From: "webmaster@puc.state.oh.us"
To: "ContactThePUCO@puc.state.oh.us"
Subject: 52401
Sent: 3/25/2010 2:13:37 AM
Message:
WEB ID: 52401 AT:03-25-2010 at 02:13 AM

TYPE: complaint

NAME: Mr. Tim Randall

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 4677 W 149th St Cleveland Oh 44135
- Cleveland , Ohio 44135
- USA

PHONE INFORMATION:

- Home: 216-906-0066
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: tjrandall@earthlink.net

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: First Energy
- *(no account name provided?)*
- Service address: 14612 Indian Hollow Rd Grafton Oh 44044
- *(no service phone number provided?)*
- *(no account number provided?)*

COMPLAINT DESCRIPTION: 09-906-EL-SSO

I am writing regarding First Energy and case No. 09-906-EL-SSO. The information I have read regarding First Energy's latest proposal is simply just another attempt to raise rates without merit and to get out of their previous promise and committment for low cost electric. I strongly object to their ability to open their option to increase rates quarterly. That's ridiculous! Then to make an offer to check the accuracy of their numbers without no justification as to the expenses they will claim again reflects smoke and mirrors. This is completely unacceptable. First Energy needs to be held accountable for their promise to low cost utilities. If they are allowed out of this committment then they need to be required to refund my cost to get into this con. I invested in a $12K geothermal system. If they are allowed to re-write the program, I am able to option out with First Energy reimbursing my expenses. This is their choice to try to re-write the program. First Energy has admitted no one has ever subsidized all-electric homes getting low cost electric. First Energy has simply found another way to get them even more profits! They can not be allowed to re-write this program. They can not be allowed out of their promises. Thank you