

FILE

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**Hunter, Donielle**

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**From:** ContactThePUCO@puc.state.oh.us  
**Sent:** Tuesday, March 30, 2010 11:14 AM  
**To:** Docketing  
**Subject:** Docketing  
**Attachments:** 153291.html

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 3/30/2010

Re: Rudolph Cerullo  
32694 Hebron Cir

North Ridgeville, OH 44039

Docketing Case No.: Case #10-0388

Notes:

Please docket the attached in the case number above.

RECEIVED-DOCKETING DIV  
2010 MAR 31 AM 9:48  
PUCO

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Technician DMM Date Processed 03/31/10

From: "webmaster@puc.state.oh.us"  
To: "ContactThePUCO@puc.state.oh.us"  
Subject: 52532  
Sent: 3/29/2010 9:01:20 AM  
Message:  
WEB ID: 52532 AT:03-29-2010 at 09:01 AM

TYPE: complaint

NAME: Mrs. Joyce Cerullo

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 32694 Heron Circle
- N. Ridgeville , Ohio 44039
- USA

PHONE INFORMATION:

- Home: 440-748-0910
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: rujoy@oh.rr.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: First Energy
- Name on account: Rudolph G. Cerullo
- *(no service address provided?)*
- *(no service phone number provided?)*
- *(no account number provided?)*

COMPLAINT DESCRIPTION:

RE: Case #10-0388 I am an owner of a 100% electric home strongly opposed to the \$390 million increase in distribution rates. First Energy has no problem raising rates, but giving better service, dealing with power outage, etc. doesn't seem to be in the picture at all.