

FILE

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Tuesday, March 09, 2010 2:34 PM
To: Docketing
Subject: FirstEnergy Rate Case

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 3/9/2010

Re: Larry Young
6424 Love Warner
Cortland, OH 44410

Docketing Case No.: 10-0176-EL-ATA

Notes: When we built our house, we had a contract with First Energy as an all electric home, to receive a discount on our bills. This is the one and only reason we put in an 80 gallon water tank, because it was stipulated by First Energy as part of the deal for our discount. We also declined having a gas line run to our house...when they ran the lines down our street.... because we were receiving an all electric discount on our service. NOW....our bill has skyrocketed. My husband has been out of work for two years due to his plant closing...and our electric bills have gone through the roof in spite of the fact that we have three less people living in our home and two rooms closed off, without heat. We keep our thermostat set low, it rarely gets turned as high as 65 degrees. We also use all flourescent bulbs in the house to try to lower costs. And yet our electric bill is huge. There is no excuse for this First Energy breaching the contract agreement we had with them when we built our house and equipped it specifically to match the terms of our all electric discount contract. We want something to be done about this now. It is a total lack of integrity on the part of First Energy. We would never go with an all electric home again BECAUSE of the way First Energy has reneged on our contract. Please let us know what you plan to do to rectify this situation. We know we are not the only ones affected by this breach of contract.

Please docket the attached in the case number above.

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