
Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Tuesday, March 30, 2010 11:03 AM
To: Docketing
Subject: Docketing
Attachments: 153251.html

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 3/30/2010

Re: Kathi Mitchell
17216 Wood Acre Trl

Chagrin Falls, OH 44023

Docketing Case No.: 10-388-EL-SSO

Notes:

Please docket the attached in the case number above.

RECEIVED-DOCKETING DIV
2010 MAR 31 AM 9:49
PUCO

This is to certify that the images appearing are an
accurate and complete reproduction of a case file
document delivered in the regular course of business.
Technician mmm Date Processed 03/31/10

From: "webmaster@puc.state.oh.us"
To: "ContactThePUCO@puc.state.oh.us"
Subject: 52497
Sent: 3/28/2010 3:25:20 PM
Message:
WEB ID: 52497 AT:03-28-2010 at 03:25 PM

TYPE: comment

NAME: Mr. James Mitchell

CONTACT SENDER ? No

MAILING ADDRESS:

- 17216 Wood Acre Trail
- Chagrin Falls , Ohio 44023-2732
- USA

PHONE INFORMATION:

- Home: 440-543-0421
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: PUCO@MainsailSoftware.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Cleveland Electric Illuminating Company
- Name on account: Kathi Mitchell
- Service address: 17216 Wood Acre Trail
- Service phone: 440-543-2037
- Account Number: 11 00 25 1342 3 7

COMMENT DESCRIPTION:

When will the abuse of consumers by First Energy end? They fool us into killing the local electric purchasing groups and end any competition or consumer choice (I cannot chose a different electricity provider). They raise rates on All-Electric customers removing the All-Electric Discount that was promised to never be removed. They have ignored maintenance of existing infrastructure, nearly causing a melt down at Davis-Besse, and were the cause of the 2004 major black-out, but at the same time pay their Executives and share holders returns pulled directly from customers. Please do not give them more and more money to pay themselves with. This company should be forced to operate as a non-profit and be highly regulated. Deregulation of First Energy has failed miserably! PLEASE DO NOT GRANT THEIR LATEST RATE INCREASE!