

FILE

From: "webmaster@puc.state.oh.us"
 To: "ContactThePUCO@puc.state.oh.us"
 Subject: 52597
 Sent: 3/30/2010 12:03:20 PM
 Message:
 WEB ID: 52597 AT:03-30-2010 at 12:03 PM

TYPE: complaint

NAME: Mr. James Flanigan

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 33021 Pebble Brook Drive
- North Ridgeville , Ohio 44039
- USA

PHONE INFORMATION:

- Home: 440-748-8723
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: jpflanigan@aol.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Ohio Edison/First Energy
- Name on account: Edward Flanigan
- Service address: Same
- Service phone: Same
- *(no account number provided?)*

10-388-EL-SSO

COMPLAINT DESCRIPTION:

Case No. 10-0388 Please do not allow First Energy to obtain large rate hikes during these difficult economic times. From what I heard on the news the PUCO was asleep at the switch when the all electric home discount was dropped. I thought this commission was to represent the consumer! Based on recent events, it does not appear to be the case. If you can't be on the side of the consumer, please resign and make room for someone who will!!!

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 Technician mmm Date Processed 03/31/10

RECEIVED-DOCKETING DIV
 2010 MAR 31 AM 9:47
 PUCO