

FILE

10-176-EL-ATA

**Electric Rate Town Hall Meeting**  
**Consumer Complaint Form**

**Representatives Lorraine M. Fende and Deborah Newcomb**

RECEIVED-DOCKETING DIV  
2010 MAR -3 PM 2:14  
PUCO

Full Name: Joe D. Lloys Jr.

E-mail Address: wh210748@msn.com

Street Address: 21707 Cedar Branch Trail

City: Strongsville

County: Cuyahoga

Zip: 44149

Phone where you can be reached between 8AM and 5PM: 440-572-1058

Utility Company Name: The Illuminating Company

**Complaint:**

For equivalent months; Dec., Jan., Feb (2008/2009) and  
Dec., Jan., Feb (2009/2010)

My average rate increases went up 63%  
3-month average kWh cost of \$.0607\* vs \$.0990\*

\* includes all charges; generation, distribution, etc.

This increase is totally out of line and unacceptable. Immediate roll rates  
back & permit increases only indexed to ~~the~~ raises in CPI.

**Are you between the ages of:**

- a) 18 or under      b) 19-29  
c) 30-45      d) 46-64  
e) Over 65

**How did you first hear of the Ohio Consumers' Counsel?**

- a) Mailing      b) Media  
c) Friend or Relative      d) Internet  
e) Utility Co./Bill      f) Other Through Senator Tim Grendell

**How important is it for you to have access to the Ohio Consumers' Counsel, the state agency that advocates for consumers and provides information about utility issues?**

- a) Very important      b) Important  
c) Not important      d) Not important at all  
e) Don't know/no opinion

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