

FILE

PSCH020210HD

RECEIVED

FEB 8 2010

REGISTRATION DIVISION
PUBLIC UTILITIES COMMISSION OF OHIO

10-176-EL-ATA

PUCO

2010 MAR -2 AM 11:43

RECEIVED-DOCKETING DIV

January 27, 2010

Ohio Edison Customer Service
76 South Main St.
A-RPC
Akron OH 44308-1890

Re: 08024454040001346260

This letter will probably show me no results, but thought I would try.

One of the deciding factors of buying my all electric home was that it was put on a special Power Commander rate, with a radio control device attached to the fuse box, where as 9 months of the year, we received a lower per kilowatt hour rate. The plan required an 80 gallon hot water tank.

My latest bill is \$460.35 using 5,328 kwh - same period last year using 5,359 kwh was \$329.73. I used 31 less kwh, but our bill was \$131.62 more!!!! One of your representatives told me that there were 2 rate increases in 2009, plus the discounted program was stopped.

Why was the program stopped? And why wasn't we notified? We are now stuck with an 80 gallon hot water tank with just two people living in the house.

This is insane with the economy the way it is and the cap & trade bill hasn't even been passed .

Is there anything that can be done? I am on social security and I don't have to tell you how tough times are.

Pat Schaffer
1585 Southwood Court
Ashland OH 44805

✓ Cc: PUCO
180 East Broad St.
Columbus OH 43215

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business

Technician _____ Date Processed MAR 02 2010