

**FILE**

**Hunter, Donielle**

**From:** ContactThePUCO@puc.state.oh.us  
**Sent:** Wednesday, March 31, 2010 8:50 AM  
**To:** Docketing  
**Subject:** 10-388-EL-SSO

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Public Utilities Commission of Ohio  
Investigation and Audit Division

10-388-EL-SSO

Memorandum

Date: 3/31/2010

Re: Diane Relyea  
32731 Deerspring Ct  
North Ridgeville, OH 44039

RECEIVED-DOCKETING DIV  
2010 MAR 31 AM 9:48  
PUCO

Docketing Case No.:

Notes:

From: "webmaster@puc.state.oh.us"  
To: "ContactThePUCO@puc.state.oh.us"  
Subject: 52566  
Sent: 3/29/2010 4:37:00 PM

Message:

WEB ID: 52566 AT:03-29-2010 at 04:36 PM

TYPE: complaint

NAME: Mrs. Diane Relyea

CONTACT SENDER ? Yes

MAILING ADDRESS:

32731 Deerspring Ct.  
North Ridgeville , Ohio 44039  
USA

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.  
Technician DMM Date Processed 03/31/10

PHONE INFORMATION:

Home: 440-748-8603

Alternative: (no alternative phone provided?)

Fax: (no fax number provided?)

E-MAIL: DianeRelyea@yahoo.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

Company: Ohio Edison (A First Energy Company)

Name on account: Diane Relyea

Service address: 32731 Deerspring Ct.

Service phone: 440-748-8603

Account Number: 11 00 12 4567 3 4

COMPLAINT DESCRIPTION:

As a resident of the Ridgfield Development for the past 8 years, I am extremely disappointed in Ohio Edison and the way they are conducting business! The first issue of frustration came last Fall when we were informed

by mail that we would be receiving a box of energy saving bulbs and would subsequently be billed over \$30 for them with no option to opt out! My husband and I have used the low energy throughout our home for over five years and have never paid that much for them!

The big issue at this time is CASE # 10-0388, pertaining to the \$390 million increase in distribution charges they are trying to ram through the Ohio Legislature following a huge increase just 14 months months ago. Many in my community will be forced to lose their homes if this bill passes. Having lived in Ohio for over 40 years, and also having had all electric homes for 14 years, I have never seen such huge increases aimed at residential home owners! It appears a number of big businesses (i.e. Cle. Clinic) will gain special rates causing even more of a burden on the all electric homeowners.

**PLEASE HELP ALL ELECTRIC HOMEOWNERS IN OHIO AND STOP THIS NONSENSE NOW!**

Please docket the attached in the case number above.