From: "webmaster@puc.state.oh.us" To: "ContactThePUCO@puc.state.oh.us"

**Subject: 52191** 

Sent: 3/22/2010 7:24:11 AM

Message:

WEB ID: 52191 AT:03-22-2010 at 07:24 AM

TYPE: complaint

NAME: Mr. Gary Shine

**CONTACT SENDER? Yes** 

MAILING ADDRESS:

8641 Hickory Hollow Dr

• Chardon, Ohio 44024

USA

PHONE INFORMATION:

Home: 440-285-0903

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: shinefam@windstream.net

INDUSTRY: Electric

ACCOUNT INFORMATION:

Company: The Illuminating Company

Name on account: Gary Shine

Service address: 8641 Hickory Hollow Dr

• Service phone: 440-285-0903

Account Number: 110028140728

COMPLAINT DESCRIPTION:

Regarding Case No. 09-906-EL-SSO

The electric rate fiasco for hard working Ohioans was due to a â€ceperfect storm†of generation rate increases along with an obscene doubling of the distribution related component of citizens electric bills.

My bills from the Illuminating Company contained distribution related component increases of January to January of 117 %, February to February was up 105 %, and March to March skyrocketed 88 %.

These increases were after the Residential Distribution Credit was subtracted from the Distribution Related Component.

> This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business Date Processed 5/27/10 Technician <u></u>

09-906-EL-SSD

file://C:\Users\hunter\AppData\Local\Microsoft\Windows\Temporary Internet Files\Conte...

2010 MAR 22 PH 1:36

How in the world can the PUCO consider removing the Residential Distribution Credit if the increases were already obscene with the credit in effect?

This is not acceptable.

Governor Strickland's PUCO must address this assault on the good people of Ohio so our state can move forward.

Sincerely, Rita and Gary Shine