

FILE

Troupe, Tanowa

From: ContactThePUCO@puc.state.oh.us
Posted At: Monday, March 08, 2010 3:45 PM
Conversation: FirstEnergy Rate Case
Posted To: Docketing

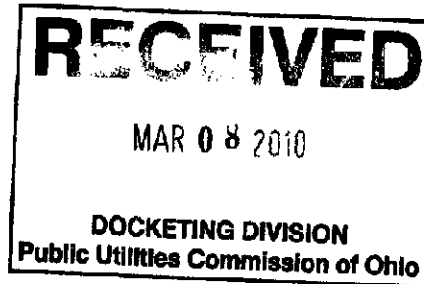
Subject: FirstEnergy Rate Case

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 3/8/2010

Re: Donald Olson
6940 W Pine Lake Rd
Salem, OH 44460



Docketing Case No.: 10-0176-EL-ATA

Notes: Several years ago we converted to an all electric home per approval from Ohio Edison. We added insulation, bought an 80 gal hot water tank, had add'l insulation blow in etc. to obtain the special rate with OH Edison with the promise that we would receive a special rate as long as we owned the house. Last summer our bills started to rise considerably and I called and could not get a good answer from anyone. This winter the bills have almost doubled. I keep a spreadsheet on the electric bills and I am not happy @ all. We have not begun to cover any of our original investment. This was very false advertising. We were owners of a small business & if we had treated our customers this way, the business would have dissolved.

Please docket the attached in the case number above.

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