

FAX

10-176-EL-ATA

FROM :

PHONE NO. :

Feb. 21 2010 08:57PM P1

Representative Deborah Newcomb
Electric Rate Town Hall
February 18th, 2010

Consumer Complaint Form

RECEIVED

FEB 26 2010

DOCKETING DIVISION
Public Utilities Commission of OhioFull Name:

Betty J. Baker

E-mail Address:

None

Street Address:

6019 S. Windsor Rd.

City:

Middlefield

County:

Ashtabula

Zip:

44062

Phone where you can be reached between 8AM and 5PM:

440-272-5298

Utility Company Name:

The Illuminating Company

Complaint:

We built an "all-electric" home in 2005 and yes I'm concerned that ^{my} discount program was removed, but even more of a concern to me is the overwhelming increase in monthly rates! I'm sure you are well aware of the unemployment rate in Ohio and in 2009 20% of our net income went toward our electric bill! With the increases, "my goodness!" what % will go toward electric in 2010?? I understand that "The Illuminating

Are you between the ages of:

a) 18 or under

b) 19-29

c) 30-45

d) 46-64

e) Over 65

Company" needs to make a profit as a business but if no one can pay their electric bill the business will NOT see a profit! The company may need to settle just making a profit vs. making a massive profit just like the rest of us struggling through these tough economic times!

How did you first hear of the Ohio Consumers' Counsel?

a) Mailing

b) Media

c) Friend or Relative

d) Internet

e) Utility Co./Bill

f) Other

How important is it for you to have access to the Ohio Consumers' Counsel, the state agency that advocates for consumers and provides information about utility issues?

a) Very important

b) Important

c) Not important

d) Not important at all

e) Don't know/no opinion