

March 2, 2010 Via E- Filing

2600 Maitland Center Suite 300 Maitland, FL 32751 P.O. Drawer 200 Winter Park, FL 32790-0200 Tel: 407-740-8575 Fax: 407-740-0613 www.tminc.com

2600 Maitland Center Pkwy.Renée Jenkins, Secretary of CommissionSuite 300Public Utilities Commission of OhioMaitland, FL 32751180 East Broad StreetColumbus, Ohio 43266-0573

RE: Case No.: 10-255-ATA Local Tariff Revision for Talk America Inc. d/b/a Cavalier Telephone, d/b/a Cavalier Business Communications d/b/a Cavalier Telephone and TV - Telecommunications Application Form for Routine Proceedings Tier 2 Regulatory Treatment

Dear Ms. Jenkins:

Enclosed for filing please find the Telecommunications Application Form for Routine Proceedings, submitted on behalf of Talk America Inc. d/b/a Cavalier Telephone, d/b/a Cavalier Business Communications and also d/b/a Cavalier Telephone and TV. This filing introduces a new Tier 2 residential bundled service offering – "Value Phone Plan" and introduces Per Call Number Blocking. The Company respectfully requests this filing to become effective on March 2, 2010.

The following documents are included with this filing:

Telecommunications Application Form for Routine Proceedings

- Exhibit A Superseded Tariffs (PUCO No. 4)
- Exhibit B Proposed Revised Tariff Pages (PUCO No. 4)
- Exhibit C Narrative summarizing the changes
  - Exhibit D Notice Not applicable.

Questions regarding this filing may be directed to my attention at (407) 740-3031 or via e-mail at sthomas@tminc.com. Thank you for your assistance.

Sincerely,

-

/s/Sharon Thomas Sharon Thomas Consultant to Talk America Inc.

ST/im.

Enclosurescc:Office of Ohio Utilities Consumer Counsel<br/>M. Ring, Talk America, Inc.File:Talk America – OH LocalTMS:OHL1001

#### The Public Utilities Commission of Ohio **TELECOMMUNICATIONS APPLICATION FORM for ROUTINE PROCEEDINGS** (Effective: 1/18/2008)

)

In the Matter of the Application of Talk America Inc. dba Cavalier Telephone, dba Cavalier Business Communications, dba Cavalier Telephone and TV to Revise its Local Services Tariff PUCO Tariff No. 4

#### ) TRF Docket No. 90-9030-TP-TRF

Case No. ) 10-255-TP-ATA NOTE: Unless you have reserved a Case # or are filing a Contract, )

leave the "Case No" fields BLANK

Name of Registrant(s)	Talk	Talk America Inc.					
DBA(s) of Registrant(s)	dba	dba Cavalier Telephone, dba Cavalier Business Communications, dba Cavalier Telephone and TV					
Address of Registrant(s)		2134 W. Laburnum, Richmond, VA 23227					
Company Web Address	www	vww.cavtel.com					
Regulatory Contact Person(s)	Marg	Margaret Ring, Dir. Reg. Affairs Phone			(850) 465-1748	Fax	(850) 432-0218
Regulatory Contact Person's Email Address mhring@cavtel.com							
Contact Person for Annual Report		Xandria l	Lemon	Phone	(407) 740-3013	Fax	(407) 740-0613
Address (if different from abov	e) <sup>-</sup>	2600 Maitland Center Parkway, Suite 300, Maitland, FL 32751					
Consumer Contact Information	-	Valerie Herbenick, Department Head, Customer Service			Phone	(877) 474-4926	
Address (if different from above)		2704 Alt. US 19 North, Palm Harbor, FL 34683					
Motion for protective order incl	uded	with filing	? 🗌 Yes 🛛 No			,	
Motion for waiver(s) filed affect	ting th	his case?	🗌 Ves 🖾 No [Note: W	Vaivers m	av toll any automati	c timefrar	ne l

Motion for waiver(s) filed affecting this case? 📋 Yes 🖂 No [Note: Waivers may toll any automatic timeframe.]

# Section I – Pursuant to Chapter 4901:11-6 OAC – Part I – Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below. CMRS providers: Please see the bottom of Section II.

NOTES: (1) For requirements for various applications, see the identified section of Ohio Administrative Code Section 4901 and/or the supplemental application form noted.

(2) Information regarding the number of copies required by the Commission may be obtained from the Commission's web site at <u>www.puco.ohio.gov</u> under the docketing information system section, by calling the docketing division at 614-466-4095, or by visiting the docketing division at the offices of the Commission.

<b>Carrier Type</b> Other (explain below)				AOS/IOS
Tier 1 Regulatory Treatment				
Change Rates within approved Range	☐ TRF <u>1-6-04(B)</u> (0 day Notice)	☐ TRF <u>1-6-04(B)</u> (0 day Notice)		
New Service, expanded local calling area, correction of textual error	☐ ZTA <u>1-6-04(B</u> ) (0 day Notice)	(0 day Notice)		
Change Terms and Conditions, Introduce non-recurring service charges	ATA <u>1-6-04(B)</u> (Auto 30 days)	☐ ATA <u>1-6-04(B)</u> (Auto 30 days)		
Introduce or Increase Late Payment or Returned Check Charge	☐ ATA <u>1-6-04(B)</u> ) (Auto 30 days)	☐ ATA <u>1-6-04(B)</u> (Auto 30 days)		
Business Contract	CTR <u>1-6-17</u> (0 day Notice)	CTR <u>1-6-17</u> (0 day Notice)		
Withdrawal	☐ ATW <u>1-6-12(A)</u> (Non-Auto)	ATW <u>1-6-12(A)</u> (Auto 30 days)		
Raise the Ceiling of a Rate	Not Applicable	☐ SLF <u>1-6-04(B)</u> (Auto 30 days)		
Tier 2 Regulatory Treatment				
Residential - Introduce non-recurring service charges	☐ TRF <u>1-6-05(E)</u> (0 day Notice)	☐ TRF <u>1-6-05(E)</u> (0 day Notice)		
Residential - Introduce New Tariffed Tier 2 Service(s)	☐ TRF <u>1-6-05(C</u> ) (0 day Notice)	⊠ TRF <u>1-6-05(C)</u> (0 day Notice)	☐ TRF <u>1-6-05(C)</u> (0 day Notice)	
Residential - Change Rates, Terms and Conditions, Promotions, or Withdrawal	☐ TRF <u>1-6-05(E)</u> (0 day Notice)	☐ TRF <u>1-6-05(E)</u> (0 day Notice)	☐ TRF <u>1-6-05(E)</u> (0 day Notice)	
Residential - Tier 2 Service Contracts	CTR <u>1-6-17</u> (0 day Notice)	CTR <u>1-6-17</u> (0 day Notice)	CTR <u>1-6-17</u> (0 day Notice)	
Commercial (Business) Contracts	Not Filed	Not Filed	Not Filed	· .
Business Services (see "Other" below)	Detariffed	Detariffed	Detariffed	
Residential & Business Toll Services (see "Other" below)	Detariffed	Detariffed	Detariffed	

# Section I – Part II – Certificate Status and Procedural

Certificate Status	ILEC	CLEC	CTS	AOS/IOS
Certification (See Supplemental ACE form)		ACE 1-6-10 (Auto 30 days)	ACE <u>1-6-10</u> (Auto 30 days)	ACE <u>1-6-10</u> (Auto 30 days)
Add Exchanges to Certificate	☐ ATA <u>1-6-09(C)</u> (Auto 30 days)	AAC <u>1-6-10(F)</u> (0 day Notice)	CLECs must attach a Exchange Listing Forn	current CLEC
Abandon all Services - With Customers	ABN <u>1-6-11(A)</u>	ABN <u>1-6-11(A)</u>	ABN <u>1-6-11(B)</u>	ABN <u>1-6-11(B)</u>
	(Non-Auto)	(Auto 90 day)	(Auto 14 day)	(Auto 14 day)
Abandon all Services - Without		ABN <u>1-6-11(A)</u>	ABN <u>1-6-11(B)</u>	ABN <u>1-6-11(B)</u>
Customers		(Auto 30 days)	(Auto 14 day)	(Auto 14 day)
Change of Official Name (See below)	ACN <u>1-6-14(B)</u>	ACN <u>1-6-14(B)</u>	CIO <u>1-6-14(A)</u>	CIO <u>1-6-14(A)</u>
	(Auto 30 days)	(Auto 30 days)	(0 day Notice)	(0 day Notice)
Change in Ownership (See below)	ACO <u>1-6-14(B)</u>	ACO <u>1-6-14(B)</u>	CIO 1-6-14(A)	CIO <u>1-6-14(A)</u>
	(Auto 30 days)	(Auto 30 days)	(0 day Notice)	(0 day Notice) (
Merger (See below)	AMT <u>1-6-14(B)</u>	AMT <u>1-6-14(B)</u>	CIO 1-6-14(A)	CIO <u>1-6-14(A)</u>
	(Auto 30 days)	(Auto 30 days)	(0 day Notice)	(0 day Notice)
Transfer a Certificate (See below)	ATC <u>1-6-14(B)</u>	ATC <u>1-6-14(B)</u>	CIO 1-6-14(A)	CIO <u>1-6-14(A)</u>
	(Auto 30 days)	(Auto 30 days)	(0 day Notice)	(0 day Notice)
Transaction for transfer or lease of property, plant or business (See below)	☐ ATR <u>1-6-14(B)</u> (Auto 30 days)	☐ ATR <u>1-6-14(B)</u> (Auto 30 days)	CIO 1-6-14(A) (0 day Notice)	CIO <u>1-6-14(A)</u> (0 day Notice)
Procedural				
Designation of Process Agent(s)	TRF (0 day Notice)	TRF (0 day Notice)	TRF (0 day Notice)	TRF (0 day Notice)

# Section II - Carrier to Carrier (Pursuant to 4901:1-7), CMRS and Other

Carrier to Carrier	ILEC	CLEC		
Interconnection agreement, or	□ NAG <u>1-7-07</u>	□ NAG <u>1-7-07</u>		
amendment to an approved agreement	(Auto 90 day)	(Auto 90 day)		
Request for Arbitration	☐ ARB <u>1-7-09</u> (Non-Auto)	(Non-Auto)		
Introduce or change c-t-c service tariffs,	☐ ATA <u>1-7-14</u> (Non-Auto)	ATA <u>1-7-14</u> (Auto 30 day)		
Introduce or change access service	🗌 ATA			
pursuant to 07-464-TP-COI	(Auto 30 day)			
Request rural carrier exemption, rural	UNC <u>1-7-04</u> or	UNC <u>1-7-04 or</u>		
carrier suspension or modification	(Non-Auto) <u>1-7-05</u>	(Non-Auto)		
Pole attachment changes in terms and	UNC <u>1-7-23(B)</u>	UNC <u>1-7-05</u>		
conditions and price changes.	(Non-Auto)	(Non-Auto)		
CMRS Providers See 4901:1-6-15	RCC       NAG         [Registration & Change in Operations]       [Interconnection]         (0 day)       (Auto 90 days)		[Interconnection Agree	ment or Amendment]
Other* (explain)	99.999.0999999999999999999999999999999	in in a faith faith an ann an an ann an ann an ann an ann ann an a		

\*NOTE: During the interim period between the effective date of the rules and an Applicant's Detariffing Filing, changes to existing business Tier 2 and all toll services, including the addition of new business Tier 2 and all new toll services, will be processed as 0-day TRF filings, and briefly described in the "Other" section above.

# All Section I and II applications that result in a change to one or more tariff pages require, at a minimum, the following exhibits. Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see <u>the 4901:1-6-14 Filing Requirements on the Commission's Web Page for a complete list of exhibits.</u>

Exhibit	Description:
A	The tariff pages subject to the proposed change(s) as they exist before the change(s)
В	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
С	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

# **AFFIDAVIT**

#### Compliance with Commission Rules and Service Standards

I am an officer/agent of the applicant corporation, Sharon Thomas, Consultant to Talk America, Inc. dba Cavalier Telephone, dba Cavalier Business Communications and also dba Cavalier Telephone and TV, and am authorized to make this statement on its behalf.

I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) Pursuant to Chapter 4901:1-5 OAC for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on March 2, 2010 at Maitland, Florida 32751

/s/Sharon ThomasMarch 2, 2010Sharon Thomas, Consultant to<br/>Talk America Inc.<br/>dba Cavalier Telephone dba Cavalier Business Communications dba Cavalier Telephone and TVTechnologies Management, Inc.

2600 Maitland Center Parkway, Suite 300 Maitland, Florida 32750 Telephone: (407) 740-3031 Email: sthomas@tmic.com

• This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

## **VERIFICATION**

I, Sharon Thomas, Consultant to Talk America, Inc. dba Cavalier Telephone, dba Cavalier Business Communications and also dba Cavalier Telephone and TV verify that I have utilized the Telecommunications Application Form for Routine Proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

/s/Sharon The	mas	March 2, 2010
Sharon Thomas	, Consultant to	
Talk America I	nc.	
dba Cavalier To	elephone dba Cavalier Business Con	nmunications dba Cavalier Telephone and TV
T	4	
0	Ianagement, Inc.	
2600 Maitland	Center Parkway, Suite 300	
Maitland, Flori	da 32750	
Telephone:	(407) 740-3031	
Email:	sthomas@tmic.com	

\*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

Public Utilities Commission of Ohio Attention: Docketing Division 180 East Broad Street, Columbus, OH 43215-3793

Or

Make such filing electronically as directed in Case No 06-900-AU-WVR

## EXHIBIT A

# SUPERSEDED TARIFF PAGES

- '

# CHECK SHEET

The Page and pages listed below are inclusive and effective as of the date shown. Original and revised pages as named below contain all changes from the original tariff that are in effect on the date shown on each page.

Revision			Revision		Revision	
Sheet No.	Level		Sheet No.	Level	Sheet No.	Level
Title	Original		31	Original	60	Original
1	Third	*	32	Original	61	Original
2	First	*	33	Original	62	Original
3	Original		34	Original	63	Original
4	Original		35	Original	64	Original
5	Original		36	Original	65	Original
6	Original		37	Original	66	Original
7	Original		38	Original	67	Original
8	Original		39	First	68	Original
9	Original		39.1	Original	69	Original
11	Original		40	Original	70	Original
12	Original		41	Original	71	Original
13	Original		42	First	72	Original
14	Original		43	Original	73	Original
15	Original		44	Original	74	Original
16	Original		45	Original	75	Original
17	Original		46	Original	76	Original
18	Original		47	Original	77	Original
19	Original		48	Original	78	Original
20	Original		49	Original	79	Original
21	Original		50	Original	80	Original
22	Original		51	Original	81	Original
23	Original		52	Original	82	Original
24	Original		53	Original	83	Original
25	Original		54	Original	84	Original
26	Original		55	Original	85	Original
27	Original		56	Original	86	Original
28	Original		57	Original	87	Original
29	Original		58	Original	88	Original
30	Original		59	Original	88.1	Original

\* Indicates Tariff Pages Included with this Filing.

Issued:	August 3, 2009	Effective:	Septemb	er 6, 2009
By:	Francie McComb, Senior Vice President - Law & Public	Affairs		
	2134 W. Laburnum	Case No	. 09	-TP-TRF
	Richmond, Virginia 23227			OHL0902

CHECK SHEET, (Cont'd.)							
Revision			Revision		]	Revision	
<u>Sheet No.</u>	Level		Sheet No.	Level		<u>Sheet No.</u>	Level
89	Original						
90	Original						
91	Original						
92	Original						
93	Original						
94	Original						
95	Original						
96	Original						
97	Original						
98	Original						
99	Original						
100	Original						
101	Original						
102	First	*					
103	Original						
104	Original						
105	Original						
106	Original						
	-						

Issued:	August 3, 2009	Effective:	Septemb	ver 6, 2009
By:	Francie McComb, Senior Vice President - Law & Public	Affairs		
	2134 W. Laburnum	Case No	. 09	TP-TRF
	Richmond, Virginia 23227			OHL0902

#### 6.1 Optional Calling Features, (Cont'd.)

#### 6.1.1 Description of Optional Calling Features, (Cont'd.)

Continuous Redial – Allows the Customer to automatically redial a number after having received a "busy" signal for up to thirty (30) minutes. A distinctive ring will let the Customer the line is no longer busy and the call will connect.

Per Line Number Blocking - Prevents the display of the calling telephone number on all calls dialed from an exchange service equipped with this option. It is not necessary to dial an activation code prior to placing the call.

Repeat Dialing - Allows the Customer to have calls automatically re-dialed when the first attempt reaches a busy number. The line is checked every 45 seconds for up to 30 minutes and alerts the Customer with a distinctive ringing pattern when the busy number and the Customer's line are free. The Customer can continue to make and receive calls while the feature is activated.

Three Way Calling - Allows the Customer to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The Caller initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming calls.

#### 6.1 Optional Calling Features, (Cont'd.)

- 6.1.2 Rates and Charges
  - A. Nonrecurring Charges as specified in Section 4.1 apply.
  - B. Monthly Recurring Charges

a.	<b>Residential Customers</b>	<u>Maximum</u>	Current
	Call Blocking	-	N/A
	Caller ID	\$11.50	\$6.00
	Caller ID With Name	-	\$7.95
	Call Forwarding	-	\$4.00
	Call Return	-	\$4.00
	Per Line Number Blocking	\$1.00	\$0.50
	Repeat Dialing	-	\$4.00
	Three Way Calling	-	\$4.00
2.	Business Customers	Maximum	<u>Current</u>
	Caller ID	\$11.50	\$7.00
	Per Line Number Blocking	\$1.00	\$1.00

#### EXHIBIT B

# PROPOSED REVISED TARIFF PAGES

\*

#### CHECK SHEET

The Page and pages listed below are inclusive and effective as of the date shown. Original and revised pages as named below contain all changes from the original tariff that are in effect on the date shown on each page.

Revision			Revision		Revision	
<u>Sheet No.</u>	Level		<u>Sheet No.</u>	Level	Sheet No.	Level
Title	Original		31	Original	60	Original
1	Fourth	*	32	Original	61	Original
2	Second	*	33	Original	62	Original
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5	Original		36	Original	65	Original
6	Original		37	Original	66	Original
7	Original		38	Original	67	Original
8	Original		39	First	68	Original
9	Original		39.1	Original	69	Original
11	Original		40	Original	70	Original
12	Original		41	Original	71	Original
13	Original		42	First	72	Original
14	Original		43	Original	73	Original
15	Original		44	Original	74	Original
16	Original		45	Original	75	Original
17	Original		46	Original	76	Original
18	Original		47	Original	77	Original
19	Original		48	Original	78	Original
20	Original		49	Original	79	Original
21	Original		50	Original	80	Original
22	Original		51	Original	81	Original
23	Original		52	Original	82	Original
24	Original		53	Original	83	Original
25	Original		54	Original	84	Original
26	Original		55	Original	85	Original
27	Original		56	Original	86	Original
28	Original		57	Original	87	Original
29	Original		58	Original	88	Original
30	Original		59	Original	88.0.1	Original
	~			2	88.1	Original

\* Indicates Tariff Pages Included with this Filing.

CHECK SHEET, (Cont'd.)							
Revision <u>Sheet No.</u> 89 90 91 92 93 94 95 96 97 98 99 100 101 102 103 104 105	Level Original First First Original Original Original Original Original Original Original Original Original First Original Original Original Original	*	CHECK S Revision <u>Sheet No.</u>	HEET, (Cont'd.)	Revision <u>Sheet No.</u>	<u>Level</u>	
106	Original						

#### SECTION 5 -RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont'd.)

- 5.1 Residential Bundled Service Offerings<sup>1</sup>, (Cont'd.)
  - 5.1.48 Value Phone Plan
    - A. The Value Phone Plan is available to On-Net residential Customers only and includes the following:
      - Unlimited local voice calling within the Customer's local calling area, subject to the usage restrictions set forth in Section 5.1.1.
        - Two regulated features included in the Value Phone Plan Bundle (subject to availability in the Customer's area) are listed below:
          - Speed Dial 8
          - 3-Way Calling
          - Other calling features are available with the Value Phone Plan, at rates set forth in the Company's online Price List.

Intrastate long distance calls will be billed separately at rates set forth in the Company's Ohio Price List. Interstate long distance calls will be billed at the rates set forth in the Company's Interstate Rates, Terms and Conditions. Standard international rates apply, as set forth in the Company's International Rates, Terms and Conditions.

This service offering cannot be combined with any promotional offerings. DSL may not be added to this service offering.

B. Rates and Charges

Nonrecurring and Monthly Recurring Charges apply.

<sup>1</sup> This Service can only be purchased in conjunction with Unregulated and/or Detariffed Services.

Issued:March 2, 2010Effective:March 2, 2010By:Francie McComb, General Counsel, Exec. VP – Law & Public Affairs2134 W. LaburnumCase No. 10-255-TP-ATARichmond, Virginia 23227OHL1001

**(N)** 

(N)

#### 6.1 Optional Calling Features, (Cont'd.)

#### 6.1.1 Description of Optional Calling Features, (Cont'd.)

Continuous Redial – Allows the Customer to automatically redial a number after having received a "busy" signal for up to thirty (30) minutes. A distinctive ring will let the Customer the line is no longer busy and the call will connect.

Per Call Number Blocking – Prevents the display of the calling telephone number on an individual call when the caller dials an activation code prior to placing the call.

Per Line Number Blocking - Prevents the display of the calling telephone number on all calls dialed from an exchange service equipped with this option. It is not necessary to dial an activation code prior to placing the call.

Repeat Dialing - Allows the Customer to have calls automatically re-dialed when the first attempt reaches a busy number. The line is checked every 45 seconds for up to 30 minutes and alerts the Customer with a distinctive ringing pattern when the busy number and the Customer's line are free. The Customer can continue to make and receive calls while the feature is activated.

Three Way Calling - Allows the Customer to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The Caller initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming calls.

OHL1001

# 6.1 Optional Calling Features, (Cont'd.)

- 6.1.2 Rates and Charges
  - A. Nonrecurring Charges as specified in Section 4.1 apply.
  - B. Monthly Recurring Charges

a. I	Residential Customers	<u>Maximum</u>	Current	
I	Per Call Number Blocking	-	N/A	<b>(T)</b>
(	Caller ID	\$11.50	\$6.00	
(	Caller ID With Name	-	\$7.95	
(	Call Forwarding	-	\$4.00	
(	Call Return	-	\$4.00	
I	Per Line Number Blocking	\$1.00	\$0.50	
I	Repeat Dialing	-	\$4.00	
]	Three Way Calling	<b>Web</b>	\$4.00	
(	Call Waiting	-	\$3.45	(N)
2. H	Business Customers	Maximum	Current	
(	Caller ID	\$11.50	\$7.00	
F	Per Line Number Blocking	\$1.00	\$1.00	

Issued:	March 2, 2010	Effective:	March 2, 2010
By:	Francie McComb, General Counsel, Exec. VP - La	w & Public Affairs	
	2134 W. Laburnum	Cas	se No. 10-255-TP-ATA
	Richmond, Virginia 23227		OHL0805

#### EXHIBIT C

#### DESCRIPTION AND TYPE OF CUSTOMERS AFFECTED

This filing introduces a new residential bundled service offering – Value Phone Plan. This is a Tier 2 Service with associated Tier 1 noncore features.

# EXHIBIT D

# CUSTOMER NOTICE

Not applicable to new service offering.

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

3/2/2010 1:24:24 PM

in

Case No(s). 10-0255-TP-ATA

Summary: Application For Routine Proceedings Tier 2 Regulatory Treatment electronically filed by Ms. Iris D. Mennens on behalf of Talk America Inc.