

90-9212-TP-TRF

March 4, 2010 Via Overnight Delivery

Renee' Jenkins Secretary of Commission Public Utilities Commission of Ohio 180 East Broad Street Columbus, Ohio 43215-3793

RE: Local Tariff Revision for Sage Telecom, Inc.

Dear Ms. Jenkins:

Enclosed for filing are the original and three (3) copies of a local tariff revision filed on behalf of Sage Telecom, Inc. This filing makes address changes. The Company respectfully requests an effective date of March 5, 2010, for this filing.

Pages included in this filing are:

1 st Revised Page 1	Makes address change
90 th Revised Page 2	Updates Check Sheet
3 rd Revised Page 7	Makes address change
1* Revised Page 19	Makes address change
2 nd Revised Page 20	Makes address change

Please acknowledge receipt of this filing by returning file-stamped the extra copy of this cover letter in the selfaddressed, stamped envelope enclosed for this purpose. Any question you may have regarding this filing may be directed to me at (407) 740-3006 or via email at <u>croesel@tminc.com</u>.

Sincerely,

Carey Roesel Consultant to Sage Telecom, Inc.

CR/gs Enclosures

cc: Andrew Karl – Sage Telecom file: Sage Telecom - OH Local tms: ohl1002

RECEIVED-DOCKETING DIV 2010 MAR -5 AM 9: 40 PUCO

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The Public Utilities Commission of Ohio TELECOMMUNICATIONS APPLICATION FORM for ROUTINE PROCEEDINGS (Effective: 01/18/2008)

TRF Docket No. 90-9212-TP-TRF In the Matter of the Application of Sage Telecom, Inc.)) to Provide Local Exchange Services in Ohio -TP --Case No.) NOTE: Unless you have reserved a Case # or are filing a Contract,) leave the "Case No" fields BLANK. Name of Registrant(s) Sage Telecom, Inc. DBA(s) of Registrant(s)_ Address of Registrant(s) 805 Central Expressway South, Suite 100, Allen, Texas 75013-2789 Company Web Address www.sagetelecom.net Regulatory Contact Person(s) Sherri Flatt Phone 214-495-4847 Fax 214-495-4795 Regulatory Contact Person's Email Address sflatt@sagetelecom.net Contact Person for Annual Report Sherri Flatt Phone 214-495-4847 Address (if different from above) **Consumer Contact Information Jim Warren** Phone 972-747-4524 Address (if different from above) Motion for protective order included with filing?
Yes X No Motion for waiver(s) filed affecting this case? Yes X No [Note: Waivers may toll any automatic timeframe.]

Section I – Pursuant to Chapter <u>4901:11-6 OAC</u> – Part I – Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below. *CMRS providers: Please see the bottom of Section II.*

NOTES: (1) For requirements for various applications, see the identified section of Ohio Administrative Code Section 4901 and/or the supplemental application form noted.

(2) Information regarding the number of copies required by the Commission may be obtained from the Commission's web site at <u>www.puco.ohio.gov</u> under the docketing information system section, by calling the docketing division at 614-466-4095, or by visiting the docketing division at the offices of the Commission.

Carrier Type Other (explain below)				AOS/IOS
Tier 1 Regulatory Treatment				
Change Rates within approved Range	TRF <u>1-6-04(B)</u> (0 day Notice)	TRF <u>1-6-04(B)</u> (0 day Notice)		
New Service, expanded local calling area, correction of textual error	☐ ZTA <u>1-6-04(B)</u> (0 day Notice)	ZTA <u>1-6-04(B)</u> (0 day Notice)		
Change Terms and Conditions, Introduce non-recurring service charges	☐ ATA <u>1-6-04(B)</u> (Auto 30 days)	ATA <u>1-6-04(B)</u> (Auto 30 days)		
Introduce or Increase Late Payment or Returned Check Charge	ATA <u>1-6-04(B)</u> (Auto 30 days)	ATA <u>1-6-04(B)</u> (Auto 30 days)		
Business Contract	CTR <u>1-6-17</u> (0 day Notice)	CTR <u>1-6-17</u> (0 day Notice)		
Withdrawal	ATW <u>1-6-12(A)</u> (Non-Auto)	ATW <u>1-6-12(A)</u> (Auto 30 days)		
Raise the Ceiling of a Rate	Not Applicable	SLF <u>1-6-04(B)</u> (Auto 30 days)		
Tier 2 Regulatory Treatment	· · · · · · · · · · · · · · · · · · ·			
Residential - Introduce non-recurring service charges	TRF <u>1-6-05(E)</u> (0 day Notice)	TRF <u>1-6-05(E)</u> (0 day Notice)		
Residential - Introduce New Tariffed Tier 2 Service(s)	TRF <u>1-6-05(C)</u> (0 day Notice)	TRF <u>1-6-05(C)</u> (0 day Notice)	TRF <u>1-6-05(C)</u> (0 day Notice)	
Residential - Change Rates, Terms and Conditions, Promotions, or Withdrawal	☐ TRF <u>1-6-05(E)</u> (0 day Notice)	TRF <u>1-6-05(E)</u> (0 day Notice)	TRF <u>1-6-05(E)</u> (0 day Notice)	
Residential - Tier 2 Service Contracts	CTR <u>1-6-17</u> (0 day Notice)	CTR <u>1-6-17</u> (0 day Notice)	CTR <u>1-6-17</u> (0 day Notice)	
Commercial (Business) Contracts	Not Filed	Not Filed	Not Filed	
Business Services (see "Other" below)	Detariffed	Detariffed	Detariffed	
Residential & Business Toll Services (see "Other" below)	Detariffed	Detariffed	Detariffed	

Section I – Part II – Certificate Status and Procedural

Certificate Status	ILEC	CLEC	CTS	AOS/IOS
Certification (See Supplemental ACE form)		ACE <u>1-6-10</u> (Auto 30 days)	ACE <u>1-6-10</u> (Auto 30 days)	ACE <u>1-6-10</u> (Auto 30 days)
Add Exchanges to Certificate	ATA <u>1-6-09(C)</u>	AAC <u>1-6-10(F)</u>	CLECs must attach a current CLEC	
	(Auto 30 days)	(0 day Notice)	Exchange Listing Form	
Abandon all Services - With Customers	ABN <u>1-6-11(A)</u>	ABN <u>1-6-11(A)</u>	ABN <u>1-6-11(B)</u>	ABN <u>1-6-11(B)</u>
	(Non-Auto)	(Auto 90 day)	(Auto 14 day)	(Auto 14 day)
Abandon all Services - Without		ABN <u>1-6-11(A)</u>	ABN <u>1-6-11(B)</u>	ABN <u>1-6-11(B)</u>
Customers		(Auto 30 days)	(Auto 14 day)	(Auto 14 day)
Change of Official Name (See below)	ACN <u>1-6-14(B)</u>	ACN <u>1-6-14(B)</u>	CIO <u>1-6-14(A)</u>	CIO <u>1-6-14(A)</u>
	(Auto 30 days)	(Auto 30 days)	(0 day Notice)	(0 day Notice)
Change in Ownership (See below)	ACO <u>1-6-14(B)</u>	ACO <u>1-6-14(B)</u>	CIO <u>1-6-14(A)</u>	CIO <u>1-6-14(A)</u>
	(Auto 30 days)	(Auto 30 days)	(0 day Notice)	(0 day Notice) (
Merger (See below)	AMT <u>1-6-14(B)</u>	AMT <u>1-6-14(B)</u>	CIO <u>1-6-14(A)</u>	CIO <u>1-6-14(A)</u>
	(Auto 30 <u>da</u> ys)	(Auto 30 days)	(0 day Notice)	(0 day Notice)
Transfer a Certificate (See below)	ATC <u>1-6-14(B)</u>	ATC <u>1-6-14(B)</u>	CIO <u>1-6-14(A)</u>	CIO <u>1-6-14(A)</u>
	(Auto 30 days)	(Auto 30 days)	(0 day Notice)	(0 day Notice)
Transaction for transfer or lease of property, plant or business (See below)	ATR <u>1-6-14(B)</u>	ATR <u>1-6-14(B)</u>	CIO <u>1-6-14(A)</u>	CIO <u>1-6-14(A)</u>
	(Auto 30 days)	(Auto 30 days)	(0 day Notice)	(0 day Notice)
Procedural				
Designation of Process Agent(s)	(0 day Notice)	TRF (0 day Notice)	(0 day Notice)	U TRF (0 day Notice)

Section II - Carrier to Carrier (Pursuant to 4901:1-7), CMRS and Other

Carrier to Carrier	ILEC	CLEC				
Interconnection agreement, or	NAG 1-7-07	NAG 1-7-07				
	(Auto 90 day)	(Auto 90 day)				
amendment to an approved agreement	· · · · · · · · · · · · · · · · · · ·					
Request for Arbitration	ARB <u>1-7-09</u>	ARB <u>1-7-09</u>				
Requestion Annualion	(Non-Auto)	(Non-Auto)				
	ATA <u>1-7-14</u>	ATA 1-7-14				
Introduce or change c-t-c service tariffs,	(Auto 30 day)	(Auto 30 day)				
Introduce or change access service						
pursuant to 07-464-TP-COI	(Auto 30 day)					
Request rural carrier exemption, rural	UNC 1-7-04 or	UNC 1-7-04 or				
carrier supension or modifiction	(Non-Auto) <u>1-7-05</u>	(Non-Auto) 1-7-05				
Pole attachment changes in terms and	UNC 1-7-23(B)	UNC 1-7-05				
conditions and price changes.	(Non-Auto)	(Non-Auto)				
CMRS Providers See 4901:1-6-15 [Registration & Char		n Operations]	[Interconnection Agreement or Amendment]			
	(0 day)		(Auto 90 days)			
Other* (explain)						

*NOTE: During the interim period between the effective date of the rules and an Applicant's Detariffing Filing, changes to existing business Tier 2 and all toll services, including the addition of new business Tier 2 and all new toll services, will be processed as 0-day TRF filings, and briefly described in the "Other" section above.

All Section I and II applications that result in a change to one or more tariff pages require, at a minimum, the following exhibits. Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see <u>the 4901:1-6-14 Filing Requirements on the</u> <u>Commission's Web Page</u> for a complete list of exhibits.

Exhibit	Description:
A	The tariff pages subject to the proposed change(s) as they exist before the change(s)
В	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
C	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

Section III. – Attestation Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

<u>AFFIDAVIT</u>

Compliance with Commission Rules and Service Standards

I am an officer/agent of the applicant corporation, Sage Telecom, Inc. and am authorized to make this statement on its behalf.

I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) Pursuant to Chapter 4901:1-5 OAC for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on March 4, 2010 at Maitland, FL 32751.

March 4, 2010 Date

*Carey Roesel Consultant to Sage Telecom, Inc.

*This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

VERIFICATION

I, <u>Carey Roesel</u>, verify that I have utilized the Telecommunications Application Form for Routine Proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

*Carey Roesel

March 4, 2010 Date

*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

Consultant to Sage Telecom, Inc.

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

Public Utilities Commission of Ohio Attention: Docketing Division 180 East Broad Street, Columbus, OH 43215-3793

Or

Make such filing electronically as directed in Case No 06-900-AU-WVR

Sage Telecom, Inc.

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EXHIBIT A

Superseded Tariff Sheets

TITLE PAGE

LOCAL EXCHANGE AND INTRASTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICES

This tariff applies to the resold and facilities-based local exchange and intrastate interexchange telecommunications services furnished by Sage Telecom, Inc. ("Sage" or "Company") in the State of Ohio. This tariff applies to residential and business customers. This tariff is on file with the Public Utilities Commission of Ohio (PUCO), and copies may be inspected, during normal business hours, at the Company's principal place of business, 805 Central Expressway South, Suite 100, Allen, Texas 75013. This tariff complies with PUCO rules and Ohio statutes applicable to the Company.

Issued: May 22, 2003

Issued By: Robert W. McCausland Vice President, Regulatory Affairs Sage Telecom, Inc. 805 Central Expressway South, Suite 100 Allen, Texas 75013-2789 Effective: June 23, 2003

CHECK SHEET

Pages 1 through 61, inclusive of this Tariff are effective as of the date shown. Revised sheets as named below contain all changes from the original tariff that are in effect on the date thereof.

	Number of Revisions
Page	
	Except as Indicated
1 2 3	Original
2	Eighty-Ninth*
3	Sixty-Sixth*
4	First
5	First
6	Original
7	Second
7.1	Original
8	First
8.1	Original
9	First
9.1	Original
10	Fourth
11	Third
11.1	Original
12	Original
13	First
14	Original
15	Second
16	Sixth
16.1	Original
17	Second
18 19	Fourth
20	Original First
20	Fourth
21	Second
23	Second
23.1	Third
24	First
25	Original
26	Original
27	Original
28	Eighth
29	Sixth
29.1	Fifth
29.2	Fourth
29.3	Fifth
29.4	Fourth
29.5	Fifth
29.6	First
29.7	Third
29.8	Fourth
29.9	Third
29.10	Fourth
29.11	Third
29.12	Second
29.13	Fourth
30	Eighth
30.1 *New or revised filing	Original
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Issued: February 11, 2010

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Effective: February 11, 2010

Issued By: John Debus Sr. Vice President, CFO, Treasurer Sage Telecom, Inc. 805 Central Expressway South, Suite 100 Allen, Texas 75013-2789

SECTION 1 - DEFINITIONS

<u>Account</u> - Either a Customer's physical location or individual Service represented by a unique account number within the Billing Hierarchy. Multiple Services each with a unique account number may be part of one physical location.

<u>Agency</u> – For 911 or E911 service, the government agency(s) designated as having responsibility for the control and (AT) staffing of the emergency report center. (AT)

<u>Alternative Local Exchange Carrier (</u>"ALEC") or Competitive Local Exchange Carrier ("CLEC") - means any entity or person providing local exchange services in competition with an ILEC or LEC.

Application for Service - The Sage order process that includes technical, billing and other descriptive information provided by the Customer that allows Sage to provide requested or constructively-ordered communications Services (CT) for the Customer and Customer's Authorized Users. Upon acceptance by Sage, the Application for Service or Constructive Order becomes a binding contract between the Customer and Sage for the provision and acceptance of Services. (CT)

Attendant - An operator of a PBX console or telephone switchboard.

<u>Authorization Code</u> - A multi-digit code that enables a Customer to access Sage's network and enables Sage to identify the Customer's use for proper billing. Also called a Personal Identification Code or PIN.

Authorized User - A person, firm, corporation, or other entity that is authorized by the Customer to be connected to (CT) the service of the Customer. (CT)

<u>Basic Local Exchange Service</u> – Basic Local Exchange Service means end user access to and usage of telephone company-provided services that enable a customer, over the primary line serving the customer's premises, to originate or receive voice communications within a local service area. Basic Local Exchange Service is further defined in OH Rule 4901:1-6-01.

<u>Billing Hierarchy</u> - Allows Customers to combine multiple accounts and Services into a single billing structure. Customers can choose whether to have all Services invoiced together, invoiced separately, or in any combination thereof. In addition, the Customer may specify where the invoices are to be sent and who is to receive them.

Business Hours - The phrase "business hours" means the time after 8:00A.M. and ending at 5:00 P.M., local time at (CT) the place of the Company operation, Monday through Friday excluding holidays. (CT)

<u>Business Office</u> - The phrase "business office" means the primary location where the business operations of Sage are performed and where a copy of Sage's tariff is made available for public inspection. The address of the business office is 805 Central Expressway South, Suite 100, Allen, Texas 75013-2789.

<u>Call Initiation</u> – The point in time when the exchange network facility is initially allocated for the establishment of a specific call. (AT)

(MT)

(MT)

(AT)

Material previously located on this page now appears on Page 7.1.

Issued: December 18, 2008

Issued By: Robert W. McCausland Vice President and Secretary Sage Telecom, Inc. 805 Central Expressway South, Suite 100 Allen, Texas 75013-2789 Effective: December 18, 2008

OHL0818

2.13 <u>Use of Company's Service by Others</u>

2.13.1 Resale and Sharing

SECTION 2.13 IS AVAILABLE ONLY TO CARRIERS WHICH ARE CERTIFIED BY THE PUBLIC UTILITIES COMMISSION OF OHIO TO PROVIDE INTRASTATE LOCAL EXCHANGE SERVICES.

There are no prohibitions or limitations on the resale of services. Any service provided under this tariff may be resold to or shared with other persons at the option of the company, subject to compliance with any applicable laws of the Public Utilities Commission of Ohio regulations governing such resale or sharing. The customer remains solely responsible for all use of services ordered by it or billed to its telephone number(s) pursuant to this tariff, for determining who is authorized to use its services, and for notifying the company of any unauthorized use.

Rates for Resale and Sharing Service will be determined on an Individual Case Basis (ICB).

2.13.2 Joint Use Arrangements

Joint use arrangements will be permitted for all services provided under this tariff. From each joint use arrangement, one member will be designated as the Customer responsible for the manner in which the joint use of the service will be allocated. The Company will accept orders to start, rearrange, relocate, or discontinue service only from the Customer. Without affecting the Customer's ultimate responsibility for payments of all charges for the service, each joint user shall be responsible for the payment of the charges billed to it.

2.14 Notice and Communication

- 2.14.1 The Customer shall designate on the Application for Service an address to which Sage shall mail or deliver all notices and other communications, except that Sage may also designate a separate address to which Sage's bills for service shall be mailed.
- 2.14.2 Sage shall designate on the Application for Service an address to which the Customer shall mail or deliver all notices and other communications, except that Sage may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- 2.14.3 All notices or other communications required to be given pursuant to this Tariff shall be made in writing to Sage at 805 Central Expressway South, Suite 100, Allen, Texas 75013-2789 or by calling (214) 495-4700. Notices and other communications of either party, and all bills mailed by Sage, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U. S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- 2.14.4. Sage or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

Issued: May 22, 2003

Effective: June 23, 2003

Issued By: Robert W. McCausland Vice President, Regulatory Affairs Sage Telecom, Inc. 805 Central Expressway South, Suite 100 Allen, Texas 75013-2789

2.15. Taxes, Surcharges and Utility Fees

The customer is responsible for the payment of all federal, state and local and E911 taxes, surcharges, utility fees, or other similar fees that may be levied by a governing body or bodies in conjunction with or as a result of the service furnished under this Tariff. These charges may appear as separate line items on the Customer's bill and are not included in the rates contained in this Tariff. The Company shall not assess separately any taxes, fees or charges, other than government-approved sales taxes imposed directly on end-users, without seeking Commission approval under the local competition procedures required by the Commission. The Company will comply with Commission procedures by sending notice to all customers informing them of the new line item charges.

2.16. Customer Billing Inquiries

Any customer who has a question regarding his/her telephone bill may contact Sage toll free at (888) 449-4940, or at 805 Central Expressway South, Suite 100, Allen, Texas 75013-2789.

2.17 <u>Telecommunication Relay Services (TRS)</u>

Customers may be assessed a monthly charge per line to fund the Telecommunication Relay Services for the State of Ohio in accordance with Section 4905.84 of the Revised Code. This charge shall in no event exceed the per end user line (or equivalent) assessment of the Public Utilities Commission of Ohio levied upon the Company. (AT) | | | (AT)

Issued: April 17, 2009

Issued By: Robert W. McCausland Vice President and Secretary Sage Telecom, Inc. 805 Central Expressway South, Suite 100 Allen, Texas 75013-2789 Effective: April 17, 2009

Sage Telecom, Inc.

EXHIBIT B

Proposed Tariff Sheets

TITLE PAGE

LOCAL EXCHANGE AND INTRASTATE INTEREXCHANGE **TELECOMMUNICATIONS SERVICES**

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(CT)

Issued: March 5, 2010

Issued By: John Debus Sr. Vice President, CFO, Treasurer Sage Telecom, Inc. 3300 E. Renner Road, Suite 350 Richardson, Texas 75082-2800

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CHECK SHEET

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	7	Third*
	7.1	Original
	8	First
	8.1	Original
	9	First
	9.1	Original
	10	Fourth
	11	Third
	11.1	Original
	12	Original
	13	First
	14	Original
	15	Second
	16	Sixth
	16.1	Original
	17	Second
	18	Fourth
	10	First*
	20	Second*
	20	
	22	Fourth Second
	23	Second
	23.1	Third
	24	First
	25	Original
	26	Original
	27	Original
	28	Eighth
	29	Sixth
	29.1	Fifth
	29.2	Fourth
	29.3	Fifth
	29.4	Fourth
	29.5	Fifth
	29.6	First
	29.7	Third
	29.8	Fourth
	29.9	Third
	29.10	Fourth
	29.11	Third
	29.12	Second
	29.13	Fourth
	30	Eighth
	30.1	Original
*New or re	evised filing	

Issued By: John Debus Sr. Vice President, CFO, Treasurer Sage Telecom, Inc. 3300 E. Renner Road, Suite 350 Richardson, Texas 75082-2800

SECTION 1 - DEFINITIONS

<u>Account</u> - Either a Customer's physical location or individual Service represented by a unique account number within the Billing Hierarchy. Multiple Services each with a unique account number may be part of one physical location.

<u>Agency</u> – For 911 or E911 service, the government agency(s) designated as having responsibility for the control and staffing of the emergency report center.

<u>Alternative Local Exchange Carrier (</u>"ALEC") or Competitive Local Exchange Carrier ("CLEC") - means any entity or person providing local exchange services in competition with an ILEC or LEC.

<u>Application for Service</u> - The Sage order process that includes technical, billing and other descriptive information provided by the Customer that allows Sage to provide requested or constructively-ordered communications Services for the Customer and Customer's Authorized Users. Upon acceptance by Sage, the Application for Service or Constructive Order becomes a binding contract between the Customer and Sage for the provision and acceptance of Services.

Attendant - An operator of a PBX console or telephone switchboard.

<u>Authorization Code</u> - A multi-digit code that enables a Customer to access Sage's network and enables Sage to identify the Customer's use for proper billing. Also called a Personal Identification Code or PIN.

<u>Authorized User</u> - A person, firm, corporation, or other entity that is authorized by the Customer to be connected to the service of the Customer.

<u>Basic Local Exchange Service</u> – Basic Local Exchange Service means end user access to and usage of telephone company-provided services that enable a customer, over the primary line serving the customer's premises, to originate or receive voice communications within a local service area. Basic Local Exchange Service is further defined in OH Rule 4901:1-6-01.

<u>Billing Hierarchy</u> - Allows Customers to combine multiple accounts and Services into a single billing structure. Customers can choose whether to have all Services invoiced together, invoiced separately, or in any combination thereof. In addition, the Customer may specify where the invoices are to be sent and who is to receive them.

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(CT)

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Issued: March 5, 2010

Issued By: John Debus Sr. Vice President, CFO, Treasurer Sage Telecom, Inc. 3300 E. Renner Road, Suite 350 Richardson, Texas 75082-2800

2.13 Use of Company's Service by Others

2.13.1 Resale and Sharing

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- 2.14.1 The Customer shall designate on the Application for Service an address to which Sage shall mail or deliver all notices and other communications, except that Sage may also designate a separate address to which Sage's bills for service shall be mailed.
- 2.14.2 Sage shall designate on the Application for Service an address to which the Customer shall mail or deliver all notices and other communications, except that Sage may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- 2.14.3 All notices or other communications required to be given pursuant to this Tariff shall be made in writing to Sage at 3300 E. Renner Road, Suite 350, Richardson, Texas 75082-2800 or by calling (214) 495-4700. Notices and other communications of either party, and all bills mailed by Sage, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U. S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- 2.14.4. Sage or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

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Issued By: John Debus Sr. Vice President, CFO, Treasurer Sage Telecom, Inc. 3300 E. Renner Road, Suite 350 Richardson, Texas 75082-2800

2.15. Taxes, Surcharges and Utility Fees

The customer is responsible for the payment of all federal, state and local and E911 taxes, surcharges, utility fees, or other similar fees that may be levied by a governing body or bodies in conjunction with or as a result of the service furnished under this Tariff. These charges may appear as separate line items on the Customer's bill and are not included in the rates contained in this Tariff. The Company shall not assess separately any taxes, fees or charges, other than government-approved sales taxes imposed directly on end-users, without seeking Commission approval under the local competition procedures required by the Commission. The Company will comply with Commission procedures by sending notice to all customers informing them of the new line item charges.

2.16. Customer Billing Inquiries

Any customer who has a question regarding his/her telephone bill may contact Sage toll free at (888) 449-4940, or at 3300 E. Renner Road, Suite 350, Richardson, Texas 75082-2800.

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2.17 <u>Telecommunication Relay Services (TRS)</u>

Customers may be assessed a monthly charge per line to fund the Telecommunication Relay Services for the State of Ohio in accordance with Section 4905.84 of the Revised Code. This charge shall in no event exceed the per end user line (or equivalent) assessment of the Public Utilities Commission of Ohio levied upon the Company.

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EXHIBIT C

Description of Tariff Change

This filing makes an address change.