

FILE

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From: ContactThePUCO@puc.state.oh.us
Sent: Tuesday, March 30, 2010 5:27 PM
To: Docketing
Subject: Docketing

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 3/30/2010

Re: Kenneth Gorski
8537 Cranwood Dr
Chesterland, OH 44026

RECEIVED-DOCKETING DIV
2010 MAR 31 AM 9:48
PUCO

Docketing Case No.:
10-0388-EL-SSO

Notes:

Please docket the following in the case number above. Thank you.

COMPLAINT DESCRIPTION:

This complaint is in regards to Case No. 10-0388. FirstEnergy has filed a request for \$390 million increase in distribution charges to your electric bill and is asking the PUCO to "fast track" the approval by May 5. This is on top of the \$137 million increase FirstEnergy received in distribution rates just 14 short months ago! To say these requested increases are unreasonable and unaffordable would be an understatement! Our family owns one of the unfortunate all-electric homes that just got gouged with double or almost triple sized electric bills this last few months. Can't imagine paying even more for service that is mediocre and trying to pay the enormous monthly bill on time is tricky because of their archaic payment website & how it dates payments received. Think they just do that to get another few bucks from their customers. PUCO is suppose to be watching out for the consumers--where are you?

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