

FILE

From: "webmaster@puc.state.oh.us"  
To: "ContactThePUCO@puc.state.oh.us"  
Subject: 52454  
Sent: 3/28/2010 7:23:07 AM  
Message:  
WEB ID: 52454 AT:03-28-2010 at 07:23 AM

TYPE: complaint

NAME: Ms. Joan Miano

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 360 Lighthouse Oval
- Marblehead , Ohio 43440
- USA

PHONE INFORMATION:

- Home: (419) 798-4397
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: jmiumano@cros.net

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Ohio Edison
- Name on account: Joan Miano
- Service address: 360 Lighthouse Oval Marblehead OH 43440
- Service phone: 419-798-4397
- Account Number: 11 00 45 4628 0 8

COMPLAINT DESCRIPTION:

Refer to Case No. 10-0388. Do not raise the electric rates again. This is unfair and we can't afford to pay these high bills. Also our meters must be read every month rather than give us estimated bills that are so ridiculously high

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.  
Technician SM Date Processed MAR 29 2010

RECEIVED-DOCKETING DIV  
2010 MAR 29 PM 3:50  
PUCO