

FILE

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us  
Sent: Thursday, March 04, 2010 1:19 PM  
To: Docketing  
Subject: FirstEnergy Rate Case

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 3/4/2010

Re: Christopher Gray  
8331 Stoney Brk  
Chagrin Falls, OH 44023

Docketing Case No.: 10-0176-EL-ATA

Notes: This is regarding the recent loss of the All-Electric discount. I don't see that there is any reason to change the arrangement other than an easy way for increased profits for First Energy. It's asinine to contend that customers were wasting energy because they got the discount and now are going to take steps to lower their usage. People have been looking for ways to lower all their bills for some time now, including their utility bills, and customers like ourselves are now going to have to figure out where to come up with the extra \$100 - \$150 a month. We signed up for the programmable thermostat program from First Energy, because we've obviously been concerned with our usage and since we've always kept it at 67, I don't think that we can lower it anymore during the winter. If I'm not mistaken, First Energy has been extremely profitable for years, so I'm not sure why this reversal of policy had to be done. I think that you should change your name to pUCO, because the interests of the "Public" never to seem to be of a great concern. Maybe since First Energy wasn't able to sell \$3.00 CF lightbulbs for \$20.00, they needed to look elsewhere for additional revenue and since we're an all electric house, what option do we have other than to pad their balance sheet with the extra money, candles?

Please docket the attached in the case number above.

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business  
Technician \_\_\_\_\_ Date Processed **MAR 04 2010**

RECEIVED-DOCKETING DIV  
2010 MAR -4 PM 1:31  
PUCO